**EXHIBIT** 

1

## IN THE UNITED STATES DISTRICT COURT FOR THE WESTERN DISTRICT OF WISCONSIN

CODY FLACK, SARA ANN MAKENZIE, MARIE KELLY, and COURTNEY SHERWIN,

Plaintiffs,

v.

Case No. 18-CV-0309

WISCONSIN DEPARTMENT OF HEALTH SERVICES and LINDA SEEMEYER, in her official capacity as Secretary of The Wisconsin Department of Health Services,

Defendants.

## DEFENDANTS' RESPONSES TO PLAINTIFFS' FIRST SET OF INTERROGATORIES

Pursuant to Rules 26 and 33 of the Federal Rules of Civil Procedure,
Defendants Wisconsin Department of Health Services and Linda Seemeyer, by
their counsel, hereby object and respond to Plaintiffs' First Set of
Interrogatories as follows.

#### **GENERAL OBJECTIONS**

1. Defendants object to Plaintiffs' First Set of Interrogatories to the extent that it purports to impose burdens other than or beyond those imposed by Rules 26 and 33 of the Federal Rules of Civil Procedure.

- 2. Defendants object to Instruction No. 1 to the extent it requests that they provide information that is not within their personal knowledge. Under Fed. R. Civ. P. 33, answers to interrogatories must be made "under oath," which compels signatories to only provide responses they know to be truthful.
- 3. Defendants object to Instruction No. 2 establishing the time period for information sought as January 1, 1994 to present on the grounds that it is overly broad and overly burdensome.
- 4. Defendants object to Definition No. 1 on the grounds that such interrogatory requests would be vague and ambiguous under these instructions and may require different responses or objections for each verb tense. Interrogatories will be responded to as written with no change in verb tense.
- 5. Defendants object to the Plaintiffs' First Set of Interrogatories to the extent it seeks to require Defendants to disclose information prepared in anticipation of litigation or protected from disclosure by the attorney-client privilege, work-product doctrine, or any other applicable privileges on the ground that such discovery is impermissible under Rule 26(b) of the Federal Rules of Civil Procedure. Defendants do not waive, and expressly reserve, the protection for materials prepared in anticipation of litigation, the attorney-client privilege, the work-product doctrine, and every other privilege and doctrine with respect to each and every document or communications protected

by such privilege or doctrine. Inadvertent production of any such protected information shall not constitute a waiver of any privilege or protection or of any other ground for objection to discovery with respect to the information contained therein. Nor shall such inadvertent production waive the right of Defendants to object to the use of any such document or the information contained therein in this action or during any subsequent proceeding. Upon notification that such disclosure was inadvertent, the information and any copies thereof shall be returned immediately.

#### **INTERROGATORIES**

**INTERROGATORY NO. 1:** Identify all persons with information or knowledge concerning the facts and allegations set forth in Plaintiffs' Amended Complaint and/or your defenses thereto.

**RESPONSE TO INTERROGATORY NO. 1:** Defendants object to this request as overly broad, unduly burdensome, and requiring a response that is disproportionate to the needs of the case.

Notwithstanding and without waiving the above objections, the following individuals have first hand knowledge regarding the issues in this case:

#### Michael Heifetz

Medicaid Director (October 2016–December 2017) Bureau of Benefit Management DHS Division of Medicaid Services

#### **Heather Smith**

Medicaid Director (January 2018 – January 2019) Bureau of Benefit Management DHS Division of Medicaid Services

#### **Casey Himebauch**

Deputy Medicaid Director (until January 1, 2019) Deputy Administrator Bureau of Benefit Management DHS Division of Medicaid Services

#### Lora Wiggins, M.D.

Chief Medical Officer, Bureau of Benefit Management DHS Division of Medicaid Services

#### Marlia Mattke

Assistant Administrator of Eligibility and Benefits Management DHS Division of Medicaid Services

#### Pamela Appleby

Associate Director of Programs, Bureau of Benefit Management DHS Division of Medicaid Services

#### Rachel Currans Henry

Health Services Manager, Bureau of Benefit Management DHS Division of Medicaid Services

#### Makalah Wagner

Section Chief Managed Care, Bureau of Benefit Management DHS Division of Medicaid Services

#### <u>Julie Sager, M.D.</u>

Medical Director, Bureau of Benefit Management DHS Division of Medicaid Services

#### Tabitha Ramminger

Section Chief, Clinical Policy, Bureau of Benefit Management DHS Division of Medicaid Services

#### Renee Walk

Employee Benefit Plan Policy Advisor – Advanced DHS

It is also possible that past Medicaid Directors, Deputy Medicaid Directors, Medical Directors; past Bureau of Benefit Management (BBM) Directors and Deputy Directors; past and present BBM Section Chiefs; and Office of Inspector General (OIG) / Program Integrity staff have knowledge regarding the issues in this case. From 1994 to the present, these individuals include:

#### Past Medicaid Directors

Kip Piper
Peggy Handrich (aka Peggy Bartels)
Mark Moody
Kevin Hayden
Jason Helgerson
Brett Davis
Kevin Moore

#### **Past Deputy Medicaid Directors**

Priscilla Boroniec James Jones Elias Soto Marlia Mattke (aka Marlia Moore)

#### **Past Medical Directors**

Michelle Urban, M.D. Richard Carr, M.D. Sandra Makhorn, M.D. Jonathan Jaffrey, M.D.

#### **Past BBM Directors**

James Vavra

#### Past BBM Deputy Directors

Michael Bormett Rachel Carabell Jennifer DeYoung Rebecca McAtee

#### Past and present BBM Section Chiefs

Cheryl McIlquham
Diane Maculan
David Stepien
Richard Albertoni
Russell Pederson
Makalah Wagner
Kimberly Smithers

#### **OIG/Program Integrity**

Barb Evans Kiva Graves (aka Kiva Gittings-Graves) Betsy Genz

**INTERROGATORY NO. 2:** Identify all persons who assisted in preparing the answers to these Interrogatories or provided information contained in the answers, and state his or her title, duties, role in preparing the answers, and the interrogatory answer(s) to which he or she provided information or assistance. This identification should also indicate whether the information provided is within his or her knowledge or was obtained from some other person or source; if the information was obtained from another person or source, that person or source should also be identified.

RESPONSE TO INTERROGATORY NO. 2: Brooke Anderson assisted in the extraction of data used in preparing answers to Interrogatory Nos. 5 and 6. Ms. Anderson is an RN- Clinical Nurse Consultant at BBM, DHS Division of Medicaid Services.

Pam Appleby assisted in preparing an answer to Interrogatory No. 1.

Ms. Appleby is the Associate Director of Programs at BBM, DHS Division of Medicaid Services.

Kelsey Brundage assisted in preparing an answer to Interrogatory Nos. 12, 13, and 14. Ms. Brundage is a Pharmacy Policy Analyst – Advanced at BBM, DHS Division of Medicaid Services.

Tabitha Ramminger assisted in the extraction of data reviewed in preparing a response to Interrogatory No. 7. Ms. Ramminger is the Section Chief, Clinical Policy, at BBM, DHS Division of Medicaid services.

Dr. Julie Sager assisted in preparing an answer to Interrogatory Nos. 9, 10, 11, 12, 13, 14. Dr. Sager is the Medical Director at BBM, DHS Division of Medicaid Services.

Makalah Wagner assisted in preparing an answer to Interrogatory Nos. 8 and 9. Ms. Wagner is the Section Chief, Managed Care, at BBM, DHS Division of Medicaid Services.

Dr. Lora Wiggins assisted in preparing an answer to Interrogatory Nos. 9, 11, and 12. Dr. Wiggins is the Chief Medical Officer at BBM, Division of Medicaid services.

**INTERROGATORY NO. 3:** Identify all persons involved in the drafting, promulgation, and implementation of the Challenged Exclusion from January 1, 1994 to February 1, 1997, including each person's role(s).

**RESPONSE TO INTERROGATORY NO. 3:** Defendants do not know the identity of any such person(s) and are unaware of any records that would identify them.

**INTERROGATORY NO. 4:** Identify all persons involved in implementing and/or enforcing the Challenged Exclusion from January 1, 2009 to present, including each person's role(s).

**RESPONSE TO INTERROGATORY NO. 4:** Defendants object to this request as vague, overly broad, unduly burdensome, and requiring a response that is disproportionate to the needs of the case.

Notwithstanding and without waiving the above objections, the following current and former DHS employees are known to have involvement with implementing or enforcing the Challenged Exclusion: Michael Heifetz in his role as Medicaid Director from October 2016 to December 2017; Heather Smith in her role as Medicaid Director from January 2018 to January 2019; Casey Himebauch in his roles as Deputy Medicaid Director, which he held until January 1, 2019, and in his role before that as Deputy Administrator for the Division of Medicaid Services; Marlia Mattke in her role as Assistant Administrator of Eligibility and Benefits Management, where she oversees BBM, Bureau of Enrollment Policy and Systems (BEPS), Disability Determination Bureau (DDB), and Milwaukee Enrollment Services (MilES); Rachel Currans-Henry in her role as BBM Director, Division of Medicaid Services, where she oversees teams administering Medicaid benefits coverage policies and programs (including Pharmacy, Clinical Policy, Behavioral Health, Benefits Policy, Managed Care, and eHealth); Pam Appleby in her role as Associate Director of Programs, BBM, Division of Medicaid Services; Dr.

Lora Wiggins in her role as Chief Medical Officer of the Medicaid program, where she provides clinical oversight and leadership for Medicaid program; Dr. Julie Sager in her role Medical Director, Medicaid program, where she provides clinical oversight of Medicaid program; Tabitha Ramminger in her role as Section Chief, Clinical Policy Section, where she oversees prior authorization and clinical policy team, including oversight of appeal responses to the Division of Hearing and Appeals and HMO grievance process; and Makalah Wagner, in her role as Section Chief, Managed Care, where she oversees managed care contracting.

It is also possible that the following past employees from 2009 to the present may have had involvement with implementing or enforcing the Challenged Exclusion: Jason Helgerson in his past role as the Medicaid Director; Brett Davis in his past role as the Medicaid Director; Kevin Moore in his past role as the Medicaid Director; James Jones in his past role as the Deputy Medicaid Director; Elias Soto in his past role as the deputy Medicaid Director; James Vavra in his past role as the BBM Director; Rebecca McAtee in her past role as the past BBM Deputy Director; Dr. Richard Carr (deceased) in his past role as Medical Consultant, Division of Health Care Access and Accountability/ Office of the Inspector General (OIG); Kiva Graves in her past role as the Prior Authorization (PA) Department Section Chief, OIG, where she had oversight over prior authorization when the PA Department was

housed in OIG; Barb Evans in her past role as the PA Department Section Chief, OIG.

INTERROGATORY NO. 5: Identify every instance of denial of coverage or prior authorization for coverage for any medical treatment, service, or procedure based on the Challenged Exclusion by Defendants or any third-party Wisconsin Medicaid managed care organization from January 1, 2009 to present, including the name or unique identifier of the individual beneficiary denied coverage; the date of the denial; and the denied treatment(s), service(s), or procedure(s).

RESPONSE TO INTERROGATORY NO. 5: Defendants object to this request as overly broad and requiring a response that is disproportionate to the needs of the case. Defendants further object to this request to the extent it calls for the production of private health care information that is confidential and cannot be disclosed under state and federal law (including Wis. Stat. §§ 51.30 and 146.82, HIPAA, and 65 Fed. Reg. 82, 462 (codified at 45 C.F.R. pts. 160, 164)). Defendants further object to this request to the extent is seeks information not in possession of DHS, as denied prior authorization requests for HMO members are not reportable to DHS.

Notwithstanding and without waiving the above objections, and with the removal of personal identifying information, the following prior authorization requests were denied for fee-for-service Medicaid members:

PA Number   Member ID	Medicaid Enrollment Dates	Date Received	Procedure	Procedure Description	Primary Di	Primary Diagnosis Description	PA Status	Comments
5	1/22/2003-10/31/2018	1/12/2011	54520	REMOVAL OF TESTIS	3026	GENDER IDENTITY DIS CHILD	D	
	12/1/2000-11/30/2018	5/9/2016	19318	REDUCTION OF LARGE BREAST	F641	DUAL ROLE TRANSVESTISM	D	
	5/1/2002-Current	11/3/2016	19325	ENLARGE BREAST WITH IMPLANT	F649	GENDER IDENTITY DISORDER, UNSPECIFIED	D	
	6/1/2012-Current	7/18/2017	19303	MAST SIMPLE COMPLETE	F640	TRANSSEXUALISM	D	
3	6/1/2012-Current	7/18/2017	19350	BREAST RECONSTRUCTION	F640	TRANSSEXUALISM	D	
	7/1/1998-Current	9/5/2017	19318	REDUCTION OF LARGE BREAST	F640	TRANSSEXUALISM	D	
	4/1/2014-Current	9/14/2017	19303	MAST SIMPLE COMPLETE	F640	TRANSSEXUALISM	D	
	10/1/2001-Current	10/12/2017	19304	MAST SUBQ	F640	TRANSSEXUALISM	D	
	2/10/2008-Current	10/17/2017	19303	MAST SIMPLE COMPLETE	F640	TRANSSEXUALISM	D	
	2/10/2008-Current	10/17/2017	19350	BREAST RECONSTRUCTION	F640	TRANSSEXUALISM	D	
2	4/1/2012-Current	11/9/2017	67900	REPAIR BROW DEFECT	F640	TRANSSEXUALISM	D	
	9/1/2004-Current	11/8/2017	19318	REDUCTION OF LARGE BREAST	F640	TRANSSEXUALISM	D	
								Denied due to a lack of required
5181210164 4406974245	9/1/2004-Current	6/4/2018	H2012	BEHAV HLTH DAY TREAT, PER HR	F640	TRANSSEXUALISM	D	documentation

INTERROGATORY NO. 6: For each individual identified in response to Interrogatory No. 5 as having been denied coverage pursuant to the Challenged Exclusion, state the individual's dates of enrollment in Wisconsin Medicaid.

RESPONSE TO INTERROGATORY NO. 6: See objections and Response to Interrogatory No. 5.

INTERROGATORY NO. 7: Identify all internal appeals made to Defendants or any third-party managed care organization, administrative appeals, formal or informal requests for reconsideration made to Defendants or any third-party managed care organization, or judicial challenges to any denial of coverage or prior authorization for coverage for any medical treatment, service, or procedure based on the Challenged Exclusion from January 1, 2009 to present, including stating the status and final disposition of any such request, appeal, or challenge.

RESPONSE TO INTERROGATORY NO. 7: Defendants object to this request as overly broad and requiring a response that is disproportionate to the needs of the case. Defendants further object to this request to the extent it calls for the production of private health care information that is confidential and cannot be disclosed under state and federal law (including Wis. Stat. §§ 51.30 and 146.82, HIPAA, and 65 Fed. Reg. 82, 462 (codified at 45 C.F.R. pts. 160, 164)).

**INTERROGATORY NO. 8:** Identify all participating managed care organizations that have offered or administered Wisconsin Medicaid plans at any time from January 1, 2009 to present.

RESPONSE TO INTERROGATORY NO. 8: Abri, Care Wisconsin First, Children's Community Health Plan, Children's Community Health Plan Central, Compcare, CommunityConnect, Dean Health Plan, Dean Health Plan SE, Group Health Cooperative of Eau Claire, Group Health Cooperative of South Central Wisconsin, Gundersen, HTHP, iCare (Independent Care Health Plan), MercyCare Insurance Company, MHS Health Wisconsin, Molina Health Care (formerly Abri), Network Health Plan, Physicians Plus Insurance Corporation, Quartz, Security Health Plan of Wisconsin, Trilogy Health Insurance, UnitedHealthcare of Wisconsin, Unity, Anthem Blue Cross Blue Shield of Wisconsin (formerly CommunityConnect)

**INTERROGATORY NO. 9:** Identify all public or non-public meetings of Defendants in which the Challenged Exclusion and/or Wisconsin Medicaid coverage for medical or surgical treatments or services to treat gender dysphoria was discussed, listing the date of each meeting, the nature of each meeting, and the attendees of the meeting; and identifying any documents or other materials relating to those meetings in Defendants' custody or control.

**RESPONSE TO INTERROGATORY NO. 9:** Defendants object to this request as overly broad, overly burdensome, and requiring a response that is disproportionate to the needs of the case.

Notwithstanding and without waiving the above objections, the following meetings took place relating to the Challenged Exclusion:

A conference call was held between HMO Care Wisconsin and DHS on July 31, 2018, to discuss the preliminary injunction in this case as it related to one of the named plaintiffs. DHS directed the HMO to approve the requested gender confirming services and discussed the logistics of reimbursement to the HMO for the provision of these services which had to be negotiated in a nonstandard fashion, as some of the requested procedures codes were non-payable. Attendees on the conference call were: Kevin Park, M.D., who is the Medical Director at Care Wisconsin; Denise Rigden, who is the Utilization Review Manager at Care Wisconsin; Pamela Appleby and Dr. Julie Sager from DHS.

The Challenged Exclusion was also discussed at a DHS clinical steering committee meeting on July 11, 2018, but there are no minutes or other information known from the meeting. Attendees at that meeting would have included Brooke Anderson, Tabitha Ramminger, Dr. Julie Sager and Dr. Lora Wiggins.

DHS Division of Medicaid Services staff provided updates to HMOs in monthly Contract Administrator meetings as requested to affirm DHS's direction on coverage decisions regarding the Challenged Exclusion. A letter dated January 4, 2017, from then Medicaid Director Michael Heifetz to the Forward Health HMOs would have been discussed.

DHS Division of Medicaid Services staff held an internal workgroup over several meetings to discuss mismatches between the record of eligibility for a member's sex and DHS claims/PA/data systems; and it was articulated based on management direction that changes in covered services were out of scope of the workgroup. Verbal direction from management was also received directing the managed care team to overturn any HMO denials of provider claims for this gender mismatch until the system fix was implemented.

INTERROGATORY NO. 10: Identify all research, studies, data, reports, publications, testimony, or other documents considered, reviewed, or relied on by DHS relating to the Challenged Exclusion, including identifying the date or approximate date of consideration, review, or reliance by DHS; and the DHS employee(s) who considered, reviewed, or relied on such documents and their role(s). A complete answer to this interrogatory should include documents relating to the medical necessity, safety, and efficacy (including whether a procedure is deemed experimental) of excluded treatments and services; the public health effects of enforcing, amending, or eliminating the Challenged Exclusion; and the cost/fiscal impact to DHS of enforcing, amending, or eliminating the Challenged Exclusion.

RESPONSE TO INTERROGATORY NO. 10: Defendants object to this request as vague, overly broad, overly burdensome, and requiring a response that is disproportionate to the needs of the case.

Notwithstanding and without waiving the above objections, Dr. Julie Sager has reviewed The World Professional Association for Transgender Health: Standards of Care for the Health of Transsexual, Transgender, and Gender Nonconforming People (Version 7); An Endocrine Society Clinical Practice Guideline: The Endocrine Treatment of Gender-Dysphoric/Gender-

Incongruent Persons; and coverage criteria from other state Medicaid agencies, such as the Center for Evidence-based Policy Oregon Health & Science University Treatment for Gender Dysphoria Guidelines and Payer Policies Summary (March 2015). Most recently, she reviewed these in July 2018 when she acted as the state adjudicator in an HMO denial of a request for gender confirming surgery for an individual that was under 21 years of age.

**INTERROGATORY NO. 11:** Identify and describe any formal or informal consideration by Defendants of amending or eliminating the Challenged Exclusion, including identifying the date or approximate date of consideration, the DHS employees or offices involved in such consideration and their role(s), the nature of the considered changes, and what (if any) actions were taken by DHS.

RESPONSE TO INTERROGATORY NO. 11: See document DHS001676, produced on March 28, 2019. Defendants are not aware of any other information indicating that DHS considered amending or eliminating the Challenged Exclusion.

INTERROGATORY NO. 12: Identify all medical procedures. treatments, and services (including all applicable and related procedure or treatment codes) that are excluded from coverage under Wisconsin Medicaid when requested or intended for the treatment of gender dysphoria. A complete answer to this interrogatory should state whether the following genderconfirming treatments are subject to the Challenged Exclusion when intended or requested to treat gender dysphoria: penectomy, orchiectomy, vaginoplasty, feminizing genitoplasty. breast reconstruction. chondrolaryngoplasty. phalloplasty. metoidioplasty, masculinizing genitoplasty. mastectomy, reduction mammoplasty, hysterectomy, oophorectomy, salpingooophorectomy, estradiol (in all forms, including oral/sublingual estradiol, transdermal estradiol, estradiol valerate IM, and estradiol cypionate IM), medroxyprogesterone acetate (Provera), micronized progesterone, spironolactone, finasteride, dutasteride, and testosterone (in all forms,

including testosterone cypionate, testosterone enthanate, testosterone topical gel 1%, testosterone topical gel 1.62%, testosterone patches, testosterone cream, testosterone axillary gel 2%, and testosterone undecanoate).

**RESPONSE TO INTERROGATORY NO. 12:** Defendants object to this request as vague, overly broad, overly burdensome.

Notwithstanding and without waiving the above objections, for the identified drugs above. Wisconsin Medicaid does not exclude coverage when the drug is requested or intended for the treatment of gender dysphoria. Wisconsin Medicaid does not categorize drugs as being used for "genderconfirming treatments" and therefore, cannot restrict coverage based on whether a drug may be used for a "gender-confirming treatment." Prior to January 1, 2019, Wisconsin Medicaid did gender-restrict national drug codes based on information provided from its vendor First DataBank. First DataBank would add a flag to the drug code identifying whether that drug's use was exclusively female or exclusively male. First DataBank relied on U.S. Food and Drug Administration guidelines on medications to determine restrictions for coverage – i.e., indicated use for a specific gender. Wisconsin Medicaid would then directly apply the drug information provided by First DataBank into the DHS system and use it to edit pharmacy claims submitted to Wisconsin Medicaid. The intent of this policy was to avoid coding or billing errors, rather than to filter for and exclude payment for drugs/ hormones treating gender dysphoria. For example, if a member's enrollment file with

Wisconsin Medicaid identified the member as female, but a pharmacy claim was submitted on behalf of that member for a drug that was identified as exclusively male, that claim would deny because of a gender restriction. If a pharmacy claim was denied because of a gender restriction, Wisconsin Medicaid would allow for review on a case-by-case basis through the prior authorization process. As of January 1, 2019, Wisconsin Medicaid removed pharmacy gender-restricted system functionality and does not gender-restrict national drug codes. Additionally, for most pharmacy claims, Wisconsin Medicaid does not require a diagnosis code and does not monitor what a drug is being prescribed for. A diagnosis code was not required for the drugs identified; therefore, if one of the drugs was prescribed to be used for "gender-confirming treatment," that diagnosis information would not be monitored on the pharmacy claim and the intended use would not determine coverage.

Regarding the gender confirming surgical procedures listed above, essentially all of these would be denied if scrutinized by DHS prior to, or post, service provision for members at or over the age of 21 when they are requested for gender confirming purposes in accordance with § DHS 107.03(24). However, operationally, not all of these codes require prior authorization, nor are they diagnosis restricted, so in practical terms, many surgical procedures related to gender confirmation, for logistical reasons, escape DHS scrutiny and consequently would pay if a claim was submitted. For example, this is the case

for penectomy and orchiectomy. Similarly, there are no prior authorization nor diagnosis restrictions for hysterectomy, oophorectomy, or salpingo-oophorectomy so these, like penectomy and orchiectomy, escape scrutiny and consequently would pay if a claim was submitted (although payment for these procedures does require an accompanying written consent for sterilization which includes a competency attestation by the provider to ensure the member clearly understands irreversible sterility will ensue.)

Only current procedural terminology (CPT) procedures that are very specific and solely used for gender confirmation such as; CPT code 57335-vaginoplasty specifically for the 'intersex state', code 56805-clitoroplasty for the 'intersex state', CPT code 55970- 'Intersex surgery; male to female' and CPT code 55980-'Intersex surgery; female to male' are excluded from payment Breast reconstruction identified by CPT codes 19316–19325, 19340–19350, 19357–19369, 19380–19396 requires prior authorization and would be denied if sought for gender confirmation purposes. Breast reduction and elective mastectomy require prior authorization and are diagnosis restricted, respectively, so would not be payable if sought for the treatment of gender dysphoria.

Chondrolaryngoplasty would be considered cosmetic and therefore not covered per § DHS 107.07(4m)(c).

Phalloplasty with penile prosthesis are identified by CPT codes 54400-54405 and are excluded from coverage by Medicaid by Wis. Admin. Code § DHS 107.24(5)(m). Phalloplasty is also included in the larger suite of staged procedures identified by CPT code 55980 which characterize female to male gender confirmation genital surgeries that consist of procedures that include penis and scrotum formation by graft, and prostheses placement. CPT code 55980 is non-covered and is therefore categorically unavailable to members at or greater than 21 years old. None of the phalloplasty codes are currently covered as coverage is excluded by the current Administrative Code.

Metoidioplasties is a term used to describe surgical procedures that work with existing genital tissue to form what is called a neophallus, or new penis. It can be performed on anyone with significant clitoral growth from the use of testosterone. It currently lacks a specific CPT code with which to identify it but is generally used as part of the larger CPT 55980 Intersex genital confirming surgery procedures; female to male. As aforementioned CPT code 55980 is non-covered and is therefore categorically unavailable to members at or greater than 21 years old.

Masculinizing genitoplasties refer to a variety of surgical procedures to alter the appearance of the genitals towards a more typical male appearance such as: increase the length of the clitoris (metoidioplasty) and/ or create a penis (phalloplasty) or create a scrotum (scrotoplasty). Typically, these

procedures will be grouped together as part of the larger CPT 55980 'Intersex' genital confirming surgery procedures; female to male. CPT code 55980 is non-covered and is therefore categorically unavailable to members at or greater than 21 years old.

Feminizing genitoplasty similarly refers to several surgical procedures to alter the genitals to a more typical female function and appearance, including the clitoroplasty, vaginoplasty and labiaplasty. CPT code 56805 for clitoroplasty is specific to the 'intersex state' and therefore, is categorically noncovered in members 21 years or older. CPT code 57335 is vaginoplasty specifically for the 'intersex state' which would also categorically be noncovered in members 21 years and older. Labiaplasty does not have a specific code. Generally, it is performed as part of a larger suite of services representing male to female gender confirming genital surgery reported as CPT code 55970. CPT code 55970 is non-covered.

All categorically non-covered codes and restricted codes (which require prior approval or diagnosis restriction) that would exclude payment for transsexual surgeries may be covered on the basis of medical necessity for members under 21 years through EPSDT requirements.

INTERROGATORY NO. 13: For all medical procedures, treatments, and services identified in response to Interrogatory No. 12 as being excluded from Wisconsin Medicaid coverage under the Challenged Exclusion when requested or intended to treat gender dysphoria, state whether the procedure, treatment, or service is covered by Wisconsin Medicaid when medically

necessary to treat a condition other than gender dysphoria, including identifying the criteria used by Wisconsin Medicaid to determine whether such coverage is provided.

**RESPONSE TO INTERROGATORY NO. 13:** Defendants object to this request as vague, overly broad, overly burdensome.

INTERROGATORY NO. 14: Identify all hormone treatments for gender dysphoria that are not subject to the Challenged Exclusion when requested or intended for the treatment of gender dysphoria.

**RESPONSE TO INTERROGATORY NO. 14:** Defendants object to this request as vague, overly broad, overly burdensome.

Notwithstanding and without waiving the above objections, the Challenged Exclusion directs DHS to exclude payment for hormone therapy associated with transsexual surgery. However, given there is no diagnosis on prescriptions and many different indications for hormone use in both sexes other than the treatment of gender dysphoria, this cannot be operationalized.

#### As to objections:

Dated this 28th day of March, 2019.

Respectfully submitted,

JOSHUA L. KAUL Attorney General of Wisconsin

s/ Steven C. Kilpatrick STEVEN C. KILPATRICK Assistant Attorney General State Bar #1025452

COLIN T. ROTH Assistant Attorney General State Bar #1103985

JODY J. SCHMELZER Assistant Attorney General State Bar #1027796

Attorneys for Defendants State of Wisconsin Department of Health Services and Linda Seemeyer

Wisconsin Department of Justice Post Office Box 7857 Madison, Wisconsin 53707-7857 (608) 266-1792 (Kilpatrick) (608) 264-6219 (Roth) (608) 266-3094 (Schmelzer) (608) 267-2223 (Fax) rothct@doj.state.wi.us schmelzerjj@doj.state.wi.us kilpatricksc@doj.state.wi.us

### As to Responses to Interrogatory Nos. 5 and 6:



BROOKE ANDERSON, R.N. Clinical Nurse Consultant Bureau of Benefit Management Division of Medicaid Services Department of Health Services

Subscribed and sworn to before me

This \_73 day of April, 2019. W DINE CO, WI

Notary Public, State of Wisconsin

My commission expires: 15 permanent

As to Responses to Interrogatory Nos. 1, 2, 3, 4, and 8:

7

FRATUEY L. MILLER NOTARY PUBLIC STATE OF WISCONSIN PAMELA APPLEBY

Associate Director of Programs Bureau of Benefit Management Division of Medicaid Services Department of Health Services

Subscribed and sworn to before me This \_\_\_\_ day of April, 2019.

Notary Public, State of Wisconsin

My commission expires: 15 permanarl

As to Responses to Interrogatory Nos. 12, 13 and 14:

FRATNEY L. MILLER NOTARY PUBLIC STATE OF WISCONSIN KELSEY BRUNDAGE

Pharmacy Policy Analyst–Advanced Bureau of Benefit Management Division of Medicaid Services Department of Health Services

Subscribed and sworn to before me

This 22 day of April, 2019. DINE CO, W/

Notary Public, State of Wisconsin

My commission expires: \_\_ 's per manent

#### As to Responses to Interrogatory No. 7

FRATNEY L. MILLER
NOTARY PUBLIC
STATE OF WISCONSIN

TABITHA RAMMINGER
Section Chief, Clinical Policy
Bureau of Benefit Management
Division of Medicaid Services
Department of Health Services

Subscribed and sworn to before me

This 13 day of April, 2019. IN DANE CO WI

Notary Public, State of Wisconsin

My commission expires: 5 perminent

As to Responses to Interrogatory Nos. 9, 10, 11, 12, 13 and 14:

FRATNEY L. MILLER NOTARY PUBLIC STATE OF WISCONSIN JULIE SAGER, M.D.

Medical Director

Bureau of Benefit Management

Division of Medicaid Services

Department of Health Services

Subscribed and sworn to before me

This \_\_\_\_\_\_ day of April, 2019.

DIVE CO,

Notary Public, State of Wisconsin

As to Responses to Interrogatory Nos. 9, 11 and 12:

FRATNEY L. MILLER
NOTARY PUBLIC
STATE OF WISCONSIN

LORA WIGGINS, M.D.

Chief Medical Officer

Bureau of Benefit Management

Division of Medicaid Services

Department of Health Services

Subscribed and sworn to before me

This \_\_\_\_ day of April, 2019. CANE CO W/

Notary Public, State of Wisconsin

My commission expires: 15 permana

**EXHIBIT** 

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### **HEALTHCARE LAWS AND POLICIES**

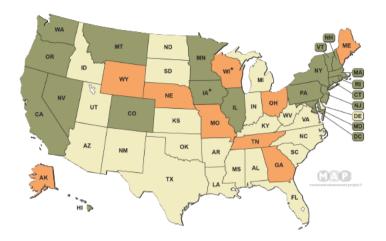
PRIVATE INSURANCE

MEDICAID

STATE EMPLOYEE BENEFITS

TABLE FORMAT

S ate Medicaid policies reflect varying interpreta ions of federal regulations hat prohibit discrimination based on gender iden ity. Some state Medicaid policies explicitly include health care related to gender ransi ion for transgender people, whereas others ate policies explicitly exclude ransgender health coverage and care.



State Medicaid policy explicitly covers health care related to gender transition for transgender people (19 states + D.C.)

State Medicaid has no explicit policy regarding ransgender heal h coverage and care (22 states)

State Medicaid policy explici ly excludes ransgender health coverage and care (9 states)

Read the State-by-State Statutes (/img/maps/citations-medicaid.pdf)

"Note: n owa (ht ps://www.desmoinesregister.com/story/news/inves igations/2018/06/07/iowas-medicaid-ban-transgender- ransi ion-care-struck-down/682175002/), the sale Supreme Court ruled in March 2019 that the state's previous exclusion of iransgender health coverage violated the state's civil rights law, and herefore was illegal. The decision found that gender-affirming heal hicare is medically necessary and herefore may not be excluded.

\*Note: n Wisconsin (http://fortune.com/2018/07/26/wisconsin-medicaid-gender-reassignment-surgery/), a recent court case has ruled that he stale's exclusion of transgender heal his coverage violates existing law. The judge required that the state pay for the medical care of ransgender plaintiffs, but this case is sill moving through he court and does not yet mean that the slate's exclusions have been struck down.

Federal law prohibi is discrimina ion in health care on he basis of gender identity. Under Section 1557 of the Affordable Care Act (ACA), health facilities, programs, and ac ivities receiving federal funding may not deny insurance coverage or care on the basis of, among other things, sex and gender identity and expression. This means several hings for transgender people. First, sex-specific care cannot be denied simply because someone identifies as another gender. For example, a ransgender man could not be denied care for ovarian cancer if it is medically necessary. Second, "blanket bans" on all transition-related care care considered discrimina ory, but that doesn't mean hat some transition-related care cannot be denied on a case-by-case basis. Finally, transition-related care hat would be approved were it not related to transition cannot be denied.

nterpreta ion of federal law as it applies to sae Medicaid coverage, as well as sate Medicaid law itself, varies from stae ostate, as his map illustrates. For more information, please contact NCTE (http://nce.radcampaign.com/know-your-rights/heal hcare) or CAP (https://www.americanprogress.org/issues/lgb\_/view/?tag=lgbt-health).

f you have experienced discrimination in heal h care, you can file a complaint with he Office for Civil Righ's (OCR) at the U.S. Depar ment of Health and Human Services will hin 180 days of when the discrimination occurred. OCR also investigates violations involving the improper disclosure or use of your private medical information.

#### Recommended citation

Movement Advancement Projec: "Equality Maps: Healthcare Laws and Policies" (http://www.lgbtmap.org/equality-maps/healthcare\_laws\_and\_policies)http://www.lgbtmap.org/equality-maps/healthcare\_laws\_and\_policies)http://www.lgbtmap.org/equality-maps/healthcare\_laws\_and\_policies)http://www.lgbtmap.org/equality-maps/healthcare\_laws\_and\_policies)http://www.lgbtmap.org/equality-maps/healthcare\_laws\_and\_policies)http://www.lgbtmap.org/equality-maps/healthcare\_laws\_and\_policies)http://www.lgbtmap.org/equality-maps/healthcare\_laws\_and\_policies)http://www.lgbtmap.org/equality-maps/healthcare\_laws\_and\_policies)http://www.lgbtmap.org/equality-maps/healthcare\_laws\_and\_policies)http://www.lgbtmap.org/equality-maps/healthcare\_laws\_and\_policies)http://www.lgbtmap.org/equality-maps/healthcare\_laws\_and\_policies)http://www.lgbtmap.org/equality-maps/healthcare\_laws\_and\_policies)http://www.lgbtmap.org/equality-maps/healthcare\_laws\_and\_policies)http://www.lgbtmap.org/equality-maps/healthcare\_laws\_and\_policies)http://www.lgbtmap.org/equality-maps/healthcare\_laws\_and\_policies)http://www.lgbtmap.org/equality-maps/healthcare\_laws\_and\_policies)http://www.lgbtmap.org/equality-maps/healthcare\_laws\_and\_policies)http://www.lgbtmap.org/equality-maps/healthcare\_laws\_and\_policies)http://www.lgbtmap.org/equality-maps/healthcare\_laws\_and\_policies)http://www.lgbtmap.org/equality-maps/healthcare\_laws\_and\_policies)http://www.lgbtmap.org/equality-maps/healthcare\_laws\_and\_policies)http://www.lgbtmap.org/equality-maps/healthcare\_laws\_and\_policies)http://www.lgbtmap.org/equality-maps/healthcare\_laws\_and\_policies)http://www.lgbtmap.org/equality-maps/healthcare\_laws\_and\_policies)http://www.lgbtmap.org/equality-maps/healthcare\_laws\_and\_policies)http://www.lgbtmap.org/equality-maps/healthcare\_laws\_and\_policies)http://www.lgbtmap.org/equality-maps/healthcare\_laws\_and\_policies)http://www.lgbtmap.org/equality-maps/healthcare\_laws\_and\_policies)http://www.lgbtmap.org/equality-maps/healthcare\_laws\_and\_policies)http://www.lgbtmap.org/equality-maps/healthcare\_laws\_and

#### Percent of LGBT Population Covered by Laws

49%

49% of LGBT population lives in states that explicitly cover health care rela ed to gender transition in Medicaid coverage

38%

38% of LGBT population lives in states that have no explicit policy regarding ransgender health coverage and care in Medicaid coverage

13%

13% of LGBT population lives in states that explicitly exclude transgender health coverage and care from Medicaid coverage

Data current as of 04 23 2019

H PANNAVEGE MAPORG

**EXHIBIT** 

3

## WISCONSIN'S EQUALITY PROFILE

### **Quick Facts About Wisconsin**

Tota State Popu ation: 5,813,568

0

Tota Adu t Popu ation: **4,537,465** 

Tota LGBT Adu t Popu ation: 172,424

LGBT% of State Adu t Popu ation: 3.8% % of LGBT individua s Raising Chi dren: 18%

#### Wisconsin's LGBT Policy Tally



Sexua Orientation Po icy Ta y:

10.75/19

**MEDIUM** 

Gender Identity Po icy Ta y:

-0.75/19

NEGATIVE

Overall Tally:

10/38

MEDIUM



#### Wisconsin's LGBT Laws and Policies

C ick on each issue for more information and to see where the state fits into the nationa and scape.

KEY
 ✓ ndica es s a e law or policy
 ✓ ndica es local laws or policies and/or par ial law
 ✓ ndica es no law or policy
 Enumera ion no applicable

	Sexual Orientation		Gender dentity	
Marriage Recognition	aw Exis s?	Tally	aw Exis s?	Tally
As a result of the 2015 U.S. Supreme Court decision in Obergefell, same-sex couples can marry nationwide and states must extend all the rights and benefits of marriage to same-sex couples. As a result, the following benefits are available to all married same-sex couples on the same basis they are available to married different-sex couples:  Marriage for Same-Sex Couples  Medical Decision-Making Authority for Married Same-Sex Couples  Stepparent Adoption for Married Same-Sex Couples  Joint Adoption for Married Same-Sex Couples	•	_	-	_
Subtotal	1/1		-	
elationship and Parental RecognitionTotal		1/1		

Polistica de la contra Describira	Sexual Orientation		Gender dentity	
Relationship and Parental Recognition	aw Exis s?	Tally	aw Exis s?	Tally
State Family Leave Laws Covering Same-Sex Couples (/equality-maps/fmla_laws)	•	1/1	-	-
State Family Leave Laws Allowing Workers to Care for Children They Are Raising (/equality-maps/fmla_laws/family-leave-child)	<b>Ø</b>	0.5/1	-	-
Second-Parent Adoption for Same-Sex Parents (/equality-maps/foster_and_adoption_laws/second_parent_adoption_laws)	•	0.5/1	-	-
Adoption Non-Discrimination Protections for LGBT Parents (/equality-maps/foster_and_adoption_laws)	8	0/1	8	0/1
Foster Care Non-Discrimination Protections for LGBT Parents (/equality-maps/foster_and_adoption_laws/foster_care_laws)	•	1/1	8	0/1
Recognition for Parents Using Assisted Reproduction (/equality-maps/other_parenting_laws)	<b>Ø</b>	0.5/1	-	-
Legal Recognition of <i>De Facto</i> Parents (/equality-maps/other_parenting_laws/de_facto_parenting_statutes)	<b>Ø</b>	0.5/1	-	-
Subtotal	4/7		0/2	
Relationship and Parental RecognitionTotal	4/9			

No. Biodelication Laure	Sexual Orientation		Gender dentity	
Non-Discrimination Laws	aw Exis s?	Tally	aw Exis s?	Tally
Employment Non-Discrimination Laws* (/equality-maps/non_discrimination_laws/employment)	<b>Ø</b>	1/1	8	0/1
Housing Non-Discrimination Laws* (/equality-maps/non_discrimination_laws/housing)	<b>Ø</b>	1/1	8	0/1
Public Accommodations Non-Discrimination Laws* (/equality-maps/non_discrimination_laws/public-accommodations)	<b>Ø</b>	1/1	8	0/1
Credit and Lending Non-Discrimination Laws (/equality-maps/non_discrimination_laws/credit)	8	0/1	8	0/1
Non-Discrimination Policies for State Employees (/equality-maps/non_discrimination_laws/state_employees)	•	0.5/0.5	•	0.5/0 5
Negative Law State Bans Cities and Counties from Passing Non- Discrimination Laws (/equality-maps/non_discrimination_ordinances)	No Negative Law	0/-0.5	No Negative Law	0/-0.5
Subtotal	3.5/4.5 0.5/4.5			
Non-Discrimination Total	4/9			

<sup>•</sup> s a e lacks s a ewide law, ally looks a local non-discrimina ion ordinances in employmen, housing, and public accommoda ions and provides partial points based on percent of GBT population covered by local laws.

B.F	Sexual Orientatio	on	Gender dentity	
Religious Exemption Laws	aw Exis s?	Tally	aw Exis s?	Tally
Negative Law Broad Constitutional or Statutory Religious Exemption Law (/equality-maps/religious_exemption_laws)	No Negative Law	0/-0.25	No Negative Law	0/-0.25
Negative Law Targeted Religious Exemption for Child Welfare Services (/equality-maps/religious_exemption_laws)	No Negative Law	0/-0.25	No Negative Law	0/-0.25
Negative Law Targeted Religious Exemption for Private Wedding Services (/equality-maps/religious_exemption_laws)	No Negative Law	0/-0.25	-	-
Negative Law Targeted Religious Exemption for Medical Professionals (/equality-maps/religious_exemption_laws)	No Negative Law	0/-0.25	No Negative Law	0/-0.25
Negative Law Targeted Religious Exemption for State and Local Officials Providing Marriage Licenses (/equality-maps/religious_exemption_laws)	No Negative Law	0/-0.25	-	-
Subtotal	0/-1.25 0/-0.75			
Religious Exemption Laws Total	0/-2			

ICOTY III ID III	Sexual Orientation	on	Gender dentity	
LGBT Youth Laws and Policies	aw Exis s?	Tally	aw Exis s?	Tally
Non-Discrimination Laws and Policies Covering LGBT Students (/equality-maps/safe_school_laws/discrimination)	•	1/1	8	0/1
Anti-Bullying Laws and Policies Covering LGBT Students (/equality-maps/safe_school_laws/bullying)	8	0/1	8	0/1
Negative Law "Don't Say Gay" Law Barring or Explicitly Restricting Educators From Discussing LGBT People or Issues in Schools (/equality-maps/safe_school_laws/anti)	No Negative Law	0/-0.5	No Negative Law	0/-0 5
Negative Law Laws Banning Local Schools and Districts from Passing LGBT Non-Discrimination and/or Anti-Bullying Policies (/equality-maps/safe_school_laws/anti)	No Negative Law	0/-0.5	No Negative Law	0/-0 5
Conversion Therapy Ban Covering LGBT Youth (/equality-maps/conversion_therapy)	8	0/1	8	0/1
Protections for LGBT Youth in the Child Welfare System (/equality-maps/foster_and_adoption_laws/youth_in_foster_care_laws)	<b>⊘</b>	0 25/0 5	8	0/0.5
Subtotal	1.25/3.5		0/3.5	
LGBT Youth Laws Total	1.25/7			

	Sexual Orientation		Gender dentity	
Health and Safety Policies	aw Exis s?	Tally	aw Exis s?	Tally
Hate Crime Law Covering LGBT People (/equality-maps/hate_crime_laws)	•	1/1	8	0/1
Private Health Insurance Non-Discrimination Laws (/equality-maps/healthcare_laws_and_policies/insurance)	8	0/1	8	0/1
Health Insurance Providers Banned from Excluding Coverage for Transgender-Specific Care (/equality-maps/healthcare_laws_and_policies/insurance)	-	-	8	0/1
State Medicaid Policy Related to Coverage for Transgender People (/equality-maps/healthcare_laws_and_policies/medicaid)	-	-	NEGATIVE LAW	-1/1
Transgender Inclusive Health Benefits for State Employees (/equality-maps/healthcare_laws_and_policies/state_employees)	-	-	•	0.5/0.5
Data Collection for LGBT Adults (/equality-maps/data_collection/risk_factor_surveillance_adults)	•	0.5/0 5	•	0.5/0.5
Data Collection for LGBT Youth (/equality-maps/data_collection/risk_factor_surveillance_youth)	8	0/0.5	-	-
Negative Law State Criminalizes Exposure to and/or Transmission of HIV (/equality-maps/hiv criminalization laws)	NEGATIVE LAW	-0.5/-0.5	NEGATIVE LAW	-0.5/-0.5
Subtotal	1/3		-0.5/5	
Health and Safety Total	0.5/8			

Ability for Transgender People to Correct	Sexual Orientation		Gender dentity		
Name and Gender Marker on Identity Documents	aw Exis s?	Tally	aw Exis s?	Tally	
Driver's Licenses: Process to Change Gender Marker (/equality-maps/identity_document_laws/drivers_license)	_	_	<b>⊘</b>	0.25/1	
Driver's Licenses: Gender Neutral Options (/equality-maps/identity_document_laws/drivers_license)	_	_	8	0/1	
Birth Certificates (/equality-maps/identity_document_laws/birth_certificate)	-	-	NEGATIVE LAW	-1/1	
Name Change (/equality-maps/identity_document_laws/name_change)	-	-	8	0/1	
Subtotal	-0.75/4				
Identity Documents Total	-0.75/4				

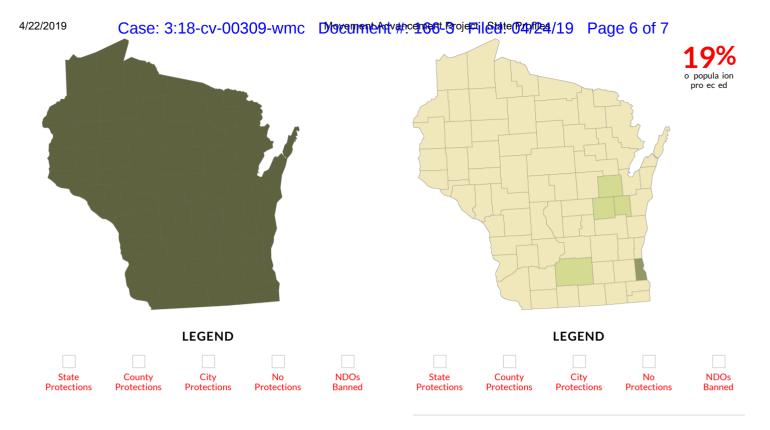
Grand Totals	Sexual Orientation Policy Tally	Gender Identity Policy Tally	Overall Tally
Totals	10.75/19	-0.75/19	10/38
Ratings	MEDIUM	NEGATIVE	MEDIUM

# Local Municipalities & Counties with Non-Discrimination Ordinances Covering Private Employment, Housing, and Public Accommodations

**SEXUAL ORIENTATION** 

**GENDER IDENTITY** 





#### **CITY AND COUNTY NUMBERS:**

**3** counties out of **72** have an ordinance prohibiting discrimination based on gender identity in private emp oyment, housing, <u>and</u> pub ic accommodations.

5 cities have an ordinance prohibiting discrimination based on gender identity in private emp oyment, housing, <u>and</u> pub ic accommodations.

**10** municipa ities, inc uding those isted above, have an ordinance prohibiting discrimination based on gender identity in private emp oyment, housing, <u>or</u> pub ic accommodations (at east partia protections).

#### **CITY AND COUNTY LISTING:**

- App eton
- Cudahy
- De Pere
- Janesvi e
- Madison
- Mi waukee
- Racine
- Sun Prairie
- Dane County\*
- Mi waukee County\*
- Winnebago County\*

**NOTE:** A city or county with an asterisk (\*) indicates that the protections provided therein are not fully comprehensive in that they do not cover employment, housing, and public accommodations. For more information about the scope of a particular ordinance in this category, please contact MAP info@gbtmap.org (mail to:info@gbtmap.org).

On y jurisdictions with ordinances that prohibit discrimination in private emp oyment are isted. Other oca ities may have executive orders that app y to government emp oyees and these are not isted. The eve of enforcement of these ordinances may vary by jurisdiction. This information is constant y changing, and we we come suggestions for additions or changes. Emai us <a href="here">here</a> (<a href="http://www.gbtmap.org/contact">here</a> (<a href="http://www.gbtmap.org/contact">http://www.gbtmap.org/contact</a>). This data was co ected in co aboration with the <a href="http://www.gbtmap.org/contact">Equa ity Federation</a> (<a href="http://www.gbtmap.org/contact">http://www.gbtmap.org/contact</a>).

#### **CONVERSION THERAPY BANS**





#### **LEGEND**

State County City No NDOs Protections Protections Protections Protections Banned

#### **CITY AND COUNTY NUMBERS:**

0 counties out of 72 have an ordinance prohibiting conversion therapy for minors.

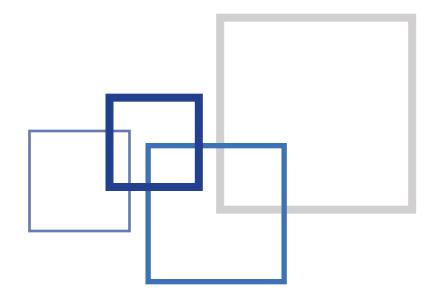
4 cities have an ordinance prohibiting conversion therapy for minors.

#### **CITY AND COUNTY LISTING:**

- Cudahy
- Eau C aire
- Madison
- Mi waukee

**EXHIBIT** 

4



#### THE REPORT OF THE

# U.S. TRANSGENDER SURVEY



#### **About the National Center for Transgender Equality**

The National Center for Transgender Equality (NCTE) is the nation's leading social justice policy advocacy organization devoted to ending discrimination and violence against transgender people. NCTE was founded in 2003 by transgender activists who recognized the urgent need for policy change to advance transgender equality. NCTE now has an extensive record winning life-saving changes for transgender people. NCTE works by educating the public and by influencing local, state, and federal policymakers to change policies and laws to improve the lives of transgender people. By empowering transgender people and our allies, NCTE creates a strong and clear voice for transgender equality in our nation's capital and around the country.

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## The Report of the **2015 U.S. Transgender Survey**

by:

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Jody L. Herman

Susan Rankin

Mara Keisling

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Ma'ayan Anafi

December 2016

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**Theo George** and **Vincent Villano** for their pivotal work in survey project development and distribution through their respective roles in digital media and communication strategy.

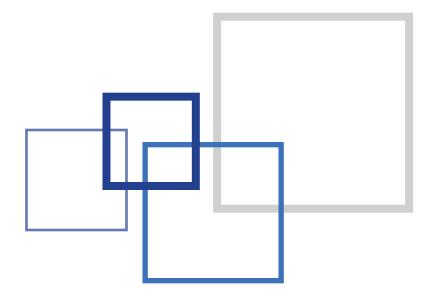
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Finally, NCTE would like to give special thanks to the **National LGBTQ Task Force**, for its previous partnership in conducting the National Transgender Discrimination Survey as a joint project from 2008 to 2011, as well as for its support of NCTE's re-development of it as the U.S. Transgender Survey.



## EXECUTIVE SUMMARY

#### **USTS Executive Summary**

he 2015 U.S. Transgender Survey (USTS) is the largest survey examining the experiences of transgender people in the United States, with 27,715 respondents from all fifty states, the District of Columbia, American Samoa, Guam, Puerto Rico, and U.S. military bases overseas. Conducted in the summer of 2015 by the National Center for Transgender Equality, the USTS was an anonymous, online survey for transgender adults (18 and older) in the United States, available in English and Spanish. The USTS serves as a follow-up to the groundbreaking 2008–09 National Transgender Discrimination Survey (NTDS), which helped to shift how the public and policymakers view the lives of transgender people and the challenges they face. The report of the 2015 USTS provides a detailed look at the experiences of transgender people across a wide range of categories, such as education, employment, family life, health, housing, and interactions with the criminal justice system.

The findings reveal disturbing patterns of mistreatment and discrimination and startling disparities between transgender people in the survey and the U.S. population when it comes to the most basic elements of life, such as finding a job, having a place to live, accessing medical care, and enjoying the support of family and community. Survey respondents also experienced harassment and violence at alarmingly high rates. Several themes emerge from the thousands of data points presented in the full survey report.

#### **Pervasive Mistreatment and Violence**

Respondents reported high levels of mistreatment, harassment, and violence in every aspect of life. One in ten (10%) of those who were out to their immediate family reported that a family member was violent towards them because they were transgender, and 8% were kicked out of the house because they were transgender.

The majority of respondents who were out or perceived as transgender while in school (K–12) experienced some form of mistreatment, including being verbally harassed (54%), physically attacked (24%), and sexually assaulted (13%) because they were transgender. Further, 17% experienced such severe mistreatment that they left a school as a result.

In the year prior to completing the survey, 30% of respondents who had a job reported being fired, denied a promotion, or experiencing some other form of mistreatment in the workplace due to their gender identity or expression, such as being verbally harassed or physically or sexually assaulted at work.

In the year prior to completing the survey, 46% of respondents were verbally harassed and 9% were physically attacked because of being transgender. During that same time period, 10% of respondents were sexually assaulted, and nearly half (47%) were sexually assaulted at some point in their lifetime.

### Severe Economic Hardship and Instability

The findings show large economic disparities between transgender people in the survey and the U.S. population. Nearly one-third (29%) of respondents were living in poverty, compared to 14% in the U.S. population. A major contributor to the high rate of poverty is likely respondents' 15% unemployment rate—three times higher than the unemployment rate in the U.S. population at the time of the survey (5%).

Respondents were also far less likely to own a home, with only 16% of respondents reporting homeownership, compared to 63% of the U.S. population. Even more concerning, nearly one-third (30%) of respondents have experienced homelessness at some point in their lifetime, and 12% reported experiencing homelessness in the year prior to completing the survey because they were transgender.

### Harmful Effects on Physical and Mental Health

The findings paint a troubling picture of the impact of stigma and discrimination on the health of many transgender people. A staggering 39% of respondents experienced serious psychological distress in the month prior to completing the survey, compared with only 5% of the U.S. population. Among the starkest findings is that 40% of respondents have attempted suicide in their lifetime—nearly nine times the attempted suicide rate in the U.S. population (4.6%).

Respondents also encountered high levels of mistreatment when seeking health care. In the year prior to completing the survey, one-third (33%) of those who saw a health care provider had at least one negative experience related to being transgender, such as being verbally harassed or refused treatment because of their gender identity. Additionally, nearly one-quarter (23%) of respondents reported that they did not seek the health care they needed in the year prior to completing the survey due to fear of being mistreated as a transgender person, and 33% did not go to a health care provider when needed because they could not afford it.

### The Compounding Impact of Other Forms of Discrimination

When respondents' experiences are examined by race and ethnicity, a clear and disturbing pattern is revealed: transgender people of color experience deeper and broader patterns of discrimination than white respondents and the U.S. population. While respondents in the USTS sample overall were more than twice as likely as the U.S. population to be living in poverty, people of color, including Latino/a (43%), American Indian (41%), multiracial (40%), and Black (38%) respondents, were up to three times as likely as the U.S. population (14%) to be living in poverty. The unemployment rate among transgender people of color (20%) was four times higher than the U.S. unemployment rate (5%). People of color also experienced greater health disparities. While 1.4% of all respondents were living with HIV—nearly five times the rate in the U.S. population (0.3%)—the rate among Black respondents (6.7%) was substantially higher, and the rate for Black transgender women was a staggering 19%.

Undocumented respondents were also more likely to face severe economic hardship and violence than other respondents. In the year prior to completing the survey, nearly one-quarter (24%) of undocumented respondents were physically attacked. Additionally, one-half (50%) of undocumented respondents have experienced homelessness in their lifetime, and 68% have faced intimate partner violence.

Respondents with disabilities also faced higher rates of economic instability and mistreatment. Nearly one-quarter (24%) were unemployed, and 45% were living in poverty. Transgender people with disabilities were more likely to be currently experiencing serious psychological distress (59%) and more likely to have attempted suicide in their lifetime (54%). They also reported higher rates of mistreatment by health care providers (42%).

### Increased Visibility and Growing Acceptance

Despite the undeniable hardships faced by transgender people, respondents' experiences also show some of the positive impacts of growing visibility and acceptance of transgender people in the United States.

One such indication is that an unprecedented number—nearly 28,000—of transgender people completed the survey, more than four times the number of respondents in the 2008–09 NTDS. This number of transgender people who elevated their voices reflects the historic growth in visibility that the transgender community has seen in recent years. Additionally, this growing visibility has lifted up not only the voices of transgender men and women, but also people who are non-binary, which is a term that is often used to describe

people whose gender identity is not exclusively male or female, including those who identify as no gender, as a gender other than male or female, or as more than one gender. With non-binary people making up over one-third of the sample, the need for advocacy that is inclusive of all identities in the transgender community is clearer than ever.

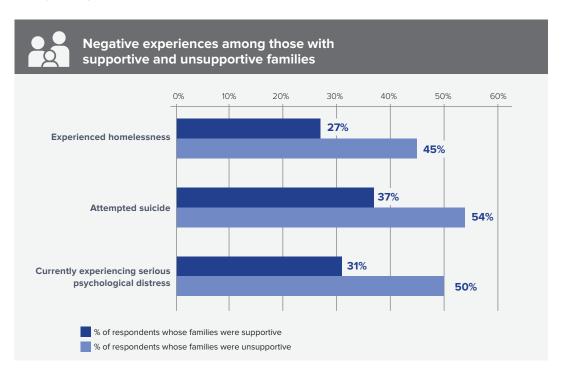
Respondents' experiences also suggest growing acceptance by family members, colleagues, classmates, and other people in their lives. More than half (60%) of respondents who were out to their immediate family reported that their family was supportive of them as a transgender person. More than two-thirds (68%) of those who were out to their coworkers reported that their coworkers were supportive. Of students who were out to their classmates, more than half (56%) reported that their classmates supported them as a transgender person.

verall, the report provides evidence of hardships and barriers faced by transgender people on a day-to-day basis. It portrays the challenges that transgender people must overcome and the complex systems that they are often forced to navigate in multiple areas of their lives in order to survive and thrive. Given this evidence, governmental and private institutions throughout the United States should address these disparities and ensure that transgender people are able to live fulfilling lives in an inclusive society. This includes eliminating barriers to quality, affordable health care, putting an end to discrimination in schools, the workplace, and other areas of public life, and creating systems of support at the municipal, state, and federal levels that meet the needs of transgender people and reduce the hardships they face. As the national conversation about transgender people continues to evolve, public education efforts to improve understanding and acceptance of transgender people are crucial. The rates of suicide attempts, poverty, unemployment, and violence must serve as an immediate call to action, and their reduction must be a priority. Despite policy improvements over the last several years, it is clear that there is still much work ahead to ensure that transgender people can live without fear of discrimination and violence.

#### Overview of Key Findings

#### Family Life and Faith Communities

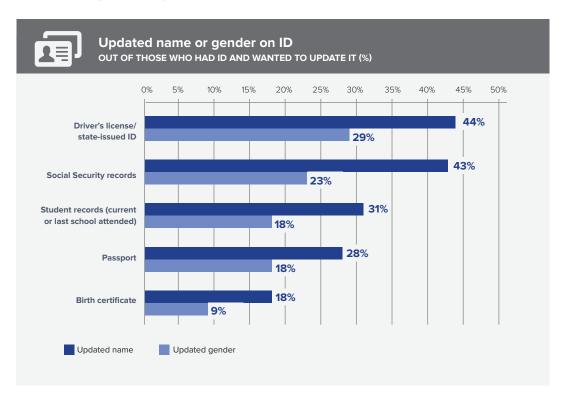
- A majority of respondents (60%) who were out to the immediate family they grew
  up with said that their family was generally supportive of their transgender identity,
  while 18% said that their family was unsupportive, and 22% said that their family was
  neither supportive nor unsupportive.
- Those who said that their immediate families were supportive were less likely to report a variety of negative experiences related to economic stability and health, such as experiencing homelessness, attempting suicide, or experiencing serious psychological distress.



- One in ten (10%) respondents who were out to their immediate family reported that a
  family member was violent towards them because they were transgender.
- One in twelve (8%) respondents who were out to their immediate family were kicked out of the house, and one in ten (10%) ran away from home.
- Nineteen percent (19%) of respondents who had ever been part of a spiritual or religious community left due to rejection. Forty-two percent (42%) of those who left later found a welcoming spiritual or religious community.

#### **Identity Documents**

Only 11% of respondents reported that all of their IDs had the name and gender they
preferred, while more than two-thirds (68%) reported that none of their IDs had the
name and gender they preferred.



- The cost of changing ID documents was one of the main barriers respondents faced, with 35% of those who have not changed their legal name and 32% of those who have not updated the gender on their IDs reporting that it was because they could not afford it.
- Nearly one-third (32%) of respondents who have shown an ID with a name or gender that did not match their gender presentation were verbally harassed, denied benefits or service, asked to leave, or assaulted.

#### **Health Insurance and Health Care**

- One in four (25%) respondents experienced a problem in the past year with their
  insurance related to being transgender, such as being denied coverage for care related to
  gender transition or being denied coverage for routine care because they were transgender.
- More than half (55%) of those who sought coverage for transition-related surgery in the
  past year were denied, and 25% of those who sought coverage for hormones in the past
  year were denied.
- One-third (33%) of those who saw a health care provider in the past year reported having
  at least one negative experience related to being transgender, such as being refused
  treatment, verbally harassed, or physically or sexually assaulted, or having to teach the
  provider about transgender people in order to get appropriate care, with higher rates for
  people of color and people with disabilities.
- In the past year, 23% of respondents did not see a doctor when they needed to because of fear of being mistreated as a transgender person, and 33% did not see a doctor when needed because they could not afford it.

### Psychological Distress and Attempted Suicide

- Thirty-nine percent (39%) of respondents experienced serious psychological distress in the month before completing the survey (based on the Kessler 6 Psychological Distress Scale), compared with only 5% of the U.S. population.
- Forty percent (40%) have attempted suicide *in their lifetime*, nearly nine times the rate in the U.S. population (4.6%).
- Seven percent (7%) attempted suicide in the past year—nearly twelve times the rate in the U.S. population (0.6%).

#### HIV

- Respondents were living with HIV (1.4%) at nearly five times the rate in the U.S. population (0.3%).
- HIV rates were higher among transgender women (3.4%), especially transgender women of color. Nearly one in five (19%) Black transgender women were living with HIV, and American Indian (4.6%) and Latina (4.4%) women also reported higher rates.

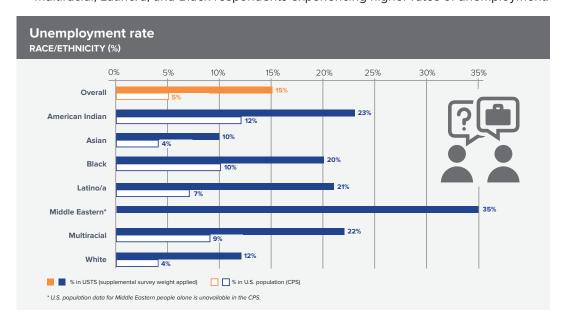
#### **Experiences in Schools**

- More than three-quarters (77%) of those who were out or perceived as transgender
  at some point between Kindergarten and Grade 12 (K–12) experienced some form of
  mistreatment, such as being verbally harassed, prohibited from dressing according
  to their gender identity, disciplined more harshly, or physically or sexually assaulted
  because people thought they were transgender.
- Fifty-four percent (54%) of those who were out or perceived as transgender in K–12 were verbally harassed, nearly one-quarter (24%) were physically attacked, and 13% were sexually assaulted in K–12 because of being transgender.
- Seventeen percent (17%) faced such severe mistreatment as a transgender person that they left a K-12 school.
- Nearly one-quarter (24%) of people who were out or perceived as transgender in college or vocational school were verbally, physically, or sexually harassed.

classmates, teachers, or school staff thought they	classmates, teachers, or school staff thought they were transgender			
EXPERIENCES	% OF THOSE WHO WERE OUT OR PERCEIVED AS TRANSGENDER			
Verbally harassed because people thought they were transgender	54%			
Not allowed to dress in a way that fit their gender identity or expression	52%			
Disciplined for fighting back against bullies	36%			
Physically attacked because people thought they were transgender	24%			
Believe they were disciplined more harshly because teachers or staff thought they were transgender	20%			
Left a school because the mistreatment was so bad	17%			
Sexually assaulted because people thought they were transgender	13%			
Expelled from school	6%			

#### **Income and Employment Status**

The unemployment rate among respondents (15%) was three times higher than the
unemployment rate in the U.S. population (5%), with Middle Eastern, American Indian,
multiracial, Latino/a, and Black respondents experiencing higher rates of unemployment.



 Nearly one-third (29%) were living in poverty, more than twice the rate in the U.S. population (14%).

#### **Employment and the Workplace**

- One in six (16%) respondents who have ever been employed—or 13% of all respondents
  in the sample—reported losing a job because of their gender identity or expression in
  their lifetime.
- In the past year, 27% of those who held or applied for a job during that year—19% of all respondents—reported being fired, denied a promotion, or not being hired for a job they applied for because of their gender identity or expression.
- Fifteen percent (15%) of respondents who had a job in the past year were verbally harassed, physically attacked, and/or sexually assaulted at work because of their gender identity or expression.
- Nearly one-quarter (23%) of those who had a job in the past year reported other forms of mistreatment based on their gender identity or expression during that year,

such as being forced to use a restroom that did not match their gender identity, being told to present in the wrong gender in order to keep their job, or having a boss or coworker share private information about their transgender status with others without their permission.

- Overall, 30% of respondents who had a job in the past year reported being fired, denied a promotion, or experiencing some other form of mistreatment related to their gender identity or expression.
- More than three-quarters (77%) of respondents who had a job in the past year took
  steps to avoid mistreatment in the workplace, such as hiding or delaying their gender
  transition or quitting their job.

### Housing, Homelessness, and Shelter Access

- Nearly one-quarter (23%) of respondents experienced some form of housing
  discrimination in the past year, such as being evicted from their home or denied a
  home or apartment because of being transgender.
- Nearly one-third (30%) of respondents have experienced homelessness at some point in their lives.
- In the past year, one in eight (12%) respondents experienced homelessness because
  of being transgender.
- More than one-quarter (26%) of those who experienced homelessness in the
  past year avoided staying in a shelter because they feared being mistreated
  as a transgender person. Those who did stay in a shelter reported high levels of
  mistreatment: seven out of ten (70%) respondents who stayed in a shelter in the
  past year reported some form of mistreatment, including being harassed, sexually or
  physically assaulted, or kicked out because of being transgender.

Seven out of ten respondents who stayed in a shelter in the past year reported being mistreated because of being transgender.



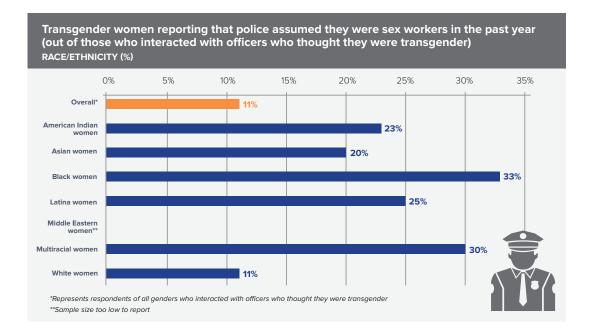
 Respondents were nearly four times less likely to own a home (16%) compared to the U.S. population (63%).

#### Sex Work and Other Underground Economy Work

- Respondents reported high rates of experience in the underground economy, including sex work, drug sales, and other work that is currently criminalized. One in five (20%) have participated in the underground economy for income at some point in their lives—including 12% who have done sex work in exchange for income—and 9% did so in the past year, with higher rates among women of color.
- Respondents who interacted with the police either while doing sex work or while the
  police mistakenly thought they were doing sex work reported high rates of police
  harassment, abuse, or mistreatment, with nearly nine out of ten (86%) reporting being
  harassed, attacked, sexually assaulted, or mistreated in some other way by police.
- Those who have done income-based sex work were also more likely to have
  experienced violence. More than three-quarters (77%) have experienced intimate partner
  violence and 72% have been sexually assaulted, a substantially higher rate than the
  overall sample. Out of those who were working in the underground economy at the time
  they took the survey, nearly half (41%) were physically attacked in the past year and over
  one-third (36%) were sexually assaulted during that year.

#### **Police Interactions and Prisons**

- Respondents experienced high levels of mistreatment and harassment by police. In
  the past year, of respondents who interacted with police or law enforcement officers who
  thought or knew they were transgender, more than half (58%) experienced some form of
  mistreatment. This included being verbally harassed, repeatedly referred to as the wrong
  gender, physically assaulted, or sexually assaulted, including being forced by officers to
  engage in sexual activity to avoid arrest.
- Police frequently assumed that respondents—particularly transgender women of color—were sex workers. In the past year, of those who interacted with law enforcement officers who thought or knew they were transgender, one-third (33%) of Black transgender women and 30% of multiracial women said that an officer assumed they were sex workers.
- More than half (57%) of respondents said they would feel uncomfortable asking the
  police for help if they needed it.
- Of those who were arrested in the past year (2%), nearly one-quarter (22%) believed they were arrested because they were transgender.



Respondents who were held in jail, prison, or juvenile detention in the past year faced high
rates of physical and sexual assault by facility staff and other inmates. In the past year,
nearly one-quarter (23%) were physically assaulted by staff or other inmates, and one in five
(20%) were sexually assaulted. Respondents were over five times more likely to be sexually
assaulted by facility staff than the U.S. population in jails and prisons, and over nine times
more likely to be sexually assaulted by other inmates.

#### **Harassment and Violence**

- Nearly half (46%) of respondents were verbally harassed in the past year because of being transgender.
- Nearly one in ten (9%) respondents were physically attacked in the past year because of being transgender.
- Nearly half (47%) of respondents were sexually assaulted at some point in their lifetime and one in ten (10%) were sexually assaulted in the past year. Respondents who have done sex work (72%), those who have experienced homelessness (65%), and people with disabilities (61%) were more likely to have been sexually assaulted in their lifetime.
- More than half (54%) experienced some form of intimate partner violence, including acts involving coercive control and physical harm.
- Nearly one-quarter (24%) have experienced severe physical violence by an intimate partner, compared to 18% in the U.S. population.

#### **Places of Public Accommodation**

- Respondents reported being denied equal treatment or service, verbally harassed, or physically attacked at many places of public accommodation—places that provide services to the public, like retail stores, hotels, and government offices. Out of respondents who visited a place of public accommodation where staff or employees thought or knew they were transgender, nearly one-third (31%) experienced at least one type of mistreatment in the past year in a place of public accommodation. This included 14% who were denied equal treatment or service, 24% who were verbally harassed, and 2% who were physically attacked because of being transgender.
- One in five (20%) respondents did not use at least one type of public accommodation in the past year because they feared they would be mistreated as a transgender person.

Public transportation	240/	
	34%	
Retail store, restaurant, hotel, or theater	31%	
Drug or alcohol treatment program	22%	
Domestic violence shelter or program or rape crisis center	22%	
Gym or health club	18%	
Public assistance or government benefit office	17%	
Department of Motor Vehicles (DMV)	14%	
Nursing home or extended care facility	14%	
Court or courthouse	13%	

#### **Experiences in Restrooms**

The survey data was collected before transgender people's restroom use became the subject of increasingly intense and often harmful public scrutiny in the national media and legislatures around the country in 2016. Yet respondents reported facing frequent harassment and barriers when using restrooms at school, work, or in public places.

- Nearly one in ten (9%) respondents reported that someone denied them access to a restroom in the past year.
- In the past year, respondents reported being verbally harassed (12%), physically attacked (1%), or sexually assaulted (1%) when accessing a restroom.

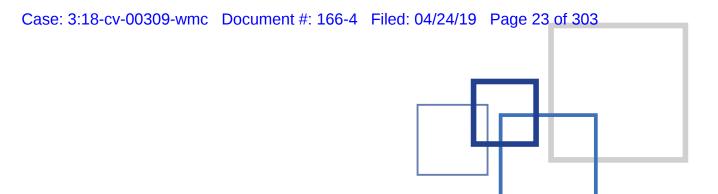
- More than half (59%) of respondents avoided using a public restroom in the past year because they were afraid of confrontations or other problems they might experience.
- Nearly one-third (32%) of respondents limited the amount that they ate and drank to avoid using the restroom in the past year.
- Eight percent (8%) reported having a urinary tract infection, kidney infection, or another kidney-related problem in the past year as a result of avoiding restrooms.

More than half (59%) of respondents avoided using a public restroom in the past year because they were afraid of confrontations or other problems they might experience.

#### **Civic Participation and Party Affiliation**

- More than three-quarters (76%) of U.S. citizens of voting age in the sample reported that they were registered to vote in the November 2014 midterm election, compared to 65% in the U.S. population.
- More than half (54%) of U.S. citizens of voting age reported that they had voted in the midterm election, compared to 42% in the U.S. population.
- Half (50%) of respondents identified as Democrats, 48% identified as Independents, and 2% identified as Republicans, compared to 27%, 43%, and 27% in the U.S. population, respectively.

olitical party affiliation				
POLITICAL PARTY	% IN USTS	% IN U.S. POPULATION (GALLUP)		
Democrat	50%	27%	_	
Independent	48%	43%	ATTEN PRINTER	
Republican	2%	27%		



## CHAPTER 1 Introduction

his report presents the findings of the 2015 U.S. Transgender Survey (USTS), a study conducted by the National Center for Transgender Equality (NCTE). With 27,715 respondents, it is the largest-ever survey examining the lives of transgender people in the United States. The USTS provides a detailed portrait of the experiences of transgender people across many areas, including health, family life, employment, and interactions with the criminal justice system.

The USTS serves as a follow-up to the National Transgender Discrimination Survey (NTDS), which was developed by NCTE and the National LGBTQ Task Force and conducted in 2008–09. The NTDS was the first comprehensive survey examining the lives and experiences of transgender and gender nonconforming people in the United States. With 6,456 respondents reporting on a range of experiences throughout their lives, the NTDS was a groundbreaking study. The results were published in the 2011 report, *Injustice at Every Turn*, and showed that discrimination against transgender people was pervasive in many areas of life, including education, employment, health care, and housing. The report also highlighted the resilience of transgender people in the face of such discrimination and found that family and peer support could have a substantially positive impact on a transgender person's quality of life. The report quickly became a vital source of information about transgender people and continues to serve as an important resource for advocates, policymakers, educators, service providers, media, and the general public.

Much has changed since the NTDS was conducted in 2008–09 and results were published in 2011, including increased visibility of transgender people in the media and in society in general. Despite making significant strides in the five years since the report was published, there is still a substantial amount of work to be done to address critical needs in transgender communities throughout the United States. Transgender people continue to experience discrimination and anti-transgender bias in virtually all areas of life.

The 2015 U.S. Transgender Survey was developed by the National Center for Transgender Equality to provide updated and more detailed data to inform a wide range of audiences about the experiences of transgender people, how things are changing, and what can be done to improve the lives of transgender individuals in the United States. It is the largest survey of transgender people conducted to date, far surpassing the previous survey, with 27,715 respondents. This study explores a wider range of topics than the previous survey and more deeply examines specific issue areas where transgender people are disparately impacted, such as health care, HIV/AIDS, housing, workplace discrimination, immigration, sex work, and police interactions. Additionally, by closely mirroring questions from federal and other existing surveys, this study seeks to fill in the gaps left by the lack of data collected about transgender people in national surveys. Since federal survey data is often used by government agencies to make key determinations about policies and programs that affect individuals in many areas of life, such as employment and health, it is important to provide specific data on the potential impact of such policies on transgender people. This report on the U.S. Transgender Survey data draws comparisons between transgender people and the U.S. population and examines disparities across multiple issue areas.

This report demonstrates that transgender people continue to face discrimination in numerous areas that significantly impact quality of life, financial stability, and emotional wellbeing, including employment, education, housing, and health care. Furthermore, many respondents experienced discrimination in multiple areas of their lives, the cumulative effect of which leads to severe economic and emotional hardship and can in turn have devastating effects on other outcome areas, such as health and safety.

Although issues impacting transgender people have become more visible in the years since the NTDS was published, the data overwhelmingly demonstrates that there is still a long way to go towards eliminating harmful discrimination and providing sustainable systems of support for transgender people throughout their lives. These findings are presented with the recognition that advocates, researchers, and transgender communities will greatly benefit from additional research conducted using this extensive data source. The authors encourage subsequent analyses to delve into areas of the data that this report is unable to address, and as before, will strive to make the data set available for such analyses.

#### **Report Roadmap**

The next chapter of the report will give an overview of the study's methodology, which will be followed by a guide to this report, including information about terminology used throughout. These will be followed by chapters discussing respondents' experiences across a range of areas that impact transgender people's lives:

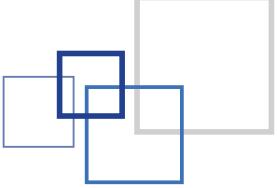
- Portrait of USTS Respondents
- · Family Life and Faith Communities
- · Identity Documents
- Health
- · Experiences at School
- Income and Employment Status
- Employment and the Workplace
- Sex Work and Other Underground Economy Work
- Military Service
- Housing, Homelessness, and Shelter Access
- Police, Prisons, and Immigration Detention
- Harassment and Violence
- Places of Public Accommodation and Airport Security
- · Experiences in Restrooms
- · Civic Participation and Policy Priorities

The report also contains three appendices, which offer more detailed information related to the study:

Appendix A: Characteristics of the Sample

Appendix B: Survey Instrument (Questionnaire)

Appendix C: Detailed Methodology



## CHAPTER 2 Methodology

he U.S. Transgender Survey is the largest survey ever conducted to examine the experiences of transgender people in the United States. The survey instrument was comprised of thirty-two sections reflecting 1,140 distinct variables that covered a broad array of topics, such as health and health care access, and experiences around employment, education, housing, law enforcement, and public accommodation. The survey was developed by a team of researchers and advocates and administered online to transgender adults residing in the United States. The survey was accessible via any web-enabled device (e.g., computer, tablet, netbook, smart phone), accessible for respondents with disabilities (e.g., through screen readers), and made available in English and Spanish. Rankin & Associates Consulting hosted the survey on several secure servers. The survey was accessed exclusively through a website created specifically for the promotion and distribution of the survey. Data was collected over a 34-day period in the summer of 2015, and the final sample included 27,715 respondents from all fifty states, the District of Columbia, American Samoa, Guam, Puerto Rico, and U.S. military bases overseas. The survey contained mainly closed-ended questions, but respondents were also offered the opportunity to provide write-in responses in fifty-three of the survey questions. Over 80,000 write-in responses were provided by respondents.

## I. About the U.S. Transgender Survey

The U.S. Transgender Survey (USTS) was developed as the follow-up to the groundbreaking National Transgender Discrimination Survey (NTDS), which was the first study to comprehensively measure experiences and life outcomes of transgender people in the United States. Fielded in late 2008 to early 2009 by the National Center for Transgender Equality (NCTE) and the National LGBTQ Task Force ("the Task Force"), the NTDS provided data that has informed policymakers, advocates, and educators since its publication in 2011. However, the NTDS report acknowledged that the study had "just scratched the surface of this extensive data source" and encouraged advocates and researchers to conduct additional research to continue collecting data aimed at identifying and addressing the needs of transgender people.5 The NTDS authors also examined the survey instrument and concluded that there were "imperfections" in the manner in which several questions had been posed.<sup>6</sup> The authors addressed areas for potential improvement with respect to both survey question design and substantive content in an "issues and analysis" section of the report.7 These recommendations were considered in the development of the U.S. Transgender Survey.

In subsequent years, researchers have performed additional analyses using the NTDS public use dataset provided by NCTE and the Task Force. These analyses provided further insight into the experiences of transgender people, but also increased awareness of the questions that remained unanswered after the NTDS report was published. In some instances, there was insufficient information to draw nuanced comparisons between life outcomes of transgender people collected in the NTDS and the U.S. general population. In other cases,

the ability to form additional conclusions was limited due to a lack of follow-up questions. For example, the NTDS asked a single question about suicide attempts, which did not allow for a clear examination of suicidal thoughts and behaviors.8 Additionally, given the deficiency of longitudinal data on outcomes specific to transgender people, there remained a need to collect data that could speak to the experiences of transgender people over time and how outcomes may have changed in the years since the NTDS was published. In these respects, the NTDS provided an important platform upon which to build the USTS to address identified areas for improvement and collect data that would enable new insights to be drawn about transgender people in the United States.

The study was renamed the U.S. Transgender Survey for several reasons. One was to clarify the geographical location of the intended study sample both during the data collection period and following report publication. The use of "U.S." signaled that this study was developed with the unique needs of transgender people in the United States and U.S. territories in mind, considering relevant policies, procedures, and practices applicable to residents of the United States at the time of the study in areas such as health care and insurance, income, employment, housing, and education. Recognizing the contextual differences between the experiences of transgender people in the U.S. and in other parts of the world, the research team sought to dispel any confusion arising from the use of "national" in the title. The new name was also intended to reflect the depth and breadth of the experiences of transgender people in the U.S. and elevate a variety of narratives beyond discrimination, including the resilience and resourcefulness of the transgender community in the face of hardship, as well as experiences of acceptance and affirmation. "Discrimination" was removed from the title to clarify that the survey was designed to capture all such experiences. Additionally, removing the word reduced potential bias in respondents' answers or resulting from primarily attracting respondents who felt they had experienced discrimination.

#### **II. USTS Respondents**

The study population included individuals who identified as transgender, trans, genderqueer, non-binary, and other identities on the transgender identity spectrum, in order to encompass a wide range of transgender identities, regardless of terminology used by the respondent. Although "transgender" was defined broadly for the purposes of this study as being inclusive of a wide range of identities—such as genderqueer, non-binary, and crossdresser—the research team recognized that many individuals for whom the study was intended may have used different terminology or definitions and might have assumed that the term "transgender" did not include them. To address this, promotional materials affirmed that the survey was inclusive of all transgender, trans, genderqueer, and nonbinary people. Additionally, materials specified that the survey was for adults at any stage of their lives, journey, or transition to encourage participation among individuals with diverse experiences regarding their transgender identity. An in-depth description of survey respondents is available in the Portrait of USTS Respondents chapter.

The study included individuals aged 18 and older at the time of survey completion, as did the NTDS. The study was not offered to individuals under the age of 18 due to limitations created by specific risk factors and recommendations associated with research involving minors. These considerations, including requirements for parental/guardian consent, would have impacted the survey's scope and content and also reduced the literacy level at which the survey could be offered. Furthermore, the current experiences and needs of transgender

youth often differ from those of adults in a number of key areas, including experiences related to education, employment, accessing health care, and updating identity documents, and many of these experiences or needs could not be adequately captured in a survey that was not specifically tailored to transgender people under the age of 18.

The sample was limited to individuals currently residing in a U.S. state or territory, or on a U.S. military base overseas, since the study focused on the experiences of people who were subject to U.S. laws and policies at the time they completed the survey. Individuals residing outside of the U.S. may have vastly different experiences across a number of outcome measures based on each respective country's laws, policies, and culture, particularly in the areas of education, employment, housing, and health care. Additionally, many survey questions were taken from U.S. federal government surveys that also limit their sample population to individuals in the U.S., and the research team sought to examine a similar population with regard to geographical location to allow for comparisons to the U.S. general population.

#### III. Developing the Survey Instrument

The USTS survey instrument was developed over the course of a year by a core team of researchers and advocates in collaboration with dozens of individuals with lived experience, advocacy and research experience, and subject-matter expertise. When developing the survey instrument, the research team focused on creating a questionnaire that could provide data to address both current and emerging needs of transgender people while gathering information about disparities

that often exist between transgender people and non-transgender people throughout the U.S. To achieve this, questions were included that would allow comparisons between the USTS sample and known benchmarks for the U.S. population as a whole or populations within the U.S. Consequently, questions were selected to best match those previously asked in federal government or other national surveys on a number of measures, such as measures related to income and health.<sup>10</sup> Changes were made to the language of comparable questions whenever it was required to more appropriately reflect issues pertaining to transgender people and language in common use in the transgender community while maintaining comparability to the best extent possible. However, in many cases, language was preserved to ensure that responses to a USTS question would maintain maximum comparability with surveys such as the U.S. Census Bureau's American Community Survey and Current Population Survey.

Several questions were also included in an attempt to provide comparability between the NTDS, where possible, to determine how certain outcomes may have changed since the NTDS data was collected in 2008–09. While the USTS provides crucial updated data, it is important to note that many of the questions asked in the NTDS were either not included in the USTS, or they were asked in a manner that reduced comparability with the NTDS. For example, many USTS questions asked about whether certain experiences occurred within the past year instead of asking whether those experiences occurred at any point during an individual's lifetime. These questions were included for both comparability with federal government or other national surveys and also to yield improved data regarding changing experiences in future iterations of the USTS. In such instances, the NTDS continues to provide the best available data regarding experiences that occurred over respondents' lifetime. The authors suggest referring to both the USTS and

the NTDS to gain a full picture of issues impacting transgender people.

The survey instrument was reviewed by researchers, members of the transgender community, and transgender advocates at multiple intervals throughout the development process. This included thorough reviews of sections that addressed specific subject matter and the entire questionnaire. The questionnaire was revised based on feedback from dozens of reviewers.

#### a. Pilot Study

Prior to finalizing the survey instrument and launching the survey in field, a pilot study was conducted to evaluate the questionnaire. The pilot study was conducted among a small group of individuals with characteristics that were representative of the sample the study was intended to survey. The pilot study was administered through an online test site using the same platform and format in which the final survey later appeared. The purpose of the pilot study was to provide both a substantive and technical evaluation of the survey. Approximately 100 individuals were invited to complete and evaluate the survey online during a specified period of time. In order to receive access to the pilot study test site, invitees were required to confirm their participation by indicating that they met the following pilot study criteria: they were (1) 18 years or older, (2) transgender, (3) willing to provide feedback that would be used to make improvements to the survey, (4) available to take the survey online during specified dates, and (5) agreeing to not share the questions in the pilot study with anyone so as to not compromise the study. Forty (40) individuals confirmed their participation and received access to the pilot study test site. Thirty-two (32) people completed the study and submitted feedback on the questionnaire, including participants in fifteen states ranging in age from 19 to 78. Participants

reported identifying with a range of gender identities<sup>11</sup> and racial and ethnic identities, including 34% who identified as people of color.<sup>12</sup>

In addition to providing general feedback on individual questions and the entire questionnaire, pilot study participants were asked to address specific questions as part of their evaluation, including: (1) how long it took to complete the survey, (2) what they thought about the length of the survey, (3) whether any existing questions were confusing or difficult to answer, (4) whether they found any questions offensive or thought they should be removed or fixed, (5) whether they experienced technical or computer issues while taking the survey, and (6) what they thought about the statement explaining why the term "trans" was used throughout the survey.<sup>13</sup> All participant feedback was compiled, discussed, and used to further develop the questionnaire, such as through the revision of language and the addition of questions to more thoroughly examine an issue.

#### b. Length

The final survey questionnaire contained a total of 324 possible questions in thirty-two discrete sections addressing a variety of subjects, such as experiences related to health and health care access, employment, education, housing, interactions with law enforcement, and places of public accommodation. The online survey platform allowed respondents to move seamlessly through the questionnaire and ensured they only received questions that were appropriate based on previous answers. This was accomplished using skip logic, which created unique pathways through the questionnaire, with each next step in a pathway being dependent on an individual respondent's answer choices. For example, respondents who reported that they had served in the U.S. Armed Forces, Reserves, or National Guard received a series of questions about their military service, but those who had not served

did not receive those questions. Due to the customized nature of the survey, the length varied greatly between respondents, and no respondent received all possible questions. Prior to the pilot study, estimates indicated a survey-completion time of 30–45 minutes. The completion-time estimate was extended to 60 minutes based on feedback from pilot study participants, and it was consistent with many reports during the fielding period.<sup>14</sup>

Despite observations about survey length discussed in the NTDS,15 evolving data needs relating to issues affecting transgender people required an in-depth treatment of multiple issue areas. This often required multiple questions to thoroughly assess an issue—including in areas where the NTDS asked only one question—and resulted in a lengthier survey. Survey instrument length was assessed throughout its development to ensure it would be manageable for as many participants as possible. Furthermore, through multiple reviews and evaluations of the survey instrument—including the pilot study—survey takers reported that the length was appropriate for a survey addressing such a wide range of issues and the need for data outweighed concerns about the overall length of the survey.

## IV. Survey Distribution and Sample Limitations

The survey was produced and distributed in an online-only format after a determination that it would not be feasible to offer it in paper format due to the length and the complexity of the skip logic required to move through the questionnaire. With so many unique possibilities for a customized survey experience for each respondent, the intricate level of navigation through the survey

would have created an undue burden and confusion for many respondents. This could have led to questions being answered unnecessarily or being skipped completely, which could have increased the potential for missing data in the final dataset.<sup>16</sup> This made online programming the best option for ensuring that respondents received all of the questions that were appropriate based on their prior answers, decreasing the probability of missing data. However, the potential impact of internet survey bias on obtaining a diverse sample has been well documented in survey research,<sup>17</sup> with findings that online and paper surveys may reach transgender respondents with "vastly different health and life experiences."18 With those considerations in mind, outreach efforts were focused on addressing potential demographic disparities in our final sample that could result from online bias and other issues relating to limited access. Although the intention was to recruit a sample that was as representative as possible of transgender people in the U.S., it is important to note that respondents in this study were not randomly sampled and the actual population characteristics of transgender people in the U.S. are not known. Therefore, it is not appropriate to generalize the findings in this study to all transgender people.

#### V. Outreach

The main outreach objective was to provide opportunities to access the survey for as many transgender individuals as possible in different communities across the U.S. and its territories.

Additionally, outreach efforts focused on reaching people who may have had limited access to the online platform and who were at increased risk of being underrepresented in such survey research. This included, but was not limited to, people of color, seniors, people residing in rural areas, and low-income individuals. The outreach strategy was

a multi-pronged approach to reach transgender people through various connections and points-ofaccess, including transgender- or LGBTQ-specific organizations, support groups, health centers, and online communities.

Outreach efforts began approximately six months prior to the launch of the data-collection period with a variety of tactics designed to raise awareness of the survey, inform people when it would be available, and generate opportunities for community engagement, participation, and support. A full-time Outreach Coordinator worked for a period of six months to develop and implement the outreach strategy along with a team of paid and volunteer interns and fellows.<sup>19</sup>

An initial phase of outreach involved developing lists of active transgender, LGBTQ, and allied organizations who served transgender people and would eventually support the survey by spreading the word through multiple communication platforms and in some cases providing direct access to the survey at their offices or facilities. Establishing this network of "supporting organizations" was an essential component of reaching a wide, diverse sample of transgender people.

Over 800 organizations were contacted by email, phone, and social media, and they were asked if they would support the survey by sharing information about it with their members and contacts. Specifically, supporting organizations were asked to share information through email blasts and social media channels, and the research team provided language and graphics for organizations to use in an effort to recruit appropriate respondents into the study. Of the organizations contacted, approximately half responded to requests for support, resulting in direct recruitment correspondence with nearly 400 organizations at regular intervals during the pre-data-collection period and while the survey was in the field.<sup>20,21</sup> These organizations

performed outreach that contributed to the far reach of the survey and unprecedented number of respondents.<sup>22</sup> The organizations were also featured on the survey website so potential respondents could determine whether organizations they knew and trusted had pledged support for the survey.

Nearly 400 organizations responded to outreach and confirmed their support for the survey. The remaining organizations did not respond directly to invitations to learn more about the survey and become supporters. Consequently, these organizations did not receive correspondence aimed at directly recruiting respondents prior to the survey launch or during the data-collection period. It is possible, however, that survey respondents were still made aware of the survey through those organizations. Since there is no information regarding whether these organizations shared information about the survey through their channels, it is difficult to assess the full scope of the outreach efforts.

#### a. Advisory Committee

A significant element of outreach involved convening a USTS Advisory Committee (UAC). The UAC was created to increase community engagement in the survey project and raise awareness by connecting with transgender people in communities across the country through a variety of networks. The UAC was comprised of eleven individuals with advocacy, research, and lived experience from a wide range of geographical locations.<sup>23</sup> Members were invited to join the committee as advisors on survey outreach to facilitate the collection of survey data that would best reflect the range of narratives and experiences of transgender people in the U.S. Each member brought unique skills and expertise to contribute to the committee's objectives. UAC members participated in five monthly calls with members of the USTS outreach team from May

to September 2015. UAC monthly calls focused on providing project updates and identifying pathways by which outreach could be conducted to increase the survey's reach and promote participation from a diverse sample. Members suggested organizations, individuals, and other avenues through which to conduct outreach, shared ideas and strategies for improving outreach to specific populations of transgender people, and spread the word about the survey through their professional and personal networks.

#### b. Survey-Taking Events

In an effort to increase accessibility of the survey, the outreach team worked with organizations across the country to organize events or venues where people could complete the survey. Survey-Taking Events,<sup>24</sup> or "survey events," were spaces in which organizations offered resources to provide access to the survey, such as computers or other web-enabled devices. These organizations provided a location in which to take the survey at one particular time or over an extended period of time, such as during specified hours over the course of several days.<sup>25</sup> The events were created with the intention of providing access to individuals with limited or no computer or internet access, those who may have needed assistance when completing the survey, or those who needed a safe place to take the survey. Additionally, the population that had previously been identified as being more likely to take a paper survey than an online survey were considered,26 and the events were developed to target those individuals.

Given the potential variety of these survey events—including the types of available resources and times at which they were conducted—guidelines were needed to maintain consistency across the events and preserve the integrity of the data-collection process. A protocol was developed outlining the rules for hosting a survey event to advise hosts on best practices for ensuring

a successful data-collection process, including guidelines to prevent the introduction of bias into survey responses. The protocols described the steps for becoming a survey-event host and tips for how to conduct outreach about the event. The protocol also specified that hosts should inform NCTE of their event prior to hosting and report on how many people attended the event and how many people completed and submitted the survey. This was helpful information for evaluating the relative success and benefits of these events. All confirmed supporting organizations were invited to become survey event hosts, and those who accepted the invitation were sent the protocol. Seventy-one (71) organizations accepted the invitation and confirmed the date(s) and time(s) of their events.27

Survey events were promoted on the survey website and given a specific designation on the supporting organization map (described further in the "Survey Website" section), including information about where and when people could attend. Hosts were encouraged to promote their event through multiple channels and consider outreach methods beyond online avenues, such as direct mail or flyers, to better reach transgender people with limited or no internet access. Additionally, hosts were provided with flyer templates so they could promote the events in their facilities or through communications with their members or constituents. Of the organizations who confirmed their survey events, 46 reported information about attendance at the event. The hosts reported that 341 people attended their events, including transgender and non-transgender friends, family, and volunteers. Approximately 199 respondents completed the survey at these events.<sup>28</sup> However, survey responses indicate that additional unreported survey events or similar gatherings may have been held where participants had an opportunity to complete the survey.<sup>29</sup> Event-related information submitted by organizations following the fielding

period was not comprehensive enough to make a thorough determination as to whether the events had achieved their previously stated objectives.<sup>30</sup>

#### c. Incentives

As an incentive for completing the survey, participants were offered a cash-prize drawing. Incentives, such as cash prizes are widely accepted as a means by which to encourage and increase participation in survey research.<sup>31</sup> Studies have shown that such incentives may have a positive effect on survey response rate, which is the proportion of individuals in the population of interest that participates in the survey.<sup>32</sup> Research has also found that lottery-style cash drawings may be beneficial in online surveys,<sup>33</sup> since they offer a practical method for providing incentives in surveys with a large number of respondents by eliminating the potential high cost of both the cash incentive and prize distribution.<sup>34</sup>

USTS respondents were offered the opportunity to enter into a drawing for one of three cash prizes upon completion of the survey, including one \$500 cash prize and two \$250 cash prizes.35 After completing and submitting their anonymous survey responses, USTS respondents were redirected away from the survey hosting site<sup>36</sup> to a web page on the NCTE-hosted USTS website. In addition to being thanked for their participation on this page, respondents received a message confirming that their survey had been submitted and any further information they gave would not be connected to their survey responses. Only individuals who completed and submitted the survey were eligible for one of the cash prizes. To enter into the prize drawing, respondents were required to check a box giving their consent to be entered.<sup>37</sup> Respondents were also asked to provide their contact information in order to be notified if selected in the drawing. The final drawing contained 17,683 entrants. Each entrant was assigned a number, and six numbers were randomly chosen by a non-NCTE party: three

numbers for the prize winners and three for alternates if necessary. The three prize winners were contacted and awarded their prizes upon acceptance.

#### VI. Communications

Communications for the survey required a multifaceted approach and a coordinated effort with the outreach strategy to most effectively reach a wide range of transgender people and ensure a robust sample size. The goals of survey communications were to: (1) inform people that NCTE would be conducting a survey to further the understanding of the experiences of transgender people in the U.S initially gleaned through the NTDS, (2) communicate when the survey would be available to complete and how it could be accessed, and (3) find creative ways of reaching diverse populations of potential respondents. This involved raising awareness of the survey through several communication methods, including email, social media, and print media, as well as through additional unique campaigns. Many survey promotional materials were produced in English and Spanish to increase the accessibility of the survey.38

#### a. Survey Website

A website was created and designed specifically for the promotion and distribution of the survey.<sup>39</sup> This website served as a platform for providing information about the survey starting several months prior to its release in the field, such as a description of the survey, information about the team working on the survey, frequently asked questions, and sample language and graphics for individuals and organizations to use for email and social media communications, including sample Facebook and Twitter postings. The website also featured an interactive map, which included

information about organizations that had pledged to support the survey. Additionally, the map distinctly indicated information about organizations that were hosting survey-taking events, including the date, time, and location of such events. The website later served as the only platform through which the survey could be accessed and provided English and Spanish links to enter the survey, since there was no direct link available to the off-site hosting platform.

#### b. Survey Pledge

The survey pledge campaign was developed to raise awareness about the survey and generate investment in the project. The campaign engaged potential participants and allies by inviting them to pledge to take the survey and/or spread the word about the survey. The survey pledge was a critical method of both informing people that the survey would be launching and sustaining engagement with potential respondents in the months leading up to the fielding period. Pledges received reminders about the survey launch date and availability through email communications. Beginning in January 2015, pledge palm cards were distributed at a variety of events across the country, including conferences and speaking engagements. The cards contained information about the upcoming survey and asked people to sign up to help by committing to: (1) spread the word about the survey; and/or (2) take the survey. Transgender and non-transgender individuals were asked to complete the pledge information, either through a palm card or directly online through the survey website. Individuals who completed pledge information received email communications throughout the pre-data-collection phase. Pledge information was collected continuously for several months, and by the time of the survey launch, over 14,000 people had pledged to take the survey. Additionally, more than 500 people pledged to promote the survey among their transgender friends and family.40 The pledge proved to be

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an effective method of assessing how many people had learned about the survey and were interested in completing it, where potential survey respondents were distributed geographically, and how more potential respondents could be effectively engaged.

### c. Photo Booth Campaign

In January 2015, a photo booth campaign was launched as another method for engaging people and raising awareness about the survey. Individuals and groups were asked to take photos holding one of two signs with messages expressing support for the survey. 41 USTS photo booths were conducted at several conferences and events across the country. More than 300 photos were collected and shared directly through NCTE's Facebook page. Photos were also sent to most participants so they could conduct their own promotion using their photos.

### d. Social Media

With the increased use of social media in the years since the previous survey (the NTDS), it was important to engage via these outlets to further the reach of the survey. Facebook and Twitter<sup>42</sup> became the primary social media outlets used throughout the survey project, and their use significantly amplified awareness, increasing the number of people who were exposed to the survey. A series of postings provided the ability to rapidly and succinctly communicate with individuals and groups who had an interest in contributing to the survey's success by completing the survey and spreading the word about it. Although social media reach fluctuated during the months leading up to the survey launch, over 96,000 Facebook users were estimated to have received NCTE's post announcing that the survey was live and available for completion on August 19, 2015.

### e. USTS Awareness Week

Prior to launching the survey in the field, communication was maintained with thousands of individuals and organizations who fell into three categories: (1) people who had signed up to take or spread the word about the survey ("pledge list"), (2) organizations that had committed to support the survey through outreach efforts ("supporting organization list"), and (3) people who had signed up to be in communication with NCTE about the organization's work and projects ("NCTE list").

Communication with the individuals and groups on these lists through targeted messages occurred at various intervals; however, one of the most important methods for promoting the survey was through USTS Awareness Week. This campaign was designed to share a significant amount of information about the survey over a concentrated period of time in close proximity to the launch of the survey. Awareness Week occurred during the week of July 27, 2015 and highlighted different aspects of the survey focusing on a different medium each day, including social media, email, and blogs. Awareness Week was introduced to the communication lists on July 15, and recipients were invited to access and download a planning kit for the campaign, which was available on the survey website. The planning kit included language and graphics for email and social media communications. Communications were sent on each of the days devoted to social media,43 email,44 and blogs45 with appeals for organizations to share the information with their membership and individuals to share the information through their personal networks. Awareness Week proved to be one of the most effective methods for increasing the number of individuals who pledged to take the survey and likely increased the number of eventual respondents.46

### f. Additional Communications Methods

The overall approach to survey communications was diverse and captured many media forms. In addition to the previously stated campaigns and projects, communications involved working with a variety of individuals such as bloggers, artists, advocates, and others to create print blogs and videos promoting the survey. Op-eds were another medium that contributed to survey promotion, and media consultants and traditional media sources aided in expanding the survey's reach even further. Approximately 50 articles, blogs, and op-eds focused on the survey were produced and distributed by organizations, including NCTE, and individuals prior to the launch of the survey and during the data-collection period. The wide variety of approaches contributed to the number of individuals who were reached through all communications and likely impacted the final number of respondents in the sample.

### VII. Language and Translation

Throughout the survey questionnaire, the use of accessible language was balanced with preserving the meaning of each question to the greatest extent possible. This was of particular importance in maintaining comparability with questions from existing surveys that allowed conclusions to be drawn about how the experiences of the USTS sample compares to the U.S. population. In order to make assessments about USTS survey respondents in relation to the U.S. population, it was important that USTS respondents had similar interpretations of questions taken from other surveys as non-transgender survey takers had to those questions in federal surveys. In many places, language was revised to use terminology

that would most appropriately speak to individuals in the many communities for which the survey was intended. However, several areas required difficult choices about keeping language that may have caused discomfort for some respondents. Throughout the questionnaire, language was avoided that could be interpreted as stigmatizing or characterized as a value judgment wherever possible while maintaining objectivity in crafting sound research questions. For example, at times survey questions referred to work or activities that were "currently considered illegal." Such deliberate language was used in an attempt to separate the issue of criminalization from the activity in question while maintaining comparability with other surveys. This was a difficult balance to achieve throughout the survey. Eliminating technical language was also necessary, unless it was widely used and accepted in transgender communities, such as some medical terminology. Short descriptions or parenthetical explanations were provided whenever technical language was required for those who may not have been familiar with the language. Additionally, hyperlinked explanations of specific terms were included when those terms could be interpreted in several ways or if similar explanations were provided in the federal surveys from which the questions were taken. For example, explanations were provided for the terms "active duty" when asking about military service and "household" when asking about income.

The research team remained conscious of individual and collective identities throughout the survey instrument drafting process, and attempted to use language that acknowledged the breadth and significance of individual identities while also making the questions accessible to the widest range of transgender people possible across the U.S. and in the territories. The questionnaire was reviewed and revised for consistent readability at an eighth-grade literacy level where possible, 47 although several

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terms used in the survey were at a considerably higher literacy level. This included places where language was preserved for comparability with other surveys and when language describing transgender-specific experiences or procedures was used. Additionally, community members and researchers reviewed the survey and suggested revised language throughout the development process. This collaborative process was beneficial in providing collective insight on the best language to use in each particular instance based on lived experience and research expertise. The research team acknowledges, however, a continuing need to work towards identifying suitably inclusive terminology within an evolving language and community for future iterations of the survey.

The questionnaire was translated into Spanish by a translation service, and several native-Spanish-speaking community members and NCTE staff and interns reviewed and revised the language to use terminology that was most prevalent in Spanish-speaking transgender communities in the U.S. In many instances, it was difficult to find language that accurately captured the meaning of a question or specific terms, but in each case language was selected to convey interpretations as close to the English-language question interpretations as possible.

### VIII. Institutional Review

The study was vetted through an Institutional Review Board (IRB) process, which is meant to ensure confidentiality and protect the rights and welfare of individuals participating in a research study. The USTS underwent a full board review by the University of California Los Angeles (UCLA) IRB. As a requirement of approval, the questionnaire began with a study information

sheet describing aspects of the study and rights of individuals as participants in the study.<sup>48</sup> To be included in the study, participants were required to indicate their consent at the end of the information sheet. This process established that participants were fully informed about the risks and benefits of participating in the study and that their participation was voluntary. IRB review also required the submission of all recruitment materials leading up to the launch of the survey and throughout the time the survey was in the field.<sup>49</sup> This required the production of a large volume of messaging for the many different types of media through which people were invited to participate in the survey in both English and Spanish. It also required anticipating how messaging might need to change while the survey was in the field and submitting this language for pre-approval for later use as needed.

### IX. Survey Hosting

The survey was hosted online by Rankin & Associates Consulting, under the supervision of USTS research team member, Dr. Susan Rankin. Access to the survey was provided exclusively through the USTS website. All programming of the questionnaire and online administration of the survey was handled through Rankin & Associates Consulting, which managed the process of collecting the survey data throughout the 34-day fielding period.

The survey was anonymous, and maintaining privacy and confidentiality in the collection and maintenance of survey data was an important component of preserving participants' anonymity. Furthermore, as a condition of IRB approval, the research team was required to ensure that confidentiality protections were in place for the study and demonstrate sufficiency of data security protocols. Accordingly, data from online

participants was submitted through seven secure firewalled servers with forced 256-bit SSL (Secure Sockets Layer) security and Security-Enhanced Linux (SELinux) security extensions to encrypt and protect the survey data. Given the volume of traffic on the seven servers during the initial launch of the survey, an eighth server was added. The survey was stored in a SQL database that could only be accessed locally. The servers themselves were only accessible using encrypted SSH (Secure Shell) connections originating from the local network. The servers were also in RAID (Redundant Array of Inexpensive Disks), which is a data storage virtualization technology that combines multiple physical disk drive components into a single logical unit for the purposes of data redundancy, performance improvement, or both, to reduce the chance of any data loss due to hardware failure. The servers performed nightly security audits from data acquired via the system logs and notified the system administrators.

Despite a successful data-collection period evidenced by the large final sample size, it is important to note issues that occurred in the initial days of the survey data-collection period, given the potential impact on the data collection and the final sample. Prior to the survey launch, the online platform had been assessed and capacity was predicted for the seven dedicated servers based on reasonable estimated response rates. However, in the first days of the data-collection period, exceptionally high levels of traffic to the survey far exceeded the predicted response rates and overwhelmed the capacity of the servers, causing significant delays in accessing and completing the survey. The resulting server delays occurred within hours of the survey launch on August 19, 2015, producing unusually long pageloading times and may have served as a barrier to completing the survey.<sup>50</sup> The survey team notified potential respondents of the delays through email and social media communication and updated the first page of the online survey questionnaire with

a note about the issues and information about the continued availability of the survey.<sup>51</sup> The hosting team added a server to process the high level of traffic and returned the survey to normal loading speeds within a couple days of the initial reports. Although high numbers of survey submissions were received throughout these days, it is likely that the server delays affected the completion and submission of some surveys or may have discouraged individuals from attempting to take the survey.

### X. Cleaning the Data

The dataset was cleaned following collection to remove survey responses that did not belong in the final sample.<sup>52</sup> Data cleaning is the process of detecting and removing some survey responses (e.g., duplicate responses, incomplete responses, illogical responses) in order to improve the quality of the sample. This data set was "cleaned" using commonly accepted procedures.53 The first step was to remove survey responses from individuals who did not consent to take the survey and those who did not meet the eligibility criteria, such as not being at least 18 years of age and not residing in the U.S. These survey respondents had been automatically sent to a disqualification page,54 but their responses were included in the initial dataset. Incomplete responses were then removed from the sample based on a requirement that respondents minimally complete specific questions in Section 2 of the questionnaire to be included in the final dataset. 55 Duplicate survey responses were removed next, as were those with illogical responses, such as those with contradictory responses to related questions. Missing-data analyses were then conducted to determine the percentage of missing data.56

The next step of the process was recoding data, including re-categorization of answer choices

in several questions for improved analysis or to match existing categories for comparison to other surveys. Answers were evaluated for those questions that allowed a write-in response when the selected option was "not listed above." In some cases, these answers were recoded into existing answer choices where appropriate, and in other cases, new answer categories were created for write-in responses that were frequently repeated. The recoding process included two coding teams. The first coding team conducted initial data recoding, and the second team reviewed the recoding and flagged areas of disagreement. A simple percent agreement score was calculated to determine inter-rater reliability.<sup>57</sup>

Several survey weights were developed for presentation of results in the report.58 A race and ethnicity weight was developed based on the Census Bureau's 2014 American Community Survey (ACS). 59 Additionally, given the disproportionally large number of respondents who reported an age of 18 years old, a weight was created to balance the representation in the sample of those respondents in relation to the rest of the sample. 60 The race and ethnicity weight and the 18-year-old weight were both included in a "standard weight" applied to the dataset. All results presented in this report are weighted based on the standard weight unless otherwise noted. Additional survey weights were created for the purposes of comparability with federal government and national data sources, including weights for age and educational attainment.61 These weights were applied in addition to the standard weight when comparing the USTS sample to the U.S. population for items that are sensitive to age and educational attainment, such as individual and household income, and are noted accordingly as the "supplemental weight."

## XI. Data Analysis and Presentation of Findings

The data was first analyzed to tabulate individual responses to each of the questions in the survey. The respondents included in each tabulation differed throughout the survey due to certain questions only being asked of a particular set of respondents and/or due to some respondents choosing not to answer a question. Analyses were performed to explore how survey responses differed based on demographic characteristics—such as race, gender, and income—and non-demographic factors—such as experience with sex work, HIV status, and experiences of family support or rejection.

All findings in the report are presented as weighted percentages of the entire sample or of the subgroups being examined. For example, educational attainment is presented as a percentage of the whole sample, while much of the data related to HIV care represent percentages of those respondents who are living with HIV. In limited instances, unweighted frequencies are included where the additional information could be informative and to provide context for the weighted percentages reported.

Percentages are rounded to whole numbers, except in cases where a more exact comparison to national data sources was desired or where more precision was needed due to the reported percentages being small. When rounding to whole numbers, the following convention was generally followed: findings containing decimals of 0.50 and above were rounded up, and findings with 0.49 and below were rounded down (e.g., 1.50% was rounded to 2% and 1.49% was rounded to 1%). Additionally, a finding of 0.49% and below was generally labeled "less than 1%" or "<1%." Throughout the report, results are presented in

various figures and tables. The percentages in these figures and tables do not always add up to 100% due to respondents being able to select more than one answer to a question ("mark all that apply") or due to rounding.

Throughout the report, U.S. population findings are provided for comparison to USTS findings or to provide context for USTS findings, where available and/or applicable. Where USTS data is compared to data from existing research, the

data source is specified. When providing U.S. population comparisons, the research team made efforts to limit the comparisons to adults (18 years and older) to most appropriately match the USTS sample. Whenever that was not possible, notes as to age ranges or other limitations are provided. Additionally, calculations made by the research team when necessary to present U.S. population findings are noted. Data in this report is generally presented without information regarding statistical testing.<sup>62</sup>

#### **ENDNOTES** | CHAPTER 2: METHODOLOGY

- The survey included questions related to the following topics (in alphabetical order): accessing restrooms; airport security; civic participation; counseling; education; employment; family and peer support; health and health insurance; HIV; housing and homelessness; identity documents; immigration; income; intimate partner violence; military service; police and incarceration; policy priorities; public accommodations; faith; sex work; sexual assault; substance use; suicidal thoughts and behaviors; unequal treatment, harassment, and physical attack; and voting.
- 2 Detailed information about survey methodology is available in Appendix C (Detailed Methodology).
- 3 www.USTransSurvey.org
- 4 The survey was in the field between August 19 and September 21, 2015.
- 5 Grant, J. M., Mottet, L. A., Tanis, J., Harrison, J., Herman, J. L., & Keisling, M. (2011). *Injustice at Every Turn: A Report of the National Transgender Discrimination Survey.* (p. 11). DC: National Center for Transgender Equality and National Gay and Lesbian Task Force.
- 6 Grant et al., p. 182.
- 7 Grant et al.
- 8 See Haas, A. P., Rodgers, P. L., & Herman, J. L. (2014). Suicide Attempts Among Transgender and Gender Non-Conforming Adults. New York, NY & Los Angeles, CA: American Foundation for Suicide Prevention & Williams Institute.

- See e.g., The GenIUSS Group. (2014). In J. L. Herman (Ed.), Best Practices for Asking Questions to Identify Transaender and Other Gender Minority Respondents on Population-Based Surveys (p. vii). Los Angeles, CA: Williams Institute. ("Adolescents may have particular difficulties with complex vocabulary and sentences. Therefore, questions designed for adolescents should take extra care to use plain language and simple sentences. Terms used in measures of sex and gender should be defined since adolescents, and cisgender (non-transgender) adolescents in particular, conflate the terms sex and gender, and have varying understanding of the term transgender, masculine, and feminine."). Given the need to collect data about the unique experiences of transgender youth, it is important to design and conduct future studies focusing on the issue areas and needs most applicable to transgender youth.
- 10 Information about the source of survey questions used for comparison to the U.S. population can be found in Appendix C (Detailed Methodology).
- 11 Forty-four (44%) of pilot participants identified as a woman or trans woman (MTF), 41% as a man or trans man (FTM), and 16% as non-binary or genderqueer.
- These pilot participants identified as American Indian, Asian, multiracial, Black, Latino/a, and a racial/ethnic identity not listed above, in addition to 66% who identified as white.
- The following statement was provided to explain why the word "trans" was used throughout the survey: We know that not everyone is comfortable with the word "transgender," but for this survey, we must use one word to refer to all trans and non-binary identities. Because of this we will use the word "trans" in this survey to refer to all trans and non-binary identities."

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- 14 A notable exception to the 30–60 minute estimate for completing the survey occurred during the first days of the survey's availability, when a high volume of survey takers overwhelmed multiple servers, causing lengthy delays when completing the survey. This is discussed further in the "Survey Hosting" section.
- 15 Grant et al., p. 13.
- 16 Post-NTDS analysis of respondents who had completed that survey online or in paper format found that surveys completed online were less likely to have missing data, providing further support for the decision to only offer the survey online. See Reisner, et al. (2014). Comparing inperson and online survey respondents in the U.S. National Transgender Discrimination Survey: Implications for transgender health research. LGBT Health, 1(2), 98–106.
- 17 See Dillman, D. A., Smyth, J. D., & Christian, L. M. (2014). Internet, Phone, Mail, and Mixed-Mode Surveys: The Tailored Design Method (4th ed.). Hoboken, NJ: John Wiley & Sons.
- 18 Reisner et al., p. 98. See note 16. This analysis also found that "[a] higher proportion of in-person respondents were young, male-to-female, people of color, publicly insured, with lower incomes and lower educational attainment than online respondents (all p<0.05). In-person respondents also were more likely than online respondents to be current daily smokers, to endorse substance use to cope with mistreatment, and to self-report as HIV-positive (all p<0.05)."
- 19 Although outreach efforts were instrumental in obtaining the largest sample of transgender respondents ever collected, a longer outreach period may have resulted in reaching more individuals in communities that are often underrepresented in online surveys.
- 20 A total of 827 organizations received at least one outreach email, and organizations received additional outreach emails and/or phone calls if no response was received. Out of those organizations, 392 confirmed their support, and 435 did not respond to any communications.
- 21 Correspondence included almost one dozen emails with asks to spread the word about the survey and with various information about the availability of the survey.
- 22 The research team attempted to ascertain the level of outreach engagement of supporting organizations; however, the limited amount of information received about the outreach did not allow a calculation of a response rate. Of the 392 organizations that pledged their support, 58 (15%) reported information on their outreach activities and estimated reaching over 20,000 transgender people through their channels. In the future, researchers are encouraged to collect consistent outreach activity data from supporting organizations that will help to better assess the effectiveness of outreach and response rate estimates.

- 23 Information about UAC members can be found in the Acknowledgements section of the report.
- 24 These events were promoted as "Survey-Taking Events" on recruitment materials and described accordingly (see note 25). However, it is possible that the name did not appropriately capture the nature of these vastly differing events. A lack of clarity may have decreased the number of people who attempted to access the survey through organizations who offered space or computers to complete the survey online.
- 25 Survey-Taking Events were described as "a function in which an organization or group opens its doors and provides access to its facilities (such as community centers and office buildings) to allow trans survey participants use of its resources (including computers, tablets, and internet access) to complete the USTS. This will occur during specified periods of time or throughout the time the survey is available on a drop-in basis. For example, a community center might participate by setting aside one Saturday from 9am–6pm where some or all of its computers are available for survey takers to use, or it might host people on Monday–Friday from 5pm–9pm each evening for a week, or longer."
- 26 A total of 435 NTDS respondents completed the survey in paper format (7% of the sample) and were found to differ from online survey takers in sociodemographic characteristics, health outcomes, and life experiences. Reisner et al., p. 98, 103. See note 16.
- 27 Although only 71 organizations confirmed their events, based on information reported at various intervals throughout the data-collection period, it appeared that more organizations hosted survey events or similar gatherings to complete the survey without reporting them to the survey outreach team. Additionally, it is also possible that individuals and organizations held informal parties where groups of friends could gather to complete the survey at the same time. Data regarding this sort of activity was not collected or received.
- This completion rate is a conservative estimate based on reports that some individuals started the survey at the event and then left to complete it on their own at a later time.
- 29 Four hundred and seventeen (417) respondents answered "yes" in response to the following survey question: "Are you taking this survey at a survey event or meeting, such as one hosted by an LGBTQ or Trans organization or meeting?"
- 30 In future iterations of the USTS and other research studies, the research team suggests a more robust approach towards organizing, conducting, and monitoring survey events to increase the reach and availability of such events in providing access to the survey. Researchers are also encouraged to conduct follow-up analyses to

- determine the demographic characteristics of individuals who completed the survey at events and whether these events were successful in capturing a similar demographic to those who had completed paper surveys in the previous survey. See Reisner, et al. (discussing the demographics of online and paper respondents in the NTDS).
- 31 See e.g., Göritz, A. S. (2006). Incentives in web studies: Methodological issues and a review. *International Journal of Internet Science*, 1(1), 58–70. (finding that "material incentives increase the odds of a person responding by 19% over the odds without incentives").
- 32 Pedersen, M. J. & Nielsen, C. V. (2016). Improving survey response rates in online panels: Effects of low-cost incentives and cost-free text appeal interventions. Social Science Computer Review, 34(2), 229–243.
- 33 Pedersen et al., pp. 237–238.
- 34 Singer, E. & Ye, C. (2013). The use and effects of incentives in surveys. The ANNALS of the American Academy of Political and Social Science, 645(1), 123–124.
- 35 Participants were informed of the cash prize incentives in several ways. The study information sheet placed at the beginning of the survey prior to obtaining each respondent's consent to enter the survey contained the following information in response to the question of whether respondents would be paid for their participation: "You will receive no payment for your participation. You will have the option to voluntarily enter a drawing to win one of three cash prizes: one prize of \$500 and two prizes of \$250." The frequently asked questions section of the survey website also offered the following statement: "When you complete the survey, you will have the option to enter a drawing to win one of three cash prizes: one prize of \$500 and two prizes of \$250. Because thousands of trans people across the country will complete the survey, we cannot offer payment to each participant." Additionally, some recruitment materials mentioned the cash-prize drawing, including email blasts.
- 36 The survey was hosted by Rankin & Associates Consulting. Further details are described in the "Survey Hosting" section.
- 37 The check box stated: "Enter me in the drawing for one of three cash prizes: one prize of \$500 and two prizes of \$250!"
- 38 Due to limited funding, it was not possible to translate all survey materials, such as email communications.

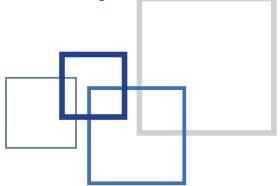
  Translation of all promotional materials may positively impact the response rate amongst respondents with limited English proficiency in future iterations of the study.
- 39 www.USTransSurvey.org

- 40 Final pledge numbers were 14,005 and 561 for survey takers and promoters, respectively.
- 41 Photo booth participants could choose from one of two signs indicating that the survey was coming in the summer of 2015 and stating the following: (1) "My Voice Counts: I'm Taking the #USTransSurvey" or (2) "Every Voice Counts: Spread the Word About the #USTransSurvey."
- 42 The Twitter hashtag used to promote the survey was #USTransSurvey.
- 43 For social media day, recipients received one of the following requests, based on whether they were organizations or individuals: (1) "Use the hashtag #USTransSurvey on social media asking your social networks to join us" or (2) "Please join Social Media day. We have sample copy and a variety of photos and graphics."
- 44 For email day, recipients received one of the following requests, based on whether they were organizations or individuals: (1) "Email a friend explaining why this is so important to you" or (2) "Download the sample email and send it to your membership list today."
- 45 For blog day, recipients were invited to share a blog written by Outreach Coordinator, Ignacio Rivera, cross post the blog on an organization's blog site, or draft a blog about the importance of the survey.
- 46 The number of individuals who pledged to take the survey on the pledge list increased from approximately 7,700 when the initial Awareness Week email was sent on July 15 to over 14,000 at the time of the survey launched in the field. The 82% increase in the numbers of survey pledges is likely due to the increased exposure generated by Awareness Week communications.
- 47 The initial literacy level review and revision was conducted by a certified copy editor proficient in reading levels, and the questionnaire was determined to be at an eighth grade reading level.
- 48 Due to IRB requirements, the language in the study information sheet was generally at a higher literacy level than the rest of the questionnaire.
- 49 This included all materials aimed at "recruiting" or getting people to participate in a research study, such as website pages, flyers, emails, and social media messages.
- 50 The research team received reports that it took some individuals up to several hours to complete the survey on the first day, and others reported that they were not able to complete or submit their survey at all due to the technical issues.

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- 51 The following note was added to the first page of the survey (in English and Spanish) to notify respondents of the delay: "Our servers have been overwhelmed by the number of enthusiastic participants and some are experiencing unusual delays. We apologize for the inconvenience as we work to address this issue. You can complete the survey now but may experience delays. However, the survey will be available to complete through at least September 21st. If you experience delays, we encourage you to return to this site in the coming days. If the survey is slow to respond, you can leave the page open and return later. If the survey times out, you can hit the 'back' button. However, if you close your browser, you may have to restart the survey."
- 52 A detailed description of the cleaning process is included in *Appendix C (Detailed Methodology)*.
- 53 Rahm, E. & Do, H. H. (2000). Data cleaning: Problems and current approaches. *IEEE Data Engineering Bulletin*, 23(4), 3–13.
- 54 Ineligible respondents were sent to one of two disqualification pages notifying them of their ineligibility and providing either an opportunity to visit the survey website for more information or giving information about their gender identity or expression and experiences related to gender identity or expression.
- 55 See Appendix C (Detailed Methodology) for more information on the Section 2 questions that were required to remain in the sample.
- 56 Missing-data analyses determined that there was less than 5% missing data on all but two questions. Therefore, the research team did not impute the missing data. See Appendix C (Detailed Methodology) for more information.
- 57 A modified version of an inter-rater reliability metric was used by the two teams that conducted the review. Each team included a principal researcher and an outside researcher. One researcher on each team conducted the initial coding and the other researcher reviewed the coding for approval or revisions. See Appendix C (Detailed Methodology) for more information.
- 58 "Weighting" is a common statistical technique used to adjust data with disproportionate sample sizes to be more representative of the population from which the sample was drawn. For example, the proportion of respondents aged 18–24 and 25–44 in a survey sample taken in the U.S. may differ from the proportion of those age groups in the total U.S. population. Therefore, weights are applied to survey data in order to make comparisons between the collected survey data and the total population. See Appendix C (Detailed Methodology) for more detailed information about weights applied to the survey data.

- Studies using representative samples of transgender adults have found that transgender adults differ from the general population in regard to race and ethnicity, with transgender people more likely to be people of color. See e.g., Flores, A. R., Brown, T. N. T., & Herman, J. L. (2016). Race and Ethnicity of Adults who Identify as Transgender in the United States. Los Angeles, CA: Williams Institute; Conron, K. J., Scott, G., Stowell, G. S., & Landers, S. J. (2012). Transgender health in Massachusetts: Results from a household probability sample of adults. American Journal of Public Health, 102(1), 118-122. However, the USTS sample has a higher percentage of white respondents than the U.S. general population. To help correct for this sampling bias, the research team applied U.S. population weights for race and ethnicity. While this may still over-represent white respondents, this weighting procedure brings the sample closer to what is estimated to be the true population distribution for race and ethnicity for transgender people.
- 60 The weight for 18-year-old respondents was created with propensity scores developed using a regression discontinuity model. For more information on this process and other weighting procedures, see *Appendix C* (Detailed Methodology).
- 61 The age, race, and educational attainment weights were created based on the Census Bureau's 2014 American Community Survey (ACS).
- Due to the large sample size, bivariate statistical tests largely result in statistically significant differences among the groups being compared. Small group differences often will be found to be statistically significant, even when the differences are small and, therefore, not particularly meaningful. In writing the findings to this report, the research team considered other measures when pointing out meaningful differences among groups, such as a particular cell's contribution to an overall chi-square test statistic and effect sizes. These tests are on file with the research team. Future researchers are encouraged to use additional bivariate and multivariate modeling to provide more nuanced understanding of group differences.



# Guide to Report and Terminology

hroughout the report, the authors use a variety of terminology to refer to respondents in the sample or experiences that respondents reported. The authors also applied several conventions in the reporting of results. While explanations are often included in chapters to provide context and clarity, several terms and conventions that are used widely throughout the report are outlined in this chapter to make the report more accessible to a broad range of audiences.

### I. Use of the Term "Transgender" in this Report

The term "transgender" is often used to describe people whose gender identity or expression differs from what is associated with the gender they were thought to be at birth. Although this term has often been described as an "umbrella term" that encompasses the spectrum of identities and captures the diversity of transgender people, the authors recognize that one term cannot reflect each individual's unique identity and some people prefer to use other terms to describe their gender identity. However, in order to make the report's findings clear and accessible, it was important to select a single term for consistent use throughout this report that could best represent the range of identities expressed in the USTS survey sample.

In promotional materials, the survey was described as being inclusive of all "transgender, trans, genderqueer, and non-binary" people, so that those who might have assumed that "transgender" did not include them would know their voice was welcomed. The survey also acknowledged the limitation of current language and used "trans"—a shorthand term that is widely accepted amongst transgender people—consistently throughout the questions. While respondents in this study identified with a wide range of terms including more than 500 unique terms that were reported in response to survey questions—88% of respondents thought of themselves as transgender, and 86% expressed that they were "very comfortable," "somewhat comfortable," or "neutral" when asked how comfortable they were with the word "transgender" being used to describe them. This included 82% percent of non-binary respondents. This provides evidence of the term's continued broad usage and general acceptance. Based on this information, the

term *transgender* is used for the purposes of this report to represent the diverse identities of the individuals who made their voices heard by completing the survey.

### II. Other Transgender-Specific Terminology

### Non-binary:

This term is used by some to describe people whose gender is not exclusively male or female, including those who identify as no gender, as a gender other than male or female, or as more than one gender. In this report, "non-binary respondents" refers to respondents who said that the term "non-binary/genderqueer" best describes their current gender identity in response to Q. 2.3.

#### **Crossdresser:**

While definitions of "crossdresser" vary, many use this term to describe a person who dresses in a way that is typically associated with a gender different from the one they were thought to be at birth, but who may not identify with that gender or intend to live full time as that gender. In this report, the term "crossdressers" refers to respondents who said that the term "cross-dresser" best described their current gender identity in response to Q. 2.3.

#### **Gender transition:**

This is a process in which a person begins to live according to their gender identity, rather than the gender they were thought to be at birth. Not all transgender people have transitioned or intend to do so, but many do. Gender transition looks different for every person. Possible steps in a gender transition may or may not include changing one's clothing, appearance, name

GUIDE TO REPORT AND TERMINOLOGY

and identity documents (for example, a driver's license), or undergoing medical procedures such as hormone therapy to change one's physical characteristics. This report refers to gender transition in several places when discussing steps that may be included in one's gender transition, such as updating the name and gender on identity documents. Additionally, the report includes a variety of terms to refer to therapy/counseling, hormone therapy, surgical treatments, and other health services transgender people may undergo as part of their transition, including "health care related to gender transition" or "transition-related care." In this report, the term "respondents who have transitioned" refers to respondents who reported that they are living full time in response to Q. 1.12 (see below).

### Living full time:

Respondents in the sample who were described in the report as "living full time" are those who reported that they lived full time in a gender different than the gender they were thought to be at birth in response to Q. 1.12. For many people, living full time may include changing one's name, clothing, and/or appearance, or taking other actions related to their gender transition.

### **Gender identity or expression:**

Several questions throughout the report asked whether respondents thought that an experience had occurred due to their "transgender status/ gender identity" and/or "gender expression/ appearance." Both answer choices were included so that respondents could select what they felt best represented their experience. Since there was a substantial overlap of respondents who selected both reasons, and because these terms are commonly used interchangeably or with very similar meanings, responses of those who selected one or both of these reasons were collapsed for reporting in one "gender identity/

expression" category. Additionally, several phrases are used interchangeably to describe experiences that respondents had as a result of biases due to being known or perceived to be transgender. These include, for example: "because they were transgender," "because of their transgender status," or "because of their gender identity or expression."

## III. Additional Terms and ConventionsUsed in the Report

#### Sexual assault:

In this report, the term "sexual assault" refers to a variety of experiences of unwanted sexual contact. These may include, but are not limited to, oral, genital, or anal contact or penetration, forced fondling, and rape. Respondents were asked about their experiences with unwanted sexual contact or sexual assault in a number of different contexts. Definitions of these terms varied in some questions based on the context or, in some cases, on the national survey from which a question was adapted. Where applicable, the definition provided for "sexual assault" or "unwanted sexual contact" in each question is included in the report.

### **Underground economy:**

This terminology refers to fields of work that, in general, are currently criminalized in the United States. In this report, this term includes incomebased sex work (including forms of work in the sex trade that are not criminalized, such as pornography), drug sales, and other income-based work that is currently criminalized. See Sex Work and Other Underground Economy Income chapter.

In the survey, respondents answered questions about experiences that occurred within a period of time prior to having taken the survey, such as in the past year or the past 30 days. The report refers to the time when these experiences occurred in comparison to the time when the respondent completed the survey. For example, respondents who had certain experiences within the 12 months prior to completing the survey were reported as having those experiences "in the past 12 months" or "in the past year." If a respondent had an experience that occurred within the 30 days prior to completing the survey, the experience was referred to as occurring "in the past month," "in the past 30 days," or "currently."

### Write-in responses:

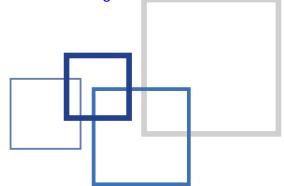
At several places in the survey, respondents were given an opportunity to write in a response to a question. These write-in responses were reviewed for recoded to categorize the responses into existing answer choice categories or new categories when feasible. When it was possible to recode write-in answers into a new category, those answers were often listed in the report and labeled as a "write-in response." In many cases, it was not possible to recode the answers into existing or new categories, and these write-in-responses were included in categories such as "a reason not listed above." For more information about how write-in answers were recoded, refer to *Appendix C: Detailed Methodology*.

### U.S. population comparisons and other resources:

References to experiences of the U.S. population are included in the report for comparison and to provide context for findings where feasible. References to other research are also provided as resources in several places throughout the report. However, the list of references is not exhaustive, and should be not be treated as a comprehensive list of sources on any particular subject presented in this report.

### Stories included in the report:

Throughout the report, excerpts of stories are included in sections titled "In Our Own Voices." These stories, which were submitted by respondents after they completed the survey, are provided to support the findings of the report and offer important anecdotal evidence and context for respondents' reported experiences. These stories have been edited for length and clarity.



# CHAPTER 4 Portrait of USTS Respondents

ith 27,715 respondents, the U.S. Transgender Survey (USTS) is the largest survey ever conducted of transgender people in the United States, providing a rich understanding of numerous aspects of their lives and experiences. In this chapter, an overview of respondents' diverse gender identities and experiences with transitioning is presented. Additional characteristics of USTS respondents, such as race and ethnicity, age, educational attainment, and geographic location, are also presented. This information is discussed in the following sections:

- I. Gender Identity and Expression
- II. Experiences with Transitioning
- III. Being Perceived as a Transgender Person by Others
- IV. Outness
- V. Race and Ethnicity
- VI. Age
- VII. Location
- VIII. Primary Language Spoken in Home
- IX. Religious or Spiritual Identity
- X. Income and Employment Status
- XI. Educational Attainment
- XII. Disability
- XIII. Citizenship and Immigration Status
- XIV. Sexual Orientation
- XV. Relationship Status

### I. Gender Identity and Expression

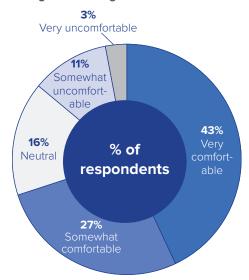
### a. Identity

The word *transgender* is often used as an "umbrella term" intended to encompass the spectrum of identities and capture the diversity of people whose gender differs from the one they were thought to be at birth. However, language describing identity continues to evolve, and it is difficult to describe all of those identities using just one term. Acknowledging this wide range of identities, the survey asked respondents if they thought of themselves as "transgender." Eighty-eight percent (88%) of respondents reported that they thought of themselves as transgender, while the remaining 12% used other terms to describe their gender and related experiences.<sup>1</sup>

Respondents were also asked how comfortable they were with the word "transgender" being used to describe them on a five-point scale from "very comfortable" to "very uncomfortable."

Eighty-six percent (86%) expressed that they were comfortable or neutral using this term, including 82% percent of non-binary respondents. Forty-three percent (43%) were "very comfortable," and only 14% expressed discomfort with being described as transgender<sup>2</sup> (Figure 4.1).

Figure 4.1: Respondent's level of comfort with the word "transgender" being used to describe them



Respondents were also offered a list of identity terms from which they could check all terms that described their gender identity, and they were also given an opportunity write in a gender that was not listed (Table 4.1). In addition to the listed terms, respondents wrote in more than 500 unique gender terms with which they identified.

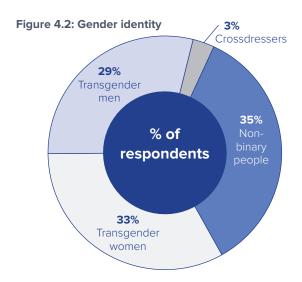
Table 4.1: Gender identity terms

Gender identity terms	% of respondents
Transgender	65%
Trans	56%
Trans woman (MTF, male to female)	32%
Trans man (FTM, female to male)	31%
Non-binary	31%
Genderqueer	29%
Gender non-conforming or gender variant	27%
Gender fluid/fluid	20%
Androgynous	18%
Transsexual	18%
Agender	14%
Two-spirit	7%
Bi-gender	6%
Butch	5%
Crossdresser	5%
Multi-gender	4%
Third gender	4%
Intersex	3%
Drag performer (king/queen)	2%
A.G. or aggressive	1%
Stud	1%
Travesti	1%
Bulldagger	<1%
Fa'afafine	<1%
Mahu	<1%
A gender not listed above	12%

### b. Gender Identity Categories Used for Analysis

Respondents were also asked to choose only one term that best described their current gender identity out of six possible terms (woman, man, trans woman (MTF), trans man (FTM), non-binary/genderqueer, or crossdresser) to determine the gender identity categories used for primary analysis.<sup>3</sup> Respondents

were grouped into four gender identity categories based on their responses. These four categories are used throughout this report to discuss the experiences of those who completed the survey: transgender women, transgender men, non-binary people, and crossdressers.4 Those who said that woman or transgender woman best described their gender identity were included in the transgender women analytical category (33%), and those who said that man or transgender man best described their gender identity were included in the transgender men analytical category (29%). Overall, 62% of respondents were included in the transgender men and women categories. Three percent (3%) said that crossdresser best described their gender identity. More than one-third (35%) of respondents indicated that their gender identity was best described as nonbinary or genderqueer, a term often used to describe people whose gender is not exclusively male or female, including those who identify with a gender other than male or female, as more than one gender, or as no gender<sup>5</sup> (Figure 4.2). Throughout the report, these respondents are referred to as "non-binary."



### c. Gender Assignment at Birth

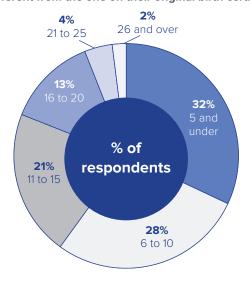
Respondents were asked about the sex they were "assigned at birth, on [their] original birth certificate." In this report, the term "respondents with male on their original birth certificate" is used

to describe respondents who were thought to be male when they were born (such as transgender women), and "respondents with female on their original birth certificate" is used to describe respondents who were thought to be female when they were born (such as transgender men). More than half (57%) of respondents had female on their original birth certificate, and 43% had male on their original birth certificate. Of those who were non-binary, 80% had female on their original birth certificate, and 20% had male on their original birth certificate.

### d. Development of Transgender Identity and Interactions with Other Transgender People

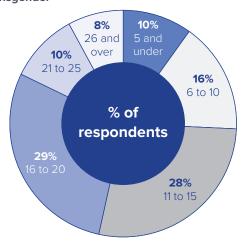
Respondents received questions related to the development of their transgender identity throughout their lives. A majority of respondents (60%) reported that they began to feel "different" from the sex on their original birth certificate at age 10 or younger, including 32% who began to feel different at age 5 or younger, and 28% who began to feel different between the ages of 6 and 10. Six percent (6%) reported that they began to feel different at age 21 or older (Figure 4.3).

Figure 4.3: Age they began to feel gender was different from the one on their original birth certificate



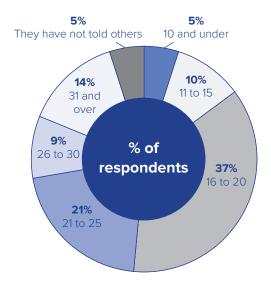
Respondents were also asked how old they were when they started to think of themselves as transgender, even if they did not know that word. One in ten (10%) reported that they began thinking of themselves as transgender at age 5 or younger. Sixteen percent (16%) began to think of themselves as transgender between the ages of 6 and 10, and 28% between the ages of 11 and 15. Eight percent (8%) reported beginning to think of themselves as transgender at age 26 or older (Figure 4.4).

Figure 4.4: Age they started to think they were transgender



Respondents were also asked at what age they began to tell others that they were transgender. One in ten (10%) respondents reported that they began to tell others that they were transgender between the ages of 11 and 15, and more than one-third (37%) did so between the ages of 16 and 20. Another 30% began telling people that they were transgender between the ages of 21 and 30, and 14% began telling people that they were transgender at age 31 or older. Additionally, 5% reported that they had not told anyone else that they were transgender (Figure 4.5).

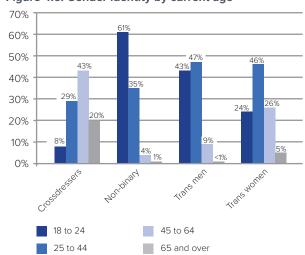
Figure 4.5: Age they started to tell others that they were transgender



### e. Gender Identity and Current Age

The age profile of respondents<sup>7</sup> differed widely by gender identity categories, with nearly half (47%) of transgender men and women being aged 25–44, compared to 35% of non-binary respondents, and 29% of crossdressers. Non-binary respondents were more likely to be younger, with nearly two-thirds (61%) being aged 18–24, in contrast to transgender men (43%), transgender women (24%), and crossdressers (8%). One in five (20%) crossdressers were aged 65 or older, compared to only 5% of transgender women, 1% of non-binary respondents, and less than 1% of transgender men (Figure 4.6).

Figure 4.6: Gender identity by current age



### II. Experiences with Transitioning

Transitioning is a process by which a person begins to live in a gender that is different than the one on their original birth certificate. Not all transgender people have transitioned or intend to do so, but many do. Gender transition can involve many different aspects, including changing one's clothing, appearance, name, and identity documents (such as driver's licenses or passports) and asking people to use different pronouns (such as he, she, or they) than the ones associated with the gender on one's original birth certificate. Transitioning may also include undergoing medical procedures, such as hormone therapy or surgeries, to change one's physical characteristics. Some people make many of these changes while others do not, depending on their needs and resources. Additionally, some transgender people may desire and make some of these changes even if they do not intend to live full time in a gender that is different than the one on their original birth certificate. However, many people who want to take these steps are not able to do so because of financial constraints, safety concerns, fear of discrimination and rejection, and other barriers.

### a. Full-Time Status and Transition

Nearly two-thirds (62%) of respondents were currently living full time in a gender that was different from the one on their original birth certificate.

Throughout the report, the process of living full time in a gender that is different than that on one's original birth certificate is described as "transitioning." Twenty-two percent (22%) of respondents reported that they wanted to transition someday, 13% were unsure, and 3% did not want to transition (Figure 4.7). Three-quarters (75%) of transgender men and women had transitioned, and 43% of non-binary respondents had transitioned (Figure 4.8).

Figure 4.7: Transition status of respondents

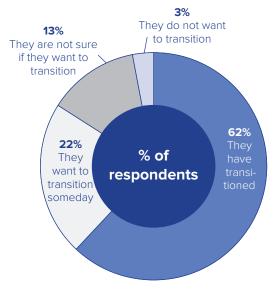
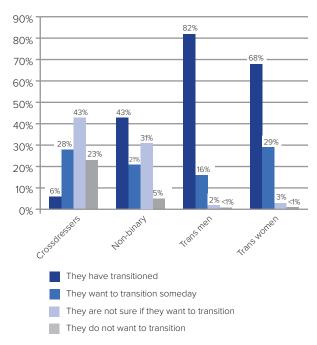


Figure 4.8: Transition status of respondents GENDER IDENTITY (%)

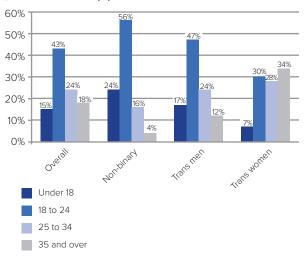


Respondents were also asked what gender they were living in on a day-to-day basis. Thirty-five percent (35%) of respondents reported that they currently lived as a man on a daily basis, 30% lived as a woman, 21% lived as neither a man nor a woman, and 15% lived part time in one gender and part time in another.

### b. Age of Transition

Those who have transitioned reported the age at which they began transitioning, or living full-time in a gender other than that on their original birth certificate. Nearly half (43%) reported that they began transitioning between the ages of 18 and 24, and nearly one-quarter (24%) transitioned between ages 25 and 34. Fifteen percent (15%) transitioned under the age of 18, and 18% transitioned at age 35 or older. Non-binary respondents and transgender men were more likely to have transitioned at a younger age, with 24% of non-binary respondents and 17% of transgender men transitioning under the age of 18, compared to 7% of transgender women (Figure 4.9).9

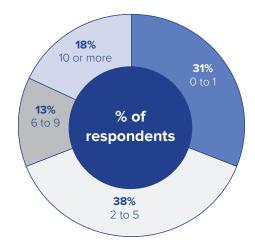
Figure 4.9: Age began transitioning GENDER IDENTITY (%)



### c. Number of Years Since Transitioning

The number of years since a respondent had transitioned was determined in order to provide valuable information and context for some of the respondents' experiences. Nearly one-third (31%) of those who had transitioned had done so within one year of taking the survey, 38% had transitioned 2 to 5 years prior, 13% transitioned 6 to 9 years prior, and 18% had transitioned 10 or more years prior (Figure 4.10).

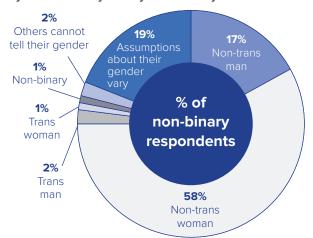
Figure 4.10: Number of years since transitioning



### d. Additional Questions for Non-Binary Respondents

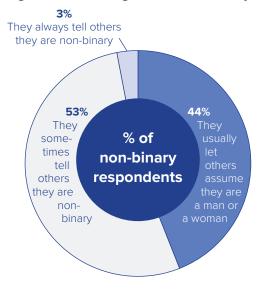
Non-binary respondents received questions about what they tell other people about their gender identity. They were asked about what gender they were perceived to be by people who did not know they were non-binary. A majority reported that people usually assumed they were non-transgender women (58%), including 72% of non-binary respondents with female on their original birth certificate, and 2% of nonbinary respondents with male on their birth certificate. Seventeen percent (17%) reported that other people assumed they were non-transgender men, including 77% of non-binary respondents with male on their original birth certificate, and 3% of non-binary respondents with female on their birth certificate. Nearly one in five (19%) reported that assumptions about their gender varied (Figure 4.11).

Figure 4.11: Gender that people who do not know they are non-binary usually assume they are



Non-binary respondents were asked how they responded when people in their life assumed their gender was something other than non-binary. Almost half (44%) reported that they usually let others assume they were a man or woman, and 53% sometimes corrected others and told them about their non-binary identity. Only 3% always told others that they were non-binary (Figure 4.12).

Figure 4.12: Response when people assume that their gender is something other than non-binary



Non-binary respondents who reported that they usually let others assume they are a man or woman or only sometimes tell people they are non-binary were asked for the main reasons they do not tell others about their non-binary identity. Respondents could select multiple reasons for choosing not to tell people about their non-binary identity. A majority of non-binary respondents reported that people do not understand so they do not try to explain it (86%) or that it is easier not to say anything (82%). Approximately two-thirds reported that their non-binary identity is often dismissed as not being a real identity or just a phase (63%), and others feared they might face violence (43%) (Table 4.2).

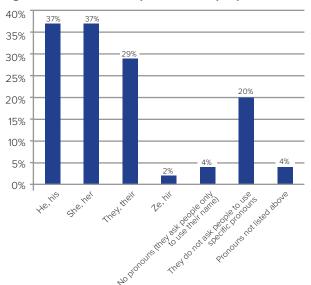
Table 4.2: Main reasons for not telling people they are non-binary

Main reasons for not telling others about non-binary identity	% of non-binary respondents
Most people do not understand so they do not try to explain it	86%
It is easier not to say anything	82%
Most people dismiss it as not being a real identity or a "phase"	63%
They might face violence	43%
They are not ready to tell people they identify as non-binary	35%
They might lose their job or not be able to get a job	35%
They might not get the medical care they need	24%
They might be hurt financially	23%
They might face mistreatment at school	18%
Their friends might reject them	18%
They might become homeless	12%
Their church or faith community might reject them	6%
A reason not listed above	18%

### e. Pronouns

Eighty-four percent (84%) of respondents reported that the pronouns they used were different from those associated with the sex on their original birth certificate. Respondents reported a wide range of pronouns that they asked people to use when referring to them and could select more than one pronoun. The most widely used pronouns were "he/his" (37%), "she/her" (37%), and "they/their" (29%). One in five (20%) reported that they did not ask people to use specific pronouns when referring to them, and another 4% indicated that they used pronouns other than those provided in the answer choices. This included more than a dozen additional pronouns provided through write-in responses (Figure 4.13).

Figure 4.13: Pronouns respondents ask people to use



## III. Being Perceived as a Transgender Person by Others

Some transgender people find that others can routinely tell that they are transgender without being told, while others are generally perceived as the gender they identify with, and still others are perceived as the gender they were thought to be at birth. Many interactions and experiences of transgender people may be influenced by others' perceptions of them as being a transgender person. Transgender people who are visually or otherwise perceived by others as transgender or gender non-conforming may be more vulnerable to negative interactions in public or other settings.

To assess whether respondents were perceived as transgender, they were asked whether others could tell that they were transgender even without being told on a five-point scale from "always" to "never." Nearly one in ten (9%) reported that others

could tell they were transgender without being told "most of the time," 32% said others could "sometimes" tell, and 24% said that others could never tell (Figure 4.14). Respondents' experiences with others' perception of their transgender status varied by gender identity (Figure 4.15).

Figure 4.14: How often people could tell they were transgender without being told

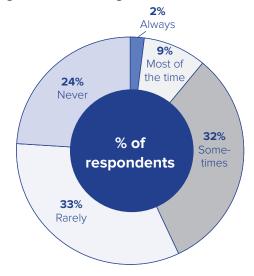
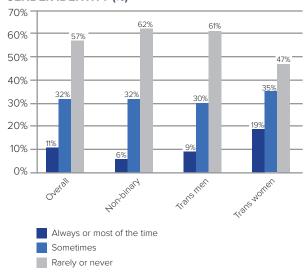


Figure 4.15: How often people could tell they were transgender without being told GENDER IDENTITY (%)



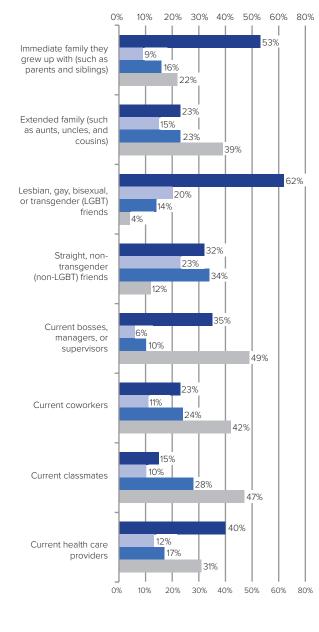
### IV. Outness

Respondents were asked whether they thought different groups of people in their lives knew that they were transgender to determine if they were "out" about their transgender identity to family members, friends, supervisors and colleagues at work, classmates, and health care providers. Respondents were asked whether all, most, some, or none of the people in their lives knew they were transgender in each of the groups of people in their lives. Results reflect only those respondents who had people from each group in their lives. Overall, 8% reported that they were out to all of the people in their lives, across all groups of people, 48% were out to most, 43% were out to some, and only 2% were out to none of the people in their lives.

Nearly two-thirds (62%) were out to all or most of the immediate family that they grew up with, and 38% were out to all or most of their extended family.<sup>13</sup> Regarding workplace environments, nearly one-half reported that none of their current supervisors (49%) or coworkers (42%) knew that they were transgender.<sup>14</sup> In terms of health care providers, although 40% reported that all of their health care providers knew that they were transgender, almost one-third (31%) indicated that none of their health care providers knew that they were transgender (Figure 4.16).

Of all groups of people the survey asked about, respondents were most likely to be out to all of their LGBT friends (62%). Respondents were also asked about the methods by which they socialize with other transgender people. Sixty-four percent (64%) reported that they socialized with other transgender people in person, and 79% socialized online. Nearly one-third (32%) said they interacted with transgender people in political activism, and 10% reported that they did not socialize with other transgender people.

Figure 4.16: Outness to people in respondents' lives



- All know that they are transgender
- Most know that they are transgender
- Some know that they are transgender
- None know that they are transgender

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### V. Race and Ethnicity

Respondents received a question on race and ethnicity and were asked to select only one of the following categories that most accurately described their racial or ethnic identity:

- Alaska Native (received a write-in option)<sup>15</sup>
- American Indian (received a write-in option)<sup>16</sup>
- Asian or Asian American
- Biracial or multiracial (received a follow-up question)<sup>17</sup>
- · Black or African American
- Latino/a or Hispanic
- Middle Eastern or North African
- · Native Hawaiian or Pacific Islander
- White or European American
- A racial or ethnic identity not listed above (received a follow-up question)<sup>18</sup>

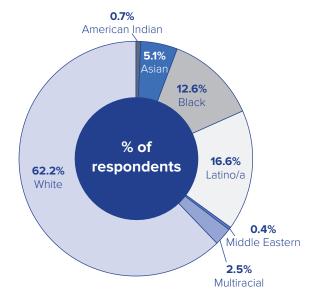
Throughout the report, respondents who identified as biracial, multiracial, or more than one racial or ethnic category are included in the multiracial group. Additionally, due to small sample sizes and for purposes of analysis, certain racial and ethnic groups were combined into single categories.

American Indian and Alaska Native respondents are combined in one category and reported as "American Indian." Similarly, the Asian/Asian American and Native Hawaiian/Pacific Islander groups are also combined in one category and reported as "Asian." <sup>19</sup>

The USTS sample had a percentage of white respondents that is notably higher than the U.S. general population, which is common among internet-based surveys.<sup>20</sup> Therefore, a race and ethnicity weight was developed to more closely represent what is estimated to be the actual racial and ethnic distribution for the transgender population in the U.S., based on the Census

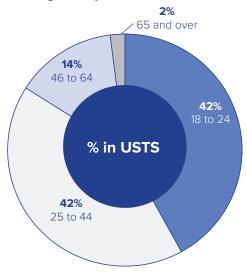
Bureau's 2014 American Community Survey (ACS).<sup>21</sup> Racial and ethnic categories were weighted to reflect the ACS distribution for race and ethnicity as part of the standard survey weight that was applied to all results presented in the report (Figure 4.17).<sup>22</sup>

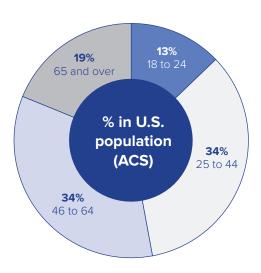
Figure 4.17: Race and ethnicity of respondents



### VI. Age

The age of respondents in the sample ranged from 18 to 87. The overall age of respondents in the sample was generally younger than that in the U.S population. In addition to having a younger age distribution, a disproportionally large number of respondents reported an age of 18 years old. Therefore a weight was created to balance the representation in the sample of those 18-year-old respondents in relation to the rest of the sample. This weight was part of the standard survey weight that was applied to all results presented in this report (Figure 4.18). Additionally, for certain findings in this report, a "supplemental weight" was applied to adjust the USTS sample to reflect the age distribution for the U.S. population based on the ACS.<sup>23</sup>



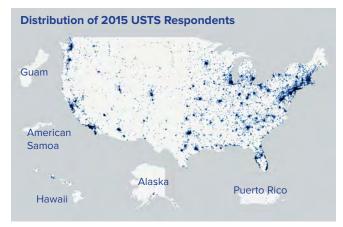


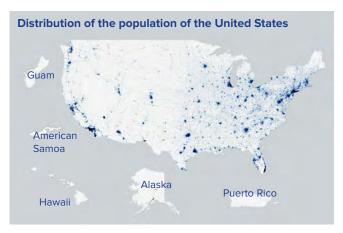
### VII. Location

The sample included respondents from all 50 states, the District of Columbia, American Samoa, Guam, Puerto Rico, and several U.S. military bases overseas. The geographic distribution of the sample generally mirrors that of the U.S. general population (Figure 4.19).

The sample was divided into regions based on the Census Bureau regions, which included the Northeast, Midwest, South, and West (Figure 4.20). These regional categories did not include U.S. territories or U.S. military bases overseas.

Figure 4.19





Each dot on the maps represents the number of people in a zip code. Every dot corresponds to at least one person, and the size of each dot increases in accordance with the number of people in each zip code.

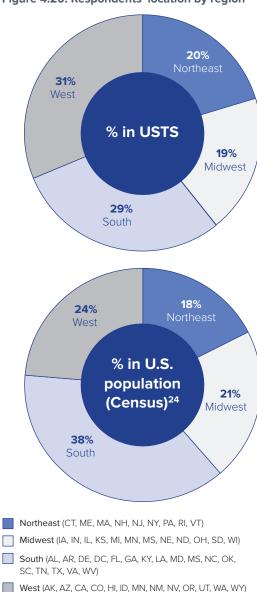


Figure 4.20: Respondents' location by region

## VIII. Primary Language Spoken in Home

Respondents were asked about the primary language spoken in their home. Eighty-four percent (84%) reported that English was the only language spoken in their home, compared to 79% in the U.S. general population, as reported in the

American Community Survey (ACS).<sup>25</sup> Fourteen percent (14%) reported that English and another language were mainly spoken in their home, and 2% reported that a language other than English was the primary language spoken in their home. In addition to spoken languages, 0.4% of respondents also reported that American Sign Language was either the main language or one of the main languages used in their home.

Spanish (including Spanish Creole) was reported as the most common language spoken in their home other than English, with 10% of respondents reporting Spanish was the main language spoken in their home, exclusively or along with English. This was slightly lower than the percentage of those who spoke Spanish in the home in the U.S. general population (13%).<sup>26</sup> Each of the other identified languages were spoken by less than 1% of respondents.

### IX. Religious or Spiritual Identity

Respondents were asked about their current religious or spiritual identity and could select one or more identities from a provided list, or they could select a religious affiliation or spiritual identity not listed.<sup>27,28</sup> Sixty-three percent (63%) of respondents reported that they had a spiritual or religious identity, and 37% of respondents reported that they did not have a spiritual or religious identity.<sup>29</sup> Respondents were most likely to identify as agnostic (23%), atheist (22%), or Christian (21%), followed by a smaller percentage who identified as Pagan (9%), Buddhist (6%), or Jewish (4%). Onequarter (25%) of respondents identified as spiritual, but with no religious affiliation. Thirteen percent (13%) had no religious or spiritual affiliation, and 7% identified a religious affiliation or spiritual identity that was not listed (Table 4.3).

PORTRAIT OF USTS RESPONDENTS

Table 4.3: Current religious or spiritual identity

Current religious or spiritual identity	% of respondents
Spiritual, but no religious affiliation	25%
Agnostic	23%
Atheist	22%
Christian	21%
Pagan	9%
Buddhist	6%
Jewish	4%
Secular Humanist	4%
Wiccan	4%
Druid	1%
Hindu	1%
Muslim	1%
Native American Traditional Practitioner or Ceremonial	1%
Polytheist (write-in response)	1%
Taoist	1%
Baha'i	<1%
Confucian	<1%
Jain	<1%
Jehovah's Witness	<1%
Rastafarian	<1%
Scientologist	<1%
Shinto	<1%
Sikh	<1%
Tenrikyo	<1%
A religious affiliation or spiritual identity not listed above	7%
No affiliation	13%

### X. Income and Employment Status

Respondents were asked about various aspects of their income using a series of questions based on the Current Population Survey (CPS).<sup>30</sup> Results for income and employment status are presented

briefly in this section and discussed in greater detail in the *Income and Employment Status* chapter. In order to compare USTS respondents' income and employment data with data from the CPS and other national data sources, income and employment results are presented with the "supplement weight" applied.<sup>31</sup>

### a. Sources of Income

Nearly half (45%) of respondents received income from multiple sources, such as employment, Social Security income, or a pension. Thirty-six percent (36%) received income solely from their own employment or a partner or spouse's employment (not including underground economy work, such as sex work, drug sales, or other work that is currently criminalized). Nearly one in ten (9%) received income from Social Security, including disability, and 3% received income solely from a pension. Three percent (3%) reported that they were currently working in the underground economy, including 1% whose income came solely from underground economy work (Table 4.4).

Table 4.4: Current sources of income by single and multiple sources

Sources of income	% of respondents (supplemental weight)
Employment only (from their own employer, partner/spouse's employer, or self-employment)	36%
Social Security income/disability only	9%
Pension/retirement only	3%
Other sources of income only	3%
No income	2%
Sex work and other underground economy work only	1%
Unemployment benefits/cash assistance only	1%
Multiple sources	45%

### b. Individual and Household Income

Individual and household incomes for the USTS sample and the U.S. population were reported from 2014, the last full year prior to the survey for which annual income figures were available. Respondents reported lower incomes than the U.S. population (Figure 4.21 & Figure 4.22).<sup>32</sup>

Figure 4.21: Individual income in 2014

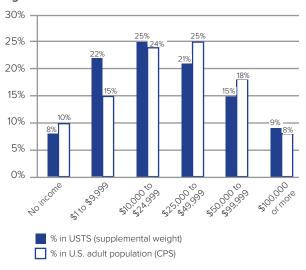
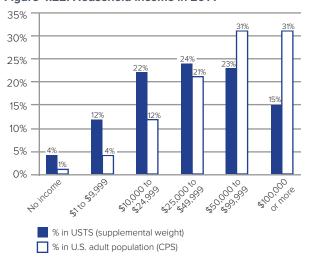


Figure 4.22: Household income in 2014



### c. Poverty

Nearly one-third (29%) of respondents were living in poverty,<sup>33</sup> nearly twice the poverty rate among the general U.S. adult population (14%).<sup>34</sup>

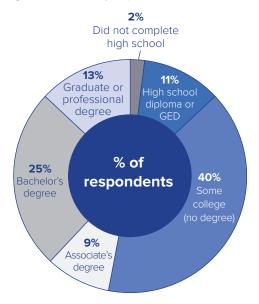
### d. Employment Status

When asked about their current employment status, 35% of respondents reported that they currently had at least one full-time job, 15% had at least one part-time job, 15% were self-employed, and 11% were students. The unemployment rate for USTS respondents was 15%, three times the U.S. unemployment rate at the time of the survey (5%).<sup>35</sup>

### XI. Educational Attainment

Respondents were asked about the highest level of education or degree that they had completed. Thirteen percent (13%) of respondents had a high school diploma or GED, or did not complete high school. Forty percent (40%) had completed some college but had not obtained a degree, 9% had an associate's degree, and 38% had received a bachelor's degree or higher (Figure 4.23).

Figure 4.23: Educational attainment (categories used in report)



Throughout the report, educational attainment is reported according to the categories reflected in Figure 4.23. However, alternative categories are

also presented here for comparison to the U.S. population.<sup>36</sup> The USTS sample overall reflected higher educational attainment than the U.S. population, which is common among internet-based surveys.<sup>37</sup> To account for differences in educational attainment by age, USTS respondents are compared to the U.S. population for two age ranges: (1) ages 18 to 24 (Figure 4.24) and (2) ages 25 and older (Figure 4.25).<sup>38</sup>

Figure 4.24: Educational attainment (ACS categories), ages 18 to 24

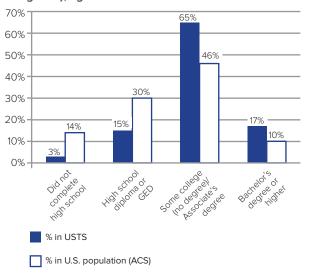
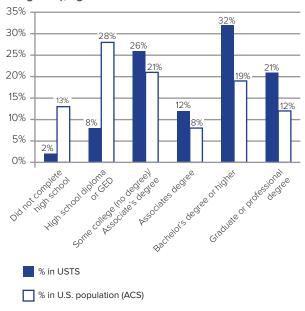


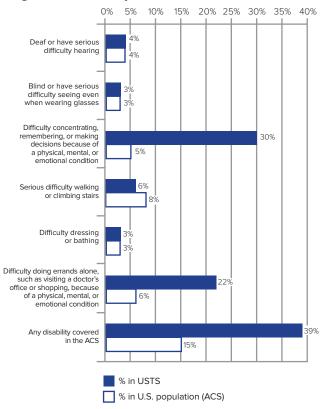
Figure 4.25: Educational attainment (ACS categories), age 25 and older



### XII. Disability

Respondents received questions about their disability status based on questions from the American Community Survey (ACS) in order to compare those in the USTS sample to those with disabilities in the U.S. general population. Overall, 39% of respondents indicated that they had one or more disability as described in the ACS, compared to 15% of the general population.<sup>39</sup> Four percent (4%) of the sample reported that they were deaf or had serious difficulty hearing, similarly to the U.S. general population (4%).40 Three percent (3%) reported that they were blind or had serious difficulty seeing even when wearing glasses, similarly to those in the U.S. population (3%).41 USTS respondents were six times as likely to report having serious difficulty concentrating, remembering, or making decisions because of a physical, mental, or emotional condition (30%), in contrast to those in the U.S. population (5%).42 Respondents were also almost four times as likely to report difficulty doing errands alone, such as visiting a doctor's office or shopping because of a physical, mental, or emotional condition (22%), compared to the U.S. population (6%) (Figure 4.26).43

Figure 4.26: Disability status



Respondents were also asked if they identified as a person with a disability to better capture disabilities that were not outlined in the ACS. Twenty-eight percent (28%) of the sample identified as a person with a disability.<sup>44</sup> Throughout the report, the experiences of "people with disabilities" reflect the experiences of these individuals.

### XIII. Citizenship and Immigration Status

Respondents were asked about their citizenship or immigration status. In addition to those who were citizens in the sample (97%), respondents reported a range of immigration statuses, including being permanent residents (1%), visa holders (1%), refugees (<1%), or undocumented residents (<1%) (Table 4.5).

Table 4.5: Citizenship or immigration status

Citizenship or immigration status	% of respondents
U.S. citizen (by birth)	94%
U.S. citizen (naturalized)	3%
Permanent resident	1%
A visa holder (such as F-1, J-1, H1-B, or U)	1%
Undocumented resident	<1%
DACA (Deferred Action for Childhood Arrival)	<1%
Refugee status	<1%
Currently under a withholding of removal status	<1%
DAPA (Deferred Action for Parental Accountability)	<1%
Other documented status not listed	<1%

Six percent (6%) of respondents were not citizens by birth, compared to 16% in the U.S. population.<sup>45</sup> This included approximately 3% who were naturalized citizens, 2% were documented residents (such as permanent residents and visa holders), and <1% were undocumented residents<sup>46</sup> (Table 4.6).

Table 4.6: Citizenship or immigration status (collapsed)

Citizenship or immigration status	% in USTS	% in U.S. population (Census)	
U.S. citizen (by birth)	94%	84%	
U.S. citizen (naturalized)	3%	8%	
Documented resident	2%	00/	
Undocumented resident	<1%	- 8%	

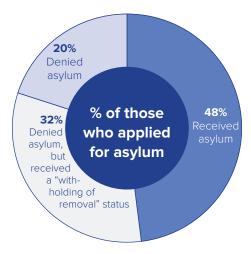
Respondents who were not U.S. citizens by birth were asked if they had ever applied for asylum in the United States. Seven percent (7%) applied for asylum, including 3% who applied on the basis of their gender identity or sexual orientation. Of those who did not apply for asylum, 51% reported that they did not need asylum in order to stay in the United States because they had access to other avenues for becoming citizens, permanent residents, or visa holders.<sup>47</sup> Others respondents indicated that they did not know how to apply (17%) or did not apply for other reasons (Table 4.7).

Table 4.7: Reasons for not applying for asylum

Reasons for not applying for asylum	% of those who did not apply for asylum
They had access to other legal statuses	51%
They did not know how to apply	17%
They did not want to apply	16%
They did not need to or were not eligible	12%
They were afraid to apply	3%
They believed they were past the one-year deadline	2%
A reason not listed above	30%

Nearly half (48%) of respondents who applied for asylum received it. Another 32% did not receive asylum but instead received a "withholding of removal" status, an alternative form of relief that allows someone to stay in the United States under certain conditions. One in five (20%) of these respondents were denied asylum (Figure 4.27). Of the respondents who were denied asylum (n=11, unweighted),<sup>48</sup> 31% reported that they were denied asylum because they were past the one-year deadline, 44% indicated that it was because the immigration official decided that they did not face danger in their country of origin, and 25% reported that it was because of a reason not listed.

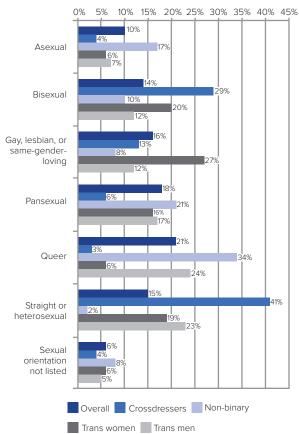
Figure 4.27: Outcome of asylum application



### **XIV. Sexual Orientation**

Respondents were asked which terms best described their sexual orientation. Respondents were most likely to identify as queer (21%), and they also identified as pansexual (18%), gay, lesbian, or same-gender-loving (16%), straight (15%), bisexual (14%), and asexual (10%) (Figure 4.28).

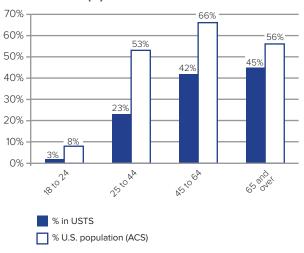
Figure 4.28: Sexual orientation



### XV. Relationship Status

Respondents were asked about their relationship status. Thirty-one percent (31%) were partnered and living together, 17% were partnered and not living together, 49% were single, 2% were in a polyamorous relationship, and 1% had a relationship status that was not listed. Respondents were also asked about their current legal marital status for the purpose of comparison to the U.S. adult population through the ACS. Eighteen percent (18%) of USTS respondents were currently married, in contrast to 52% in the U.S. adult population (Figure 4.29).<sup>49</sup> Almost three-quarters (72%) of respondents have never been married, which is more than twice as many as the U.S. adult population (30%).

Figure 4.29: Currently married CURRENT AGE (%)



#### **ENDNOTES** | CHAPTER 4: PORTRAIT OF USTS RESPONDENTS

- 1 Respondents who were among the 12% who did not "think of [themselves] as transgender" in Q. 1.10 were eligible for the survey based on answers they provided to questions Q. 1.11–1.18. See Appendix C (Detailed Methodology) for a discussion of eligibility. Many of those individuals identified other terms that better described their gender and experiences.
- Although only 12% of respondents reported that they did not think of themselves as transgender in response to Q. 1.10, a slightly larger number (14%) expressed discomfort with the word "transgender" being used to describe them in Q. 2.4. This may have been due to respondents' differentiation between identity and the terminology used to describe their identity. For example, while a respondent may have identified with the word transgender, they may not have been comfortable using the term "transgender" and would have instead preferred another term to describe their identity.
- 3 See Q. 2.3.
- While most respondents were categorized for analysis by gender identity based on their selection of the term that best described them in Q. 2.3 and their selection in Q. 2.1 (sex assigned at birth on their original birth certificate) alone, a small number of respondents (n=439) required further analysis of their survey responses to determine if they met the eligibility criteria for the survey and, if so, what the most appropriate gender identity categories were for analysis. This included, for example, respondents who indicated in Q. 2.1 that the gender on their original birth certificate was female and that they identified as a woman in Q. 2.3, or who indicated that the gender on their original birth certificate was male and that they identified as a man. This recoding process is described in further detail in Appendix C (Detailed Methodology).
- Sespondents were also asked in an earlier question (Q. 1.11) if they identified "as more than one gender or as no gender (such as genderqueer or non-binary)," without asking them if that is the *best* term to describe their gender identity. Nearly half (47%) of respondents said that they identify as such. This means that some respondents who said that another term (such as transgender man, transgender woman, or crossdresser) best described their gender identity also identified as having more than one gender or as no gender.
- 6 Although the vast majority of people have either male or female on their original birth certificate, there are rare instances where the sex on a birth certificate is left blank or where a gender marker other than "male" or "female"

- is listed at the time of birth. It is possible that some respondents had an original birth certificate that did not list them as "male" or "female" at the time of their birth. These respondents may not have been able to accurately answer this question. Respondents were required to select one response to the question about the sex listed on their original birth certificate in Q. 2.1—either "female" or "male"—in order to proceed, since this answer was used to determine subsequent questions that they would receive later in the survey.
- 7 The age of respondents in the sample is discussed in further detail in section VI of this chapter.
- 8 Note that Q. 1.12 asked whether respondents were currently living full time in a gender different from the one assigned to them at birth. Some non-binary respondents may have been living as a non-binary person full time (including people for whom living part time in one gender and part time in another gender is most consistent with their non-binary identity), but did not select "yes" because they assumed the survey was asking only about people who were living exclusively in a binary gender (male or female) that is different than the gender on their original birth certificate.
- 9 Although 6% of crossdressers reported that they had transitioned based on Q. 1.12, the sample size of crossdressers who had transitioned was too low to report on their experiences by age.
- The number of years since transitioning was calculated based on respondents' current age as reported in Q. 2.13, and the age at which they began to transition, as reported in Q. 1.13.
- Throughout this report, respondents' experiences with being perceived as transgender by others are reported according to three categories: those who said that people could tell they were transgender "always" or "most of time" (11%), those who said that others could "sometimes" tell (32%), and those who said that others could "rarely" or "never" tell (57%).
- 12 The term "out" is used here to describe a person who openly self-identifies as transgender in their private, public, and/or professional lives.
- 13 See the Family Life and Faith Communities chapter for a more detailed discussion of respondents' experiences with being out to the immediate family they grew up with and their extended family, as well as their experiences with being out to partners or spouses and children.
- 14 Respondents' experiences with being out in the workplace are further discussed in the Employment and the Workplace chapter.

PORTRAIT OF USTS RESPONDENTS

- 15 Respondents who reported that "Alaska Native" most accurately described their racial or ethnic identity were asked to enter their enrolled or principal corporation.
- 16 Respondents who reported that "American Indian" most accurately described their racial or ethnic identity were asked to enter their enrolled or principal tribe.
- 17 Those who reported that "biracial/multiracial" best described their racial or ethnic identity received a followup question in which they could select one or more of the racial or ethnic identities listed above that best described them
- 18 Those who selected "a racial/ethnic identity not listed above" were asked to specify their identity and then received a follow-up question asking them to select the racial/ethnic identity or identities that best described them from the list above, with the exception of the "identity not listed above" category.
- 19 Racial and ethnic categories are combined in a manner similar to that in the U.S. Census, which is important for the purposes of making racial and ethnic comparisons to the U.S. population. The notable exception to U.S. Census categorization is that Middle Eastern and white respondents are reported separately throughout the report. Additionally, this report includes a Latino/a category, and other racial and ethnic categories should be considered to be of "non-Hispanic" origin, based on U.S. Census categories.
- 20 The difference in racial and ethnic population distribution in the USTS sample and the U.S. general population may be due to sampling bias that is common in internet-based surveys and convenience samples. See e.g., Dillman, D. A., Smyth, J. D., & Christian, L. M. (2014). Internet, Phone, Mail, and Mixed-Mode Surveys: The Tailored Design Method (4th ed.). Hoboken, NJ: John Wiley & Sons. See also the Methodology chapter and Appendix C (Detailed Methodology) for more information about potential internet-based survey sampling bias. See Appendix A (Characteristics of the Sample) for unweighted frequencies and percentages for race and ethnicity in the USTS sample.
- Prior research using representative samples of transgender adults have found that transgender adults differ from the general population in regard to race and ethnicity, with transgender people being more likely to be people of color. See e.g., Flores, A. R., Brown, T. N. T., & Herman, J. L. (2016). Race and Ethnicity of Adults who Identify as Transgender in the United States. Los Angeles, CA: Williams Institute; Conron, K. J., Scott, G., Stowell, G. S., & Landers, S. J. (2012). Transgender health in Massachusetts: Results from a household probability sample of adults. American Journal of Public Health, 102(1), 118–122. The USTS sample has a higher percentage of white respondents than the U.S. general population. To help correct for this sampling bias, weights for race and ethnicity were applied based on the racial and ethnic makeup of the U.S. population. While this may still overrepresent white respondents relative to the makeup of the transgender adult population, this weighting procedure

- brings the sample closer to what is estimated to be the true population distribution for race and ethnicity for transgender people. See the *Methodology* chapter and *Appendix C (Detailed Methodology)* for more information on weighting procedures applied to the sample. See also *Appendix A (Characteristics of the Sample)* for unweighted frequencies and percentages for race and ethnicity in the USTS sample.
- 22 Although the ACS groups Middle Eastern and white people in one category, the experiences of Middle Eastern respondents are presented separately from white respondents throughout this report. Despite a low number of Middle Eastern respondents in the sample overall (<1%), it is important to report in a manner that best reflects the unique circumstances of transgender people who identify as Middle Eastern
- 23 The weight for 18-year-old respondents was created with propensity scores developed using a regression discontinuity model. For more information on this process and other weighting procedures, such as the development and application of the "supplemental weight," see Appendix C (Detailed Methodology). See Appendix A (Characteristics of the Sample) for unweighted frequencies and percentages for age in the USTS sample.
- 24 U.S. Census Bureau. (2015). Annual Estimates of the Resident Population: April 1, 2010 to July 1, 2015. Available at: https://factfinder.census.gov/faces/tableservices/ jsf/pages/productview.xhtml?pid=PEP\_2015\_ PEPANNRES&src=pt.
- 25 U.S. Census Bureau. (2015). 2015 American Community
  Survey 1-Year estimates: Language spoken at home
  by ability to speak English for the population 5 years
  and over. Available at: https://factfinder.census.
  gov/faces/tableservices/jsf/pages/productview.
  xhtml?pid=ACS\_15\_1YR\_B16001&prodType=table.
  The percentages of people who reported on the
  primary language spoken in their home in the American
  Community Survey (ACS) were calculated by the research
  team. ACS findings include those in the U.S. population
  who are 5 years of age and older, in contrast to the USTS
  sample, which includes respondents who are 18 and older.
  Therefore, the comparison to the USTS sample should be
  interpreted with caution.
- 26 U.S. Census Bureau. (2015). 2015 American Community Survey 1-Year estimates: Language spoken at home by ability to speak English for the population 5 years and over. See note 25.
- 27 Q. 2.12 asked about religious or spiritual identity only, rather than current involvement in a faith community. More information about respondents' experiences in faith communities (including religious and spiritual communities) can be found in the Family and Faith Communities chapter.

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- 28 In addition to the main drop-down list of affiliations, those who identified as Christian, Jewish, or Muslim were able to provide additional specificity for their identity from a drop-down list of more specific religious affiliations in Q. 2.12. Although respondents were provided with numerous categories to specify for Christian, Jewish, and Muslim faiths, these lists were not exhaustive and likely did not capture all religious or spiritual identities represented in the sample. Furthermore, while those who identified as Christian were given an option to write in a Christian affiliation that was not listed, Jewish and Muslim respondents did not receive that option, which may have limited the manner in which they were able to identify their religious or spiritual identity.
- 29 Respondents who reported that they did not have a religious or spiritual identity included those who selected agnostic, atheist, or no affiliation without selecting another religious or spiritual identity.
- 30 The Current Population Survey is used by the Bureau of Labor Statistics to make determinations about the state of employment in the United States.
- 31 The "supplemental weight" includes the standard survey weight for 18-year-olds and race and ethnicity, as well as additional weights for age and educational attainment that were created based on the Census Bureau's 2014 American Community Survey (ACS). This weight was applied when comparing the USTS sample to the U.S. population for items that were sensitive to age and educational attainment, such as employment status and individual and household income.
- 32 USTS respondents seem to have similar household sizes to the U.S. population. For instance, according to the CPS, 2015 Annual Social and Economic Supplement, 28% of U.S. households have a household size of one, whereas 29% of USTS respondents have a household size of one (supplemental weight applied). However, USTS respondents are less likely to be living with family members, rather than with unrelated members of the household. Sixty-four percent (64%, supplemental weight applied) of USTS respondents reported a family size of one compared to 24% in U.S. population as reported in the CPS. Available at: https://www2.census.gov/programs-surveys/cps/techdocs/cpsmar15.pdf. Calculations were completed by the research team.
- 33 "Living in poverty" means living at or near the poverty line. The research team calculated the USTS poverty measure using the official poverty measure, as defined by the U.S. Census Bureau, which can be found at: https://www.census.gov/hhes/www/poverty/about/overview/measure.html. The income ranges in the USTS allowed for designation of respondents as living in or near poverty if their total family income fell under 124% of the official poverty line.

- 34 Proctor, B. D., Semega, J. L., & Kollar, M. A. (2016). Income and Poverty in the United States: 2015. (p. 12). DC: U.S. Census Bureau. Available at: https://www.census.gov/ content/dam/Census/library/publications/2016/demo/p60-256.pdf.
- 35 Bureau of Labor Statistics. (2015). *The Employment Situation—August 2015*. Available at: http://www.bls.gov/news.release/archives/empsit\_09042015.pdf; Bureau of Labor Statistics. (2015). *The Employment Situation—September 2015*. Available at: http://www.bls.gov/news.release/archives/empsit\_10022015.pdf.
- The educational attainment results reported for USTS respondents likely overestimates the number of transgender people with a level of education beyond high school and/or some college. This may be due to the method by which the survey was administered (online only) and the sampling technique (convenience sampling). Population-based surveys in several states have found lower educational attainment or no difference in educational attainment among transgender people when compared to non-transgender people. Conron, et al. See note 21; Meyer, I. H., Brown, T. N. T., Herman, J. L., Reisner, S. L., & Bockting, W. O. (in press). Demographic characteristics and health outcomes among transgender adults in select U.S. regions in the Behavioral Risk Factor Surveillance System. American Journal of Public Health.
- 37 See the Methodology chapter and the detailed methodology explanation in Appendix C (Detailed Methodology) for more information about potential internetbased survey sampling bias. See also note 20.
- 38 U.S. Census Bureau. (2015). 2015 American Community Survey 1-Year estimates: Educational Attainment. Available at: https://factfinder.census.gov/faces/tableservices/jsf/pages/productview.xhtml?pid=ACS\_15\_1YR\_S1501&prodType=table.
- 39 U.S. Census Bureau. (2015). 2015 American Survey 1-Year estimates: Disability characteristics. Available at: http://factfinder.census.gov/faces/tableservices/ jsf/pages/productview.xhtml?pid=ACS\_15\_1YR\_ S1810&prodType=table. Calculations were completed by the research team.
- 40 U.S. Census Bureau. (2015). See note 39.
- 41 U.S. Census Bureau. (2015). See note 39.
- 42 U.S. Census Bureau. (2015). See note 39.
- 43 U.S. Census Bureau. (2015). See note 39.
- The difference in the reported rate of those who had one or more listed ACS disabilities (39%) and those who identified as a person with a disability (28%) may be due to some individuals not being comfortable referring to themselves as a person with a disability. However, those who identified as people with a disability likely reflect a much wider range of disabilities.

- 45 U.S. Census Bureau. (2015). 2015 American Community Survey 1-Year estimates: Sex by age by nativity and citizenship status. Available at; https://factfinder. census.gov/faces/tableservices/jsf/pages/productview. xhtml?pid=ACS\_15\_1YR\_B05003&prodType=table. Calculations were completed by the research team.
- 46 Documented and undocumented residents are often underrepresented in surveys for many reasons, including concerns about jeopardizing their residency by revealing information about their immigration status on a survey. When asking questions relating to citizenship and immigration status, the survey included statements reminding respondents that their answers were confidential and could not be used against them. However, it is likely that the number of documented and undocumented residents is underrepresented in this sample.
- 47 This percentage includes those who reported that they had access to other legal statuses and those who indicated that they were already citizens or permanent residents in Q. 9.8.
- 48 Due to the small sample size, the unweighted frequency is being presented alongside weighted percentages here to be clear that the percentages reflect the experiences of a small sample of respondents. While it is important to present these experiences in this report, the findings presented in this sentence should be interpreted with caution due to the small sample size.
- 49 U.S. Census Bureau. (2014). 2014 American Community Survey 1-Year estimates: Sex by marital status by age for the population 15 years and over. Available at: http://factfinder.census.gov/faces/tableservices/ jsf/pages/productview.xhtml?pid=ACS\_15\_1YR\_ B12002&prodType=table. These findings, as presented in the ACS, include adults who are currently married with both spouses who are present and not present based on the ACS definitions. Calculations were completed by the research team based on 2014 ACS data.

# CHAPTER 5 Family Life and Faith Communities

amily life and the state of relationships with family members, including immediate and extended family, spouses and partners, and children, have been shown to impact life outcomes in many areas, such as physical and mental health, economic status, and housing stability. Experiences of support and rejection within the family environment can have a profound effect on these outcomes for transgender people. The survey explored aspects of family relationships for transgender people, particularly the impact of family acceptance and rejection.

Since spiritual and religious communities (such as within a church, synagogue, mosque, or other faith community) can play a significant role within families and throughout an individual's life, the survey also examined respondents' experiences with faith communities.

Notable differences in respondents' experiences based on demographic and other characteristics are reported throughout the chapter.

- ▶ Sixty percent (60%) of respondents who were out to the immediate family they grew up with reported that they had supportive families, and 40% had families that were neutral or not supportive.
  - One in ten (10%) reported that an immediate family member had been violent towards them because they were transgender.

.....

- Fifteen percent (15%) ran away from home and/or were kicked out of the house because they were transgender.
- More than one-quarter (27%) of respondents who have been out to any of their past or current spouses or partners reported that a spouse or partner ended their relationship solely or partly because they were transgender, including 10% who had a relationship end solely because they were transgender.
- ▶ Eighteen percent (18%) of respondents were parents.
- ➤ Twenty-one percent (21%) of respondents who were out to their children had a child who stopped speaking to them or spending time with them after coming out as transgender.
- ▶ One-half (50%) of respondents who were out to their family experienced at least one form of rejection from the immediate family they grew up with, their spouse or partner, and/or their children because they were transgender.
- ► Family support was associated with positive outcomes while family rejection was associated with negative outcomes. Respondents who were rejected were:
  - Nearly twice as likely to have experienced homelessness (40%) as those who were not rejected (22%).
  - Almost twice as likely to have engaged in sex work (16%) as those who were not rejected (9%).
  - More likely to have attempted suicide (49%) than those who were not rejected (33%).
- Nearly one in five (19%) respondents who had ever been part of a spiritual or religious community left due to rejection. Forty-two percent (42%) of those who left found a welcoming spiritual or religious community.

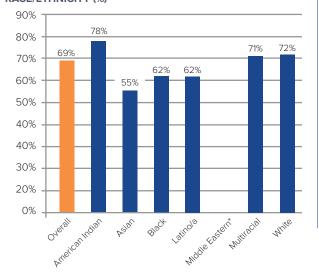
## I. Outness to Family and Friends

Respondents received a series of questions to determine whether they were "out" about their transgender identity to various family members and friends. Specifically, respondents were asked whether people in different groups knew they were transgender, including spouses and partners, children, immediate family they grew up with, extended family, LGBT³ friends, and straight and non-transgender (non-LGBT) friends. Respondents then received questions regarding the impact that anti-transgender bias had on the relationships with most of the people in those groups.

Eighty-six percent (86%) of respondents reported having a current or former spouse or partner. Fifty-eight percent (58%) of those were out to their current spouse or partner and 53% had been out to at least one of their former spouses or partners. Overall, 88% of these respondents were or have been out to a current or former spouse or partner.

Of the 18% of respondents who had children, 69% reported being out to at least one child. This varied by race and ethnicity, with American Indian respondents (78%) reporting the highest level of outness, and Black (62%), Latino/a (62%), and Asian (55%) individuals being out to their children less often (Figure 5.1).

Figure 5.1: Out to children RACE/ETHNICITY (%)



Respondents were asked whether they were currently out to all, most, some, or none of the people in several groups, including the immediate family they grew up with, extended family,<sup>4</sup> LGBT friends, and straight and non-transgender (non-LGBT) friends. Results for each group reflect only respondents who reported having people from that group in their lives.

More than half (53%) of respondents reported that they were out to all immediate family they grew up with. This number decreased to 49% when considering spouses or partners and children as part of the immediate family. Respondents were less likely to be out to extended family members, with 23% reporting that they were out to all extended family. Overall, less than one-quarter (22%) of respondents were out to all immediate family members—including spouses, partners and children—and extended family members.

Respondents were also asked whether their LGBT and non-LGBT friends knew that they were transgender. LGBT friends were the largest group of people among whom survey respondents were out, with 62% reporting that they were out to all of their LGBT friends. In contrast, less than one-third (32%) of respondents were out to all of their non-LGBT friends (Table 5.1).

Table 5.1: Outness to family and friend groups

, , , , , , , , , , , , , , , , , , ,			
Family and friend groups	% of respondents who were out as transgender to family or friend group		
	All	Most or some	None
Lesbian, gay, bisexual, or transgender (LGBT) friends	62%	34%	4%
Immediate family they grew up with (such as parents or siblings)	53%	25%	22%
Immediate family they grew up with, spouses/partners, children	49%	43%	8%
Straight, non-transgender (non-LGBT) friends	32%	56%	12%
Extended family (such as aunts, uncles, and cousins)	23%	38%	39%
Immediate family they grew up with, extended family, spouses/ partners, and children	22%	70%	8%

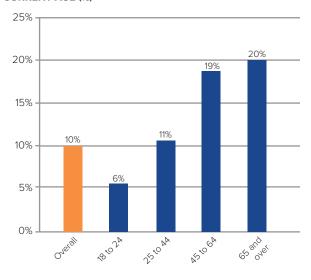
# FAMILY LIFE AND FAITH COMMUNITIES

### II. Relationships with Spouses or Partners

Those who were out to a spouse or partner were asked whether a spouse or partner had ended their relationship because they were transgender. More than a quarter (27%) reported that a spouse or partner ended their relationship solely or partly because they were transgender, including 10% who had a relationship end solely because they were transgender.

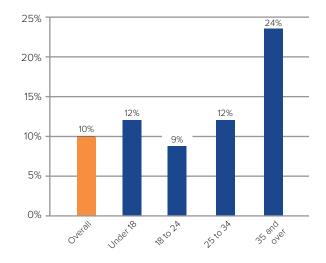
Whether a relationship ended solely due to being transgender differed based on a respondents' current age, with those aged 45 and older being twice as likely to have this experience (Figure 5.2).

Figure 5.2: Spouse/partner ended relationship solely because of transgender status CURRENT AGE (%)



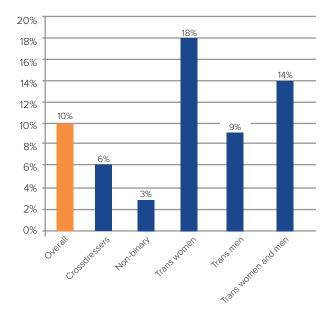
The age at which a respondent transitioned also affected the likelihood of a relationship ending. Respondents who transitioned at age 35 or older were more than twice as likely to have their relationship end solely due to being transgender (24%) (Figure 5.3).

Figure 5.3: Spouse/partner ended relationship solely because of transgender status AGE OF TRANSITION (%)



The likelihood of a relationship ending also differed by gender identity, with transgender women (18%) being more likely to have a relationship with a spouse or partner end solely because of being transgender than transgender men (9%), crossdressers (6%), and non-binary people (3%) (Figure 5.4).

Figure 5.4: Spouse/partner ended relationship solely because of transgender status GENDER IDENTITY (%)



More than one-quarter (27%) of respondents who were out to their spouse or partner reported that a spouse or partner ended their relationship solely or partly because they were transgender, including 10% who had a relationship end solely because they were transgender.

Respondents were also asked whether a current or former romantic or sexual partner had ever been violent toward them. More than half (54%) reported that they had experienced some form of intimate partner violence. Experiences with intimate partner violence are discussed further in the *Harassment and Violence* chapter.

## III. Parental Status and Related Children in the Household

Eighteen percent (18%) of people in the sample were parents,<sup>5</sup> and of those individuals, more than two-thirds (69%) reported that they were out as transgender to at least one of their children.

In comparison to the U.S. adult population, USTS respondents were substantially less likely to have related children living in their home. According to the Current Population Survey, 34% of adults in the U.S. population had at least one related child under the age of 18 living in their household in 2015,<sup>6</sup> which was more than twice as many

## In Our Own Voices

"When I finally had the courage to come out, my parents, who I knew would freak out, did the unthinkable. They assured me I had their complete support to be who I am. I was never prouder than in that moment."

"My father physically assaulted me and kicked me out of the house. He screamed at me, calling me pathetic, a waste, worthless, and so on. I sat in silence."

"When I was 20, I slipped up and accidentally outed myself to my parents. It was the worst mistake of my life. They spoke with a pastor who convinced them that I was possessed by demon. A couple of days later, they told me to leave and not come back. I spent the next six months homeless."

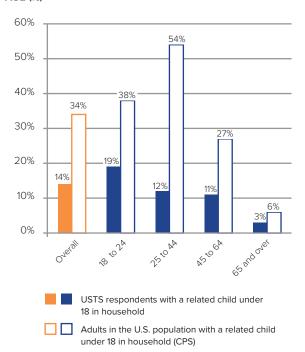
"Within an hour of coming out to my parents, I was kicked out into the cold with very few items and my car taken away. I was soon informed by my college that my parents had withdrawn my tuition for the upcoming spring semester. I was devastated."

"It took my family a while to come around. At first they didn't accept me, but they eventually saw how much happier I am and are now my biggest supporters."

FAMILY LIFE AND FAITH COMMUNITIES

as USTS respondents (14%).<sup>7</sup> These differences persisted across all age groups, with USTS respondents aged 25 to 44 being more than four times less likely to have a related child under the age of 18 living in their household (12%) than the corresponding age group in the U.S. population (54%) (Figure 5.5).

Figure 5.5: Respondents with related children under 18 living in household AGE (%)



## IV. Relationships with Children

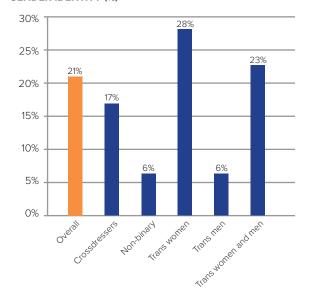
Respondents who reported that they were out to at least one of their children were asked a question to determine whether being transgender had ever negatively impacted a relationship with their child. Specifically, they were asked whether any of their children had ever stopped speaking to or spending time with them because they were transgender. More than one in five (21%) reported that at least one of their children stopped speaking

More than one in five (21%) of those who were out to their children reported that at least one of their children stopped speaking or spending time with them, temporarily or permanently.

or spending time with them, at least for a period of time.

The likelihood of this experience differed by gender identity, with transgender women (28%) being more than four times as likely to report that their child stopped speaking or spending time with them as transgender men (6%) and non-binary respondents (6%) (Figure 5.6).

Figure 5.6: Children stopped speaking or spending time with respondent because of transgender status GENDER IDENTITY (%)



Overall, of respondents who have had a spouse or partner and/or who have children, 28% have had a relationship with their spouse or partner or child end, at least temporarily.

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## V. Family Acceptance and Support

Respondents who reported that they were out to all, most, or some of the immediate family they grew up with were asked to assess how supportive their family was of them as a transgender person using a five-point scale from "very supportive" to "very unsupportive." The categories were collapsed to create a new variable reflecting a supportive, neutral, or unsupportive family.8

More than half (60%) reported that their family was supportive, 18% had unsupportive families, and 22% had families that were neither supportive nor unsupportive ("neutral").

Experiences varied widely between those with family support and those with unsupportive families, with family support being associated with a reduced likelihood of negative experiences.

Respondents with family support were:

- More likely to be employed (65%) than those with unsupportive families (52%).
- Less likely to have ever done sex work (11%) than those with unsupportive families (16%).
- Less likely to have experienced homelessness (27%) than those with unsupportive families (45%).
- Less likely to report currently experiencing serious psychological distress<sup>9</sup> (31%) in contrast to those with unsupportive families (50%).
- Less likely to have attempted suicide (37%) than those with unsupportive families (54%).

More than half (60%) of those who were out to their immediate family reported that their family was supportive, while 18% said that their family was unsupportive.

## VI. Relationships with Immediate Family/ Family of Origin<sup>10</sup>

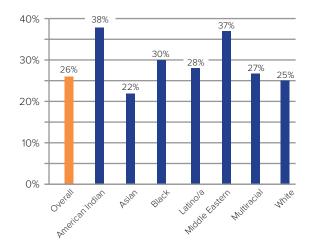
Nearly half (44%) of respondents who were out to all, most, or some of the immediate family they grew up with (such as parents and siblings) reported that they had experienced at least one form of family rejection outlined in the survey. This rejection included relationships ending, family violence, being kicked out of the house, not being allowed to wear clothes matching their gender identity, and being sent to a professional to stop them from being transgender.

#### A. Ended Relationships

Among those who were out to their immediate family, more than one-quarter (26%) reported that an immediate family member stopped speaking to them for a long time or ended their relationship altogether because they were transgender. This was higher among American Indian (38%), Middle Eastern (37%), and Black (30%) respondents, and lower for Asian (22%) respondents (Figure 5.7). Undocumented residents (39%) were also more likely to face this form of family rejection than documented non-citizens (22%) and citizens (26%).

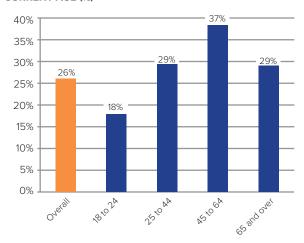
FAMILY LIFE AND FAITH COMMUNITIES

Figure 5.7: Immediate family member stopped speaking or ended relationship RACE/ETHNICITY (%)



Whether a family member stopped speaking to or ended a relationship with a respondent differed by age, with 18 to 24 year olds experiencing the least amount of family rejection of this nature (18%) compared to those in other age groups, such as 45 to 64 year olds (37%) (Figure 5.8).

Figure 5.8: Immediate family member stopped speaking or ended relationship CURRENT AGE (%)

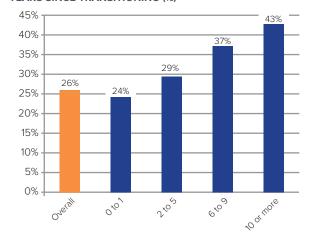


Those who transitioned in the last year (24%) were less likely to have a family member stop speaking to them or end a relationship than those who transitioned 2 to 5 years ago (29%), 6 to 9 years

More than one-quarter (26%) of respondents reported that an immediate family member stopped speaking to them for a long time or ended their relationship altogether because they were transgender.

ago (37%), and 10 or more years ago (43%) (Figure 5.9).

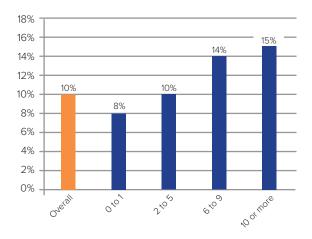
Figure 5.9: Immediate family member stopped speaking or ended relationship YEARS SINCE TRANSITIONING (%)



#### B. Family Violence

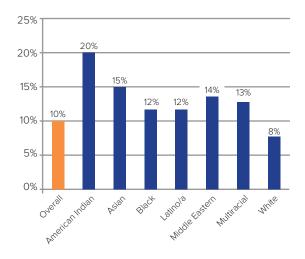
Among those who were out to their immediate family, one out of every ten (10%) respondents reported that a family member was violent towards them because they were transgender. Prevalence of family violence differed greatly depending on the time period during which a respondent transitioned, with those transitioning 10 or more years ago (15%) experiencing almost twice as much violence as those who transitioned in the past year (8%) (Figure 5.10).

Figure 5.10: Experienced violence by family member YEARS SINCE TRANSITIONING (%)



American Indian respondents (20%) were twice as likely to experience family violence, and other people of color, such as Asian (15%) and Middle Eastern (14%) respondents, also experienced higher rates of violence (Figure 5.11).

Figure 5.11: Experienced violence by family member RACE/ETHNICITY (%)



Undocumented residents were more than twice as likely to have experienced family violence (25%) as their documented non-citizen (13%) and citizen (9%) counterparts.

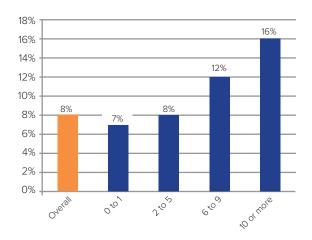
Family violence was associated with increased likelihood of negative experiences. Those who experienced family violence were:

- More than twice as likely to have experienced homelessness (59%) than those who did not experience family violence (29%).
- More likely to be currently experiencing serious psychological distress (53%) than those who did not experience family violence (35%).
- More likely to have attempted suicide in their lifetime (65%) than those who did not experience family violence (39%).

#### C. Kicked out of the House

Eight percent (8%) of respondents who were out to the immediate family they grew up with were kicked out of the house, which represents 6% of the whole sample. Those who transitioned 10 or more years ago were twice as likely to have been kicked out of the house (16%) as those who transitioned within the last year (7%) (Figure 5.12).

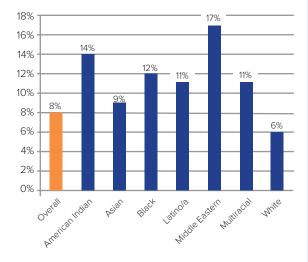
Figure 5.12: Kicked out of the house by family YEARS SINCE TRANSITIONING (%)



People of color were kicked out of the house at higher rates, with Middle Eastern respondents (17%) being twice as likely, and American Indian (14%), Black (12%), Latino/a (11%), multiracial (11%), and Asian (9%) respondents experiencing this form of rejection more than white respondents (6%) (Figure 5.13).

FAMILY LIFE AND FAITH COMMUNITIES

Figure 5.13: Kicked out of the house by family RACE/ETHNICITY (%)



Being kicked out of the house was associated with an increased likelihood of a range of negative experiences related to economic stability, mental health, and physical health. Respondents who were kicked out of the house were:

- More likely to be living in poverty (43%) than those who were not kicked out of the house (28%), and had lower incomes overall.
- Three times more likely to have ever done sex work (33%) than those who were not kicked out of the house (11%).
- Almost three times as likely to have experienced homelessness (74%) as those who were not kicked out of the house (28%).
- More than twice as likely to be living with HIV
   (3.5%) than those who were not kicked out of
   the house (1.5%).
- Substantially more likely to have attempted suicide (66%) than those who were not kicked out of the house (39%).
- More likely to be currently experiencing serious psychological distress (50%) than those who were not kicked out of the house (36%).

respondents who were out to their immediate family reported that their family sent them to a professional—such as a therapist, counselor, or religious advisor—to stop them from being transgender.

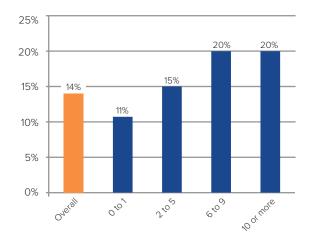
#### D. Not Allowed To Wear Clothes Matching One's Gender Identity

More than one-quarter (27%) of respondents who were out to the immediate family they grew up with were not allowed to wear clothes that matched their gender.

#### E. Sent to a Professional to Stop Them from Being Transgender

Fourteen percent (14%) of respondents who were out reported that their immediate family had sent them to a professional—such as a therapist, counselor, or religious advisor—to stop them from being transgender. This represents 11% of the whole sample. Those who transitioned 6 or more years ago (20%) were twice as likely to be sent to a professional as those who transitioned within the last year (11%) (Figure 5.14).

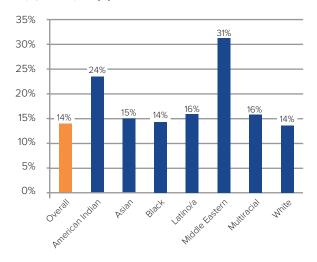
Figure 5.14: Sent to a professional to stop them from being transgender YEARS SINCE TRANSITIONING (%)



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Rates differed by race and ethnicity, with nearly one-third of Middle Eastern respondents (31%) and nearly one-quarter of American Indian respondents (24%) being sent to a professional (Figure 5.15).

Figure 5.15: Sent to a professional to stop them from being transgender RACE/ETHNICITY (%)



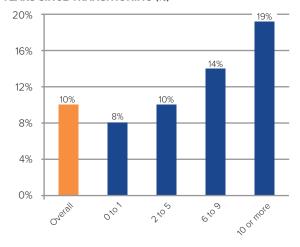
Additional details on respondents' experiences with professionals who attempted to change their gender identity are discussed further in the "Conversion Therapy and Other Pressures to De-Transition" section of the *Health* chapter.

## VII. Ran Away From Home

One out of every ten (10%) respondents who were out to their immediate family ran away from home because they were transgender. Almost one-third (32%) of those individuals ran away at age 15 or younger.

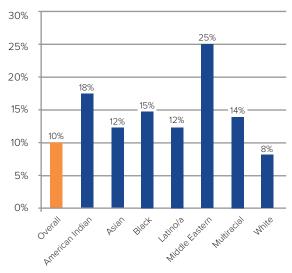
Respondents were more than twice as likely to have run away from home if they transitioned 10 or more years ago (19%) as compared to those who had transitioned within the past year (8%) (Figure 5.16).

Figure 5.16: Ran away from home YEARS SINCE TRANSITIONING (%)



People of color were more likely to have run away from home, with Middle Eastern (25%), American Indian (18%), Black (15%), multiracial (14%), Asian (12%), and Latino/a (12%) respondents all reporting that they had run away at higher rates than white respondents (8%) (Figure 5.17).

Figure 5.17: Ran away from home RACE/ETHNICITY (%)



Rates also differed according to citizenship status, with undocumented residents (36%) running away from home more than three times as often as citizens (10%) and more than documented non-citizen residents (14%).

Overall, 15% of those who were out to their immediate family, or 11% of the whole sample, ran away from home and/or were kicked out of the house.

## VIII. Supportive Family Behaviors

Those who were out to their immediate family were asked whether any of the immediate family they grew up with demonstrated support of them as a transgender person through any specific acts listed in the question, such as using preferred names, using correct pronouns, and providing financial support for their transition. Eighty-two percent (82%) of respondents reported that at least one immediate family member supported them through at least one of these acts, while 18% did not experience any of the supportive acts (Table 5.2).

Table 5.2: Family support

Supportive family behaviors	% of respondents
Told respondent they respect and/or support them	65%
Used their preferred name	58%
Used the correct pronouns	55%
Stood up for them with family, friends, or others	36%
Did research to learn how to best support them	33%
Gave money to help with gender transition	18%
Supported them in another way	11%
Provided help with changing name and/or gender on an ID document	10%
One or more experiences listed	82%

### IX. Family Rejection Overall

A variable was created to combine all forms of family rejection examined in the survey. This included whether the respondent had a spouse, partner, or child end a relationship, reported that their family was unsupportive, or had any of the five specific rejecting experiences outlined in section VI of this chapter. One half (50%) of respondents who were out to family members reported that they experienced some form of family rejection, which represents 46% of the overall sample.<sup>11</sup>

Experience with family rejection differed by the age at which a respondent transitioned, with 68% of those who transitioned at age 35 or older experiencing rejection, compared to 56% of those who transitioned under the age of 18 (Figure 5.18). Among respondents who transitioned ten or more years ago, 68% reported family rejection compared to 48% of those who transitioned in the past year (Figure 5.19).

Figure 5.18: Any family rejection AGE OF TRANSITION (%)

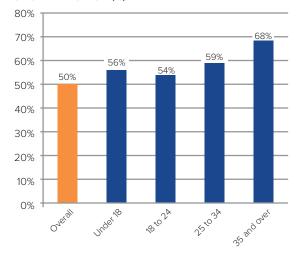
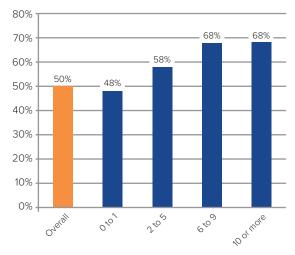
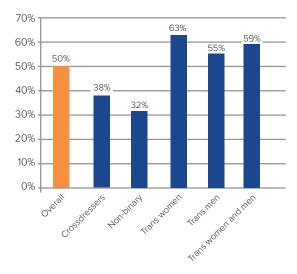


Figure 5.19: Any family rejection YEARS SINCE TRANSITIONING (%)



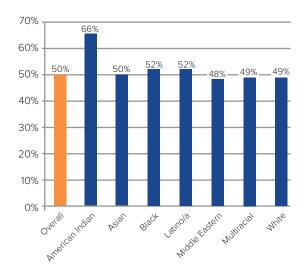
Family rejection also differed by gender identity, with transgender women (63%) experiencing rejection more than transgender men (55%), and transgender men and women (59%) experiencing nearly twice as much rejection as non-binary respondents (32%) (Figure 5.20).

Figure 5.20: Any family rejection GENDER IDENTITY (%)



Family rejection among respondents of different racial or ethnic identities varied little, although American Indian (66%) respondents experienced higher levels of rejection (Figure 5.21).

Figure 5.21: Any family rejection RACE/ETHNICITY (%)



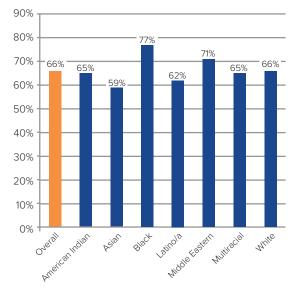
Respondents who experienced family rejection were:

- Almost twice as likely to have experienced homelessness (40%) as those who were not rejected (22%).
- Nearly twice as likely to have done in sex work (16%) as those who were not rejected (9%).
- More likely to have attempted suicide (49%) than those who were not rejected (33%).

## X. Experiences with a Faith Community

The survey explored respondents' experiences with a spiritual or religious community ("faith community"), such as a church, synagogue, mosque, or other faith community. Two-thirds (66%) of the survey sample had been part of a faith community at some point in their life. Black (77%) and Middle Eastern (71%) respondents were more likely to have been part of a faith community than respondents of other races and ethnicities (Figure 5.22).

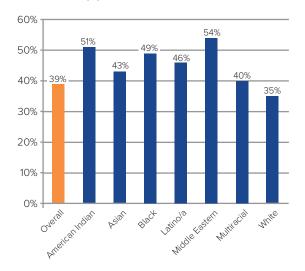
Figure 5.22: Ever been part of a faith community RACE/ETHNICITY (%)



## A. Leaving a Faith Community Due to Fear of Rejection

More than one-third (39%) of respondents who have been part of a faith community left due to fear of being rejected because they were transgender. People of color, including Middle Eastern (54%), American Indian (51%), Black (49%), Latino/a (46%), Asian (43%), and multiracial (40%) respondents, were more likely to leave because they were afraid of rejection (Figure 5.23).

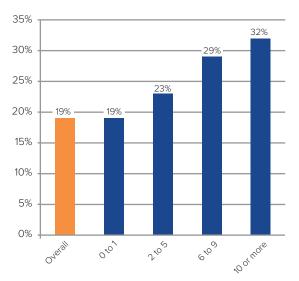
Figure 5.23: Ever left faith community due to fear of rejection RACE/ETHNICITY (%)



## B. Leaving a Faith Community Due to Rejection

Nearly one in five (19%) respondents who had been part of a faith community left because they were actually rejected (in contrast to feared rejection as reported in the last subsection), which represents 12% of all respondents. Experiences varied based on the amount of time since transition, with a third (32%) of those who transitioned 10 or more years ago leaving a faith community due to rejection (Figure 5.24).

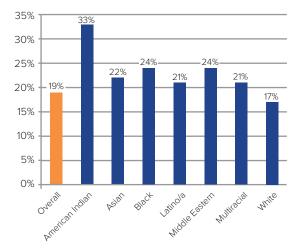
Figure 5.24: Ever left faith community due to rejection YEARS SINCE TRANSITIONING (%)



People of color were rejected by their faith communities at higher rates, with one-third of American Indian respondents (33%) and almost one-quarter of Black (24%) and Middle Eastern (24%) individuals leaving for this reason (Figure 5.25).

More than one-third (39%) of respondents who have been part of a faith community left because they feared rejection as a transgender person.

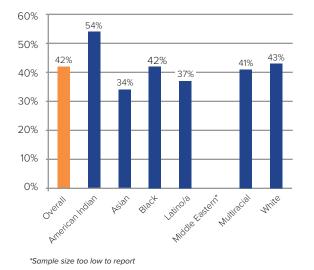
Figure 5.25: Ever left faith community due to rejection RACE/ETHNICITY (%)



## C. Welcoming Communities and Experiences Within the Past Year

Of the people who had been rejected by a faith community, 42% found a new community that welcomed them as a transgender person. This differed by respondents' race or ethnicity, with American Indian respondents (54%) being more likely to find a welcoming community, and Latino/a (37%) and Asian (34%) respondents being least likely (Figure 5.26).

Figure 5.26: Found new welcoming faith community after rejection RACE/ETHNICITY (%)



Nearly one-third (30%) of those who had ever been part of a faith community reported that they had been part of such a community in the past year, which is 19% of the overall sample. Additionally, sixty percent (60%) of them were in a community where leaders or other members thought or knew they were transgender.

#### D. Acceptance Within Faith Communities in the Past Year

Respondents whose faith community leaders or members thought or knew they were transgender were asked about a series of behaviors that signaled acceptance within the community in the past year. Ninety-four percent (94%) reported that community leaders and/or members accepted them for who they are as a transgender person, and more than three-quarters (80%) were told their religion or faith accepts them. Ninety-six percent (96%) of respondents who were in a faith community in the past year experienced at least one of the accepting behaviors (Table 5.3).

Table 5.3: Acceptance within a faith community in the past year

Acceptance within faith community in past year			
	Many times	A few times	Once or twice
Community leaders and members accepted them for who they are as a transgender person	75%	11%	8%
A leader or member of their faith community made them feel welcome as a transgender person	72%	12%	9%
They were told that their religion or faith accepts them as a transgender person	59%	12%	9%
One or more experiences listed <sup>12</sup>		96%	

#### E. Rejection Within Faith Communities in the Past Year

Those with faith community leaders or members who thought or knew they were transgender were also asked about behaviors that signaled rejection in the past year. Among them, 6% were asked to meet with faith leaders to stop them from being transgender, and 5% were asked to stop coming to services or faith community functions (Table 5.4).

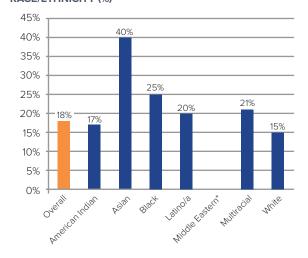
Table 5.4: Rejection within a faith community in the past year

Rejection within faith community in past year			
	Many times	A few times	Once or twice
They were told that being transgender is a sin or that their religion does not approve of them	5%	5%	7%
They were asked to meet with faith leaders to stop them from being transgender	1%	2%	3%
Community leaders or members asked them to seek medical or psychological help to stop them from being transgender	1%	2%	3%
They were asked to stop coming to services or faith community functions	1%	1%	3%
One or more experiences listed <sup>13</sup>		18%	

Nearly one in five (18%) of respondents who were in a faith community in the past year reported that they experienced at least one of the rejecting behaviors. Rejection was more likely among Asian (40%) and Black (25%) respondents (Figure 5.27).

Nearly one in five (19%) respondents who had been part of a faith community left because they were rejected.

Figure 5.27: Any rejecting behavior by faith community in past year RACE/ETHNICITY (%)



\*Sample size too low to report

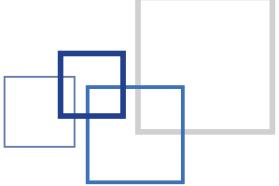
#### **Conclusion**

Results showed significant challenges in many areas of family life, including the retention of relationships with immediate and extended family, spouses and partners, and children. However, results also demonstrate that survey respondents were able to maintain relationships and successfully build family units despite those challenges. They further show the importance of family support in promoting positive experiences in many aspects of life. Results demonstrate that family rejection is strongly correlated with increased negative effects on a wide range of major life experiences, including income, homelessness, HIV infection, serious psychological distress, and suicidal behavior. Additionally, although many respondents experienced negative interactions within their faith communities, many others were able to find welcoming and supportive communities. While respondents' experiences varied overall, these findings reveal the substantial challenges facing many transgender people within their families and faith communities.

#### **ENDNOTES** | CHAPTER 5: FAMILY LIFE AND FAITH COMMUNITIES

- 1 Grant, J. M., Mottet, L. A., Tanis, J., Harrison, J., Herman, J. L., & Keisling, M. (2011). Injustice at Every Turn: A Report of the National Transgender Discrimination Survey. (pp. 88–105). DC: National Center for Transgender Equality & National Gay and Lesbian Task Force; Huebner, D., Diaz, R. M., & Sanchez, J. (2010). Family acceptance in adolescence and the health of LGBT young adults. Journal of Child and Adolescent Psychiatric Nursing, 23(4), 205–213.
- 2 The term "out" is used here to describe a person who openly self-identifies as transgender in their private, public, and/or professional lives.
- 3 Lesbian, gay, bisexual, and transgender (LGBT).
- 4 See Q. 4.5 for descriptions of groups of family members.
- A respondent's status as a parent was determined based on Q. 4.3, which asked if a respondent was out to any of their children. Eighty-two percent (82%) reported that they "do not have any children," and the remaining 18% answered "yes" or "no" to whether they were out to their children. This question established whether a respondent had at least one child, but did not determine the number of children, ages of children, or whether the children lived in the respondent's household.
- 6 U.S. Census Bureau. (2015). Current Population Survey, Annual Social and Economic Supplement.
- 7 The percentage of USTS respondents with related children under the age of 18 in the household is based on Q. 7.6.

- 8 "Very supportive" and "supportive" categories were collapsed into a single "supportive" category. "Very unsupportive" and "unsupportive" categories were collapsed into a single "unsupportive" category. See Q. 4.6.
- 9 The "serious psychological distress" measure was developed from the Kessler 6 scale. See Q. 12.2. See also Health chapter.
- 10 Section 4 asked about experiences with "immediate family [respondent] grew up with," and indicated that the definition included parents and siblings.
- 11 The figure of 50% of respondents experiencing family rejection is based on a variable created to reflect any family rejection among several questions, including: (1) Q. 4.2 (spouse/partner ended relationship), (2) Q. 4.4 (child stopped speaking or spending time with respondent), (3) Q. 4.6 (reported level of supportiveness of immediate family), and (4) acts listed in Q. 4.7.
- 12 The "any accepting behavior" variable was created based on respondents who had experienced an accepting behavior listed in Q. 5.7 once or twice, a few times, or many times.
- 13 The "any rejecting behavior" variable was created based on respondents who had experienced a rejecting behavior listed in Q. 5.7 once or twice, a few times, or many times.



## CHAPTER 6 Identity Documents

ost non-transgender people take their identity documents (IDs) for granted, but for transgender people, updating and using IDs may present substantial challenges. Transgender people often need to update their IDs to reflect their gender and name. Changing the name listed on most state or federal IDs and records typically involves obtaining a legal name change from a court.¹ Changing the gender marker listed on most IDs and records generally requires documentation of gender transition from a health provider, though the requirements of this documentation may vary greatly for each type of ID and from jurisdiction to jurisdiction.² Previous researchers have documented barriers preventing transgender people from updating the name and gender on their IDs.³

This chapter explores respondents' experiences with their IDs and records, including updating their name and/or gender, and interactions with others related to updating and presenting their IDs and records. Notable differences in respondents' experiences based on demographic and other characteristics are reported throughout the chapter.

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- ▶ Eleven percent (11%) of respondents had their preferred name and gender on all IDs and records.
- ► Forty-nine percent (49%) did not have an ID or record with the name they preferred, and 67% did not have an ID or record with the gender they preferred.
- ▶ Thirty percent (30%) of respondents completed a legal name change.

.....

- ▶ Thirty-four percent (34%) of people who were granted a legal name change reported that they had spent over \$250, and 11% spent over \$500.
- ▶ Thirty-five percent (35%) of those who did not try to change their legal name did not try because they could not afford it.
- ▶ Of those who wanted to update their driver's license or state ID, an estimated 44% were able to change their name on the license and an estimated 29% were able to change their gender.
- ▶ Of those who wanted to change the gender on their birth certificate, only an estimated 9% were able to do so.
- As a result of showing an ID with a name or gender that did not match their gender presentation, 25% of people were verbally harassed, 16% were denied services or benefits, 9% were asked to leave a location or establishment, and 2% were assaulted or attacked.

## I. Access to Legal Name Changes

Changing a name is a step in the transition process for some, but not all, transgender people. A legal name change order is almost always required to update the name listed on many forms of official IDs and records, such as driver's licenses, passports, and Social Security cards.<sup>4</sup> Legal name changes typically happen through a court order, and the process for obtaining a court order varies in each state and territory. Respondents were

asked a series of questions about factors in their decision to legally change their name and their access to a legal name change.

Approximately one-third (36%) of respondents have tried to obtain a legal name change, and 30% were able to do so. This rate varied greatly according to gender identity, where transgender men and women (51%) were almost five times as likely to have tried or completed the name change process as non-binary people (11%). A vast majority (96%) of respondents who underwent the process did so through a court order, less than 1%

## IDENTITY DOCUMENTS

## Thirty percent (30%) of respondents completed the legal name change process.

did so through the immigration or naturalization process, and 4% did so by other methods, including marriage, an informal or assumed name, or a process in another country. Eighty-eight percent (88%) of those who attempted to legally change their name were granted a name change. Those who attempted but did not complete the process reported a variety of reasons, such as being denied, running out of money, or giving up (Table 6.1).

Table 6.1: Outcome of legal name change attempt

Outcome of legal name change attempt	% of those who attempted a legal name change
Court granted name change	88%
Court denied name change	1%
They are still in process of changing name	6%
They stopped trying because they ran out of money	2%
They gave up	2%
Court initially denied, then later granted name change	<1%
Not listed above	<1%

Forty-one percent (41%) of those who attempted a legal name change through a court did so at age 24 or younger, 45% between the ages of 25 and 44, 13% between the ages of 45 and 64, and less than 1% at age 65 or older.

Nearly two-thirds (64%) of respondents have never tried to change their legal name. These participants reported a variety of reasons for not engaging in the process, including 28% who felt that their name did not conflict with their gender identity (Table 6.2). This reason was more common among non-binary people (45%) and crossdressers (36%) than transgender men and women (10%).

Table 6.2: Reasons for not attempting to change legal name

Reasons for not attempting to change legal name	% of those who had not attempted name change
They are not ready	40%
They cannot afford it	35%
Their name does not conflict with gender identity or expression	28%
They do not know how	24%
They were worried that changing their name would out them	24%
They do not believe they are allowed	3%
A reason not listed	20%

#### a. Assistance with a Legal Name Change

The legal name change process can be complicated to navigate, and while many people undergo the process without help, some seek the assistance of others. Of people who tried or completed the name change process, 60% did so without help and 40% received help, including free help from a clinic or non-profit organization (17%), assistance from a from a friend (11%), or help from a paid attorney (9%) (Table 6.3).

Table 6.3: Assistance for people who tried or completed the legal name change process

Type of assistance	% of those who attempted name change
None	60%
Free help from a legal clinic or non-profit organization	17%
Help from a friend	11%
Legal help from a paid attorney	9%
Help from another source	7%

### b. Interactions with Judges and Court Staff

Those who interacted with judges and court staff during the name change process reported widely varying experiences. Of the 84% who believed

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More than one-third (35%) of respondents who did not try to legally change their name said that it was because they could not afford it.

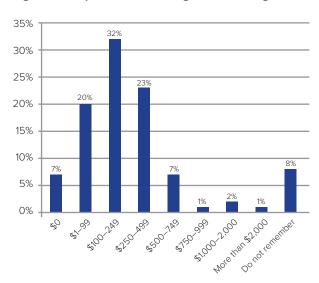
that the judges and/or court staff thought or knew they were transgender during their interaction, three-quarters (75%) felt they were always treated with respect, almost one-quarter (22%) felt they were only sometimes treated with respect, and 2% felt they were never treated with respect. Reports of only sometimes or never being treated with respect were higher for certain groups of people, including people who were currently working in the underground economy, such as sex work, drug sales, or other work that is currently criminalized (41%), and people who had not had any hormonal or surgical treatment (35%).

Respondents who interacted with judges or court staff who thought or knew they were transgender were asked about specific experiences during their interactions. Twenty-three percent (23%) were referred to by the wrong gender pronouns (such as he, she, or they) or title (such as Mr. or Ms.) during their interactions. Almost one in five (19%) people who interacted with judges or court staff were asked questions about their gender transition, such as whether they take hormones or have had any surgery. Nearly one in ten (9%) reported that they received unequal treatment or service, and 3% were verbally harassed. Overall, more than one-third (36%) of those who interacted with judges or court staff during the name change process reported having at least one of these experiences.

#### c. Cost Associated with a Legal Name Change

The process of obtaining a legal name change may include many different fees, such as the cost of legal help, court fees, and newspaper publication. The survey asked respondents to recall how much they spent on the name change process. Approximately one-quarter (27%) of those who were granted a legal name change reported that the process cost less than \$100, more than half (55%) reported it costing \$100–\$499, and 10% reported the process costing \$500–\$2,000 (Figure 6.1).

Figure 6.1: Reported cost of a legal name change



The cost of obtaining a legal name change may make the process inaccessible for some people. Thirty-five percent (35%) of people who had not tried to legally change their name reported that they did not try because they could not afford it. Additionally, of people who had attempted the legal name change process, 2% did not complete the process because they ran out of money.

## In Our Own Voices

### II. Experiences with Updating Name and Gender on IDs

Transgender individuals may seek to update the name on their IDs and records, the gender marker (such as M or F), or both. Only 11% of respondents reported that *all* of their IDs and records listed both the name and gender they preferred, and rates were lower for certain populations, such as undocumented individuals (4%), people aged 18–24 (5%), and people with no income (6%). More than two-thirds (68%) reported that *none* of their IDs or records had both the name and gender they preferred. The following sections will first discuss respondents' experiences with updating the name on their IDs or records, and then their experiences with updating the gender marker.

### a. Updating Name on IDs and Records

In order to change the name on IDs and records, one often needs to first obtain a legal name change. Generally, a court order granting a name change must then be presented to update each ID or record separately. Respondents were asked whether all, some, or none of their IDs and records reflected the name they preferred. Thirty percent (30%) of respondents had the name they preferred on all IDs and records, and 22% had the name they preferred on some IDs and records. Nearly half (49%) of respondents did not have any ID or record with the name they preferred. Non-citizens, including undocumented residents (68%), were more likely to say that none of their IDs or records reflected the name they preferred. Respondents with lower incomes were also more likely to say that none of their IDs or records had the name they preferred.

"I was intentionally misgendered and continually verbally harassed by DMV employees. Even after paying for proper identification to be issued, they refused to send the identification because my female photo didn't match my 'M' gender marker."

"As a non-binary person, not being able to change my gender on any of my identification documents is really disheartening, dysphoria inducing, and kind of dehumanizing. I'm not allowed to be me."

"My legal name and gender are not yet changed on any documents due to the price. The process for that should be easier or cheaper because that is the main thing that stops me from doing things that require ID."

"Because my state won't update the gender markers on its birth certificates, the only way to update my driver's license is by changing my information on a federal level with my passport. The problem is that now my documents don't match."

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Respondents were also asked about their experiences with updating the name on specific kinds of IDs or records, like driver's licenses and birth certificates. Among those respondents who had a driver's license or state ID and wanted to update their name on it, less than half (44%) were estimated<sup>5</sup> to have done so. An estimated 44% have changed their name on a work ID, and 43% have changed their name with the Social Security Administration. In contrast, less than one-third (31%) have changed their name on student records, 28% on their passport, and 18% on their birth certificate.

Respondents who transitioned were more likely to have changed the name on their IDs.<sup>6</sup> For example, while 44% of the whole sample had updated their name on their driver's license, 56% of those who had transitioned had updated their name on their driver's license. Transgender men and women who had transitioned were more likely to have updated their name on various types of IDs than non-binary respondents who had transitioned. For example, (61%) of transgender men and women who had transitioned changed their name their driver's license, in contrast to non-binary respondents who had transitioned (39%) (Figure 6.2).

More than two-thirds (68%) of respondents did not have any ID or record that reflected both the name and gender they preferred.

Those who indicated that some or all of their IDs listed the name they prefer were asked specific questions about their experiences updating the name on different kinds of IDs and records. For each type of ID or record, those respondents were asked if (1) they had been able to change the name on that ID, (2) they were in process of doing so, (3) they tried to change the name on the ID but were denied, or (4) they had not tried to change the name on that ID but wanted to do it someday.<sup>7</sup> Respondents were most likely to have successfully changed the name on their driver's license (87%), work ID (88%), and Social Security records (84%), and they were most likely to be denied a name change on their birth certificate (6%) (Figure 6.3).

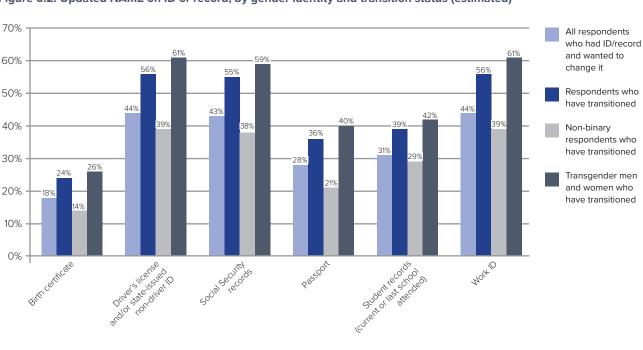


Figure 6.2: Updated NAME on ID or record, by gender identity and transition status (estimated)

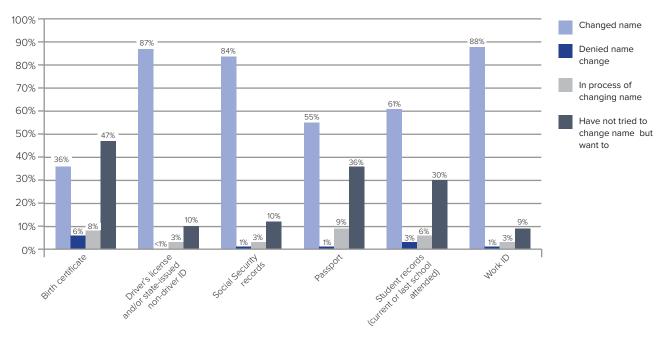


Figure 6.3: Experiences updating NAME on specific IDs (among those who updated some or all of their IDs/records)

The above chart reflects respondents who have been able to update some or all of their IDs only (omitting those who have not been able to update any IDs). It also does not include those who do not have the ID/record or do not want to update it. These numbers should not be reported without clearly stating that they represent only a subset of the respondents. For overall ability to change records, see Figure 6.2.

### b. Updating Gender on IDs and Records

Updating the gender marker on any ID or record is typically a distinct process from updating the name, and may require documentation regarding gender transition from a healthcare provider, a court order of gender change, an updated birth certificate, or other documentation. Respondents were asked whether all, some, or none of their IDs and records listed the gender they preferred. More than two-thirds (67%) of respondents did not have any ID or record that listed the gender they preferred. Twelve percent (12%) of respondents had the gender they preferred on all IDs and records, and 21% of respondents had the gender they preferred on some IDs and records.

Respondents were also asked about their experiences with updating the gender on specific kinds of IDs or records, like driver's licenses and birth certificates. Among those respondents who had a driver's license or state ID and wanted

to update their gender on it, an estimated<sup>8</sup> less than one-third (29%) had done so, and only 9% were able to change their gender on their birth certificate. Twenty-three percent (23%) of those with a Social Security card who wanted to update their gender on it were estimated to have done so, and only 18% had updated their gender on their passport.

Respondents who had transitioned were more likely to have changed their gender on their IDs. For example, 29% of the overall sample have updated the gender on their driver's license, while 42% of those who have transitioned updated the gender marker on their driver's license. Transgender men and women who had transitioned (52%) were much more likely to have updated the gender on their driver's license, in contrast to non-binary respondents who had transitioned (9%) (Figure 6.4).

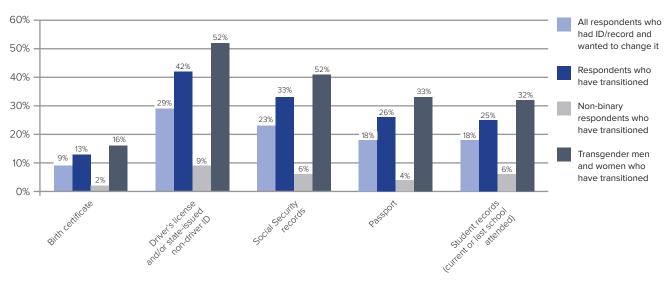


Figure 6.4: Updated GENDER on ID or record, by gender identity and transition status (estimated)

Those who indicated that some or all of their IDs listed the gender they preferred were asked specific questions about their experiences updating the gender on different kinds of IDs and records. For each type of ID or record, those respondents were asked if (1) they had been able to change the gender on that ID, (2) they were in process of doing so, (3) they tried to change

the gender on the ID but were denied, or (4) they had not tried to change the gender on that ID but wanted to do it someday.<sup>9</sup> Respondents were most likely to change the gender on their driver's license (90%) and Social Security records (70%), and they were most likely to be denied a gender marker change on their birth certificate (15%) (Figure 6.5).

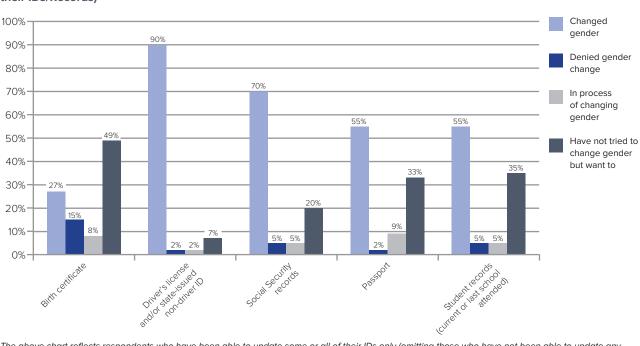


Figure 6.5: Experiences updating GENDER on specific IDs (among those who updated some or all of their IDs/Records)

The above chart reflects respondents who have been able to update some or all of their IDs only (omitting those who have not been able to update any IDs). It also does not include those who do not have the ID/record or do not want to update it. These numbers should not be reported without clearly stating that they represent only a subset of the respondents. For overall ability to change records, see Figure 6.4.

Nearly one-third (32%) of respondents who did not have their preferred gender on any of their IDs or records reported that they could not afford to change them.

Those who said that none of the IDs reflected the preferred gender were asked why that was the case. Twenty-five percent (25%) of these respondents believed they were not allowed to change the gender on their IDs or records, for reasons such as not having undergone medical treatment needed to change their gender on an ID or not having a doctor's letter. Nearly one-third (32%) of respondents indicated that none of their IDs or records had the gender they preferred because they could not afford it. Eighty-eight percent (88%) of non-binary individuals who indicated that none of their IDs or records had the gender they preferred reported that it was because the available gender options (male or female) did not fit their gender identity, in contrast to 4% of transgender men and women (Table 6.4).

Table 6.4: Reasons for not changing gender on IDs or records

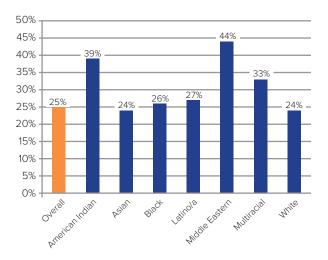
Reasons for not changing gender	% of those who reported having no IDs/records with the gender they preferred
They have not tried yet	44%
The available gender options (male or female) do not fit their gender identity	41%
They could not afford it	32%
They were not ready	30%
They did not know how	26%
They believed they were not allowed	25%
They worried that they might lose benefits or services	25%
They worried that changing gender would out them	25%
Their request was denied	1%
A reason not listed	10%

## III. Experiences When Presenting Incongruent Identity Documents

Respondents were asked about their experiences when they have shown an ID with a name or gender that does not match the gender in which they present. Overall, nearly one-third (32%) of individuals who have shown IDs with a name or gender that did not match their presentation reported negative experiences, such as being harassed, denied services, and/or attacked.

One-quarter (25%) of these respondents reported being verbally harassed. Middle Eastern (44%) and American Indian (39%) respondents reported experiencing this more often than other racial or ethnic groups (Figure 6.6).

Figure 6.6: Verbally harassed when using an ID with a name or gender that did not match their presentation RACE/ETHNICITY (%)



Sixteen percent (16%) of people who showed IDs with a name or gender that did not match the gender they present in were denied services or benefits. Transgender men and women were more likely to have been denied services or benefits (20%) compared to non-binary respondents (10%).

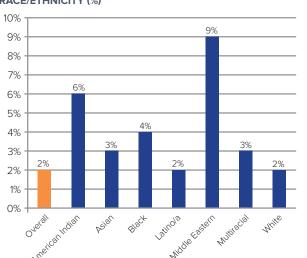
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Nearly one-third (32%) of individuals who have shown IDs that did not match their presentation reported negative experiences, such as being harassed, denied services, and/or attacked.

Nine percent (9%) of people who showed an incongruent ID were asked to leave. Transgender women were more likely to have been asked to leave after presenting incongruent IDs (13%), compared to transgender men (9%) and non-binary people (6%).

Two percent (2%) of people who showed IDs with a name and gender that did not match the gender they present in were assaulted or attacked. These experiences differed by race and ethnicity. Middle Eastern respondents were almost five times as likely (9%) to report experiencing this, American Indians were three times as likely (6%), and Black respondents were twice as likely (4%) (Figure 6.7). Undocumented residents were also substantially more likely to report being assaulted or attacked (15%), in contrast to documented residents (3%) and citizens (2%).

Figure 6.7: Assaulted or attacked when using an ID with a name or gender that did not match their presentation RACE/ETHNICITY (%)



#### **Conclusion**

Findings indicate that respondents encountered substantial issues related to obtaining IDs and records that reflect their gender identity, including financial, procedural, and eligibility barriers. The data suggests that the cost of a legal name change presents a considerable challenge to getting a preferred name on identity documents. Results also indicate that the cost of updating gender markers and procedural requirements (such as providing documentation of certain medical procedures) are among the main barriers preventing respondents from updating the gender on their IDs and records. Further, results suggest that respondents who presented IDs that did not correspond with the gender they presented in were put at risk of harassment, assault, and other forms of negative treatment. Overall, these findings illustrate a variety of difficulties that arise during the name and gender change process and emphasize the importance of access to accurate identity documentation for the safety and wellbeing of transgender people.

#### **ENDNOTES** | CHAPTER 6: IDENTITY DOCUMENTS

- 1 Forty-nine states and all five U.S. territories have a court order process for changing a legal name. Hawai'i is currently the only state with an administrative name change process. Additionally, a legal name change may be obtained through other processes, such as through naturalization or a common law name change. See NCTE's Identity Document Center for more information, available at: www.transequality.org/documents.
- 2 For more information on gender marker change requirements for state and federal IDs, see NCTE's Identity Document Center, available at www.transequality.org/ documents.
- 3 Brown, T. N. T. & Herman, J. L. (2016). Voter ID Laws and Their Added Costs for Transgender Voters. Los Angeles, CA: Williams Institute. Available at: http://williamsinstitute. law.ucla.edu/wp-content/uploads/Voter-ID-Laws-and-Their-Added-Costs-for-Transgender-Voters-March-2016. pdf; Hussey, H. (2015). Expanding ID Card Access for LGBT Homeless Youth. DC: Center for American Progress. Available at: https://cdn.americanprogress.org/wp-content/uploads/2015/10/01071118/IDhomelessLGBT.pdf; Grant, J. M., Mottet, L. A., Tanis, J., Harrison, J., Herman, J. L., & Keisling, M. (2011). Injustice at Every Turn: A Report of the National Transgender Discrimination Survey. (pp. 138–156). DC: National Center for Transgender Equality & National Gay and Lesbian Task Force.
- 4 See NCTE's Identity Document Center, available at: www. transequality.org/documents.
- Due to an error in skip logic in this section of the survey, a portion of the respondents who should have seen questions about updating identity documents—specifically, respondents who said that none of their documents had the name or gender they preferred—did not receive them. To create a denominator that included those individuals, the research team used question answers from the respondents who did see the questions to estimate the number of respondents from the full sample who did have the ID in question and wanted to update it. This estimated denominator was used to calculate the percentages of those who updated these IDs out of respondents in the full sample who had the ID and wanted to update it.

- 6 For the purposes of this report, "transitioned" is defined as living full-time in a gender different than the one on a person's original birth certificate, as indicated by the answer to Q. 1.12.
- 7 Respondents could also select from the following additional answer choices about changing their name: (1) "I do not have this ID/record" and (2) "I do not want to change this ID/record." If a respondent selected one of those answers, they were removed from the calculation. Therefore, results only reflect the answers of those who had a particular ID/record and wanted to change the record. See Q. 10.14.
- 8 See note 5 regarding the estimated calculations in this section
- 9 Respondents could also select from the following additional answer choices about changing their gender: (1) "I do not have this ID/record" and (2) "I do not want to change this ID/record." If a respondent selected one of those answers, they were removed from the calculation. Therefore, results only reflect the answers of those who had a particular ID/record and wanted to change the record. See Q. 10.16.

## CHAPTER 7 Health

Disparities in health and health care among transgender people have been documented in prior research.<sup>1</sup> The survey explored several areas related to health care, including respondents' overall physical and mental health, and their experiences accessing health care services, both related to gender transition and routine health care.

Results related to health and health care are presented in six sections:

- A. Routine and Transition-Related Health Care and Coverage
- B. Overall Health and Psychological Distress
- C. Conversion Therapy and Other Pressures to De-Transition
- D. Suicidal Thoughts and Behaviors
- E. Substance Use
- F. HIV Testing and Care

Notable differences in respondents' experiences based on demographic and other characteristics are reported throughout the chapter.

## KEY FINDINGS

## A. ROUTINE AND TRANSITION-RELATED HEALTH CARE AND COVERAGE

Previous studies indicate that transgender people face barriers to accessing quality, affordable health care. These barriers include lack of adequate insurance coverage, mistreatment by health providers, and health providers' discomfort or inexperience with treating transgender people. Such barriers make it harder for transgender people to seek both routine health care that is unrelated to their transgender status, and health care related to gender transition ("transition-related care"). Transition-related care can include a variety of treatments, such as counseling, hormone therapy, and surgical procedures. While not every transgender person may need or want medical care related to gender transition, many do, and the specific treatments that they may undergo vary based on their individualized needs.

Respondents were asked about their experiences with health insurance coverage, including coverage for transition-related care. They were also asked about their experiences receiving general health care from doctors and other health providers, including how providers treated them as transgender people. Finally, respondents were asked about transition-related care they have had or wanted to have.

## One in four (25%) respondents experienced a problem with their insurance in the past year related to being transgender, such as being denied coverage for care related to gender transition.

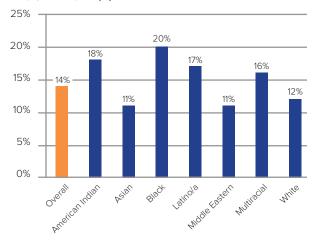
- One-quarter (25%) of those who sought coverage for hormones in the past year were denied, and 55% of those who sought coverage for transition-related surgery in the past year were denied.
- One-third (33%) of respondents reported having at least one negative experience with a health care provider in the past year related to being transgender, such as verbal harassment, refusal of treatment, or having to teach the health care provider about transgender people to receive appropriate care.
- ▶ In the past year, 23% of respondents did not see a doctor when they needed to because of fear of being mistreated as a transgender person, and 33% did not see a doctor because of cost.
- ▶ While more than three-quarters (78%) of respondents wanted hormone therapy related to gender transition, only 49% had ever received it.
- One-quarter (25%) of respondents have undergone some form of transitionrelated surgery.

#### I. Health Insurance

## a. Insurance Coverage and Source of Coverage

Respondents were asked a series of questions about health insurance coverage. Eighty-six percent (86%) reported that they were covered by a health insurance or health coverage plan, and 14% reported that they were uninsured. This compares to 89% of adults in the U.S. general population who were covered by a health insurance or health coverage plan in 2015, as reported in the American Community Survey (ACS).3 Insurance coverage differed by region, with those in the South (20%) being more likely to be uninsured than those in the overall sample. compared to those in the Midwest (13%), West (11%), and Northeast (9%). Among people of color, Black (20%), American Indian (18%), and Latino/a (17%) respondents were more likely to be uninsured (Figure 7.1). Respondents who were not U.S. citizens were more likely to be uninsured, including nearly one-quarter (24%) of documented non-citizens and a majority (58%) of undocumented residents.

Figure 7.1: Uninsured RACE/ETHNICITY (%)



## Fourteen percent (14%) of respondents were uninsured, compared to 11% of adults in the U.S. population.

The most common source of health insurance reported by respondents was an employer-sponsored insurance plan (either through the respondent's employer or someone else's employer) (53%). Fourteen percent (14%) of respondents had individual insurance plans that they or someone else purchased directly from an insurance company, through healthcare.gov, or from a health insurance marketplace, and 13% were insured through Medicaid (Table 7.1).

Table 7.1: Type of health insurance or health coverage plan

Health insurance source	% in USTS	% in U.S. general population (ACS) <sup>4</sup>
Insurance through current or former employer or union (belonging to respondent or a family member)	53%	56%
Insurance they or someone else purchased directly from an insurance company or through a health insurance marketplace (such as healthcare.gov)	14%	16%
Medicaid	13%	15%
Medicare	5%	22%
TRICARE or other military health care	2%	3%
VA	2%	3%
Indian Health Service	<1%	1%5
Another type of insurance	6%	N/A

More than one-quarter (26%) of respondents sought options for health insurance from a state or federal health insurance marketplace, such as through healthcare.gov, in the past year.<sup>6</sup> Of those who sought insurance through a marketplace, 42% purchased a plan. When acquiring health insurance through healthcare.gov or state marketplaces, most enrolled in a Medicaid plan (58%), 27% received a subsidy to buy a private plan, and 12% purchased a private plan without a subsidy.

### b. Negative Experiences with Insurance Coverage

One in four (25%) respondents reported having problems with their insurance in the past year related to being transgender, such as being denied coverage for care related to gender transition. Among those who were insured and made the relevant requests of their insurer, <sup>7</sup> several problems were reported. Seventeen percent (17%) of respondents had an insurer refuse to change their name and/or gender in their insurance record when requested. Thirteen percent (13%) reported that they were denied coverage for services often considered to be gender-specific, including routine sexual or reproductive health screenings (such as Pap smears, prostate exams, and mammograms). Seven percent (7%) reported that they were denied coverage for other routine health care. More than half (55%) of respondents who sought transitionrelated surgery coverage were denied, and onequarter (25%) of those who sought coverage for hormones were denied (Table 7.2).

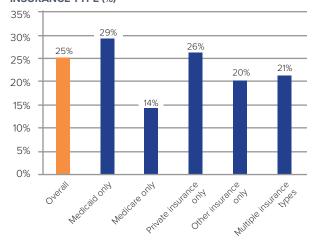
Table 7.2: Negative action or policy by health insurer

Negative action or policy	% of respondents who made such a request of their insurer
Denied coverage for transition-related surgery	55%
Covered only some of the surgical care needed for transition (respondent could not get coverage for treatment they needed)	42%
Denied coverage for transition-related hormone therapy	25%
Covered surgery for transition, but had no surgery providers in their network	21%
Refused to change records to list current name or gender	17%
Denied coverage for care often considered gender-specific because of transgender status	13%
Denied other routine health care because of transgender status	7%

Denials for hormone coverage differed by gender, with transgender men (32%) and non-binary people who had female on their original birth certificate (36%) more likely to report being denied hormone

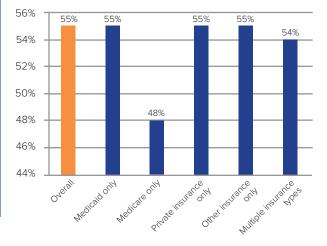
coverage than transgender women (18%) and nonbinary people who had male on their original birth certificate (16%). Respondents who were insured solely through Medicare were least likely to be denied coverage for hormones (14%) (Figure 7.2).8

Figure 7.2: Denied coverage for hormone therapy in the past year INSURANCE TYPE (%)



Transgender men (57%) were more likely to be denied surgery coverage than transgender women (54%) and non-binary people, including non-binary people with female on their original birth certificate (49%) and non-binary people with male on their original birth certificate (35%). With the exception of those who were solely covered by Medicare (48%), the rate of denials for surgery was similar among the different types of insurance providers (Figure 7.3).

Figure 7.3: Denied coverage for surgery in the past year INSURANCE TYPE (%)



### II. Experiences with Health Care Providers

#### a. Outness to Health Care Providers

Respondents were asked whether their current health care providers knew they were transgender. Of respondents who currently had health care providers, 40% reported that all of their current health care providers knew they were transgender, 13% reported that most knew, and 17% reported that some knew that they were transgender. Nearly one-third (31%) of respondents reported that none of their health care providers knew they were transgender.

#### b. Treatment by Health Care Providers as a Transgender Person

Eighty-seven percent (87%) of respondents had seen a health care provider in the year prior to taking the survey. Those respondents received questions about how their health care provider interacted with them as a transgender person. Of those who had seen a provider in the past year, 62% said that at least one provider they saw knew they were transgender and treated them with respect. However, one-third (33%) reported having at least one negative experience with a doctor or other health care provider related to being transgender, including having to teach the provider about transgender people in order to receive appropriate care (24%), being asked invasive or unnecessary questions about being transgender not related to the reason for the visit (15%), or being refused transition-related health care (8%) (Table 7.3).

## In Our Own Voices

"My state Medicaid does not cover hormones or surgeries. With my very limited income, it is difficult to afford the treatment I need and I will most likely never be able to have surgeries."

"I was consistently misnamed and misgendered throughout my hospital stay. I passed a kidney stone during that visit. On the standard 1–10 pain scale, that's somewhere around a 9. But not having my identity respected, that hurt far more."

"Multiple medical professionals have misgendered me, denied to me that I was transgender or tried to persuade me that my trans identity was just a misdiagnosis of something else, have made jokes at my expense in front of me and behind my back, and have made me feel physically unsafe. I often do not seek medical attention when it is needed, because I'm afraid of what harassment or discrimination I may experience in a hospital or clinic."

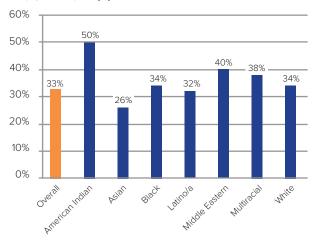
"When I was in college, I had my health insurance list me as male, and then they denied coverage for my routine pap smear and a gynecological prescription due to my gender."

Table 7.3: Negative experiences when seeing a health care provider in the past year

Negative experience	% of those who had seen a provider in the past year
They had to teach their health care provider about transgender people to get appropriate care	24%
A health care provider asked them unnecessary or invasive questions about their transgender status that were not related to the reason for their visit	15%
A health care provider refused to give them transition-related care	8%
They were verbally harassed in a health care setting (such as a hospital, office, or clinic)	6%
A health care provider used harsh or abusive language when treating them	5%
A health care provider refused to give them care not related to gender transition (such as physicals or care for the flu or diabetes)	3%
A health care provider was physically rough or abusive when treating them	2%
They were physically attacked by someone during their visit in a health care setting (such as a hospital, office, or clinic)	1%
They were sexually assaulted <sup>9</sup> in a health care setting (such as a hospital, office, or clinic)	1%
One or more experiences listed	33%

Negative experiences with doctors and other health care providers varied by race and ethnicity. American Indian respondents (50%) reported the highest level of negative experiences, and rates among Middle Eastern (40%) and multiracial (38%) respondents were also higher (Figure 7.4).

Figure 7.4: One or more negative experiences with health provider in the past year RACE/ETHNICITY (%)



Negative experiences with health care providers also varied by gender identity. Transgender men (42%) were more likely to report negative experiences than transgender women (36%) and non-binary respondents (24%). People with disabilities<sup>10</sup> (42%) were also more likely to have at least one negative experience in the past year, compared with respondents who did not identify as having a disability (30%).

#### c. Providers' Knowledge About Transgender People

Respondents were asked about the health providers they saw for transgender-related care and for routine health care needs and the providers' level of knowledge about transgender health care. More than half (56%) of respondents currently had a provider specifically for transition-related care, such as hormone therapy. Of those, 65% reported that this provider knew "almost everything" or "most things" about providing health care for transgender people. Seventeen percent (17%) of respondents reported that their provider for transition-related care knew only "some" things about the subject, 8% said this provider knew "almost nothing," and 10% said they were not sure.

Fifty-one percent (51%) of respondents reported that they saw the same provider for transition-related care and other routine health care. One-third (33%) indicated that they have a separate provider for routine care who is different from the provider they see for transition-related care. Fifteen percent (15%) of respondents reported that they have no transition-related or routine health care provider.

Respondents with a separate provider for routine care were asked about that provider's level of knowledge about caring for transgender people.

More than of half (54%) of these respondents were unsure how much their provider knew about health care for transgender people, while others

2015 U.S. TRANSGENDER SURVEY

indicated that their routine health care provider knew "some things" (16%) or "almost nothing" (24%). Only 6% of respondents reported that their routine care provider knew "almost everything" or "most things" about caring for transgender people.

#### d. Barriers to Accessing Care

Respondents were asked about barriers to accessing health care, including cost of care, fear of being mistreated as a transgender person, and distance required to travel to see health providers for transition-related care.

Cost was a major factor in accessing health care, with one-third (33%) of respondents reporting that there was at least one time in the past year when they needed to see a doctor or other health care provider but did not because of cost. People of color, including multiracial (42%), American Indian (41%), Black (40%), and Latino/a (37%) respondents, were more likely to not have seen a doctor or other health care provider due to cost in the past year (Figure 7.5). People with disabilities (42%) were also more likely to not have seen a health provider when they needed to because of cost.

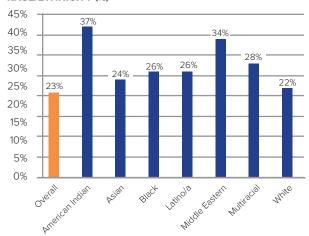
Figure 7.5: Did not see health provider due to cost in the past year RACE/ETHNICITY (%)



Nearly one-quarter (23%) of respondents reported that they avoided seeking health care they needed in the past year due to fear of being mistreated as a transgender person.

Additionally, nearly one-quarter (23%) of respondents reported that at some point in the past year they needed health care but did not seek it due to fear of being disrespected or mistreated as a transgender person. American Indian (37%) and Middle Eastern (34%) respondents were more likely to not have gone to a doctor or other health care provider due to fear of being disrespected or mistreated as a transgender person (Figure 7.6).

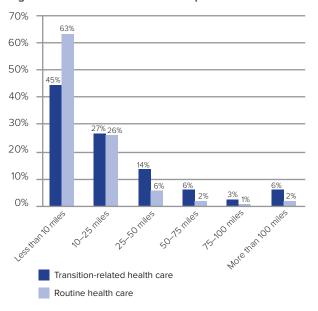
Figure 7.6: Did not see health provider due to fear of mistreatment in the past year RACE/ETHNICITY (%)



Fear of being disrespected or mistreated by a health care provider also differed by gender identity, with transgender men (31%) being more likely to avoid care out of fear of discrimination than transgender women (22%) and non-binary respondents (20%).

To examine the accessibility of respondents' health care providers, respondents were asked how far they had to travel to receive routine care and care related to gender transition (transition-related care). Respondents reported having to travel further for transition-related care than routine care. While 63% indicated that they received routine care from providers within 10 miles of their home, less than half (45%) reported that they received transition-related health care within 10 miles of their home. Respondents were three times more likely to have to travel more than 50 miles for transgender-related care than for routine care (Figure 7.7).

Figure 7.7: Distance to health care provider



## III. Transition-Related Health Care

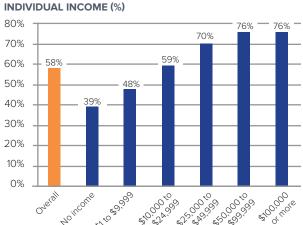
Respondents received questions about whether they had ever had, or wanted to have, a range of potential health care services related to gender transition.

#### a. Counseling

More than three-quarters (77%) of respondents said they wanted counseling or therapy for their gender identity or gender transition at some point in their life, but only 58% of respondents have ever received counseling or therapy. While

transgender men and women (81%) were only slightly more likely to have ever wanted gender-related counseling than non-binary respondents (70%), transgender men and women were more than twice as likely to have actually had counseling (73%) as compared to non-binary respondents (31%). Access to counseling varied greatly by income, with those who reported having no individual income (39%) and those who earned an income of \$1 to \$9,999 (48%) being much less likely to have received counseling than those who earned \$50,000 or more (76%) (Figure 7.8).

Figure 7.8: Counseling/therapy for gender identity or transition



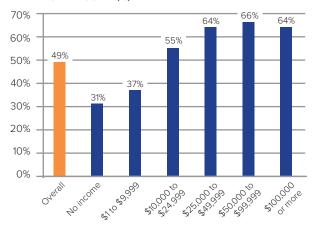
#### b. Hormone Therapy

Seventy-eight percent (78%) of respondents wanted to receive hormone therapy at some point in their life, but only 49% of respondents have ever received it. Ninety-two percent (92%) of those who have ever received hormone therapy were currently still receiving it, representing 44% of all respondents. A large majority of transgender men and women (95%) have wanted hormone therapy, compared to 49% of non-binary respondents. Transgender men and women were about five times more likely to have ever had hormone therapy (71%) than non-binary respondents (13%).

Seventy-eight percent (78%) of respondents wanted to receive hormone therapy at some point in their life, but only 49% of respondents have ever received it.

There were also substantial differences in access to hormone therapy by income. Respondents who reported having no individual income (31%) or earning an income of \$1 to \$9,999 (37%) were about half as likely to have received hormone therapy as those who earned \$25,000 or more (Figure 7.9).

Figure 7.9: Hormone therapy for gender transition INDIVIDUAL INCOME (%)



Of respondents who have ever had hormone therapy, 4% started hormone therapy before the age of 18, 41% began between the ages of 18 and 24, 43% began between the ages of 25 and 44, and 13% began after age 45.

While the majority (91%) of respondents received their hormone medications only from licensed professionals, 6% received them from both licensed professionals and friends, and 2% reported receiving them only from friends, online

sources, or other non-licensed sources.<sup>11</sup> Those who were uninsured were five times more likely to receive their hormones only from unlicensed sources (10%). Respondents who were currently working in the underground economy (such as sex work, drug sales, or other work that is currently criminalized) (8%), who have ever done sex work in their lifetime (5%), or who were living in poverty (4%), were more likely to receive their hormones only from unlicensed sources, as were transgender women (4%).

#### c. Puberty-Blocking Hormones

Fifteen percent (15%) of respondents reported that at some point in their lives, they wanted puberty-blocking medications, which are hormone suppressors that are used to delay physical changes associated with puberty and were described as those usually being used by youth between the ages of 9 and 16. However, less than 1% of respondents reported ever having them.<sup>12</sup>

#### d. Surgeries and Other Procedures

One in four (25%) reported having had some form of transition-related surgery.<sup>13</sup> Transgender men (42%) were more likely to have had any kind of surgery than transgender women (28%) or non-binary respondents (9%). Respondents who were living in poverty<sup>14</sup> (17%) were less likely to have had any surgery, as were those who had low incomes (Figure 7.10). Respondents who were uninsured (18%) were also less likely to have any surgery, while those who were insured through Medicare only were most likely (44%) (Figure 7.11).<sup>15</sup>

One in four (25%) respondents reported having had some form of transition-related surgery.

Figure 7.10: Any surgery for gender transition INDIVIDUAL INCOME (%)

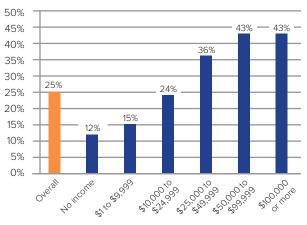
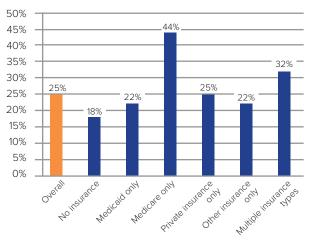


Figure 7.11: Any surgery for gender transition INSURANCE TYPE (%)



Respondents were asked a series of questions about whether they had received or wanted to have specific surgical and other procedures.

Respondents received different questions based on the sex that they reported was listed on their original birth certificate.<sup>16</sup>

### i. Experiences of Respondents WithFemale on Their Original Birth Certificate

Of respondents who had female on their original birth certificates, 21% had a chest reduction or reconstruction<sup>17</sup> and 8% had a hysterectomy.<sup>18</sup> Only 2% reported having any genital surgery, such as metoidioplasty<sup>19</sup> (1%) or phalloplasty<sup>20</sup> (1%) (Table 7.4). These experiences differed greatly by gender identity, with transgender men (Figure 7.12) being

more likely to have had any of the procedures than non-binary respondents who had female on their original birth certificate (Figure 7.13).

Table 7.4: Procedures among respondents with female on their original birth certificate

Type of procedure	Have had it	Want it some day	Not sure if they want this	Do not want this
Chest surgery reduction or reconstruction	21%	52%	17%	10%
Hysterectomy	8%	44%	28%	19%
Metoidioplasty	1%	15%	37%	47%
Phalloplasty	1%	11%	31%	56%
Other procedure not listed	3%	7%	13%	77%

Figure 7.12: Procedures among transgender men

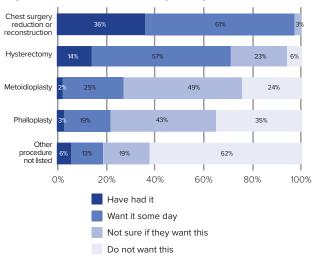
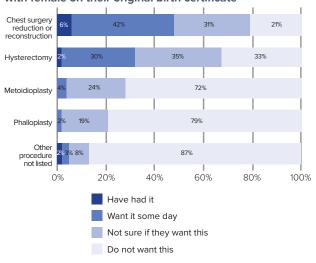


Figure 7.13: Procedures among non-binary respondents with female on their original birth certificate



Among those who had female on their original birth certificate respondents and who had undergone any of these surgical procedures, 3% had their first procedure before the age of 18. More than one-third (35%) had their first procedure between the ages of 18 and 24, 40% between the ages of 25 and 34, and 22% after the age of 34.

In addition to transition-related care, respondents who had female on their original birth certificate were also asked whether they had received a Pap smear in the past year. Only 27% reported that they had a Pap smear in the past year, compared to 43% in the U.S. adult population.<sup>21,22</sup>

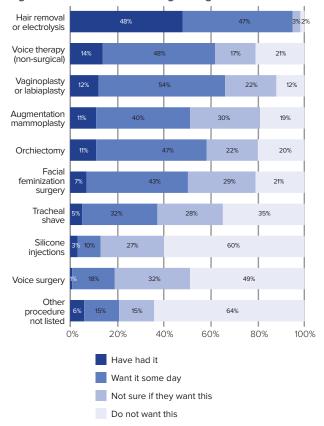
#### ii. Experiences of Respondents With Male on Their Original Birth Certificate

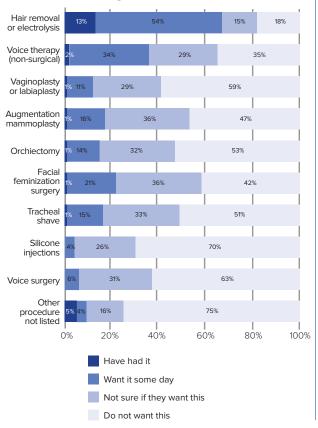
Among respondents who had male on their original birth certificate, hair removal or electrolysis was both the most commonly reported and the most commonly desired procedure. Forty-one percent (41%) have had hair removal or electrolysis, and 11% had received voice therapy, the second most commonly reported procedure. Regarding surgical procedures, 10% of respondents had undergone vaginoplasty and/or labiaplasty,<sup>23</sup> 9% had an orchiectomy,<sup>24</sup> 6% had undergone facial feminization surgery, 25 8% had augmentation mammoplasty (top surgery),<sup>26</sup> 4% had a tracheal shave,<sup>27</sup> and 1% had undergone voice surgery (Table 7.5). These experiences varied by gender identity, with transgender women (Figure 7.14) being more likely to have had the procedures than non-binary respondents who had male on their original birth certificate (Figure 7.15).

Table 7.5: Procedures among respondents with male on their original birth certificate

Type of procedure	Have had it	Want it some day	Not sure if they want this	Do not want this
Hair removal or electrolysis	41%	49%	5%	5%
Voice therapy (non-surgical)	11%	46%	19%	24%
Vaginoplasty or labiaplasty	10%	45%	23%	22%
Augmentation mammoplasty	8%	36%	31%	24%
Orchiectomy	9%	40%	24%	27%
Facial feminization surgery	6%	39%	30%	25%
Tracheal shave	4%	29%	29%	38%
Silicone injections <sup>28</sup>	2%	9%	27%	61%
Voice surgery	1%	16%	32%	51%
Other procedure not listed	5%	13%	15%	67%

Figure 7.14: Procedures among transgender women





Two percent (2%) of respondents with male on their original birth certificate had their first transition-related procedure (not including hormone therapy) before the age of 18. Nearly one-quarter (23%) had their first procedure between the ages of 18 and 24, 32% had their first procedure between the ages 25 and 34, and 43% after the age of 34.

#### e. Summary of Transition-Related Health Care

When examining the responses of all respondents, 91% reported that they had wanted counseling, hormones, and/or puberty blockers for their gender identity or gender transition at some point, but only 65% reported ever having any of them. Overall, 58% of respondents had received counseling. Approximately half (54%) had received hormone therapy and/or some form of surgery, including 49% who had hormone therapy and 25% who had undergone some form of transition-related surgery.

### B. OVERALL HEALTH AND PSYCHOLOGICAL DISTRESS

There is a well-documented link between experiences of discrimination and marginalization and poor physical and mental health outcomes. Populations that face widespread stigma and discrimination are more likely to report poor overall health and are more vulnerable to a variety of physical and mental health conditions.<sup>29</sup> Previous research has described substantial health disparities affecting transgender people and the impact that experiences of discrimination, rejection, and violence have on these disparities.<sup>30</sup>

# **KEY FINDINGS**

- ► Twenty-two percent (22%) of respondents rated their health as "fair" or "poor," compared with 18% of the U.S. population.
- ► Thirty-nine percent (39%) of respondents were currently experiencing serious psychological distress, nearly eight times the rate in the U.S. population (5%).

#### I. Current Health

Respondents were asked to rate their current overall health on a scale from "excellent" to "poor." Nearly half (45%) of respondents said their health was "excellent" or "very good" and one-third (33%) said it was "good." Twenty-two percent (22%) said it was "fair" or "poor" (Figure 7.16), compared with 18% of the U.S. general population (Figure 7.17).<sup>31</sup>

Figure 7:16: General health rating

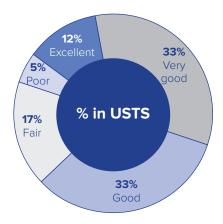


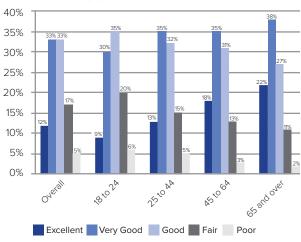
Figure 7:17: General health rating



Respondents' self-reported health varied by gender identity, with non-binary respondents with female on their original birth certificate (35%) being less likely to report excellent or very good health compared to transgender men (47%), non-binary people with male on their original birth certificate (48%), transgender women (50%),

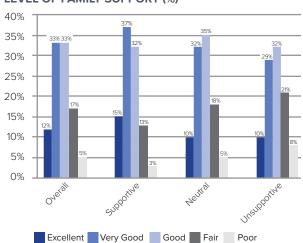
and crossdressers (57%). Reporting also differed by age, with older respondents more likely to report excellent or very good health than younger respondents, such as those aged 65 and older (60%) and 45–64 (53%), compared with those aged 25–44 (48%) and 18–24 (39%) (Figure 7.18).

Figure 7:18: Reported overall health CURRENT AGE (%)



Family support was associated with an increased likelihood of reporting excellent or very good health. Respondents who were out to their immediate family and described their family as supportive were more likely to report excellent or very good health (52%) than those whose families were neutral (42%) or unsupportive (38%) (Figure 7.19).

Figure 7:19: Reported overall health LEVEL OF FAMILY SUPPORT (%)



Thirty-nine percent (39%) of respondents reported currently experiencing serious psychological distress, a rate nearly eight times higher than in the U.S. population (5%).

### II. Serious Psychological Distress

Respondents were asked questions to assess their level of psychological distress in the past 30 days, based on the Kessler Psychological Distress Scale (K6), a scale that is widely used when assessing mental health outcomes and is included in the National Health Interview Survey (NHIS).32 The K6 includes mental health screening questions and is designed to identify people who are experiencing serious psychological distress. The K6 questions asked respondents to rate how often they experienced several feelings related to psychological distress—such as hopelessness or worthlessness—during the past month on a scale that included "none of the time," "a little of the time," "some of the time," "most of the time," and "all of the time."33

Respondents who reported experiencing feelings related to psychological distress at least "a little of the time" for one or more of the K6 questions were asked how much the feelings interfered with their life or activities. Among them, 27% reported that the psychological distress interfered with their life or activities a lot during the past 30 days, and 58% said it interfered some or a little. Only 10% of respondents reported that it did not interfere with their life or activities during the past 30 days (Figure 7.20), in contrast to the 35% in the U.S. general population who reported no interference with their lives (Figure 7.21).<sup>34</sup>

Figure 7:20: Interference of psychological distress with life or activities among those who reported feelings of distress in the past 30 days

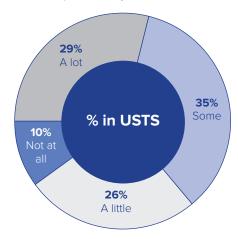
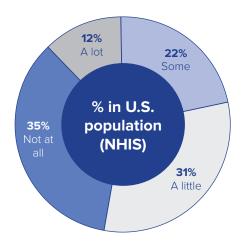


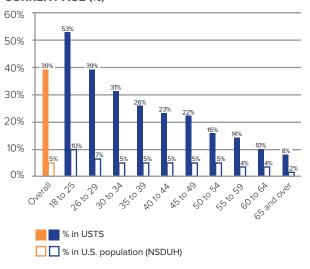
Figure 7:21: Interference of psychological distress with life or activities among those who reported feelings of distress in the past 30 days



A variable was developed from the K6 questions to reflect respondents' current serious psychological distress (serious psychological distress experienced in the 30 days prior to participating in the survey).<sup>35</sup> Thirty-nine percent (39%) of respondents reported currently experiencing serious psychological distress, which is nearly eight times the rate reported in the U.S. population (5%).<sup>36</sup> Current serious psychological distress varied by gender identity. Non-binary respondents (49%) were more likely to report serious psychological distress than transgender men and women (35%) and crossdressers (18%).

While all age groups of USTS respondents reported substantially more distress than their counterparts in the U.S. population, younger survey respondents were more likely to report current serious psychological distress. Fifty-three percent (53%) of USTS respondents aged 18 to 25 reported experiencing current serious psychological distress, which was more than six times as high as the rate among respondents who were 65 and older (8%) (Figure 7.22).<sup>37</sup> A similar pattern emerged in reporting of current serious psychological distress in the U.S. population, with those aged 18 to 25 (10%) being five times as likely to report experiencing serious psychological distress as those aged 65 and older (2%).<sup>38</sup>

Figure 7:22: Currently experiencing serious psychological distress
CURRENT AGE (%)



Experiences with current psychological distress differed according to educational attainment. Respondents who had not completed high school (58%), those who had completed high school or a GED only (54%), and those with some college education (48%) were more likely to report currently experiencing serious psychological distress than respondents who had completed an associate's degree (32%) or higher (Figure 7.23).

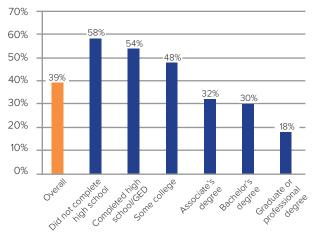
### In Our Own Voices

"I spent decades torturing myself into depression because I was certain that coming out would destroy my life. I did everything I could to get my transness to go away but it left me physically and psychologically weak, and on the verge of suicide."

"I had suffered from anxiety and depression as a direct result of gender dysphoria. This caused me to become more and more unable to function in society as time went on. Only when my state expanded Medicaid was I finally able to start dealing with all of these issues so I could become a productive member of society."

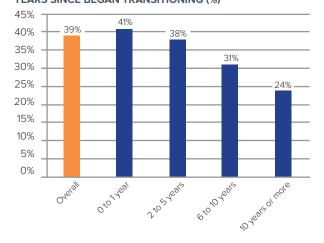
"I have struggled with depression and anxiety ever since puberty. I've failed classes, isolated myself, and considered suicide because of this. A year ago, I felt hopeless and had daily suicidal thoughts, and today I've got a plan for the future and haven't had a serious suicidal thought in months. I firmly believe this is because of my transition. I feel so much more comfortable and happy than I've ever been."

Figure 7.23: Currently experiencing serious psychological distress EDUCATIONAL ATTAINMENT (%)



Respondents who had transitioned ten or more years prior to participating in the survey (24%) were substantially less likely to be currently experiencing serious psychological distress, in contrast to those who had transitioned within the past year (41%) (Figure 7.24). While psychological distress was higher among those early in their transition, it was higher yet among those who have not transitioned but wanted to. Nearly half (49%) of those who have not transitioned but wanted to were currently experiencing serious psychological distress, compared with 36% of those who had transitioned at any time prior to taking the survey.

Figure 7.24: Currently experiencing serious psychological distress
YEARS SINCE BEGAN TRANSITIONING (%)



Respondents who were living in poverty were more likely to currently be experiencing serious psychological distress (52%). People with disabilities (59%) were nearly twice as likely to currently experience psychological distress compared to those who did not identify as having a disability (31%).

Psychological distress was associated with a variety of experiences of rejection, discrimination, and violence:

- Respondents who were out to their immediate families and described them as supportive (31%) were less likely to report serious psychological distress than those whose families were neutral (42%) or unsupportive (50%).
- Respondents who were fired or forced to resign, denied a promotion, or not hired in the past year because they were transgender (51%) were more likely to report current serious psychological distress than those who did not have those experiences in the past year (36%).
- Respondents who were physically attacked in the past year (59%) were more likely to be currently experiencing serious psychological distress than those who were not physically attacked in the past year (36%).
- Respondents who were sexually assaulted in the past year<sup>39</sup> (60%) were more likely to be currently experiencing serious psychological distress than those who were not sexually assaulted in the past year (37%).

### C. CONVERSION THERAPY AND OTHER PRESSURES TO DE-TRANSITION

Many transgender people discuss their gender identity with professionals, such as health care providers or religious advisors. However, despite the medical consensus that efforts to change someone's gender identity or stop them from being transgender ("conversion therapy") are ineffective, harmful, and even abusive, some professionals still attempt to do so. Additionally, some transgender people feel pressure to hide their gender identity or to go back to living according to the gender they were thought to be at birth ("de-transition") for a variety of other reasons. For example, some transgender people are pressured to avoid or put off their transition, or to de-transition after they have started their transition, by family members or employers, as well as religious advisors or health professionals. Others face significant discrimination when they begin transitioning, like losing their jobs or home or being rejected by their family or friends, and may decide to temporarily delay or even reverse their transition as a result.

The survey explored respondents' experiences discussing their gender identity with professionals, such as psychologists, counselors, and religious advisors, including pressure from those professionals to detransition or stop being transgender. Experiences with de-transitioning were also examined. Respondents overall demonstrated high levels of resistance to such pressure and other forms of discrimination. Few respondents de-transitioned, and many of those who did de-transition did so only temporarily and were living according to their gender identity at the time of the survey.

# KEY FINDINGS

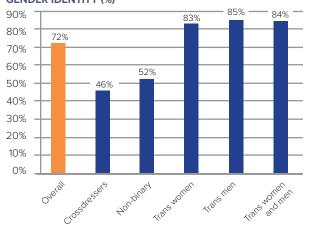
- ▶ Thirteen percent (13%) of respondents reported that one or more professionals, such as a psychologist, counselor, or religious advisor, tried to stop them from being transgender.
- ▶ Eight percent (8%) of respondents had de-transitioned temporarily or permanently at some point, meaning that they went back to living as the gender they were thought to be at birth for a period of time.
- ➤ The majority of respondents who de-transitioned did so only temporarily, and 62% were currently living full time in a gender different than the one they were thought to be at birth.
- ▶ Respondents who de-transitioned cited a number of reasons for doing so, including facing too much harassment or discrimination after they began transitioning (31%), having trouble getting a job (29%), or pressure from a parent (36%), spouse (18%), or other family members (26%).

# I. Discussing Gender Identity with Professionals and Conversion Therapy

The survey examined a variety of experiences with professionals—such as psychologists, counselors, and religious advisors—with whom respondents had discussed their gender identity. Almost three-quarters of respondents (72%) reported that they had discussed their gender identity with such a professional.

Whether an individual discussed their gender identity with a professional differed by gender, with transgender men and women (84%) being more likely to do so than non-binary respondents (52%) and crossdressers (46%) (Figure 7.25).

Figure 7.25: Ever discussed gender identity with a professional GENDER IDENTITY (%)



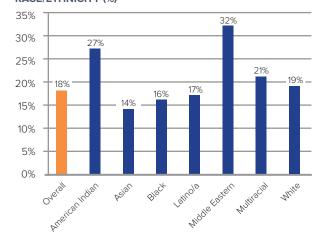
Of all respondents who discussed their gender identity with a professional, nearly one in five (18%) reported that the professional tried to stop them from being transgender, representing 13% of all respondents in the sample. <sup>41</sup> Four percent (4%) of all respondents saw a religious/spiritual counselor or advisor who tried to stop them

Nearly one in five (18%)
of those who discussed
their gender identity with a
professional—or 13% of all
respondents—reported that
the professional tried to stop
them from being transgender.

from being transgender, and nearly one in ten (9%) respondents saw a non-religious/spiritual professional (such as a therapist or a counselor) who tried to stop them from being transgender.

The likelihood that a professional tried to stop a respondent from being transgender differed by race and ethnicity. While Middle Eastern (32%) and American Indian (27%) respondents were most likely to have this experience, rates were lower for Black (16%) and Asian (14%) respondents (Figure 7.26).

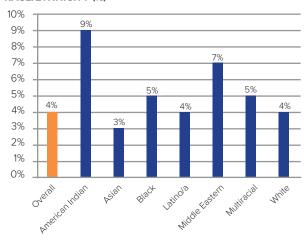
Figure 7.26: Professional tried to stop them from being transgender RACE/ETHNICITY (%)



More than three-quarters (78%) of respondents were under the age of 25 when they had this experience, 51% were 18 or younger, and 28% were 15 or younger.

Of the 4% who reported that a religious or spiritual counselor or advisor tried to stop them from being transgender, American Indian (9%) and Middle Eastern (7%) respondents were more likely to have such an experience with a religious or spiritual counselor or advisor (Figure 7.27).

Figure 7.27: Religious counselor tried to stop them from being transgender RACE/ETHNICITY (%)



Participants who had a professional try to stop them from being transgender were:

- Far more likely to currently be experiencing serious psychological distress (47%) than those who did not have the experience (34%).
- More likely to have attempted suicide (58%) than those who did not have the experience (39%).
- Nearly three times as likely to have run away from home (22%) than those who did not have the experience (8%).
- More likely to have ever experienced homelessness (46%) than those who did not have the experience (29%).
- More likely to have ever done sex work (18%) than those who did not have the experience (11%).

### In Our Own Voices

"The doctor figured out I was trans and practiced conversion therapy without telling anyone, including my parents. I tried to tell my family that the doctor was not working, but nobody listened. I was sent there for over three years. I became so badly suicidal that I didn't go a minute without thinking of death."

"When I was 18, I had to leave where I grew up after threats of physical violence and conversion therapy from my family. My parents were abusive before they knew I was trans, but when they found out, they used that to hurt and control me more."

"[An] OB/GYN forced me onto birth control pills to 'fix' me into thinking I was a woman again. I ended up in the psychiatric ward of my local hospital on suicide watch after three days on birth control."

"I was kicked out of my parents' home. I ran out of what little money I had, and I had nowhere to go. My family offered to let me return to their home on the condition that I de-transition and live as a man. I accepted because I had no choice."

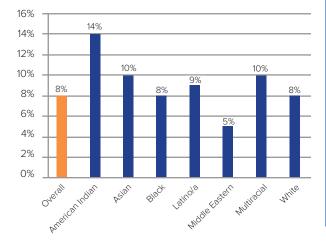
Sixty-nine percent (69%) of respondents discussed their sexual orientation with a professional. Of those, 14% reported that a professional tried to change their sexual orientation, representing 10% of the overall sample.

#### **II. De-Transitioning**

Respondents were asked whether they had ever "de-transitioned," which was defined as having "gone back to living as [their] sex assigned as birth, at least for a while." Eight percent (8%) of respondents reported having de-transitioned at some point. Most of those who de-transitioned did so only temporarily: 62% of those who had de-transitioned reported that they were currently living full time in a gender different than the gender they were thought to be at birth.

Transgender women were more likely to report having de-transitioned (11%), in contrast to transgender men (4%). Rates of de-transitioning also differed by race and ethnicity, with American Indian (14%), Asian (10%), and multiracial (10%) respondents reporting the highest levels of detransitioning (Figure 7.28).

Figure 7.28: Ever de-transitioned RACE/ETHNICITY (%)



Respondents who had de-transitioned cited a range of reasons, though only 5% of those who had de-transitioned reported that they had done so because they realized that gender transition was not for them, representing 0.4% of the overall sample. The most common reason cited for de-transitioning was pressure from a parent (36%). Twenty-six percent (26%) reported that they de-transitioned due to pressure from other family members, and 18% reported that they detransitioned because of pressure from their spouse or partner. Other common reasons included facing too much harassment or discrimination after they began transitioning (31%), and having trouble getting a job (29%) (Table 7.6).

Table 7.6: Reasons why respondents de-transitioned, at least for a little while

Reasons for de-transitioning	% of those who had ever de-transitioned
Pressure from a parent	36%
Transitioning was too hard for them	33%
They faced too much harassment or discrimination as a transgender person	31%
They had trouble getting a job	29%
Pressure from other family members	26%
Pressure from a spouse or partner	18%
Pressure from an employer	17%
Pressure from friends	13%
Pressure from a mental health professional	5%
Pressure from a religious counselor	5%
They realized that gender transition was not for them	5%
Initial transition did not reflect the complexity of their gender identity (write-in response)	4%
Financial reasons (write-in response)	3%
Medical reasons (write-in response)	2%
A reason not listed above	35%

#### D. SUICIDAL THOUGHTS AND BEHAVIORS

The prevalence of suicide attempts among transgender people is reported in the literature as being substantially higher than that in the U.S. general population. Previous studies identify a variety of risk and protective factors that affect the rates of suicidal thoughts and behaviors among transgender people, including family support, experiences of anti-transgender discrimination and violence, and access to health care, employment, and housing.<sup>43</sup>

The survey explored suicidal thoughts and behaviors among respondents both over the course of their lifetime and in the year prior to completing the survey. Respondents were asked whether they had seriously thought about, made a plan, or tried to kill themselves at any time in their lives or in the past twelve months to assess a range of suicidal thoughts and behaviors. Questions were patterned on the National Survey on Drug Use and Health<sup>44</sup> and National Comorbidity Survey Replication<sup>45</sup> to allow for comparison to the U.S. population.

# KEY FINDINGS

- Forty percent (40%) of respondents have attempted suicide at some point in their life, compared to 4.6% in the U.S. population.
- Forty-eight percent (48%) of respondents have seriously thought about killing themselves in the past year, compared to 4% of the U.S. population, and 82% have had serious thoughts about killing themselves at some point in their life.
- ▶ Nearly one-quarter (24%) of respondents made plans to kill themselves in the past year, compared to 1.1% of the U.S. population.
- Seven percent (7%) of respondents attempted suicide in the past year, compared to 0.6% in the U.S. population.
- ▶ More than two-thirds (71%) of respondents who have attempted suicide have done so more than once in their lifetime, with 46% of those who have attempted suicide reporting three or more attempts.

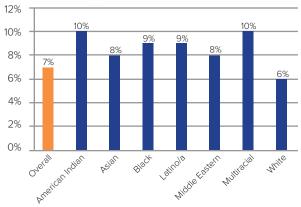
# I. Suicidal Thoughts and Behaviors in the Past Year

Nearly half (48%) of all respondents reported that they had seriously thought about killing themselves in the past twelve months, compared to 4% of the U.S. general population.<sup>46</sup> Nearly one-quarter (24%) of respondents reported making plans to kill themselves in the past year, compared

to 1.1% in the U.S. population.<sup>47</sup>

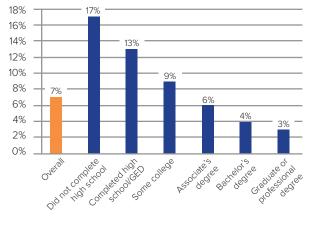
Seven percent (7%) of all respondents attempted suicide in the past year, nearly twelve times the rate of attempted suicide in the U.S. population in the past year (0.6%).<sup>48</sup> The rate of attempted suicide in the past year was higher among people of color, including American Indian (10%), multiracial (10%), Black (9%), and Latino/a (9%) respondents (Figure 7.29). The rate of attempted suicide in the past year was also higher among people with disabilities (12%).

Figure 7.29: Attempted suicide in the past year RACE/ETHNICITY (%)



Respondents who did not complete high school (17%) were more than twice as likely as the overall sample to have attempted suicide in the past year, and those who completed high school or a GED only (13%) were almost twice as likely to have attempted suicide in that time period (Figure 7.30).

Figure 7.30: Attempted suicide in the past year EDUCATIONAL ATTAINMENT (%)

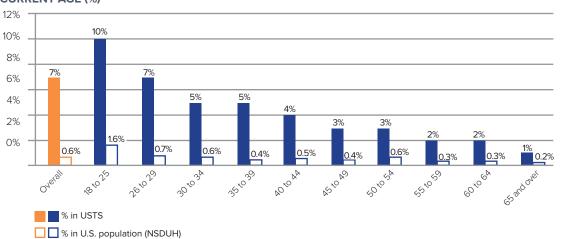


Seven percent (7%) of all respondents attempted suicide in the past year, nearly twelve times the rate of attempted suicide in the U.S. population (0.6%).

Respondents whose current income came only from work in the underground economy, such as sex work, drug sales, or other criminalized work, had a higher rate of suicide attempts in the past year (27%). Additionally, respondents who described their families as unsupportive (13%) were more than twice as likely to have attempted suicide in the past year as those who described their families as supportive (6%).

The rate of suicide attempt in the past year varied by age, with younger respondents more likely to have attempted suicide in the past year, a similar pattern to that found in the general U.S. population.<sup>49</sup> One in ten (10%) USTS respondents aged 18–25 have attempted suicide in the past year, ten times the rate among those aged 65 and older (1%) (Figure 7.31). Similarly, those aged 18–25 in the U.S. population (1.6%) were eight times more likely to report having attempted suicide in the past year than those aged 65 and older (0.2%).<sup>50</sup>

Figure 7.31: Attempted suicide in the past year CURRENT AGE (%)



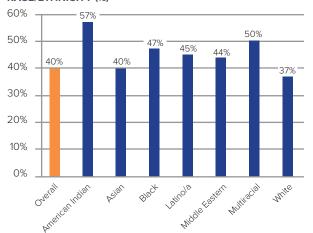
Of those who attempted suicide in the past year, 45% received medical attention<sup>51</sup> as a result, compared to 60% who attempted suicide and received medical attention in the U.S. population.<sup>52</sup> Thirty percent (30%) of respondents who attempted suicide stayed in a hospital for at least one night, compared to 41% of those who attempted suicide in the U.S. population.<sup>53</sup>

### II. Lifetime Suicidal Thoughts and Behaviors

Eighty-two percent (82%) of all respondents had seriously thought about killing themselves at some point in their lives, and 40% of respondents in the sample reported having attempted suicide at some point in their life. This lifetime suicide attempt rate is nearly nine times as high as the prevalence in the U.S. population (4.6%).<sup>54</sup>

Lifetime suicide attempt rates were higher for transgender men (45%) than for transgender women (40%) and non-binary respondents (39%), and crossdressers had a substantially lower rate of attempted suicide in their lifetime (15%). Lifetime suicide attempts were also higher among people of color, with American Indian (57%) respondents reporting the highest rates, followed by multiracial (50%), Black (47%), Latino/a (45%), and Middle Eastern (44%) respondents, in contrast to white (37%) respondents (Figure 7.32).

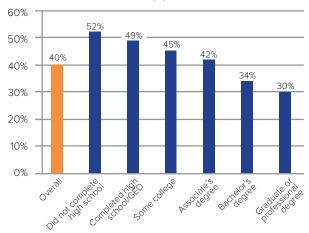
Figure 7.32: Ever attempted suicide RACE/ETHNICITY (%)



Forty percent (40%) of respondents have attempted suicide in their lifetime, nearly nine times the rate reported in the U.S. population (4.6%).

People with disabilities (54%) in the sample were more likely to report attempting suicide. Lifetime suicide attempts also varied by level of education, with the highest rates among those who did not complete high school (52%), and the lowest rates among those with a bachelor's degree (34%) or higher (30%) (Figure 7.33).

Figure 7.33: Ever attempted suicide EDUCATIONAL ATTAINMENT (%)



Among respondents who were out to the immediate family they grew up with, lifetime suicide attempts varied significantly by family support. A majority (54%) of those who described their families as unsupportive had attempted suicide in their lifetime, in contrast to 37% of those with supportive families.<sup>55</sup>

Lifetime suicide attempts were also higher for respondents who were physically attacked in the past year (65%), or have ever experienced homelessness (59%), done sex work (57%), lost their job for being transgender (55%), or been sexually assaulted<sup>56</sup> (54%).

More than two-thirds (71%) of all respondents who had ever attempted suicide did so more than once, including 46% who reported three or more attempts, and 21% who reported five or more attempts.

## III. Age of Suicide Attempts

#### a. Age of First Attempt

Respondents who have attempted suicide (once or multiple times) were asked about the age of their first suicide attempt. More than one-third (34%) reported that their first attempt was at age 13 or younger. Thirty-nine percent (39%) reported that their first attempt occurred between the ages of 14 and 17, 20% reported that it occurred between age 18 and 24, and 8% reported that their first attempt was at age 25 or older.

#### b. Age of Most Recent Attempt

Among respondents who reported a suicide attempt, <sup>57</sup> 6% reported that their most recent attempt happened at age 13 or younger. More than one-quarter (26%) reported the most recent attempt occurred between the ages of 14 and 17, 41% reported that it happened between the ages of 18 and 24, and 27% reported that their most recent attempt was at age 25 or older.

#### E. SUBSTANCE USE

Substance use is an important indicator of mental health as well as physical wellbeing, and it may reflect an individual's level of exposure to a variety of risk and protective factors, such as family acceptance, homelessness, violence, and economic opportunity.<sup>58</sup> The survey explored patterns in respondents' substance use with questions informed by the National Survey on Drug Use and Health<sup>59</sup> to allow for comparison to substance use trends in the U.S. population. Respondents were asked whether they had ever consumed certain substances, including alcohol, tobacco, marijuana, and other drugs, such as cocaine, heroin, and methamphetamine. Respondents who reported using such substances received a series of follow-up questions about the frequency and quantity of their substance use.

# KEY FINDINGS

- ▶ One-quarter (25%) of respondents used marijuana within the past month, compared to 8% of the U.S. population.
- ▶ Seven percent (7%) of respondents used prescription drugs that were not prescribed to them or used them not as prescribed ("nonmedical prescription drug use") in the past month, compared to 2% of the U.S. population.
- ► Four percent (4%) of respondents used illicit drugs (not including marijuana and nonmedical use of prescription drugs) in the past month, and 29% have used them in their lifetime.
- Overall, 29% of respondents reported illicit drug use, marijuana consumption, and/or nonmedical prescription drug use in the past month, nearly three times the rate in the U.S. population (10%).

#### I. Alcohol Consumption

Ninety percent (90%) of respondents reported having a drink of alcohol, such as beer, wine, or hard liquor, at any point in their lives, compared to 86% in the U.S. adult population. Sixty-three percent (63%) of respondents were currently using alcohol, meaning that they had consumed at least one alcoholic beverage within the 30 days prior to taking the survey, compared with 56% of the U.S. adult population.

#### a. Frequency of Current Alcohol Use

Respondents who were currently using alcohol were asked how many days they had used alcohol in the past month. Twenty-nine percent (29%) used alcohol on 1 or 2 days, and 28% had used alcohol on 3–5 days during the prior month. Nineteen percent (19%) used alcohol on 6–10 of the past 30 days, and 23% consumed alcohol on 11 or more days.

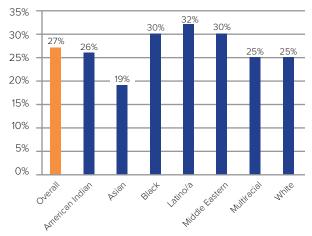
#### b. Binge and Heavy Drinking

Current alcohol users were also asked for the number of days in the month when they consumed 5 or more drinks on the same occasion, meaning at the same time or within a couple of hours of each other ("binge drinking").<sup>62</sup> Twenty-seven percent (27%) of the sample reported binge drinking in the past month, slightly higher than the rate in the U.S. adult population in 2014 (25%).<sup>63</sup>

Respondents who were currently working in the underground economy, such as sex work, drug sales, or other criminalized work, were nearly twice as likely to engage in binge drinking as those in the overall sample, with nearly half (49%) reporting binge drinking at least one time in the past month.

Latino/a (32%), Middle Eastern (30%), and Black (30%) respondents were more likely to report binge drinking, while white (25%) and Asian (19%) respondents reported lower levels (Figure 7.34).

Figure 7.34: Reported binge drinking in the past month RACE/ETHNICITY (%)



Nine percent (9%) of respondents reported binge drinking on one day during the month and 10% on 2–4 days. Seven percent (7%) of respondents reported binge drinking on 5 more days that month ("heavy drinking"), the same rate as the U.S. population (7%).<sup>64</sup> Respondents who were currently working in the underground economy (19%) were more than twice as likely to report heavy drinking in the past month as those in the overall sample.

#### II. Tobacco Use

#### a. Lifetime and Current Tobacco Use

Fifty-seven percent (57%) of respondents reported that they had smoked all or part of a cigarette at any point in their lives, lower than the rate in the U.S. population (63%).<sup>65</sup> Twenty-two percent (22%) were current smokers, meaning that they smoked at least one cigarette or part of a cigarette within thirty days of taking the survey, which compares to 21% of the U.S. population.<sup>66</sup>

Respondents who were currently working in the underground economy were more than twice as likely as the overall sample to have smoked tobacco within the past month, with 51% reporting current tobacco use.

#### b. Frequency of Tobacco Use Among Current Users

Current smokers were also asked the number of days on which they had smoked tobacco in the past month. Twenty-nine percent (29%) of current users smoked tobacco on 4 days or fewer in the past month, and one-quarter (24%) smoked tobacco on 5–20 days. More than one-third (38%) of current smokers smoked tobacco daily during the past month, compared to 59% of current smokers in the U.S. population.<sup>67</sup>

Among daily smokers, nearly one-third (32%) smoked one or more packs each day. Smoking more than one pack a day was more likely to be reported by daily smokers aged 45–64 (54%) and 65 and over (50%) (Figure 7.35), as well as American Indian (44%) and white (40%) respondents (Figure 7.36).

Figure 7.35: Daily smokers consuming one or more packs a day in the past month CURRENT AGE (%)

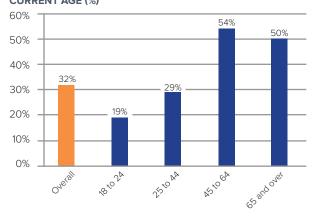
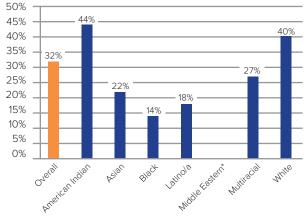


Figure 7.36: Daily smokers consuming one or more pack a day in the past month RACE/ETHNICITY (%)



\*Sample size too low to report

#### III. E-Cigarettes or Vaping Products

More than one-third (36%) of respondents had used e-cigarettes or vaping products at some point in their lives. Lifetime use of these products was elevated among respondents who have worked in the underground economy, with 57% reporting past use. Thirty percent (30%) of respondents who had ever used e-cigarettes or vaping products used them within 30 days of taking the survey. An additional 40% used them more than 30 days prior but less than a year before taking the survey, and 29% had used them more than 12 months before taking the survey.

#### IV. Marijuana Use

Nearly two-thirds (64%) of respondents reported having ever used marijuana, 68 compared with 47% of the general population. 69

#### a. Current Marijuana Use

One-quarter (25%) of the sample reported current use, meaning that they used marijuana within 30 days of taking the survey, compared to 8% of the U.S. general population.<sup>70</sup> Current marijuana use was elevated among those who were currently working in the underground economy (60%) and those who were living with HIV (48%).

#### b. Frequency of Marijuana Use

Respondents who had used marijuana in the month before taking the survey were asked for the number of days in which they smoked marijuana during that period. More than one in five (22%) smoked marijuana on 1–2 days that month. Thirty percent (30%) smoked marijuana on 3–12 days, 26% on 13–28 days, and nearly one-quarter (23%) smoked marijuana on 29 or on all 30 of the past 30 days.

Among those who were currently working in the underground economy, approximately one-third (34%) reported using marijuana on 29–30 days in

the past month. Respondents who were living with HIV (34%) were also more likely to use marijuana on 29–30 days within that month.

#### V. Illicit Drugs

Nearly one-third (29%) of respondents reported ever using illegal or illicit drugs, such as cocaine, crack, heroin, LSD, methamphetamine, or inhalants like poppers or whippits (but not including marijuana).<sup>71</sup> Prior use of illicit drugs was particularly high among respondents who have done sex work (56%) and those who have done underground economy work other than sex work (such as drug sales) (75%). Past illicit drug use was also higher among those who have lost a job because of being transgender (43%) or who have ever experienced homelessness (42%).

#### a. Current Illicit Drug Use

Four percent (4%) of respondents in the sample reported current use of illicit drugs (not including marijuana), meaning they had consumed them within 30 days of taking the survey.

Respondents who were currently working in the underground economy (26%) were nearly nine times as likely as those who were not currently working in the underground economy (3%) to have used illicit drugs within the past month.

## VI. Nonmedical **Prescription Drug Use**

Approximately one-third (34%) of respondents have taken prescription drugs, such as Oxycontin, Xanax, Adderall, or Ambien, for "nonmedical use," meaning that the drugs were not prescribed to them or that they were not being taken as prescribed.

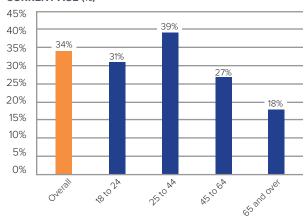
Among respondents who have worked in the underground economy, almost two-thirds (63%) reported nonmedical prescription drug use, compared with 26% of those who had no experience in the underground economy. Rates of nonmedical

Almost one-third (29%) of respondents reported illicit drug use, marijuana consumption, and/or nonmedical prescription drug use in the past month, compared with 10% of the U.S. population.

prescription drug use were particularly high among those who had done underground economy work other than sex work, such as drug sales, with 75% reporting nonmedical prescription drug use.

Younger respondents were more likely to report nonmedical prescription drug use, with those aged 25–44 (39%) being most likely, and those aged 65 and older (18%) being the least likely to report such prescription drug use (Figure 7.37).

Figure 7.37: Nonmedical use of prescription drugs CURRENT AGE (%)



#### a. Current Nonmedical Prescription Drug Use

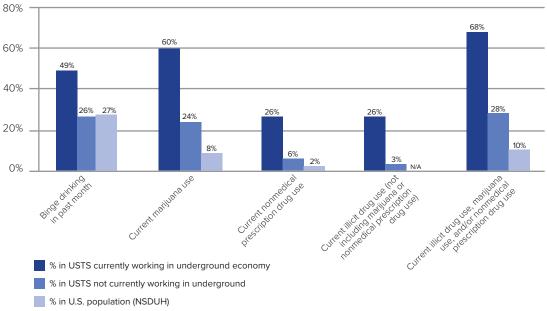
Of respondents who reported nonmedical use of prescription drugs, over half (51%) had last engaged in such use more than a year before taking the survey, and 28% had done so within that year but more than a month earlier. More than one in five (21%) reported nonmedical prescription drug use within 30 days of taking the survey. This represents 7% of the overall sample, compared to 2% of the U.S. population.<sup>72</sup>

## VI. Overall Current Drug Use

Almost one-third (29%) of respondents in the overall sample were currently using illicit drugs, marijuana, and/or prescription drugs not prescribed to them or not as prescribed, meaning they consumed them within 30 days of taking the survey. This was nearly three times higher than usage in the U.S. general population (10%).<sup>73</sup>

More than two-thirds (68%) of those currently working in the underground economy reported illicit drug use (including marijuana and prescription drug use) in the past month (Figure 7.38).

Figure 7:38: Substance use in the past month among respondents currently working in the underground economy



#### F. HIV TESTING AND CARE

The prevalence of HIV and AIDS has been found in prior research to be higher among transgender people than in the U.S. general population.<sup>74</sup> The Centers for Disease Prevention and Control found that a number of factors increase transgender people's vulnerability to HIV, including social rejection and stigma, inadequate access to transgender-competent care, barriers to accessing education, employment, and housing, and high rates of intimate partner violence.<sup>75</sup> Respondents received a series of questions to examine experiences related to HIV testing, HIV care, and living with HIV. Several of the questions in this section of the survey were patterned on national surveys, including the National Health Interview Survey (NHIS)<sup>76</sup> and Behavioral Risk Factor Surveillance System (BRFSS),<sup>77</sup> so that answers could be compared to the U.S. population.

# KEY FINDINGS

- More than half (55%) of the sample has been tested for HIV, compared to 34% of the U.S. adult population.
- Respondents reported that they were diagnosed with HIV at a rate of 1.4%, a substantially higher rate than in the U.S. population (0.3%).
- Transgender women were more than twice as likely to be living with HIV (3.4%) as the overall sample.
- ▶ Nearly one in five (19.0%) Black transgender women were living with HIV, and American Indian (4.6%) and Latina (4.4%) transgender women were more than three times as likely to be living with HIV as the overall sample.

#### I. HIV Testing

Respondents were asked whether they had ever been tested for HIV, aside from testing obtained through the blood donation process. More than half (55%) of respondents had been tested for HIV, in comparison to 34% of the U.S. adult population.<sup>78</sup> This varied by gender identity, with transgender women (62%) and transgender men (58%) being more likely to be tested, compared to non-binary people (45%). Black respondents (70%) and American Indian (65%) respondents were more likely to have been tested than other people of color and white respondents (Figure 7.39).

Figure 7.39: Ever been tested for HIV RACE/ETHNICITY (%)

80%

70%

65%

59%

50%

40%

30%

20%

10%

0%

0%

0%

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People who were currently working in the underground economy, including sex work and drug sales, were also more likely to have been tested (78%).

#### a. Test Location

Those who were tested for HIV received tests in a wide range of locations, with nearly one-half (45%) being tested at their private doctor's or HMO office, more than one-quarter (26%) at a clinic, and 11% in a counseling or testing site. Testing locations followed a similar pattern in the U.S. general population, with a few exceptions. USTS respondents were almost three times as likely to have been tested at a counseling or testing site (11%) than those in the U.S. general population (4%),<sup>79</sup> and three times less likely to be tested as a hospital inpatient (Table 7.7).

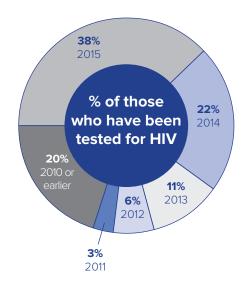
Table 7.7: Locations where last tested for HIV

Location	% in USTS	% in U.S. population (BRFSS)
Private doctor or HMO office	45%	47%
Clinic	26%	23%
Counseling or testing site	11%	4%
Hospital inpatient	3%	9%
Emergency room	1%	2%
Home	1%	2%
Jail, prison, or other correctional facility	<1%	1%
Drug treatment facility	<1%	<1%
Somewhere else	9%	11%
Military (write-in response)	2%	
Mobile clinic or testing site (write-in response)	2%	
Do not know or not sure		1%

#### b. Year of Last Test

Thirty-eight percent (38%) of respondents who have ever been tested for HIV had most recently been tested in 2015 (the year the survey was conducted), and more than two-thirds (71%) had last been tested in 2013 or later (Figure 7.40).

Figure 7:40: Year of last HIV test



#### c. Reason For Not Being Tested

Forty-five (45%) percent of respondents reported that they had not been tested for HIV. Of those who had not been tested, 86% reported that the main reason for not being tested was that exposure to HIV was unlikely, similarly to the rate in the U.S. general population (86%).<sup>80</sup> Respondents also reported a variety of additional reasons for not being tested (Table 7.8).

Table 7.8: Main reason for not being tested for HIV

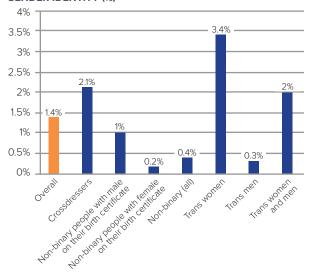
Reason	% of those who have not been tested in USTS	% of those who have not been tested in U.S. population (NHIS)
Unlikely they have been exposed to HIV	86%	86%
Their doctor/health care provider never mentioned getting an HIV test	3%	
They did not know where to get tested	1%	0%
They did not want to think about HIV or being HIV-positive	1%	0%
They did not like needles	1%	0%
They were afraid to find out if they were HIV-positive	1%	0%
They were worried their name would be sent to the government if they tested positive	<1%	<1%
They were afraid of losing their job, insurance, home, friends, or family if people knew they were tested	<1%	<1%
Some other reason	2%	1%
No particular reason	6%	12%

#### **II. HIV Status**

The rate of respondents who were living with HIV (1.4%)<sup>81,82</sup> was more than four times as high as that in the U.S. general population (0.3%).<sup>83</sup> More than half (53%) were HIV negative,<sup>84</sup> and 46% had not been tested or did not know the results of their HIV test. This included 1% of those who were tested who did not know their status because they never received the results and less than 1% who received results that were unclear, which meant the test did not determine if they had HIV.

HIV status varied by gender identity, with transgender women being most likely to report they were living with HIV (3.4%), in contrast to transgender men (0.3%) and non-binary people (0.4%) (Figure 7.41).

Figure 7.41: Living with HIV GENDER IDENTITY (%)



The rate of HIV differed by race and ethnicity, with Black respondents being almost five times as likely to be HIV positive or reactive (6.7%). American Indian (2.0%) and Latino/a (1.6%) participants also had higher rates of HIV compared to the sample and in contrast to Asian (0.5%) and white (0.4%) respondents (Figure 7.42).

## In Our Own Voices

"I have consulted with surgeons [for gender transition] only to be told they would charge me 50–100% more for the surgery because I am HIV positive. Every day is a double coming out process as transgender and being undetectably HIV positive."

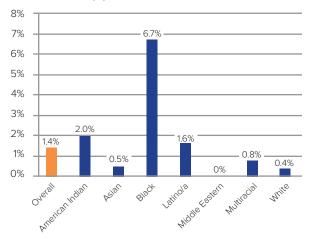
"The nurse refused to give me HIV testing because she said those funds were reserved for men who have sex with men and I'm 'not a real man.' She told me I was born female and just needed to accept reality."

"I am a trans man who has been living with HIV for 25 years. I have good health insurance and get excellent trans-related and HIV-related health care. I have access to a great therapist who is an expert in gender issues and transitioning. All these factors contribute to my survival and my success."

"My first time in jail, and possibly the time I became infected with HIV, was the scariest of all. There were so many times I was in jail and participated in unprotected sex out of fear and necessity. This is just one of the harsh realities for young vulnerable trans women like myself. It is truly bewildering that this reality was so commonly accepted among trans women of color."

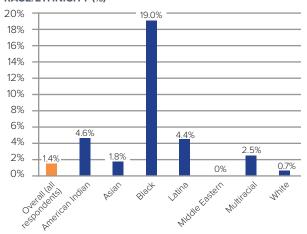
The rate of respondents living with HIV (1.4%) was nearly five times higher than in the U.S. population (0.3%).

Figure 7.42: Living with HIV RACE/ETHNICITY (%)



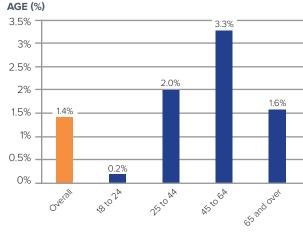
Nearly one in five (19.0%) Black transgender women reported living with HIV, a rate that is more than thirteen times higher than that in the overall sample. American Indian (4.6%) and Latina (4.4%) transgender women also reported substantially higher rates of HIV (Figure 7.43).

Figure 7.43: Living with HIV among transgender women RACE/ETHNICITY (%)



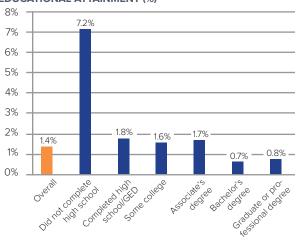
The rate of HIV also differed by current age, with it being highest among those aged 45–64 (3.3%) and also higher for the 25–44 age group (2.0%) (Figure 7.44).

Figure 7.44: Living with HIV



Undocumented residents (15.0%) were more than ten times as likely to report that they were living with HIV as the overall sample, and documented non-citizens (3.6%) were also more likely. There were also substantial differences when examining rates of HIV by educational attainment. Those who did not complete high school (7.2%) were more than five times as likely to be living with HIV as those in the overall sample, in contrast to the lower rates for those with a bachelor's degree (0.7%) or a graduate or professional degree (0.8%) (Figure 7.45).

Figure 7.45: Living with HIV EDUCATIONAL ATTAINMENT (%)



The rate of HIV was more than ten times higher for respondents whose current sole source of income was from underground economy work (15.0%), five times higher among those who have participated in sex work at any point in their lifetime (7.9%), and almost twice as high for those who have experienced homelessness (2.7%).

#### **III. HIV Health Care**

Medical providers and HIV health care advocates often describe effective treatment and management of HIV in terms of the HIV care continuum or the HIV treatment cascade. The HIV care continuum describes stages of HIV medical care, including "diagnosis of HIV infection, linkage to care, retention in care, receipt of antiretroviral therapy, and achievement of viral suppression." Respondents were asked whether they had received HIV-related health care in the year prior to the survey, and were also asked about other aspects of the HIV care continuum.

Most of the respondents who were living with HIV had received HIV-specific health care within the past year, not including care received during an emergency room visit or during a hospital stay. Eighty-nine percent (89%) of respondents living with HIV had seen a doctor or health care provider for HIV care in the past 12 months, and 87% received HIV care in the past 6 months.

Respondents who had not seen a doctor for HIV care *in the past 6 months* offered a range of reasons, including not being ready to find health care for HIV, not being able to afford HIV care, not knowing where to go for HIV care, and relying on a higher power or God to help with their HIV.<sup>86</sup> Similarly, those who had not seen a doctor for HIV care *in the past 12 months* offered a variety of reasons, including not having health insurance, not

being able to afford HIV care, not knowing where to go for HIV care, not feeling sick enough to look for health care, relying on a higher power or God to help with their HIV, only recently finding out about their HIV status, and other unspecified reasons.<sup>87</sup>

Of respondents who were living with HIV, 82% reported that they had their blood tested to determine their viral load and CD4 counts in the past 6 months. Five percent (5%) had most recently received such testing between 6 and 12 months ago, 6% were last tested more than a year ago, and 7% had never had a blood test for their viral load and CD4 counts.

Eighty-seven percent (87%) of respondents living with HIV have been prescribed anti-retroviral therapy (ART), which are medications that can reduce the amount of HIV in the body.88 This is compared to 94% of those living with HIV in the general population.89 Eighty-one percent (81%) of people living with HIV reported that they were currently taking their ART medications. Of those who had been prescribed ART, almost twothirds (64%) reported taking it regularly and as prescribed all of the time, one-third (33%) took it most of the time, 2% rarely took it, and 1% never took it regularly and as prescribed. Approximately half (45%) of respondents who were not taking their ART medication all of the time-including those who took it most of the time, rarely, or never—reported that the main reason for not taking it as they were supposed to was that they forgot to take it. The remaining respondents (n=23, unweighted) reported several reasons why that they did not take their medication as prescribed, including not being able to afford the medication, not having health insurance, concerns about conflicts with other medications, concerns about weight gain, not wanting to take ART, and other reasons not listed in the question.

#### **Conclusion**

Findings throughout the chapter indicated that respondents were impacted by substantial healthrelated disparities, including access to quality care and health outcomes. Respondents reported substantial barriers to receiving the care that they need, such as financial constraints, lack of health insurance or insurance that does not adequately address their health needs, and lack of access to health care providers who can administer health care respectfully and with a sufficient knowledge of transgender patients' needs. Furthermore, although some respondents were able to access health care related to gender transition, such as counseling, hormone therapy, or a variety of surgical procedures, a large number have not received such health care despite wanting to do so, often due to

income and economic instability and lack of access to adequate health insurance insurance.

Results also suggest that insufficient access to quality care and coverage contributed to poor health outcomes among respondents. Respondents were substantially more likely to be living with HIV than the general population, with much higher rates among transgender women of color. Respondents were also more likely to report poor mental health outcomes, including higher rates of substance use, serious psychological distress, and suicide attempts. Findings demonstrated an association between poor health outcomes and a number of risk factors, such as economic instability, housing instability, lower educational attainment, and lack of family support.

#### **ENDNOTES** | CHAPTER 7: HEALTH

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- 2 Kosenko, K., Rintamaki, L., Raney, S., Maness, K. (2013). Transgender patient perceptions of stigma in health care contexts. *Medical Care*, 51(9), 819–822; Poteat, T., German, D., & Kerrigan, D. (2013). Managing uncertainty: A grounded theory of stigma in transgender health encounters. *Social Science & Medicine*, 84(1), 22–29; Grant, et al. (2011). pp. 72–87; Lambda Legal. (2010). *When Health Care Isn't Caring: Lambda Legal's Survey of Discrimination Against LGBT People and People with HIV.* New York, NY: Lambda Legal.
- 3 U.S. Census Bureau. (2015). 2015 American Community Survey 1-Year Estimates. Available at: https://factfinder. census.gov/faces/tableservices/jsf/pages/productview. xhtml?pid=ACS\_15\_1YR\_S2701&prodType=table.

- 4 U.S. Census Bureau. (2015). 2015 American Community Survey 1-Year Estimates: Private Health Insurance Coverage By Type. Available at: https://factfinder.census.gov/faces/ tableservices/jsf/pages/productview.xhtml?pid=ACS\_15\_1YR\_ S2703&prodType=table; U.S. Census Bureau. (2015). 2015 American Community Survey 1-Year Estimates: Public Health Insurance Coverage by Type. Available at: https://factfinder. census.gov/faces/tableservices/jsf/pages/productview. xhtml?pid=ACS\_15\_1YR\_S2704&prodType=table.
- 5 The estimate for the percentage of people who receive coverage through the Indian Health Service was calculated based on a 2015 statement that approximately 2.2 million American Indian and Alaska Native people were served by the Indian Health Service. https://www.ihs.gov/newsroom/ factsheets/quicklook/.
- 6 Q. 11.9 specified that "[h]ealth insurance marketplaces are part of the new health care law, sometimes called 'Obamacare' or the 'Affordable Care Act,' where people can get insurance online, such as through healthcare.gov, over the phone, or in person."
- 7 "Insurer" here refers to insurers providing coverage under both private insurance plans (such as those purchased through an employer) and public plans (such as through Medicaid or Medicare).

- 8 The "other insurance" category includes TRICARE or other military coverage, VA, Indian Health Service, and other types of insurance not listed. See Table 7.1.
- 9 Respondents were asked if they had "experienced unwanted sexual contact (such as fondling, sexual assault, or rape) in a health care setting (such as a hospital, office, clinic)" in Q.12.7.
- "People with disabilities" here refers to respondents who identified as a person with a disability in Q. 2.20.
- 11 Respondents on active duty in military service were asked separately about where they received transition-related health care. These results are reported in the *Military* Service chapter.
- Although 1.5% of respondents in the sample reported having taken puberty-blocking medication, the percentage reported here reflects a reduction in the reported value based on respondents' reported ages at the time of taking this medication. While puberty-blocking medications are usually used to delay physical changes associated with puberty in youth ages 9–16 prior to beginning hormone replacement therapy, a large majority (73%) of respondents who reported having taken puberty blockers in Q.12.9 reported doing so after age 18 in Q.12.11. This indicates that the guestion may have been misinterpreted by some respondents who confused puberty blockers with the hormone therapy given to adults and older adolescents. Therefore, the percentage reported here (0.3% or "less than 1%") represents only the 27% of respondents who reported taking puberty-blocking medication before the age of 18.
- "Transition-related surgery" here includes all procedures listed in Table 7.4 and 7.5, with the exception of electrolysis and non-surgical voice therapy.
- 14 Respondents who are "living in poverty" represent those who are living at or near the poverty line. See the *Income* and Employment Status chapter for more information about the poverty line calculation.
- 15 The "other insurance" category in Figure 7.11 includes TRICARE or other military coverage, VA, Indian Health Service, and other types of insurance not listed. See Table 7.1.
- 16 Since the available surgical procedures related to transition generally vary based on individuals' sex assigned at birth (the gender they were thought to be when they were born), respondents received different questions about surgical procedures based on their response to Q. 2.1, which asked about the sex listed on respondents' original birth certificate. Respondents who said that they had female on their original birth certificate received Q. 12.15, and respondents who said they had male on their original birth certificate received Q. 12.18. Although the vast majority of respondents received only questions about medical procedures available to them, 2.7% of respondents indicated that they were intersex, and a portion of them may not have received questions about all the surgical procedures that best fit their health care needs.
- 17 Respondents were asked about having "top/chest surgery reduction or reconstruction" in Q. 12.15.

- 18 Respondents were asked about having a "hysterectomy/'hysto' (removal of the uterus, ovaries, fallopian tubes, and/or cervix)" in Q. 12.15.
- 19 Respondents were asked about having a "clitoral release/ metoidioplasty/centurion procedure" in Q. 12.15. These are genital procedures that separate the clitoris from the labia.
- 20 Respondents were asked about having a "phalloplasty (creation of a penis)" in Q. 12.15. This is a genital procedure involving the construction of a larger phallus.
- 21 The U.S. Preventive Services Task Force currently recommends Pap smears every three years for adults who have a cervix and are between the ages 21 and 65. U.S. Preventive Services Task Force. (2012). Cervical Cancer: Screening. Available at: http://www.uspreventiveservicestaskforce.org/Page/Document/UpdateSummaryFinal/cervical-cancer-screening.
- 22 Centers for Disease Prevention and Control. (2016). 2015 National Health Interview Survey: Sample Adult File. Available at: ftp://ftp.cdc.gov/pub/Health\_Statistics/NCHS/ Dataset\_Documentation/NHIS/2015/samadult\_freq.pdf
- 23 Respondents were asked about having a "vaginoplasty/ labiaplasty/SRS/GRS/GCS" in Q. 12.18. A vaginoplasty is a surgical creation of a vagina. A labiaplasty is a surgical modification or construction of the labia.
- 24 Respondents were asked about having an "orchidectomy/'orchy'/removal of the testes" in Q. 12.18.
- 25 Respondents were asked about having "facial feminization surgery (such as nose, brow, chin, cheek)" in Q.12.18.
- 26 Respondents were asked about having "breast augmentation/top surgery" in Q. 12.18. This refers to an augmentation mammoplasty, which reshapes or increases the size of the breast.
- 27 Respondents were asked about having a "tracheal shave (Adam's apple or thyroid cartilage reduction)" in Q. 12.18.
- 28 Although silicone injections are sometimes used to modify one's appearance, they are often risky and can lead to disfigurement, injury, and even death. Such injections are illegal in the United States. However, due to barriers to affordable care, some transgender people turn to silicone injections as a less expensive or more easily accessible substitute for safer treatments.
- 29 See e.g., Pascoe, E. A. & Richman, L. S. (2009). Perceived discrimination and health: A meta-analytic review. Psychological Bulletin, 135(4), 531–554.
- 30 See e.g., Bariola, E. Lyons, A., Leonard, W., Pitts, M., Badcock, P., Couch, M. (2015). Demographic and psychosocial factors associated with psychological distress and resilience among transgender individuals. *American Journal of Public Health*, 105(10), 2108–2116; Nuttbrock, L., Brockting, W., Rosenblum, A., Hwahng, S., Mason, M., Macri, M., & Becker, J. (2014). Gender abuse and major depression among transgender women: A prospective study of vulnerability and resilience.

- American Journal of Public Health, 104(11), 2191, 2198; Bockting, W. O., Miner, M. H., Swinburne Romine, R. E., Hamilton, A., & Coleman, E. (2013). Stigma, mental health, and resilience in an online sample of the US transgender population. American Journal of Public Health, 103(5), 943–951; Institute of Medicine. (2011). The Health of Lesbian, Gay, Bisexual, and Transgender People: Building a Foundation for Better Understanding. DC: National Academy of Sciences.
- 31 The general health rating among adults in the U.S. population was calculated by the research team using data from the Behavioral Risk Factor Surveillance System (BRFSS).

  Centers for Disease Control and Prevention. (2015). BRFSS Prevalence & Trends Data. Available at: http://www.cdc.gov/brfss/brfssprevalence.
- 32 The Kessler Psychological Distress Scale, or K6, assesses psychological distress based on how often in the past 30 days respondents felt: so sad that nothing could cheer them up, nervous, restless or fidgety, hopeless, that everything was an effort, or worthless. See Q. 12.2. See the National Health Interview Survey for additional information about the K6 mental health screening instrument and measure of serious psychological distress in adults (available at: http://www.healthindicators.gov/Indicators/Serious-psychological-distress-adults-percent\_50055/Profile).
- 33 The K6 scale rates how often feelings are experienced on the following scale: (0) none of the time, (1) a little of the time, (2) some of the time, (3) most of the time, and (4) all of the time. See Q. 12.2. A total score of 13 or above across all six measures indicates serious psychological distress.
- 34 Centers for Disease Prevention and Control. (2016). 2015 National Health Interview Survey: Sample Adult File. Available at: ftp://ftp.cdc.gov/pub/Health\_Statistics/NCHS/ Dataset\_Documentation/NHIS/2015/samadult\_freq.pdf.
- 35 See note 33 for an explanation of how "serious psychological distress" is calculated based on the K6 scale.
- 36 Center for Behavioral Health Statistics and Quality. (2016). Results from the 2015 National Survey on Drug Use and Health: Detailed Tables. Table 8.86B. Rockville, MD: Substance Abuse and Mental Health Services Administration. Available at: http://www.samhsa.gov/data/sites/default/files/ NSDUH-DetTabs-2015/NSDUH-DetTabs-2015/NSDUH-DetTabs-2015.pdf.
- 37 Serious psychological distress is related to age and educational attainment in the U.S. general population. (see note 33; http://www.cdc.gov/mmwr/preview/mmwrhtml/mm6340a13.htm). Those who are younger and have lower educational attainment have a higher prevalence of serious psychological distress. When the "supplemental weight" is applied to the USTS sample's prevalence of serious psychological distress to adjust the sample to reflect the age and educational attainment of the U.S. adult population, the prevalence is reduced to 30%, six times the national prevalence for U.S. adults. Based on

- studies using population-based samples of transgender adults, it is estimated that the transgender population is younger and has lower educational attainment than the U.S. adult population. Flores, A. R., Brown, T. N. T., & Herman, J. L. (2016). Race and Ethnicity of Adults who Identify as Transgender in the United States. Los Angeles, CA: Williams Institute; Conron, K. J., Scott, G., Stowell, G. S., & Landers, S. J. (2012). Transgender health in Massachusetts: Results from a household probability sample of adults. American Journal of Public Health, 102(1), 118–122. Therefore, the finding of 39% for prevalence of serious psychological distress is reported here using the standard weight only.
- 38 Results from the 2015 National Survey on Drug Use and Health: Detailed Tables. Table 8.86B. See note 36.
- 39 Results for respondents who were sexually assaulted here reflect those who reported that they had "experienced unwanted sexual contact (such as oral, genital, or anal contact or penetration, forced fondling, rape)" in the past year (see Q. 18.3).
- 40 Substance Abuse and Mental Health Services Administration. (2015). Ending Conversion Therapy: Supporting and Affirming LGBTQ Youth. Available at: http://store.samhsa.gov/ shin/content//SMA15-4928/SMA15-4928.pdf.
- 41 Additionally, eleven percent (11%) of respondents in the sample said they were sent to a therapist, counselor, or religious advisor by immediate family members to stop them from being transgender. See the "Sent to a Professional for Being Transgender" section of the Family Life and Faith Communities chapter for a discussion about respondents who were sent to a professional by their family.
- 42 Although 0.4% of the overall sample reported that gender transition was not for them, these respondents did identify as transgender, meeting all criteria for inclusion in the survey (see Q. 1.10–1.18).
- 43 Haas, A. P., Rodgers, P. L., & Herman, J. L. (2014). Suicide Attempts Among Transgender and Gender Non-Conforming Adults. New York, NY & Los Angeles, CA; American Foundation for Suicide Prevention & Williams Institute; Moody, C. & Smith, N. G. (2013). Suicide protective factors among trans adults. Archives of Sexual Behavior 42(5), 739–752; Grant, J. M., Mottet, L. A., Tanis, J., Harrison, J., Herman, J. L., & Keisling, M. (2011). Injustice at Every Turn: A Report of the National Transgender Discrimination Survey. (p. 82). DC: National Center for Transgender Equality & National Gay and Lesbian Task Force.
- 44 Lipari, R., Piscopo, K., Kroutil, L. A., & Miller, G. K. (2015). Suicidal Thoughts and Behaviors Among Adults: Results from the 2014 National Survey on Drug Use and Health. Rockville, MD: Substance Abuse and Mental Health Services Administration.
- 45 Kessler, R. C., Berglund, P., Chiu, W. T., Demler, O., Heeringa, S., Hiripi, E., . . . Zheng, H. (2004). The US National Comorbidity Survey Replication (NCS-R): design and field procedures. *International Journal of Methods in Psychiatric Research*, 13(2), 69–92.

- 46 Results from the 2015 National Survey on Drug Use and Health: Detailed Tables. Table 8.68B. See note 36.
- 47 Results from the 2015 National Survey on Drug Use and Health: Detailed Tables. Table 8.69B. See note 36.
- 48 Results from the 2015 National Survey on Drug Use and Health: Detailed Tables. Table 8.70B. See note 36.
- 49 Results from the 2015 National Survey on Drug Use and Health: Detailed Tables. Table 8.70B. See note 36.
- 50 Results from the 2015 National Survey on Drug Use and Health: Detailed Tables. Table 8.86B. See note 36.
- 51 Whether or not a person receives medical attention following a suicide attempt is often used as a measure of the severity of the attempt. However, because many transgender people report avoiding medical professionals because of fear of mistreatment (see, for example, the previous section on "Experiences with Health Care Providers"), it may be difficult to use this measure to gauge the severity of the attempt among USTS respondents.
- 52 Results from the 2015 National Survey on Drug Use and Health: Detailed Tables, Table 8.77B. See note 36.
- 53 Results from the 2015 National Survey on Drug Use and Health: Detailed Tables. Table 8.77B. See note 36.
- Kessler, R. C., Borges, G., & Walters, E. E. (1999). Prevalence of and risk factors for lifetime suicide attempts in the National Comorbidity Survey. *Archives of General Psychiatry*, *56*(7), 617–626. See also Nock, M. K., Hwang, I., Sampson, N. A., & Kessler, R. C. (2010). Mental disorders, comorbidity and suicidal behavior: Results from the National Comorbidity Survey Replication. *Molecular Psychiatry*, *15*(8), 868–876; Nock, M. K., Borges, G., Bromet, E. J., Cha, C. B., Kessler, R. C., & Lee, S. (2008). Suicide and suicidal behavior. *Epidemiologic Reviews*, *30*(1), 133–154 (finding a lifetime prevalence of suicide ideation of 5.6–14.3%, a lifetime prevalence for suicide plans of 3.9%, a lifetime prevalence for suicide attempts of 1.9–8.7%).
- 55 Respondents who reported that they were out to all, most, or some of the immediate family they grew up with were asked to assess how supportive their family was using a five-point scale from "very supportive" to "very unsupportive". The categories were collapsed to create a new variable reflecting a supportive, neutral, or unsupportive family.
- Results for respondents who were sexually assaulted here reflect those who reported that they had "experienced unwanted sexual contact (such as oral, genital, or anal contact or penetration, forced fondling, rape)" in their lifetime (see Q.18.1).
- 57 The age of the most recent suicide attempt reported here includes responses from both respondents who reported a single attempt and those who reported multiple attempts. For respondents who reported a single suicide attempt, the age of the most recent suicide attempt is also the age of their first suicide attempt as reported in the previous section.

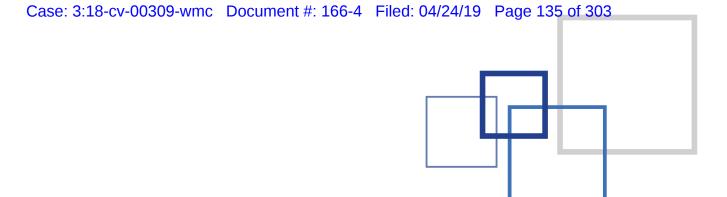
- 58 See e.g., Cleveland, M. J., Feinberg, M. E., Bontempo, D. E., & Greenberg, M. T. (2008). The role of risk and protective factors in substance use across adolescence. *Journal of Adolescent Health, 43*(2), 157–164; Kilpatrick, D. G., Ruggiero, K. J., Acierno, R., Saunders, B. E., Resnick, H. S., & Best, C. L. (2003). Violence and risk of PTSD, major depression, substance abuse/dependence, and comorbidity: Results from the National Survey of Adolescents. *Journal of Consulting and Clinical Psychology, 71*(4), 692–700.
- 59 Center for Behavioral Health Statistics and Quality. (2015). 2015 National Survey on Drug Use and Health Questionnaire. Available at: http://www.samhsa.gov/data/ population-data-nsduh/reports?tab=39.
- 60 Center for Behavioral Health Statistics and Quality. (2015). Results from the 2014 National Survey on Drug Use and Health: Detailed Tables. Table 2.6B. Rockville, MD: Substance Abuse and Mental Health Services Administration. Available at: http://www.samhsa.gov/data/sites/default/files/NSDUH-DetTabs-2015/NSDUH-DetTabs-2015/NSDUH-DetTabs-2015. pdf.
- 61 Results from the 2014 National Survey on Drug Use and Health: Detailed Tables. Table 2.6B. See note 60.
- 62 This report follows the 2014 National Survey on Drug Use and Health (NSDUH) definition for binge drinking, which is defined as "drinking five or more drinks on the same occasion on at least 1 day in the past 30 days." As this definition differs from the 2015 NSDUH definition, general population comparisons for binge and heavy drinking in this report will be drawn from the 2014 NSDUH data. Hedden, S. L., Kennet, J., Lipari, R., Medley, G., Tice, P., Copello, E. A. P., & Kroutil, L. A. (2015). Behavioral Health Trends in the United States: Results from the 2014 National Survey on Drug Use and Health. Rockville, MD: Substance Abuse and Mental Health Services Administration. Available at: http://www.samhsa.gov/data/sites/default/files/NSDUH-FRR1-2014/NSDUH-FRR1-2014.pdf.
- 63 Results from the 2014 National Survey on Drug Use and Health: Detailed Tables. Table 2.46B. See note 60.
- 64 Results from the 2014 National Survey on Drug Use and Health: Detailed Tables. Table 2.46B. See note 60.
- 65 Results from the 2015 National Survey on Drug Use and Health: Detailed Tables. Table 2.28B. See note 36.
- 66 Results from the 2015 National Survey on Drug Use and Health: Detailed Tables. Table 2.16B. See note 36.
- 67 Results from the 2015 National Survey on Drug Use and Health: Detailed Tables. Table 6.7B. See note 36.
- 68 Respondents were instructed to include products such as "weed, joints, hashish, hash, or hash oil" when reporting on marijuana use. See Q. 15.1.
- 69 Results from the 2015 National Survey on Drug Use and Health: Detailed Tables. Table 1.35B. See note 36.
- 70 Results from the 2015 National Survey on Drug Use and Health: Detailed Tables. Table 1.35B. See note 36.

- 71 For the purposes of this report, "illicit drugs" include those such as cocaine, crack, heroin, LSD, methamphetamine, and inhalants, but does not include marijuana or nonmedical use of prescription drugs. See Q. 15.1. This differs from illicit drugs as reported in the NSDUH, which includes "the misuse of prescription psychotherapeutics or the use of marijuana, cocaine (including crack), heroin, hallucinogens, inhalants, or methamphetamine." Results from the 2015 National Survey on Drug Use and Health: Detailed Tables. Table 1.30B. See note 36. Due to the difference between the two definitions, a comparison to the U.S. general population for the overall use of illicit drugs (not including marijuana or nonmedical use of prescription drugs) is not possible.
- 72 Results from the 2015 National Survey on Drug Use and Health: Detailed Tables. Table 1.22B. See note 36.
- 73 Results from the 2015 National Survey on Drug Use and Health: Detailed Tables. Table 1.30B. See note 36.
- Centers for Disease Control and Prevention. (2016). HIV and Transgender Communities. Available at: http://www.cdc. gov/hiv/pdf/policies/cdc-hiv-transgender-brief.pdf; Baral, S. D., Poteat, T., Strömdahl, S., Wirtz, A. L., Guadamuz, T. E., & Beyrer, C. (2013). Worldwide burden of HIV in transgender women: a systematic review and meta-anaylsis. The Lancet Infectious Diseases, 13(3), 214–222; Grant, J. M., Mottet, L. A., Tanis, J., Harrison, J., Herman, J. L., & Keisling, M. (2011). Injustice at Every Turn: A Report of the National Transgender Discrimination Survey. (p. 80). DC: National Center for Transgender Equality & National Gay and Lesbian Task Force; Reisner, S. L., Poteat, T., Keatley, J., Cabral, M. Mothopeng, T., Dunham, E., Holland, C. E., Max, R., Baral, S. D. (2016). Global health burden and needs of transgender populations: a review. The Lancet Infectious Diseases, 388(10042), 412–436.
- 75 Centers for Disease Control and Prevention. (2016). HIV and Transgender Communities. Available at: http://www.cdc.gov/hiv/pdf/policies/cdc-hiv-transgender-brief.pdf.
- 76 Centers for Disease Control and Prevention (2015).

  National Health Interview Survey: Survey Description.

  Available at: ftp://ftp.cdc.gov/pub/Health\_Statistics/NCHS/
  Dataset\_Documentation/NHIS/2014/srvydesc.pdf.
- 77 Centers for Disease Control and Prevention (2014). 2015 Behavioral Risk Factor Surveillance System Questionnaire. Available at: http://www.cdc.gov/brfss/questionnaires/pdf-ques/2015-brfss-questionnaire-12-29-14.pdf.
- 78 Centers for Disease Control and Prevention. (2015). BRFSS Prevalence & Trends Data. Available at: http://www.cdc. gov/brfss/brfssprevalence.
- 79 Centers for Disease Control and Prevention. (2016). Behavioral Risk Factor Surveillance System: 2015 Codebook Report. Available at: http://www.cdc.gov/brfss/annual\_data/2015/pdf/codebook15\_llcp.pdf.

- 80 Centers for Disease Prevention and Control. (2016). 2015 National Health Interview Survey: Sample Adult File. Available at: https://www.cdc.gov/nchs/nhis/nhis\_2015\_data\_release.htm.
- 81 Percentages related to HIV status are presented with one decimal place throughout the section for more accurate comparison with general population figures.
- 82 The rate of respondents living with HIV includes those who were HIV-positive or reactive. Among respondents who had been tested, the rate of those who tested positive for HIV was 2.6%.
- 83 Centers for Disease Control and Prevention. (2015). HIV Surveillance Report, 2014; vol. 26. Table 18a. Available at: http://www.cdc.gov/hiv/library/reports/surveillance/. The HIV Surveillance Report provides data for those who were living with diagnosed HIV infection in the U.S. population in 2013. The U.S. population data includes those who are 15 years of age and older and does not include rate for those who are under 18, so it was not possible to exactly match the USTS sample with the U.S. population data. However, when estimating the impact of including 15–17 year olds in the U.S. population rate of those living with HIV, research team calculations estimated a difference of approximately 0.002% in the rate, which would not impact the rate of those living with HIV in the U.S. population as reported here.
- 84 Ninety-seven percent (97%) of those who were tested for HIV were HIV negative.
- 85 AIDS.Gov. (2015). HIV Care Continuum. Available at: https://www.aids.gov/federal-resources/policies/carecontinuum.
- 86 Due to a low sample size, response figures could not be reported for those who had not seen a doctor for HIV care in the past 6 months.
- 87 Due to a low sample size, response figures could not be reported for those who had not seen a doctor for HIV care in the past 12 months.
- 88 See AIDS.Gov. (2015). Overview of HIV Treatments.
  Available at: https://www.aids.gov/hiv-aids-basics/just-diagnosed-with-hiv-aids/treatment-options/overview-of-hiv-treatments.
- 89 Centers for Disease Control and Prevention. (2016). Behavioral and Clinical Characteristics of Persons Receiving Medical Care for HIV Infection—Medical Monitoring Project, United States, 2013 Cycle (June 2013-May 2014). HIV Surveillance Special Report 16. Available at: http://www.cdc.gov/hiv/pdf/statistics/systems/mmp/cdc-hiv-hssr-mmp-2013.pdf.



# CHAPTER 8 Experiences at School

any schools provide supportive environments that promote learning and growth, while some schools can be unwelcoming and unsupportive for transgender students, whether in Kindergarten through 12<sup>th</sup> grade (K–12), or in technical or higher education institutions (such as a college or university). Other studies have shown that many students feel unsafe and have been verbally harassed or physically attacked because of their transgender identity.<sup>1,2</sup>

Survey respondents were asked whether they were out or perceived as transgender in K–12 and in higher education institutions. Those who said that they were out as transgender or that others thought they were transgender were asked additional questions about negative experiences based on their transgender status, including verbal harassment, physical and sexual assault, leaving school because of mistreatment, and expulsion. Throughout the chapter, notable differences in respondents' experiences based on demographic and other characteristics are reported.

- ► Twelve percent (12%) of respondents were out as transgender at some point from Kindergarten through the 12<sup>th</sup> grade.
- ▶ More than three-quarters (77%) of respondents who were out or perceived as transgender in K–12 had one or more negative experiences, such as being verbally harassed, prohibited from dressing according to their gender identity, or physically or sexually assaulted.
- ▶ Fifty-four percent (54%) of people who were out or perceived as transgender in K–12 were verbally harassed, and 24% were physically attacked.
- ➤ Seventeen percent (17%) of people who were out or perceived as transgender left a K–12 school because the mistreatment was so bad, and 6% were expelled.

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► Twenty-four percent (24%) of people who were out or perceived as transgender in college or vocational school were verbally, physically, or sexually harassed.

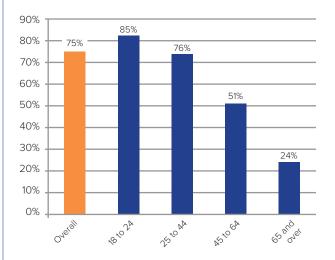
#### I. Outness in K-12

Twelve percent (12%) of respondents reported that they were out as transgender at some point between Kindergarten and the 12<sup>th</sup> grade (K–12). Of those who were not out as transgender, 28% said that they believed classmates, teachers, or school staff thought they were transgender.

All respondents, including those who were out or perceived as transgender in K–12, were also asked whether classmates, teachers, or school staff thought or knew that they were lesbian, gay, bisexual, or queer (LGBQ) in K–12. Three-quarters (75%) believed that classmates, teachers, or school staff thought or knew they were LGBQ. Younger respondents were much more likely to report that classmates, teachers, or staff in K–12 thought or knew they were LGBQ than older respondents,

such as 18- to 24-year-olds (85%) in contrast to 45-to 64-year-olds (51%) (Figure 8.1).

Figure 8.1: Perceived as LGBQ in K-12 CURRENT AGE (%)

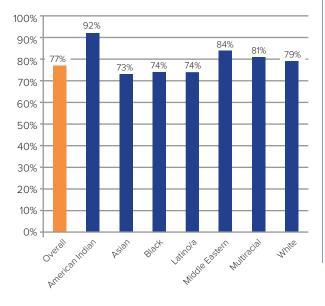


More than three-quarters (77%) of those who were out or perceived as transgender had one or more negative experiences at school because they were transgender, such as being verbally harassed or physically attacked.

#### II. Treatment in K-12

Respondents who were out as transgender in K–12 or who said that others thought that they were transgender received additional questions about negative experiences in K–12, such as being verbally harassed, physically attacked, or expelled. Overall, 77% of those who were out or perceived as transgender had one or more of these negative experiences, while only 23% did not have any of these experiences (Table 8.1). American Indian (92%), Middle Eastern (84%), and multiracial (81%) respondents (Figure 8.2) and people with disabilities³ (82%) were more likely to have one or more negative experiences.

Figure 8.2: Had one or more negative experiences in K–12 (of those who were out or perceived as transgender)
RACE/ETHNICITY (%)



Poor treatment in school was associated with a variety of negative experiences. Respondents who were out or perceived as transgender in K–12 and had one or more negative experiences outlined in this chapter were:

- More likely to have attempted suicide (52%) than those who were out or perceived as transgender and did not have any of these negative experiences (37%).
- More likely to have experienced homelessness
   (40%) than those who were out or perceived as
   transgender and did not have any of the negative
   experiences (22%).
- More likely to currently be experiencing serious psychological distress (47%) than those who were out or perceived as transgender and did not have any of the negative experiences (37%).
- More likely to have ever worked in the underground economy, such as in sex work or drug sales (28%), compared with those who were out or perceived as transgender and did not have any of the negative experiences (18%).

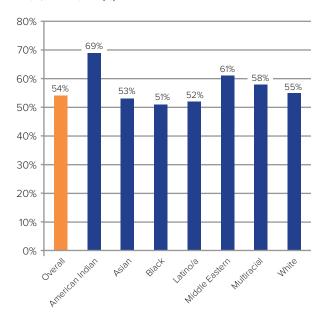
Table 8.1: Experiences of people who were out as transgender in K-12 or believed classmates, teachers, or school staff thought they were transgender

Experiences	% of those who were out or perceived as transgender
Verbally harassed because people thought they were transgender	54%
Not allowed to dress in a way that fit their gender identity or expression	52%
Disciplined for fighting back against bullies	36%
Physically attacked because people thought they were transgender	24%
Believe they were disciplined more harshly because teachers or staff thought they were transgender	20%
Left a school because the mistreatment was so bad	17%
Sexually assaulted because people thought they were transgender	13%
Expelled from school	6%
One or more experiences listed	77%

#### a. Verbal Harassment

More than half (54%) of people who were out or perceived as transgender in K–12 were verbally harassed because they were transgender. Verbal harassment differed among people of color, with American Indian (69%) and Middle Eastern (61%) respondents being more likely to have this experience, and Latino/a (52%) and Black (51%) respondents being less likely (Figure 8.3).

Figure 8.3: Verbally harassed in K–12 because people thought they were transgender RACE/ETHNICITY (%)



#### b. Physical Attack

Nearly one-quarter (24%) were physically attacked because of being transgender. Transgender women (38%) were more likely to have been physically attacked than transgender men (20%) and non-binary people (16%) (Figure 8.4). American Indian respondents (49%) were more than twice as likely to have been physically attacked, and Middle Eastern (36%), multiracial (31%), and Black (28%) respondents were also more likely to have had this experience, in contrast to Latino/a (24%), white (23%), and Asian (17%) respondents (Figure 8.5).

Nearly one-quarter (24%) of those who were out or perceived as transgender in school were physically attacked because of being transgender.

Figure 8.4: Physically attacked in K–12 because people thought they were transgender GENDER IDENTITY (%)

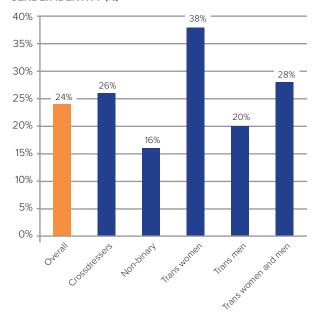
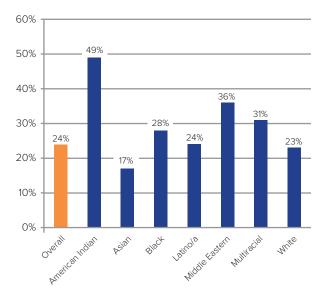


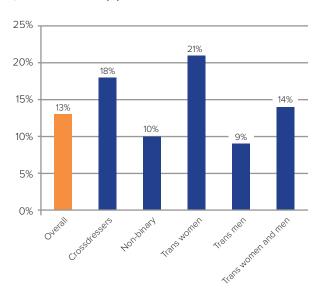
Figure 8.5: Physically attacked in K–12 because people thought they were transgender RACE/ETHNICITY (%)



#### c. Sexual Assault

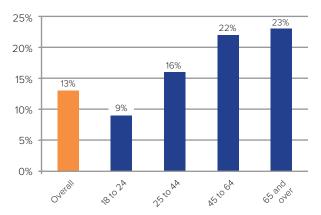
Thirteen percent (13%) of people who were out or perceived as transgender in K–12 were sexually assaulted in school because they were transgender.<sup>4</sup> Transgender women (21%) and crossdressers (18%) were more likely to have been sexually assaulted than transgender men (9%) and non-binary people (10%) (Figure 8.6).

Figure 8.6: Sexually assaulted in K–12 because people thought they were transgender GENDER IDENTITY (%)



Whether a respondent was sexually assaulted in K–12 varied by age, with older respondents such as 45- to 64-year-olds being more likely to have been sexually assaulted (22%) than younger respondents such as 25- to 44-year-olds (16%) (Figure 8.7).

Figure 8.7: Sexually assaulted in K–12 because people thought they were transgender CURRENT AGE (%)



## In Our Own Voices

"I was constantly bullied and physically assaulted by my classmates. Teachers would often see it happen and make no move to intervene. The harassment continued, and I eventually had to change high schools three times, each time just as bad as the last, until I finally gave up on public schools."

"I'd get hit by soda cans, spit balls, and paper airplanes of hate mail. Teachers weren't there or didn't care. I had to avoid social interactions like buses and school bathrooms because I didn't feel safe."

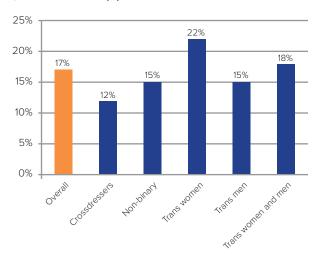
"Every single day at college, I was harassed for being a visibly trans woman. People slowed their cars down to stare at me, they shouted slurs at me from their dorm windows, insulted me in class, and a lot more I'd rather not think about. It got so bad that I tried to kill myself twice over the course of three months. Getting out of that school has been the best thing to have happened to me."

"In high school, the staff told me I could not use the men's bathroom because I'd make other students uncomfortable, even though I was out to everyone and none of the students were bothered by my gender."

#### d. Left School Due to Harassment

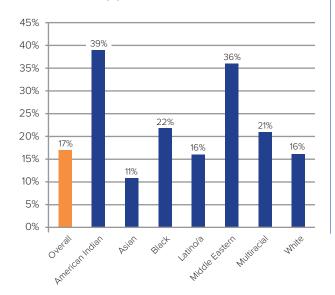
Seventeen percent (17%) of those who were out or perceived as transgender left a school because the mistreatment was so bad. Transgender women (22%) were more likely to have left a school because of mistreatment, in contrast to transgender men (15%) and non-binary people (15%) (Figure 8.8).

Figure 8.8: Left school due to mistreatment in K-12 GENDER IDENTITY (%)



American Indian (39%) and Middle Eastern (36%) respondents were more than twice as likely to have left a school because the mistreatment was so bad, and Black (22%) and multiracial (21%) respondents were also more likely to have left a school for this reason (Figure 8.9).

Figure 8.9: Left school due to mistreatment in K–12 RACE/ETHNICITY (%)

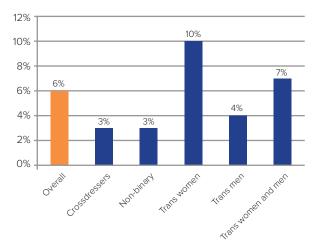


Seventeen percent (17%)
of people who were out or
perceived as transgender in
K-12 left a school because the
mistreatment was so bad.

#### e. Expelled from School

Six percent (6%) of people who were out or perceived as transgender were expelled from school. Transgender women were nearly twice as likely to have been expelled, with one in ten (10%) reporting that experience (Figure 8.10). Further, respondents who were currently working in the underground economy (18%) were three times as likely to have been expelled from school.

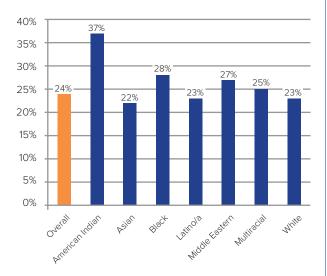
Figure 8.10: Expelled from school in K–12 GENDER IDENTITY (%)



## III. Outness and Treatment in College or Vocational School

Of respondents who had attended college or vocational school, 46% said their classmates, professors, or staff at college or vocational school thought or knew they were transgender. Nearly one-quarter (24%) of respondents who indicated that classmates, professors, or staff at college or vocational school thought or knew they were transgender were verbally, physically, or sexually harassed. American Indian (37%), Black (28%), and Middle Eastern (27%) respondents were more likely to have had these experiences, while white (23%), Latino/a (23%), and Asian (22%) respondents were less likely (Figure 8.11).

Figure 8.11: Verbally, physically, or sexually harassed in college or vocational school RACE/ETHNICITY (%)



Of respondents who were out or perceived as transgender and who experienced some form of harassment, 16% left college or vocational school because the harassment was so bad. This represents 2% of all respondents who attended a higher education institution. Of those who experienced some form of harassment, transgender women (21%) were more likely to

have left college or vocational school for this reason than transgender men (16%) and non-binary people (12%) (Figure 8.12). Respondents currently working in the underground economy were almost twice as likely (31%) to have left college because of harassment than other respondents. American Indian (23%), Latino/a (23%), Black (21%), and multiracial (20%) respondents were more likely to report leaving school for that reason (Figure 8.13).

Figure 8.12: Left college or vocational school because harassment was so bad (of those who were harassed) GENDER IDENTITY (%)

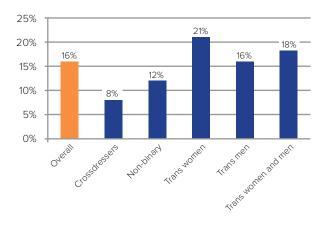
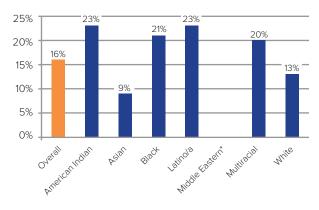


Figure 8.13: Left college or vocational school because harassment was so bad (of those who were harassed) RACE/ETHNICITY (%)



\*Sample size too low to report

In addition to the 2% who left because the harassment was so bad, 1% of respondents who attended college or vocational school were expelled or forced out, and 5% left because of other reasons related to being transgender.

## IV. Current Outness and Support of Classmates

In addition to questions about being out to classmates at any time while they were in school, respondents were asked whether they currently had classmates, and whether those classmates knew that they were transgender. Of respondents who currently had classmates, only 15% said that all of their classmates knew that they were transgender, 10% said that most of them knew, 28% said that some of them knew, and nearly half (47%) said that none of their classmates knew that they were transgender.

Respondents who currently had classmates and reported that all, most, or some of their classmates knew that they were transgender were asked how supportive their classmates generally were of them as a transgender person. Responses were given on a five-point scale from "very supportive" to "very unsupportive." The categories were collapsed to create a new variable reflecting supportive, neutral, or unsupportive classmates.<sup>5</sup> More than half (56%) reported that their classmates were supportive, 39% had classmates that were neither supportive nor unsupportive, and only 5% reported that their classmates were unsupportive (Table 8.2).

Table 8.2: Classmates' level of support of them as a transgender person

Level of support	% of those who reported that all, most, or some of their classmates knew they were transgender
Very supportive	21%
Supportive	35%
Neither supportive nor unsupportive	39%
Unsupportive	4%
Very unsupportive	1%

More than half (56%) of those who had at least some classmates who knew they were transgender reported that their classmates were supportive.

#### Conclusion

Results indicated that the majority of those who were out or perceived as transgender in K–12 had one or more negative experiences, and that such experiences were correlated with a variety of poor outcomes, such as higher rates of attempted suicide, homelessness, and serious psychological distress. Although negative experiences were reported at all age groups, results found that older individuals were less likely to have been out as transgender in K–12 than younger respondents, but when out, they were more likely to have experienced negative treatment in schools. This indicates that school environments have improved for transgender people over the years, though high rates of mistreatment were reported even among younger respondents.

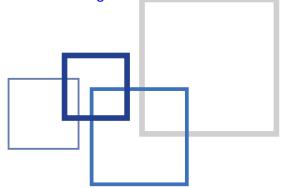
Additionally, results indicated that those who attended college or another higher education institution were out or perceived as transgender at high rates. However, they also suggest that transgender students in such institutions are subject to harmful experiences that lead to negative outcomes, such as having to leave school to avoid being harassed because of being transgender.

# 2015 U.S. TRANSGENDER SURVEY

#### **ENDNOTES** | CHAPTER 8: EXPERIENCES AT SCHOOL

- 1 Kosciw, J. G., Greytak, E. A., Palmer, N. A., & Boesen, M. J. (2014). The 2013 National School Climate Survey: The Experiences of Lesbian, Gay, Bisexual and Transgender Youth in Our Nation's Schools. New York, NY: Gay, Lesbian & Straight Education Network; Kosciw, J. G., Palmer, N. A., Kull, R. M., & Greytak, E. A. (2013). The effect of negative school climate on academic outcomes for LGBT youth and the role of in-school supports. Journal of School Violence, 12(1), 45–63.
- 2 Rankin, S. & Beemyn, G. (2012). Beyond a binary: The lives of gender-nonconforming youth. About Campus, 17(4), 2–10; Rankin, S., Weber, G., Blumenfeld, W., & Frazer, S. (2010). 2010 State of Higher Education for LGBT People. Charlotte, NC: Campus Pride.

- 3 "People with disabilities" here refers to respondents who identified as a person with a disability in Q. 2.20.
- 4 This data is derived from responses to Q. 26.4, where respondents were asked if they had "experienced unwanted sexual contact because people thought [they were] trans."
- "Very supportive" and "supportive" categories were collapsed into a single "supportive" category. "Very unsupportive" and "unsupportive" categories were collapsed into a single "unsupportive" category. See Q. 4.12.



# CHAPTER 9 Income and Employment Status

igh rates of poverty, unemployment, and economic vulnerability among transgender people have been documented in prior research.¹ These disparities can lead to numerous negative outcomes in housing, health, and many other aspects of life. The survey explored respondents' employment status and income sources with questions that were patterned on the Current Population Survey (CPS), a survey used by the Bureau of Labor Statistics to assess economic indicators and the state of the labor force in the United States.².³ The questions were used to compare the income and employment experiences of the USTS sample with those in the U.S. population.⁴ Notable differences in respondents' experiences based on demographic and other characteristics are reported throughout the chapter.

- ▶ The unemployment rate among respondents was 15%, three times higher than the U.S. unemployment rate at the time of the survey (5%).
- ▶ Nearly one-third (29%) of respondents were living in poverty, more than twice the rate in the U.S. adult population (14%).
- ▶ One in eight (12%) respondents reported an annual household income between \$1 and \$9,999, three times higher than the U.S. adult population in this income bracket (4%).

#### I. Employment Status

**KEY FINDINGS** 

Respondents were asked a series of questions about their current employment status. More than one-third (35%) currently had a full-time job, 15% had at least one part-time job, 15% were self-employed, and 11% were students (Table 9.1). Nine percent (9%) of those who were employed were working more than one full-time or part-time job, which represents 4% of the whole sample.

Two percent (2%) of respondents were currently employed doing sex work, selling drugs, or doing other work in the underground economy for income. Of these, 60% indicated that they were currently looking for work that is not criminalized.<sup>5</sup>

Of those who were working either full time or part time for an employer, 13% were members of a labor union or an employee association similar to a union (representing 6% of the full sample), while another 2% of those who were working for an employer were not union members but were covered by a union or employee association contract. This compares to 12% of wage and salary workers in the U.S. population who were members of a union or were not union members but were covered by a union or employee association contract.<sup>6</sup>

**Table 9.1: Current employment status** 

Employment status	% of respondents (supplemental weight)
Work full time for an employer	35%
Work part time for an employer	15%
Self-employed in own business, profession or trade, or operate a farm (not including underground economy)	15%
Retired	14%
Not employed due to disability	13%
Student	11%
Unemployed but looking for work	11%
Unemployed and have stopped looking for work	5%
Homemaker or full-time parent	3%
Work for pay from sex work, selling drugs, or other work currently criminalized	2%
Not listed above	4%

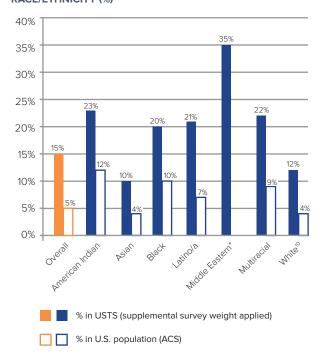
The national unemployment rate, as reported by the Bureau of Labor Statistics, is calculated out of only those who are currently "in the labor force." This includes people who are employed and those who are unemployed but looking for work. It does not include those who are unemployed but not looking for work, since they are considered to be out of the labor force. For the purposes of comparison, the unemployment rate for USTS respondents reported here was calculated in the same manner. The unemployment rate for

# INCOME AND EMPLOYMENT STATUS

# The unemployment rate for USTS respondents was 15%, three times the unemployment rate in the U.S. population.

USTS respondents was 15%, three times the U.S. unemployment rate at the time of the survey (5%).<sup>7</sup> Nearly one-half (49%) of undocumented residents were unemployed. The unemployment rate was also higher among people with disabilities<sup>8</sup> (24%) and people of color, with Middle Eastern (35%), American Indian (23%), multiracial (22%), Latino/a (21%), and Black (20%) respondents being more likely to be unemployed. Unemployment rates among Asian, multiracial, Latino/a, and Black USTS respondents were between two and three times higher than Asian, Latino/a, multiracial, and Black people in the U.S. population (Figure 9.1).<sup>9</sup>

Figure 9.1: Unemployment rate RACE/ETHNICITY (%)



\*U.S. population data for Middle Eastern people alone is not available. See note 10.

### II. Sources of Income and Assistance

Respondents were asked about their income sources, and they reported a wide range of sources. In order to compare the USTS sample to the U.S. population in the CPS, the USTS data presented in Table 9.2 is limited to respondents ages 25 and older only. Compared to findings from the CPS, respondents' sources of income differed from the U.S. population in several categories. For instance, 57% of USTS respondents aged 25 and older had income from their own and/or their spouse's employment, compared to 67% of adults aged 25 and older in the U.S. population (Table 9.2).

Table 9.2: Current sources of income (ages 25 and older only)

Income source	% in USTS (supplemental weight)	% in U.S. adult population (CPS)
Pay from respondent's and/or partner's full-time or part-time job	57%	67%
Self-employment income from own business, profession or trade, or farm (not including underground economy)	18%	7%
Social Security retirement, railroad retirement income, or Social Security disability benefits (SSDI)	25%	25%
Private pension, government employee pension, or other retirement income	13%	13%
Income from dividends, estates or trusts, royalties, rental income, savings, or bonds	12%	61%
Supplemental Security Income (SSI)	7%	3%
Regular contributions from people not living in household	4%	1%
Veterans disability benefits and other veterans benefits	4%	2%
Pay from sex work, selling drugs, or other work currently criminalized	3%	
Cash assistance from welfare (such as TANF) or other public cash assistance program (not including SNAP or WIC)	2%	1%
Unemployment benefits	2%	2%
Child support or alimony	1%	2%
Workers' compensation or other disability	1%	1%
Income not listed above	9%	

Responses were examined to determine whether respondents had one source of income or multiple sources. Nearly one-half (45%) of all respondents reported having multiple sources of income.

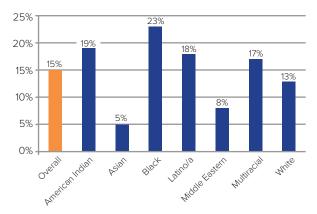
Thirty-seven percent (37%) reported that their sole source of income was from their own employment or their partner's employment. Nearly one in ten (9%) reported that their sole source of income was Supplemental Security Income (SSI) or disability, 1% received their only income from unemployment benefits or cash assistance programs, and 1% reported that their sole source of income was from underground economy work, including sex work, drug sales, or other work that is currently criminalized (Table 9.3).

Table 9.3: Current sources of income by single and multiple sources

Income source	% of respondents (supplemental weight)
Employment only (from their own employment, partner/spouse's employment, or self-employment)	37%
SSI/disability only	9%
Pension/retirement only	3%
Other sources only	3%
Pay from sex work, selling drugs, or other work that is currently criminalized only	1%
Unemployment benefits/cash assistance only	1%
Multiple sources	45%

Fifteen percent (15%) of respondents reported receiving assistance through food stamps (SNAP)<sup>11</sup> and/or WIC.<sup>12</sup> Forty-one percent (41%) of respondents living with HIV received SNAP and/or WIC assistance. People with disabilities (29%), and Black (23%), American Indian (19%), and Latino/a (18%) respondents were also more likely to receive SNAP and/or WIC assistance (Figure 9.2).

Figure 9.2: Currently receive SNAP or WIC assistance RACE/ETHNICITY (%)



## III. Individual and Household Income and Poverty

Respondents also received questions about their individual<sup>13</sup> and household<sup>14</sup> incomes from the year 2014, which was the last full year prior to the survey for which they could provide annual income figures. They reported lower incomes overall than the U.S. population as a whole, as well as higher poverty rates. Most of the analysis and reporting in this chapter focuses on household income.

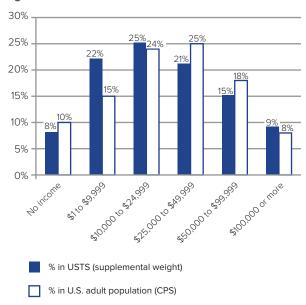
#### a. Individual Income

When asked about their *individual* income, 8% of respondents reported that they had no individual income, compared to 10% in the U.S. adult population. Nearly one-quarter (22%) of respondents reported that they had an income between \$1 and \$9,999 per year, compared to 15% in the U.S. adult population (Figure 9.3). 17

One in eight (12%) respondents reported that they had a household income between \$1 and \$9,999 per year, three times the rate in the U.S. population (4%).

Nearly one-third (29%) of respondents were living in poverty, more than twice the rate in the U.S. population (14%).

Figure 9.3: Individual income in 2014



#### b. Household Income

Turning to household income, 4% of respondents reported that they had no *household* income, which was four times higher than the rate of those with no income in the U.S. adult population (1%)<sup>18</sup> Additionally, one in eight (12%) respondents reported earning an annual household income between \$1 and \$9,999, which was three times as many when compared to the U.S. adult population (4%) (Figure 9.4).<sup>19</sup> Respondents were nearly twice as likely to have a household income of only \$10,000 to \$24,999 (22%) as those in the U.S. adult population (12%). Furthermore, respondents were less likely to have household incomes of \$50,000 to \$100,000 (23%) than those in the U.S. adult population (31%).

### In Our Own Voices

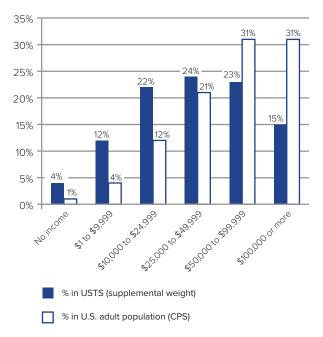
"The day I came out as transgender at work, I was let go. Since transitioning, employment has been difficult, with a 95% reduction in earnings."

"I quit after seven months of unbearable working conditions. I have been struggling to keep afloat financially. I'm afraid of going to apply for unemployment or SNAP benefits because I know that I will be discriminated against. I'm on the brink of being homeless and my own family hasn't even reached out to help me."

"I have had to live my life with no safety net or resources, and it's hard. I'm constantly battling homelessness, I rarely get hired because I'm mixed and visibly queer, and I end up having to rely on government assistance and friends with available couches."

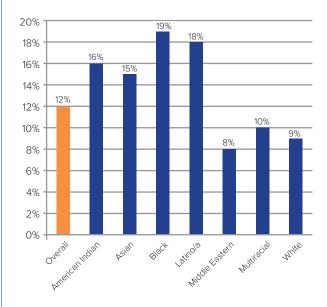
"In the nearly seven years since I transitioned, I have been unemployed, surviving off the charity of friends and family, and government assistance when I could get it. I have over 20 years of experience in my field, yet I cannot even land a part-time retail position."

Figure 9.4: Household income in 2014



More than half (53%) of respondents whose sole source of income was from the underground economy had a household income between \$1 and \$9,999 per year, more than four times the rate in the overall sample. Nearly one-third (31%) of those who were currently working in the underground economy and also had additional sources of income reported this low household income, nearly three times the rate of the overall sample. People with disabilities (21%) were nearly twice as likely as the overall sample, and those living with HIV (19%) and people of color, including Black (19%), Latino/a (18%), and American Indian (16%) respondents, were also more likely to have a household income between \$1 and \$9,999 (Figure 9.5).

Figure 9.5: Household income from \$1 to \$9,999 RACE/ETHNICITY (%)

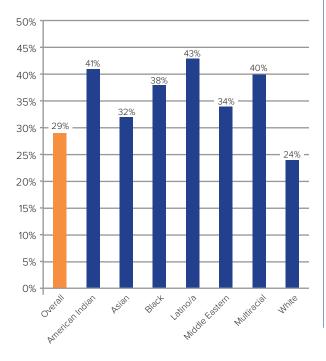


#### c. Poverty

Nearly one-third (29%) of respondents were living in poverty,<sup>20</sup> more than twice the rate of people living in poverty in the U.S. adult population at the time of the survey (14%).<sup>21</sup>

More than two-thirds (69%) of undocumented residents and nearly two-thirds (62%) of those currently working in the underground economy were living in poverty. Respondents living with HIV (51%) and people with disabilities (45%) were also more likely to be living in poverty. Among people of color, Latino/a (43%), American Indian (41%), multiracial (40%), and Black (38%) respondents were most likely to be living in poverty (Figure 9.6).

Figure 9.6: Living in poverty RACE/ETHNICITY (%)



#### **Conclusion**

The results indicate that respondents faced higher levels of unemployment and poverty compared to the U.S. adult population. They were three times more likely than the U.S. adult population to be unemployed, more than twice as likely to be living in poverty, and more than three times as likely to have an annual household income below \$10,000. People of color, undocumented residents, people with disabilities, and respondents living with HIV were more likely to report being unemployed, living in poverty, and having low incomes, which indicate that these respondents have experienced substantial economic instability.

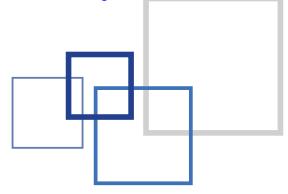
#### **ENDNOTES** | CHAPTER 9: INCOME AND EMPLOYMENT STATUS

- Grant, J. M., Mottet, L. A., Tanis, J., Harrison, J., Herman, J. L., & Keisling, M. (2011). *Injustice at Every Turn: A Report of the National Transgender Discrimination Survey*. (p. 22). DC: National Center for Transgender Equality & National Gay and Lesbian Task Force; Center for American Progress & Movement Advancement Project. (2015). *Paying an Unfair Price: The Financial Penalty for Being Transgender in America*. Available at: http://www.lgbtmap.org/file/paying-an-unfair-price-transgender.pdf.
- U.S Census Bureau & Bureau of Labor Statistics. (2015).
   Current Population Survey (CPS).
- 3 This chapter provides an overview of respondents' income and employment status. Experiences in specific fields of work are discussed further in the Sex Work and Other Underground Economy Work and Military Service chapters. Experiences in employment settings, such being fired or harassed in the workplace, are discussed in more detail in the Employment and the Workplace chapter.
- 4 Throughout this chapter, findings regarding respondents' income and employment have been weighted with a supplemental survey weight to reflect the age and educational attainment of the U.S. population in addition to the standard survey weight. The USTS sample differs substantially from the U.S. population in regard to age and educational attainment. Therefore, this additional weight is applied to all percentages reported in this chapter in

- order to provide a more accurate comparison to the U.S. general population. See the *Methodology* and *Portrait of USTS Respondents* chapters for more information about the supplemental survey weight.
- 5 Experiences of respondents with sex work and other underground economy work are discussed further in the Sex Work and Other Underground Economy Work chapter.
- Bureau of Labor Statistics. (2016). Union Affiliation of Employed Wage and Salary Workers by Selected Characteristics, 2014–2015 Annual Averages. Available at: http://www.bls.gov/news.release/union2.t01.htm#union\_a01.f1. The percentage of people in the U.S. who are members of a union or covered by a union or employee association contract includes those in the U.S. population who are 16 years of age and older, in contrast to the USTS sample, which includes respondents who are 18 and older. Therefore, the comparison to the USTS sample should be interpreted with caution.
- Bureau of Labor Statistics. (2015). The Employment Situation—August 2015. Available at: http://www.bls.gov/ news.release/archives/empsit\_09042015.pdf; Bureau of Labor Statistics. (2015). The Employment Situation— September 2015. Available at: http://www.bls.gov/news. release/archives/empsit\_10022015.pdf. The national unemployment rate for August and September 2015, as published by the Bureau of Labor Statistics, includes those

- in the U.S. population who are 16 years of age and older. The USTS sample includes respondents who are 18 and older. Therefore, the comparison between the national unemployment rate and the USTS unemployment rate sample should be interpreted with caution.
- 8 "People with disabilities" here refers to respondents who identified as a person with a disability in Q. 2.20.
- The unemployment rate by race and ethnicity among adults in the U.S. population was calculated by the research team using CPS data available via the CPS Table Creator (http://www.census.gov/cps/data/cpstablecreator.html). CPS Table Creator data utilizes data from the March 2015 Current Population Survey Annual Social and Economic Supplement, in which the overall U.S. unemployment rate was 5.5%. This March 2015 national unemployment rate was higher than the national rate at the time of the survey (5.1% in August and September 2015), as outlined in this report (see the unemployment rate time series table available through the Bureau of Labor Statistics, available at http://data.bls.gov/timeseries/LNS1400000). Given the higher national unemployment rate in March 2015, the comparison of the national unemployment rate by race and ethnicity to the unemployment rate for USTS respondents by race and ethnicity as reported here likely reflects smaller differences in the unemployment rate than would have existed at the time of the survey. Therefore, these comparisons should be interpreted accordingly.
- 10 CPS data combines people of Middle Eastern descent and white people in a single "white/Caucasian" category, therefore Middle Eastern respondents in the U.S. population are included in the CPS percentage for this category.
- See Q. 7.10. Respondents received the following definition for SNAP: "The Supplemental Nutrition Assistance Program (SNAP) is sometimes called the Food Stamp program. It helps people who have low or no income to buy food, usually with an EBT card." SNAP benefits are not considered income.
- See Q. 7.10. Respondents received the following definition for WIC: "'WIC' stands for 'Women, Infants, and Children.' It's the short name for the Special Supplemental Nutrition Program for Women, Infants, and Children. WIC is a federal program to help women who are pregnant or breastfeeding and children less than five years old get health care and healthy food." WIC benefits are not considered income.
- 13 See Q. 7.12. Respondents received the following note describing individual income: "Individual income' includes money from jobs, employment, net income from business, income from farms or rentals, income from self-employment, pensions, dividends, interest, social security payments, and other money income that you personally received in 2014. Do not include assistance from food stamps (SNAP) or WIC as income."

- See Q. 7.14. Respondents received the following note describing household income: "'Household income' includes you and all members of your household who have lived with you during the past 12 months and includes money from jobs, employment, net income from business, income from farms or rentals, income from self-employment, pensions, dividends, interest, social security payments, and any other money income received by you and members of your household who are 15 years of age or older in 2014. Do not include assistance from food stamps (SNAP) or WIC as income."
- 15 Current Population Survey (CPS). See note 2.
- Those who report having "no income" in the USTS and CPS are a group with characteristics that are distinct from low-income earners, such as those who earn an income between \$1 and \$9,999. For example, they are more likely to be out of the labor force. Therefore, when differences in experiences by income level are highlighted in this report, the experiences of those who report no household income are generally presented separately from those of low-income earners.
- 17 Current Population Survey (CPS). See note 2.
- 18 Current Population Survey (CPS). See note 2.
- 19 Current Population Survey (CPS). See note 2.
- 20 The research team calculated the USTS poverty measure using the official poverty measure, as defined by the U.S. Census Bureau, which can be found at: https://www.census.gov/hhes/www/poverty/about/overview/measure.html. The income ranges in the USTS allowed for designation of respondents as in or near poverty if their total family income fell below 124% of the official poverty measure for purposes of comparison to the U.S. adult population. Respondents who are "living in poverty" represent those who are living at or near the poverty line.
- 21 Proctor, B. D., Semega, J. L., & Kollar, M. A. (2016). *Income and Poverty in the United States: 2015*. (p. 12). DC: U.S. Census Bureau. Available at: https://www.census.gov/content/dam/Census/library/publications/2016/demo/p60-256.pdf.



# CHAPTER 10 Employment and the Workplace

ccess to employment is critical to people's ability to support themselves and their families. Prior research has shown that transgender people face pervasive mistreatment, harassment, and discrimination in the workplace and during the hiring process. In addition to being fired, forced out of their jobs, or not hired for jobs because of their gender identity or expression, transgender people are also often subject to additional forms of mistreatment at work, such as being verbally harassed, being forced to present as the wrong gender in order to keep their jobs, or being physically attacked at work.

Respondents were asked about being out in the workplace and the level of support they received from coworkers. They were also asked how they were treated in the workplace as a transgender person, including whether they had been fired, denied a promotion, or not hired because of being transgender, whether they had been harassed or faced other forms of mistreatment, and whether they had to take actions to avoid mistreatment, such as quitting their job or delaying their transition. Throughout the chapter, notable differences in respondents' experiences based on demographic and other characteristics are reported.

- ➤ Sixteen percent (16%) of respondents who have ever been employed reported losing at least one job because of their gender identity or expression.
- ▶ Thirty percent (30%) of respondents who had a job in the past year reported being fired, denied a promotion, or experiencing some other form of mistreatment in the workplace related to their gender identity or expression, such as being harassed or attacked.

.....

- ▶ In the past year, 27% of those who held or applied for a job reported being fired, denied a promotion, or not hired for a job they applied for because of their gender identity or expression.
- ▶ Fifteen percent (15%) of respondents who had a job in the past year were verbally harassed, physically attacked, and/or sexually assaulted at work because of their gender identity or expression.
- ▶ Nearly one-quarter (23%) of those who had a job in the past year reported other forms of mistreatment based on their gender identity or expression during that year, such as being told by their employer to present as the wrong gender in order to keep their job or having employers or coworkers share private information about their transgender status with others without permission.
- ▶ More than three-quarters (77%) of respondents who had a job in the past year took steps to avoid mistreatment in the workplace, such as hiding or delaying their gender transition or quitting their job.

#### I. Outness and Support in the Workplace

Respondents were asked whether their current bosses or supervisors and their current coworkers knew they were transgender. Of respondents who currently had bosses or supervisors, 35% said that all of their current bosses or supervisors knew they were transgender, 6% reported that most knew, and 10% indicated that some knew that they were transgender. Nearly half (49%) reported that none of their bosses or supervisors knew that they

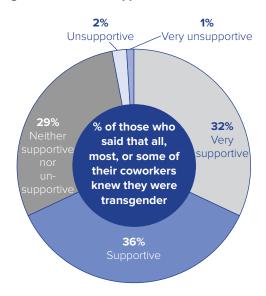
were transgender. Of respondents who currently had coworkers, less than one-quarter (23%) reported that all of their coworkers knew they were transgender, 11% reported that most of their coworkers knew, and 24% said that some of their coworkers knew they were transgender. Forty-two percent (42%) indicated that none of their coworkers knew that they were transgender.

Respondents who currently had coworkers and reported that all, most, or some of their coworkers knew that they were transgender were asked how supportive their coworkers generally were of them as a transgender person.<sup>3</sup> Responses were provided on a five-point scale from "very

EMPLOYMENT AND THE WORKPLACE

supportive" to "very unsupportive." More than two-thirds (68%) of these respondents reported that their coworkers were supportive, 29% had coworkers who were neither supportive nor unsupportive, and only 3% had unsupportive coworkers (Figure 10.1).

Figure 10.1: Level of support



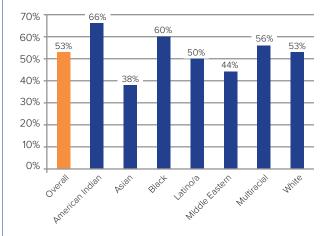
#### II. Loss of Employment During Lifetime

Eighty-one percent (81%) of respondents had worked at a job or business at some point in their lifetime.<sup>4</sup> Those respondents were asked whether they had ever experienced a loss of employment, including losing a job, being laid off, being fired, or being forced to resign, and the reasons they believed this happened.

Overall, more than half (53%) of respondents who had ever held a job experienced a loss of employment for any reason. Respondents who were living with HIV (78%) and those who have done sex work (73%) were more likely to have lost a job at some point in their lifetime. American

Indian (66%) and Black (60%) respondents (Figure 10.2), transgender women (66%), and people with disabilities<sup>5</sup> (59%) were also more likely to have ever lost a job.

Figure 10.2: Ever lost job for any reason RACE/ETHNICITY (%)



Respondents who had lost a job at some point in their lifetime were asked what they believed the reasons were for that treatment, and they selected one or more reasons from a list, such as age, race or ethnicity, and gender identity or expression (Table 10.1).

Table 10.1: Reported reasons for losing a job

Reason for losing job	% of those who have ever lost job	% of those who have been employed
Age	7%	4%
Disability	13%	7%
Income level or education	5%	2%
Gender identity or expression	30%	16%
Race or ethnicity	5%	3%
Religion or spirituality	2%	1%
Sexual orientation	13%	7%
None of the above	61%	32%

One in six (16%) respondents who have been employed reported that they had lost a job because of their gender identity or expression.<sup>6</sup> This represents 13% of the overall sample.

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American Indian (21%), multiracial (18%), and Black (17%) respondents were more likely than the overall sample to have lost a job because of their gender identity or expression (Figure 10.3). More than one-quarter of respondents who have done sex work (27%) and respondents living with HIV (26%) have lost a job because of being transgender. Transgender women (18%) were more likely than transgender men (14%) and non-binary people (7%) to have lost a job because of their gender identity or expression (Figure 10.4).

Figure 10.3: Ever lost job because of being transgender RACE/ETHNICITY (%)

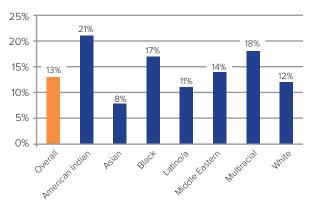
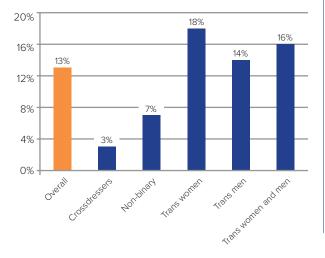


Figure 10.4: Ever lost job because of being transgender GENDER IDENTITY (%)



## III. Firing, Hiring, and Promotions in the Past Year

Seventy percent (70%) of respondents had held and/or applied for a job in the past year. Those respondents were asked if they had negative experiences related to firing, hiring, and promotions in the past year.

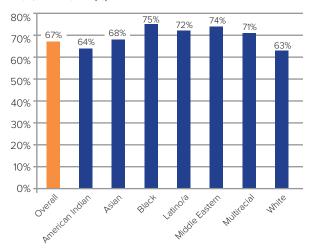
Overall, approximately two-thirds (67%) of respondents who held or applied for a job in the past year reported that they were fired or forced to resign from a job, not hired for a job that they applied for, and/or denied a promotion (Table 10.2). Respondents currently working in the underground economy, such as sex work, drug sales, or other work that is currently criminalized (78%), and people with disabilities (75%) were more likely to have had one or more of these experiences in the past year. Black (75%) and Middle Eastern (74%) respondents were also more likely to have had one or more of these experiences in the past year, in contrast to white (63%) and American Indian (64%) respondents (Figure 10.5).

Table 10.2: Fired, not hired, or denied a promotion for any reason in the past year

Occurrence in the past year	% of those who held or applied for job
Not hired for a job they applied for	61%
Denied a promotion	13%
Fired or forced to resign	12%
One or more experiences listed	67%

More than one-quarter (27%) of those who held or applied for a job in the past year reported not being hired, being denied a promotion, or being fired during that year because of their gender identity or expression.

Figure 10.5: Fired, not hired, or denied a promotion for any reason in the past year RACE/ETHNICITY (%)



Respondents who reported these experiences were asked what they believed the reasons were for that treatment. Forty-one percent (41%) of respondents who were fired or forced to resign from a job, not hired for a job that they applied for, or were denied a promotion believed that it was due to their gender identity or expression (Table 10.3). This means that 27% of all of those who held or applied for a job in the past year (or 19% of the overall sample) reported not being hired for a job they applied for, being denied a promotion, or being fired from a job in the past year because of their gender identity or expression.

Table 10.3: Reported reasons for not being hired, being denied a promotion, or being fired in the past year

Reported reasons for negative experience in the past year	Reasons for not being hired (% of those not hired)	Reasons for being denied promotion (% of those denied promotion)	Reasons for being fired (% of those fired)
Age	21%	16%	6%
Disability	7%	9%	15%
Income level or education	21%	13%	6%
Gender identity or expression	39%	49%	43%
Race or ethnicity	11%	14%	10%
Religion or spirituality	1%	3%	2%
Sexual orientation	10%	16%	14%
None of the above	41%	33%	40%

### In Our Own Voices

"Coworkers would gossip about me as news about my trans status spread through the workplace. I was treated significantly differently once people heard about me being trans. Coworkers felt they had the right to disrespect me because the owners set the tone. I became a spectacle in my own workplace."

"The day before I started work, HR sent a mass email to everyone in the office 'warning' them about my trans status. I used the women's bathroom since starting, but a month in to the job, I was called to my manager's office and told that I could not use the women's bathroom. I did not feel safe in the men's bathroom, so I told the HR manager that due to city law, I could not be denied access to the bathroom matching my gender identity. I was fired the next day for no given reason."

"I changed jobs from a high-paying one where I was not comfortable being out as a trans person to a much lower-paying one where I felt that my identity would be respected. Having a job where my gender identity is respected consistently, where I don't have to constantly fight for myself or hide myself, has improved my quality of life more than any other aspect of my transition."

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#### IV. Responses to Firing Due to Transgender Status

Respondents who reported that they had been fired in the past year because of their gender identity or expression were asked how they responded. While more than two-thirds (69%) of these respondents did not take any formal action in response, 14% filed an official complaint (Table 10.4). Respondents who filed a complaint were asked where they filed it. More than half (53%) reported that they filed a complaint with their employer's human resources or personnel department. One-third (33%) of respondents who filed complaints did so with the federal Equal Employment Opportunity Commission (EEOC), the agency that enforces federal employment nondiscrimination laws (Table 10.5).

Table 10.4: Response to being fired in the past year because of their gender identity or expression

Response to being fired	% of those fired because of their gender identity or expression
They did nothing	69%
They contacted a lawyer (see Table 10.6)	15%
They made an official complaint (see Table 10.5)	14%
They contacted a transgender, LGBT, or other group	10%
They contacted their union representative	2%
Not listed above	7%

Table 10.5: Location where respondent made an official complaint

Place complaint was filed	% of those who filed an official complaint
Employer's human resources or personnel department	53%
Equal Employment Opportunity Commission (EEOC)	33%
Employer's Equal Employment Opportunity (EEO) office	18%
Local or state human rights commission	17%
Supervisor or manager	9%
Not listed above	26%

Fifteen percent (15%) of those who were fired in the past year because of their gender identity or expression responded by contacting a lawyer. These respondents were asked what happened after they contacted the lawyer. Nearly one-third (29%) reported that they were not able to hire the lawyer. Other respondents reported that the lawyer filed a lawsuit (21%), helped them file an official complaint (14%), called or wrote a letter to their employer (10%), or advised them not to take any action (10%) (Table 10.6).

Table 10.6: Assistance provided to those who contacted a lawyer

Outcome of contacting lawyer	% of those who contacted a lawyer
They were not able to hire the lawyer	29%
Lawyer filed a lawsuit	21%
Lawyer helped them to file an official complaint	14%
Lawyer called or wrote a letter to employer	10%
Lawyer advised them to take no action (write-in response)	10%
Lawyer did nothing or did not follow up (write-in response)	7%
Not listed above	9%

# EMPLOYMENT AND THE WORKPLACE

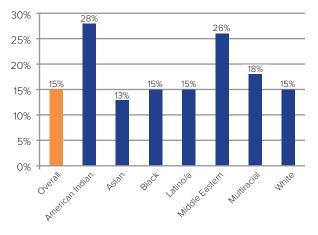
## V. Other Forms of Mistreatment in the Past Year

Respondents who held a job in the past year were asked a series of questions about other forms of mistreatment in the workplace that happened because they were transgender.

#### a. Verbal Harassment, Physical Attack, and Sexual Assault

In the past year, 15% of respondents who had held a job during that year were verbally harassed, physically attacked, and/or sexually assaulted at work because of their transgender status.<sup>7</sup> Respondents currently working in the underground economy (34%), American Indian respondents (28%), and Middle Eastern respondents (26%) were more likely to report one or more of those experiences in the past year (Figure 10.6).

Figure 10.6: Verbally harassed, physically attacked, or sexually assaulted at work in the past year RACE/ETHNICITY (%)



Fourteen percent (14%) of those who held a job in the past year were verbally harassed at work because they were transgender. Respondents who said that others can always or usually tell that they are transgender (23%) were more likely

to be verbally harassed at work in the past year, compared with those who said that others can sometimes (19%) and rarely or never (10%) tell they are transgender.

One percent (1%) of respondents were physically attacked at work in the past year because they were transgender, with higher numbers among respondents who were currently working in the underground economy (4%).

One percent (1%) reported that they were sexually assaulted at work in the past year because they were transgender. Asian (4%) and American Indian (2%) respondents and transgender women (2%) were more likely report this experience.

#### b. Other Mistreatment in the Past Year

Respondents were asked if their employer, boss, or coworkers took other negative actions in the past year because of their transgender status, such as telling them to present as the wrong gender in order to keep their jobs, removing them from direct contact with clients, or sharing private information.

Nearly one-quarter (23%) of respondents who held a job in the past year reported that they experienced one or more of those actions in the past year because of their transgender status.

One in six (16%) said that, because they were transgender, a boss or coworker shared personal information about them that should not have been shared. Six percent (6%) said that their boss gave them a negative review because they were transgender, 4% were told to present in the wrong gender in order to keep their job, and 4% said that they were not allowed to use the restroom consistent with their gender identity (Table 10.7).

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Table 10.7: Mistreatment at work due to being transgender in the past year

Mistreatment at work due to being transgender in the past year	% of those who had a job
Employer/boss or coworkers shared information about them they should not have	16%
Employer/boss gave them a negative job review	6%
Employer/boss forced them to resign	4%
Employer/boss did not allow them to use the restroom they should be using based on their gender identity	4%
Employer/boss told them to present in the wrong gender to keep their job	4%
Employer/boss removed them from direct contact with clients, customers, or patients	3%
Employer/boss could not work out an acceptable restroom situation with them	3%
Employer/boss forced them to transfer to a different position or department at their job	2%
One or more experiences listed	23%

#### c. Efforts to Avoid Discrimination

Respondents who held a job in the past year were also asked a series of questions about actions they took in order to avoid discrimination at work in the past year, including hiding their gender identity, delaying their transition, and quitting their job. More than three-quarters (77%) took one or more actions to avoid discrimination (Table 10.8).

More than three-quarters (77%) of respondents who had a job in the past year hid their gender identity at work, quit their job, or took other actions to avoid discrimination.

Table 10.8: Actions taken to avoid anti-transgender discrimination at work in the past year

Actions taken to avoid anti-transgender discrimination at work in the past year	% of those who had a job
They had to hide their gender identity	53%
They did not ask employer to use pronouns they prefer (such as he, she, or they)	47%
They delayed their gender transition	26%
They stayed in a job they would have preferred to leave	26%
They hid the fact that they had already transitioned gender	25%
They kept a job for which they were overqualified	24%
They quit their job	15%
They did not seek promotion or raise	13%
They requested transfer to a different position or department	6%
One or more experiences listed	77%

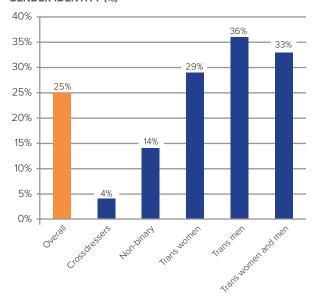
Respondents who were living in poverty<sup>8</sup> (82%), non-binary respondents (81%), and people with disabilities (81%) were more likely to take one or more of these steps to avoid discrimination.

More than half (53%) reported having to hide their gender identity at work.<sup>9</sup> Nearly half (47%) said they did not ask their employer to refer to them with correct pronouns (such as he, she, or they) out of fear of discrimination. Non-binary respondents (66%) were nearly twice as likely to avoid asking to be referred to by their correct pronouns compared to transgender men and women (34%).

More than one-quarter (26%) said that they stayed at a job that they would have preferred to leave for fear of encountering discrimination elsewhere. American Indian (40%), Black (31%), and Latino/a (28%) respondents and respondents with disabilities (30%) were more likely to stay at a job that they would have preferred to leave in order to avoid discrimination.

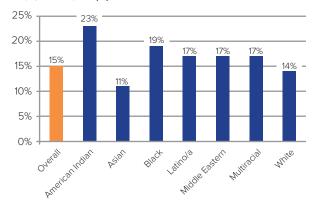
One-quarter (25%) of respondents reported that they hid the fact that they had already transitioned. In the past year, more than one-third (36%) of transgender men hid their past gender transition in the workplace in order to avoid discrimination (Figure 10.7).

Figure 10.7: Hid past transition to avoid discrimination in the past year GENDER IDENTITY (%)



Fifteen percent (15%) of respondents who held a job in the past year reported that they quit their job in order to avoid workplace discrimination. Those currently working in the underground economy (28%), American Indian respondents (23%), Black respondents (19%), and people with disabilities (21%) were more likely to quit their job to avoid discrimination (Figure 10.8).

Figure 10.8: Quit job to avoid discrimination in the past year RACE/ETHNICITY (%)



#### VI. Overall Negative Experiences in the Workplace

Overall, 30% of all respondents who held a job in the past year experienced some form of workplace discrimination during that year, including being fired or being denied a promotion because of their gender identity or expression, being harassed or assaulted at work, or experiencing one or more of the other forms of mistreatment discussed in section V of this chapter. This represents 16% of all respondents. Further, 80% of respondents who held a job in the past year reported either experiencing some form of discrimination and/or taking steps to avoid discrimination at work, representing 41% of all respondents.

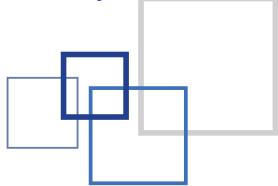
#### **Conclusion**

Respondents reported high levels of workplace discrimination based on their gender identity or expression, including losing employment opportunities, being harassed, being assaulted, and facing other forms of mistreatment because of being transgender. Many reported losing their job due to anti-transgender bias, with the experience being more likely to occur among people of color, people with underground economy experience, and people with disabilities. Many respondents who applied for or held a job in the past year reported that they were fired, denied a promotion, or not hired for a job they applied for because of their gender identity or expression. Respondents also faced substantial levels of harassment and mistreatment on the job because of their gender identity or expression, including verbal harassment, physical and sexual assault, and breaches of confidentiality. A large number of respondents felt they had to take actions to avoid discrimination, such as quitting a job or hiding their transition, despite the potential impact on their wellbeing or financial stability.

#### **ENDNOTES** | CHAPTER 10: EMPLOYMENT AND THE WORKPLACE

- Grant, J. M., Mottet, L. A., Tanis, J., Harrison, J., Herman, J. L., & Keisling, M. (2011). Injustice at Every Turn: A Report of the National Transgender Discrimination Survey. (pp. 50-71). DC: National Center for Transgender Equality & National Gay and Lesbian Task Force; Sears, B. & Mallory, C. (2011). Documented Evidence of Employment Discrimination & Its Effect on LGBT People. Los Angeles, CA: Williams Institute. Available at: http://williamsinstitute. law.ucla.edu/wp-content/uploads/Sears-Mallory-Discrimination-July-20111.pdf; Rainey, T. & Imse, E. E. (2015). Qualified and Transgender: A Report on Results of Resume Testing for Employment Discrimination Based on Gender Identity. DC: DC Office of Human Rights. Available at: http://ohr.dc.gov/sites/default/files/dc/sites/ ohr/publication/attachments/QualifiedAndTransgender\_ FullReport\_1.pdf.
- 2 Grant, et al.; Sears, et al.
- 3 Respondents were not asked about the level of support from their current boss or supervisor.
- Q. 21.1 and other questions in this chapter asked only about jobs doing legal work and excluded underground economy work, such as sex work, drug sales, and other work that is currently illegal.
- 5 "People with disabilities" here refers to respondents who identified as a person with a disability in Q. 2.20.
- 6 The survey included both "transgender status/gender identity" and "gender expression/appearance" as answer choices so that respondents could select what they felt best represented their experience. Because there was a substantial overlap of respondents who selected both reasons, and because these terms are commonly used interchangeably or with very similar meanings, responses of those who selected one or both of these reasons are collapsed for reporting as "gender identity or expression."

- 7 Respondents were asked whether they had "experienced unwanted sexual contact (such as fondling, sexual assault, or rape)" at work because they were transgender in Q. 22.3.
- 8 Respondents who are "living in poverty" represent those who are living at or near the poverty line. See the *Income and Employment* chapter for more information about the poverty line calculation.
- 9 Respondents were asked if they "had to be in the closet about [their] gender identity in the past year" in order to avoid discrimination.
- 10 This figure does not include the experience of not being hired for a job in the past year, since this figure represents adverse actions in the workplace experienced by those who had a job only. It also does not include experiences of those who applied for a job but did not work a job in the past year.



#### **CHAPTER 11**

# Sex Work and Other Underground Economy Work

any people participate in sex work, drug sales, and other activities that are currently criminalized ("underground economy") to earn an income, or in exchange for food, a place to sleep, or other goods or services. The commercial sex trade exists in a variety of forms, including street-based sex work, pornography, and escort services.¹ Participation in the sex trade is often higher among those who have faced family rejection, poverty, or unequal opportunities in employment, housing, and education.² Previous studies have documented higher levels of participation in sex work among transgender people, and in particular people of color and those facing homelessness or poverty.³ They have also found high rates of negative mental and physical health outcomes, police abuse, and experiences of violence among transgender people who have done sex work.⁴

Respondents were asked a series of questions about their participation in sex work and other underground economy work, and their interactions with law enforcement officers when they were doing sex work or when police thought that they were doing sex work. Notable differences in respondents' experiences based on demographic and other characteristics are reported throughout the chapter.

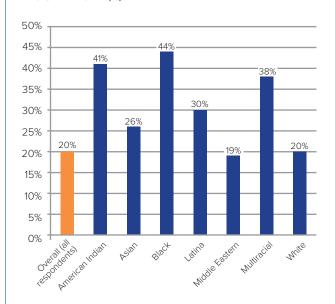
- ▶ One in five (20%) respondents have participated in the underground economy for income at some point in their lives, including in sex work, drug sales, and other currently criminalized work, and 9% did so in the past year.
- One in eight (12%) respondents have participated in sex work for income. Six percent (6%) have engaged in sexual activity for food, and 8% have done so for a place to sleep. Overall, nearly one in five (19%) respondents reported doing some type of sex work, such as for money, food, or a place to sleep.
- ► Three percent (3%) of all respondents have interacted with the police either while they were doing sex work or while police thought that they were doing sex work.
  - Of those who interacted with the police while doing or thought to be doing sex work, 86% reported some form of police harassment, abuse, or mistreatment, including being verbally harassed, physically attacked, or sexually assaulted by police.
  - Of those who interacted with the police while doing or thought to be doing sex work, 32% said that at least one of those interactions led to an arrest. Nearly half (44%) of respondents who were arrested said that police used condoms in their possession as evidence of sex work.
- One in eight (12%) respondents have earned income by selling drugs (11%) or by doing other work that is currently criminalized (2%), other than sex work.

#### I. Overall Underground Economy Participation

Respondents were asked about their participation in sex work, drug sales, and other forms of work in areas that are currently criminalized, referred to throughout this report as underground economy work.

Overall, one in five (20%) respondents had participated in the underground economy for income at some point in their lives. Undocumented residents (38%) and respondents who have lost a job because of their gender identity or expression (37%) were more likely to have participated in the underground economy. Transgender women of color were also more likely to participate in the underground economy for income, including Black (44%), American Indian (41%), multiracial (38%), and Latina (30%) respondents (Figure 11.1).

Figure 11.1: Underground economy experience among transgender women RACE/ETHNICITY (%)



One in five (20%) respondents have participated in the underground economy at some point in their lives and 9% participated in the past year.

Nearly one in ten (9%) respondents have participated in the underground economy for income in the past year (Table 11.1). Undocumented residents (29%) were more than three times as likely to have worked in the underground economy in the past year. Further, respondents who have been homeless in the past year (23%) were nearly three times as likely to have worked in the underground economy during that year.

Table 11.1: Income-based underground economy experiences

Type of work	% of respondents (past year)	% of respondents (in lifetime)
Income-based sex work	5%	12%
Drug sales	4%	11%
Other criminalized work	1%	2%
Any underground economy work	9%	20%

#### **II. Sex Work**

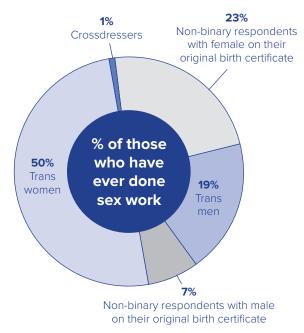
#### a. Income-Based Sex Work

One in eight (12%) respondents have done sex work for income at some point in their lifetime, meaning that they have exchanged sex or sexual activity for money or worked in the sex industry, such as in erotic dancing, webcam work, or pornography.

Of respondents who have done sex work for money in their lifetime, transgender women represent one-half (50%), non-binary people with female on their original birth certificates represent nearly one-quarter (23%), and transgender men represent 19% (Figure 11.2). While this chapter primarily highlights the experiences of transgender women of color due to their disproportionately high representation among those who have done sex work, it is also

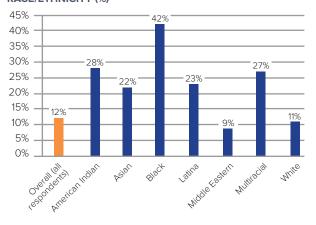
important to recognize that non-binary people with female on their original birth certificates and transgender men account for a large proportion of those in the sample who have done sex work.

Figure 11.2: Income-based sex work in lifetime GENDER IDENTITY (%)



Transgender women of color, including Black (42%), American Indian (28%), multiracial (27%), Latina (23%), and Asian (22%) women (Figure 11.3), were more likely to have participated in sex work than the overall sample. Undocumented residents (36%), those who have lost a job because of their gender identity or expression (25%), and those who have ever experienced homelessness (23%) were also more likely to have participated in sex work.

Figure 11.3: Income-based sex work among transgender women RACE/ETHNICITY (%)



# 2015 U.S. TRANSGENDER SURVEY

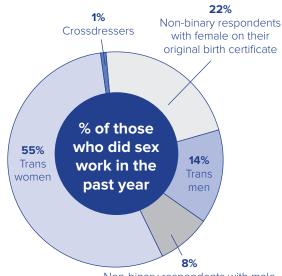
# One in eight (12%) respondents have done sex work for income, and 5% of respondents did so in the past year.

Respondents who have done income-based sex work during their lifetime were more likely to have experienced a number of challenges:

- Nearly half (45%) of respondents who have done income-based sex work were currently living in poverty, in contrast to 26% of those who have not done sex work.
- Nearly three-quarters (72%) of respondents who have done income-based sex work have been sexually assaulted in their lifetime, in contrast to those who have not done sex work (44%).
- More than three-quarters (77%) of respondents who have done income-based sex work have experienced some form of intimate partner violence, compared with 51% of those who have not done sex work.
- Respondents with sex work experience were nearly sixteen times as likely to be living with HIV (7.9%) as those who have never done sex work (0.5%), and nearly six times more likely than those in the overall sample (1.4%).

Five percent (5%) of all respondents did sex work for income in the past year. More than half (55%) of those who did income-based sex work in the past year were transgender women, 22% were non-binary people with female on their original birth certificate, and 14% were transgender men (Figure 11.4).

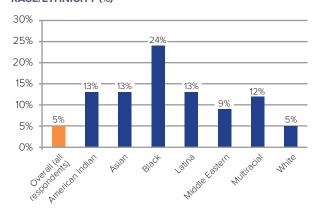
Figure 11.4: Income-based sex work in past year GENDER IDENTITY (%)



Non-binary respondents with male on their original birth certificate

Respondents who experienced homelessness in the past year (17%) were more than three times as likely to have participated in sex work during that year compared to the overall sample. Respondents who were living with HIV (32%) and undocumented residents (29%) were substantially more likely to have participated in sex work in the past year. Additionally, transgender women of color reported higher rates of sex work participation in the past year, particularly Black transgender women (24%), who were almost five times as likely to have done sex work for income in the past year (Figure 11.5).

Figure 11.5: Income-based sex work in past year among transgender women RACE/ETHNICITY (%)

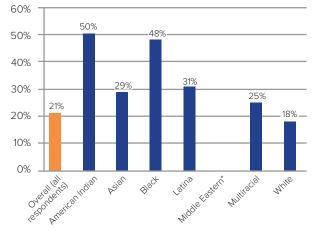


Respondents who have done sex work for income reported working in a wide range of settings, including sex work advertised online (36%), webcam work (35%), and street-based sex work (21%) (Table 11.2). Among those who have done some type of sex work, transgender women (30%) were more likely than others with sex work experience to have done street-based sex work, with women of color, including American Indian (50%), Black (48%), and Latina (31%) women, being substantially more likely to participate in street-based sex work (Figure 11.6).

Table 11.2: Type of income-based sex work

Type of sex work	% of those who have ever done sex work
Informal sex work through word of mouth, occasional hook ups with dates in my networks, or things like that	38%
Sex work advertised online	36%
Webcam work	35%
Pornography (picture or video)	28%
Fetish work	24%
Street-based sex work	21%
Phone sex	14%
Escort, call girl, or rent boy with an agency	12%
Erotic dancer or stripper	11%
Sex work advertised in magazines or newspapers	7%
Not listed above	9%

Figure 11.6: Participation in street-based sex work among transgender women who have done sex work RACE/ETHNICITY (%)



<sup>\*</sup> Sample size too low to report

### In Our Own Voices

"At 17, I ran away with no way of supporting myself. I turned to Internet prostitution, which allowed me to do things for myself that I couldn't [before], like buy girl clothes, pay out of pocket for my doctor to prescribe HRT, and put a roof over my head."

"Sometimes I slept in my truck when friends couldn't put me up at their house, and sometimes I would meet people at a bar and have sex with them to really just sleep over and shower."

"I couldn't find work. I watched one guy throw away my application literally 30 seconds after turning it in. I resorted to escorting. It's the only way to keep food in my belly and a roof over my head."

"I became a sex worker to support myself and pay for my transition. I did not want to do sex work, but I have had worse jobs that paid less."

"An officer attempted to arrest me on prostitution charges because I was at a street corner. It was roughly noon, I was holding a bag of food in my hand, and I was clearly waiting for the street light to change so I could cross the street."

2015 U.S. TRANSGENDER SURVEY

Nearly one in five (19%)
respondents participated in
sex work, such as for money,
food, a place to sleep, or other
goods of services.

#### b. Sex Work for Goods or Services

All survey respondents, including those who did not report doing sex work for income, were asked whether they had sex or engaged in sexual activity for food, for a place to sleep, for drugs, or in exchange for something else (Table 11.3).

Table 11.3: Engaged in sexual activity in exchange for goods or services

Type of activity	% of respondents (past year)	% of respondents (in lifetime)
Engaged in sexual activity for food	2%	6%
Engaged in sexual activity for a place to sleep (in someone's bed, at their home, or in their hotel room)	2%	8%
Engaged in sexual activity for drugs	1%	5%
Engaged in sexual activity in exchange for something not listed above	3%	7%

Six percent (6%) of respondents have ever engaged in sexual activity for food. Respondents living with HIV (32%) were more than five times as likely to have engaged in sexual activity for food. Undocumented residents (17%) and American Indian (15%), Black (12%), and multiracial (10%) respondents were also more likely to have engaged in sexual activity for food.

One in twelve (8%) respondents engaged in sexual activity for a place to sleep. Respondents who were living with HIV (28%), who have ever experienced homelessness (20%), or who were undocumented residents (17%) were more likely to have engaged in sexual activity for a place to sleep.

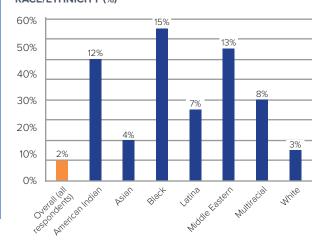
Overall, 19% participated in sex work, such as for money, food, a place to sleep, or other goods or services.

#### c. Police Interactions

All survey respondents were asked if they had ever interacted with police either while doing sex work, or when police thought they were doing sex work. One percent (1%) of respondents said that they interacted with police while participating in sex work, and an additional 2% said they did so when police thought they were doing sex work. Overall, 3% of respondents have interacted with police while doing sex work or when police thought they were doing sex work.

Transgender women of color, including Black (15%), Middle Eastern (13%), American Indian (12%), multiracial (8%), and Latina (7%) women, were more likely than the overall sample to interact with police who *thought* they were doing sex work (Figure 11.7).

Figure 11.7: Interacted with police who thought they were doing sex work among transgender women RACE/ETHNICITY (%)



SEX WORK AND OTHER UNDERGROUND ECONOMY WORK

Respondents who interacted with the police while doing sex work or when police thought they were doing sex work were asked about specific experiences they had with police. Eighty-six percent (86%) reported at least one negative experience during the interaction (Table 11.4).

Table 11.4: Interactions with police while doing or when police thought they were doing sex work

Type of interaction	% of those who interacted with police who thought they were doing sex work, or while doing sex work
Officers kept using the wrong gender pronouns (such as he, she, or they) or the wrong title (such as Mr. or Ms.)	69%
Officers verbally harassed them	65%
Officers asked questions about their gender transition (such as hormones and surgical status)	41%
Officers sexually assaulted them	27%
Officers physically attacked them	18%
Officers forced them to have sex or engage in sexual activity to avoid arrest	14%
Arrested for drugs in their possession when police stopped them for doing sex work	11%
One or more experiences listed	86%

More than two-thirds (69%) said that officers repeatedly referred to them as the wrong gender. This experience was more likely among transgender women (74%). Nearly two-thirds (65%) were verbally harassed by police.

More than one-quarter (27%) of respondents who had interacted with police in this context were sexually assaulted by an officer, including being fondled, raped, or experiencing another form of sexual assault.<sup>6</sup> Respondents who have ever experienced homelessness (34%) were more likely to be sexually assaulted by an officer. Fourteen percent (14%) also reported that they were forced to have sex or engage in sexual activity to avoid arrest.

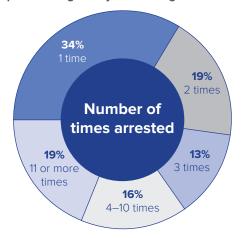
#### d. Arrest

Respondents who interacted with police while engaging in sex work or when police thought they were engaging in sex work were also asked if they were arrested during any of those interactions.

Almost one-third (32%) reported being arrested during at least one interaction. Black respondents (50%) and transgender women (40%) were more likely to report that their interaction with the police led to an arrest.

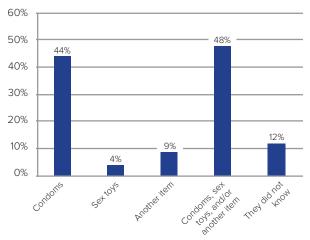
Respondents who reported being arrested were asked how many times they were arrested while they were doing sex work or when police thought they were doing sex work. Approximately one-third (34%) were arrested once, 32% were arrested two or three times, and 35% were arrested four or more times (Figure 11.8).

Figure 11.8: Number of times arrested while doing or when police thought they were doing sex work



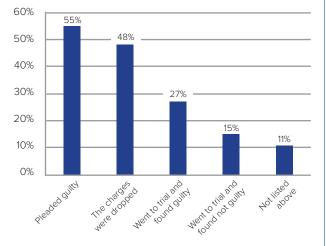
Respondents who were arrested while doing or while police thought they were doing sex work were also asked whether police considered items in their possession, such as condoms, as "evidence of prostitution." Forty-four percent (44%) said that the police considered condoms in their possession to be evidence of prostitution (Figure 11.9).

Figure 11.9: Items in possession considered as evidence when arrested (% of those arrested while doing or suspected of doing sex work)



Respondents were asked about the outcomes of their arrests. More than half (55%) of the respondents who were arrested pleaded guilty in connection to one or more of their arrests, while nearly half (48%) reported that the charges were dropped on at least one occasion (Figure 11.10).

Figure 11.10: Outcome of arrest (% of those arrested while doing or suspected of doing sex work)



#### III. Drug Sales and Other Underground Economy Work

One in eight (12%) respondents have done other work in the underground economy other than sex work at some point in their lifetime. This included those who had participated in drug sales (11%) and/or other work that is currently criminalized (2%).<sup>7</sup> Respondents who were living with HIV (27%), who have lost a job because of their gender identity or expression (22%), or have ever experienced homelessness (21%) were more likely to have been paid for underground economy work apart from sex work during their lifetime.

In the past year, 4% of all respondents have participated in drug sales, and 1% have participated in other underground economy work (other than drug sales or sex work) (see Table 11.1).

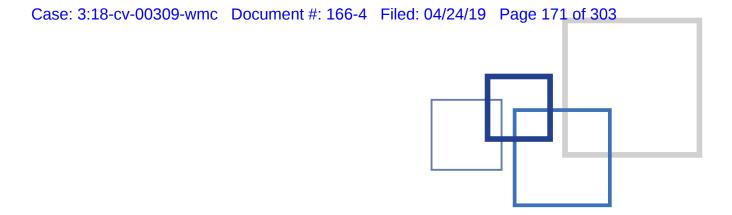
#### Conclusion

Respondents reported substantial levels of involvement in sex work and other underground economy work, particularly people of color, those living with HIV, undocumented residents, and those who have experienced homelessness. Many respondents, especially transgender women of color, also reported that police often assumed they were doing sex work, even when they were not. The vast majority of those who interacted with the police while doing sex work or while suspected of doing sex work reported being mistreated by police, including being verbally harassed, physically attacked, or sexually assaulted by law enforcement officers.

#### **ENDNOTES** | CHAPTER 11: SEX WORK AND OTHER UNDERGROUND ECONOMY WORK

- See Ditmore, M. & Thukral, J. (2011). Behind Closed Doors: An Analysis of Indoor Sex Work in New York City. New York, NY: Sex Workers Project at the Urban Justice Center). Available at: http://sexworkersproject.org/downloads/ BehindClosedDoors.pdf; Ditmore, M. & Thukral, J. (2003). Revolving Door: An Analysis of Street-Based Prostitution in New York. NY, New York: Sex Workers Project at the Urban Justice Center. Available at: http://sexworkersproject.org/ downloads/RevolvingDoor.pdf.
- 2 Amnesty International. (2016). *Amnesty International Policy on State Obligations to Respect, Protect and Fulfill the Human Rights of Sex Workers*. Available at: https://www.amnesty.org/en/documents/pol30/4062/2016/en.
- 3 Fitzgerald, E., Elspeth, S., & Hicky, D. Meaningful Work:
  Transgender Experiences in the Sex Trade. DC & NY,
  New York: Best Practices Policy, National Center for
  Transgender Equality, & Red Umbrella Project. Available
  at: http://www.transequality.org/sites/default/files/
  Meaningful%20Work-Full%20Report\_FINAL\_3.pdf;
  Amnesty International. (2016). Amnesty International Policy
  on State Obligations to Respect, Protect and Fulfill the
  Human Rights of Sex Workers. Available at: https://www.
  amnesty.org/en/documents/pol30/4062/2016/en.

- 4 Fitzgerald, et al. See note 3.
- Fespondents were asked whether they had "ever engaged in sex or sexual activity for money (sex work) or worked in the sex industry (such as erotic dancing, webcam work, or porn films)" in Q. 6.1 and whether they had done such work in the past year in Q. 6.2. This report uses the term "sex work" to refer to all work in the sex industry or involving the exchange of sexual activity for income, food, a place to sleep, or other goods or services. While many of forms of sex work are currently criminalized in the United States, some of them are not.
- 6 Respondents were asked whether they had "experienced unwanted sexual contact from an officer (such as fondling, sexual assault, or rape)" in Q. 6.6.
- 7 Respondents were asked in Q. 6.11 if they had "ever been paid for selling drugs or other work that is currently considered illegal."



# CHAPTER 12 Military Service

rior research suggests that transgender people serve in the military at a higher rate than the U.S. general population. USTS respondents with military experience were asked a series of questions about their service, their treatment as transgender service members, and their separation from the military. They were also asked about health care that they received through military providers and the Veterans Health Administration.

At the time that survey data was collected in 2015, the military still barred transgender people from serving openly in the military, and service members could be discharged simply for being transgender.<sup>2</sup> The Department of Defense announced that it was lifting the ban on June 30, 2016, with full implementation of specific policies related to transgender service members expected to be completed in 2017.<sup>3</sup> Despite the long-standing ban, thousands of transgender people have served and continue to serve in the military, many of them openly and with the support of their colleagues and commanders.

This chapter examines the experiences of current and former service members, including their interactions with leadership and health care providers as transgender people. It also explores veterans' unique experiences of separating from the military and accessing health care. Notable differences in respondents' experiences based on demographic and other characteristics are reported throughout the chapter.

- ▶ Nearly one in five (18%) respondents have served in the military, including veterans and those currently on active duty.
- ▶ Of current service members whose leadership or commanding officers knew or thought they were transgender, nearly one-quarter (23%) said that actions were taken to discharge them.
- ▶ Sixty percent (60%) of service members who separated from the military within the past ten years said that they might or would return to the military if the ban on transgender service members were lifted.
- ▶ Nearly one in five (19%) respondents who separated from the military more than ten years ago said they were discharged partly or completely because of their transgender status, and 19% left the military to avoid being mistreated or harassed as a transgender person.

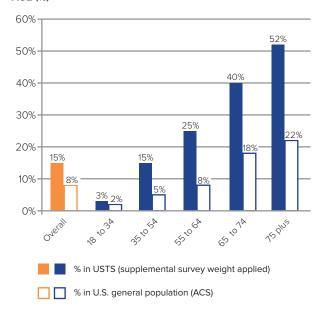
### I. Current and Past Military Service

Nearly one in five (18%) respondents in the sample have served in the military, including respondents who were currently serving in the military on active duty (0.5%), and those who were currently on active duty for training in the Reserves or National Guard (2%).<sup>4</sup> Fifteen percent (15%) of respondents were veterans, compared with 8% in the U.S. population.<sup>5</sup>

Respondents in every age group were more likely to be veterans than their counterparts in the U.S. population. More than half (52%) of respondents over the age of 75 and 40% of respondents between the ages of 65 and 74 were veterans, compared with 22% and 18% of those age groups in the U.S. population, respectively.<sup>6</sup> One-quarter (25%) of respondents between the ages of 55 and 64 were veterans, more than three times higher than that age group in the U.S. population (8%).<sup>7</sup>

Fifteen percent (15%) of respondents between the ages of 35 and 54 were veterans, which was three times higher than the same age group in the U.S. population (5%)<sup>8</sup> (Figure 12.1).

Figure 12.1: Veteran status AGE (%)



Among those with past or current military service, crossdressers (33%), transgender women (23%), and non-binary people with male on their original birth certificate (22%) were more likely to have served, compared with transgender men (8%) and non-binary people with female on their original birth certificate (2%) (Figure 12.2). White (21%), American Indian (20%), and Middle Eastern (20%) respondents were more likely to have served in the military, while Asian (7%) and Latino/a (7%) respondents were less likely (Figure 12.3). Multiracial respondents were ten times as likely as the overall sample to currently be on active duty, with 5% on active duty at the time they took the survey.

Figure 12.2: Past or current military service GENDER IDENTITY (%)

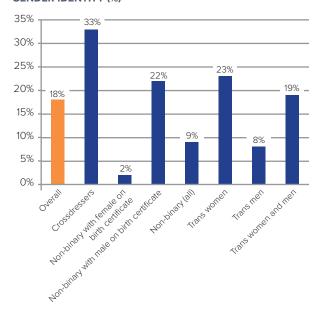
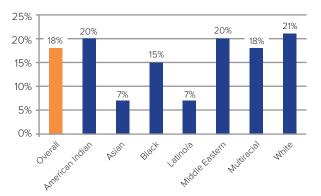


Figure 12.3: Past or current military service RACE/ETHNICITY (%)



## Fifteen percent (15%) of respondents were veterans, compared with 8% in the U.S. population.

Of those who reported military service, 2% were still serving. Nearly one-third (31%) of those who were no longer serving separated from military service within the past ten years, and 69% separated from military service more than ten years ago.

#### **II. Branch of Service**

Current and former service members were asked to identify their current or most recent branch of service. Twenty-eight percent (28%) of these respondents currently or most recently served in the Army, 22% in the Navy, 18% in the Air Force, 7% in the Marine Corps, and 1% served in the Coast Guard. Nearly one-quarter (24%) served in the Reserves or the National Guard (Table 12.1).

Table 12.1: Current or most recent branch of service

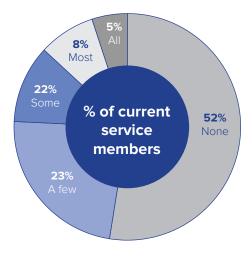
Branch of service	% of current or former service members	
Air Force	18%	
Air Force Reserve	2%	
Air National Guard	2%	
Army	28%	
Army Reserve	8%	
Army National Guard	8%	
Coast Guard	1%	
Coast Guard Reserve	<1%	
Marine Corps	7%	
Marine Corps Reserve	1%	
Navy	22%	
Navy Reserve	3%	

#### III. Outness or Being Perceived as Transgender

Current service members<sup>9</sup> were asked how many people in the military (with the exception of other transgender people) thought or knew that they were transgender.<sup>10</sup>

More than half (52%) of current service members said that, as far as they knew, no one else thought or knew that they were transgender. Approximately one-third (34%) of current service members indicated that a few or some people in the military thought or knew that they were transgender, and 13% indicated that most or all people in the military thought or knew that they were transgender (Figure 12.4).<sup>11</sup>

Figure 12.4: Number of people in the military who thought or knew that respondent was transgender



More than half (52%) of current service members said that, as far as they knew, no one else thought or knew that they were transgender.

#### IV. Leadership Response to Transgender Status

Among current service members who said that a few, some, most, or all others in the military thought or knew they were transgender, 48% indicated that their leadership or commanding officer thought or knew that they were transgender.

These respondents were asked about the ways in which their leadership or commanding officer responded to them being transgender, and they selected one or more response. Many reported that their leadership or commanding officer responded to their transgender status in a variety of positive ways, including supporting their name change (47%) and supporting their transition-related medical treatment (36%). Thirty percent (30%) reported that their leadership or commanding officer ignored their transgender status or looked the other way. Approximately one-quarter (23%) reported that their leadership or commanding officer had taken actions to discharge them (Table 12.2).

One-third (33%) of these respondents wrote in responses describing additional actions their leadership or commanding officers took because they thought or knew the respondent was transgender. Their write-in responses included several positive actions, such as supporting their social transition or their use of pronouns and uniforms that were consistent with their gender identity. These respondents also offered several additional negative actions, such as forcing respondents to present in a way that was inconsistent with their gender identity, forbidding them from discussing their transgender status with anyone else, passing them over for awards and duties, and subjecting them to administrative discipline.

Table 12.2: Response of leadership and/or commanding officer to being transgender

Leadership or commanding officers' response	% of current service members whose commanding officer thought/knew they were transgender
Supported name change	47%
Supported medical treatment	36%
Ignored or looked the other way	30%
Took actions to discharge them	23%
Not listed above	33%

### V. Separation from Military Service

Veterans were divided into two groups for the purposes of analysis: those who separated within the past ten years and those who separated more than ten years prior to taking the survey. The two groups were given distinct questions based on a consideration of the types of experiences a service member may have encountered during their service and the changing nature of the military.<sup>12</sup>

#### a. Type of Discharge

Respondents who separated from military service more than ten years ago<sup>13</sup> were asked about the reasons for their separation from service, including the type of discharge they received. More than three-quarters (79%) of these respondents reported being honorably discharged, and the remaining 21% reported a variety of other types of discharges (Table 12.3).

Table 12.3: Type of discharge

Discharge	% of veterans who separated more than 10 years ago
Honorable	79%
General	7%
Medical	6%
Other-than-honorable	3%
Entry level separation	2%
Bad conduct	1%
Retired	1%
Dishonorable	<1%
Not listed above	2%

### In Our Own Voices

"I began to accept myself as a woman. I was happier than I ever had been before. But the army didn't share my enthusiasm. A year after returning from deployment, I was kept in under penal conditions. I was demoted from a sergeant to a private, the lowest rank in the army."

"I am repeatedly harassed in my workplace, and am continually required to conceal my transgender status. When I sought assistance from the Equal Opportunity Office, I was told that they were unable to help because transgender individuals are not protected against harassment in the military."

#### b. Discharged Because of Transgender Status

While 81% of respondents who had separated from service more than ten years prior reported that they did not believe their discharge was related to being transgender, 19% believed their discharge was either partially related (14%) or completely related (5%) to being transgender.

Respondents who indicated that their discharge was related to being transgender were less likely to have been honorably discharged. Eighty-six percent (86%) of those who said their discharge was not related to their transgender status were honorably discharged, while only 45% of those who

said their discharge was partially related to being transgender and 51% of those who indicated that it was completely related were honorably discharged.

Respondents with female on their original birth certificate (24%) were more likely to say that their discharge was partially or completely related to being transgender than those with male on their original birth certificate (17%). Latino/a (28%) and Black (24%) respondents were also more likely to report that their transgender status was a factor in their discharge, compared with white (16%) respondents.

Even though these discharges took place more than ten years ago, the experience of being discharged partly or completely because of one's transgender status was associated with a variety of negative outcomes affecting respondents at the time they took the survey. Respondents who were currently living in poverty (29%) or currently working in the underground economy (34%) were more likely to say that their discharge was completely or partially connected to their transgender status, as were respondents who were currently experiencing serious psychological distress (28%).

#### c. Separated to Transition or Avoid Harassment

Nearly one in ten (9%) respondents who separated from military service more than ten years ago left the service in order to transition, and an additional 19% said they left the service to avoid being mistreated or harassed as a transgender person.

Differences emerged by race, where Latino/a (28%) and Black respondents (26%) were more likely to have left to avoid mistreatment or harassment.

Approximately one-third (32%) of those who were currently living in poverty and more than one-third of those who have done sex work (38%) also left the military to avoid mistreatment or harassment.

### VI. Name Change on Discharge Papers

Respondents who separated from military service more than ten years earlier were also asked if they had changed their name on their military discharge papers, known as the DD 214. Two percent (2%) applied for and received an updated DD 214 with a new name, or they received a DD 215 (an alternative form used to correct errors in a DD 214) with their new name. Six percent (6%) applied for a name change on their military discharge papers, but their request was denied. The remaining 92% had not tried to change their name on their military discharge papers.

#### VII. Health Care Treatment from Military Providers

Current service members and veterans who separated from military service within the ten years prior to taking the survey were asked whether they had received health care related to gender transition from a military provider, not including the Veterans Health Administration. Twelve percent (12%) had received mental health treatment related to gender transition from a military provider, and 4% had received medical treatment related to gender transition other than mental health treatment, such as hormone therapy or surgical care, from a military provider.

Even though this survey was conducted prior to the Department of Defense's announcement of plans to allow transgender people to serve openly, more than one-quarter (28%) of all current service members reported taking hormones for their gender identity or gender transition at the time they participated in the survey. Among these

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current service members, 28% reported getting their hormones from an on-post medical doctor and/or pharmacy. Nearly three-quarters (74%) received their hormones through an off-post medical doctor, and 57% received them through an off-post pharmacy (Table 12.4).

Table 12.4: Source of hormones

Source of hormones	% of current service members who take hormones
Off-post medical doctor	74%
Off-post pharmacy	57%
On-post pharmacy	15%
Friends, online, or other non-licensed sources	15%
On-post medical doctor	13%

Current services members were asked whether a military medical provider, including any mental health provider, had reported to their commanding officer that they were transgender or recommended them for discharge. Of current service members whose providers knew they were transgender, 486% reported no action being taken by military medical or mental health providers. However, 8% said that their provider reported their transgender status to their commander, and 12% said that their provider recommended them for discharge.

#### VIII. Veterans Health Care

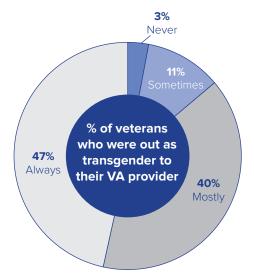
Veterans who separated from the military more than ten years ago were asked about their experiences receiving health care through the Veterans Health Administration (VA).<sup>15</sup>

Forty percent (40%) of former service members have received health care through the VA, 75% of whom were currently receiving care through the VA. Of those who received health care through the

VA at any point, more than half (56%) received care related to gender transition.

Nearly three-quarters (72%) indicated that they were out to their VA providers as transgender. Of those who were out to their VA providers as transgender, almost half (47%) reported that they were always treated respectfully as a transgender person, and 40% said that they received mostly respectful care. Eleven percent (11%) reported that they were sometimes treated respectfully, and 3% said that they were never treated respectfully (Figure 12.5).

Figure 12.5: Frequency of respectful treatment at the VA



#### IX. Impact of Repealing Ban on Transgender Service

At the time the survey was taken, the military had not yet announced it would let transgender people serve openly. Current military service members were asked what they would do if the military allowed transgender people to serve openly. Nearly one-quarter (24%) said that they would start to transition while still serving, and 18% said that they would finish the transition that they

had already started while continuing to serve. Additionally, 21% reported that they had already transitioned (Table 12.5).

Table 12.5: What respondent would do if open service in the military was allowed for transgender people

What they would do if allowed to serve openly	% of current service members
They would start to transition while still serving	24%
They have already transitioned	21%
They would finish the transition they already started and continue to serve	18%
They would leave the military to transition and not return	6%
They do not want to transition	6%
They would leave the military to transition and then return to service	3%
They would not finish the transition they already started and continue to serve	1%
Not listed above	21%

Veterans who separated from the military within the past ten years were asked whether they would return to military service if transgender people were allowed to serve. Nearly one-third (30%) of these respondents indicated that they would return, 30% said that they might return, and the remaining 39% reported that they would not return to military service. Transgender men (42%) were more likely than transgender women (25%) and non-binary people (18%) to say that they would return to service.

#### Conclusion

Despite a ban on transgender service members at the time the survey was administered, nearly one in five respondents reported having served in the military, and respondents were nearly twice as likely to be veterans as the general U.S. population. The findings indicated that a majority of current service members were interested in serving openly as transgender people, including those who would transition during their military service. Responses also indicated diverse experiences of acceptance and rejection of transgender people in military and veteran settings by military officials, direct superiors, and health care providers. The results suggest that lifting the ban on transgender service members and implementing new policies could lead to a substantial number of current and former service members continuing or resuming their military service.

#### **ENDNOTES** | CHAPTER 12: MILITARY SERVICE

- 1 Gates, G. J. & Herman, J. L. (2014). Transgender Military Service in the United States. Los Angeles, CA: Williams Institute. Available at: http://williamsinstitute.law.ucla.edu/wp-content/uploads/Transgender-Military-Service-May-2014.pdf; Blosnich, J. R., Brown, G. R., Shipherd, J. C., Kauth, M., Piegari, R. I., & Bossarte, R. M. (2013). Prevalence of gender identity disorder and suicide risk among transgender veterans utilizing Veterans Health Administration care. American Journal of Public Health, 103(10), e27–e32; Shipherd, J. C., Mizock, L., Maguen, S., & Green, K. E. (2012). Male-to-female transgender veterans and VA health care utilization. International Journal of Sexual Health, 24(1), 78–87
- 2 Although the ban is described in this chapter as being one that prevented "transgender people from serving openly in the military," in actuality, the ban categorically barred transgender people from serving, regardless of whether or not they were open about being transgender. However, it is clear that tens of thousands of transgender people chose to serve in the military despite the ban, and many had to hide their identity to do so. Therefore, the ban is being described here as relating to open service as a transgender person.
- 3 See e.g., Rosenberg, M. (2016, June 30). Transgender people will be allowed to serve openly in military. *The New York Times*. Available at: http://www.nytimes. com/2016/07/01/us/transgender-military.html.
- In this section of this chapter, the percentages of respondents who have served or are currently serving in the U.S. Armed Forces have been weighted to reflect the age and educational attainment of the U.S. population in addition to the standard survey weight. The USTS sample differs substantially from the U.S. population in regard to age and educational attainment, and therefore, this additional weight is applied in order to provide a more accurate comparison to the percentage of U.S. adults who have served in the armed forces, as reported in the American Community Survey. See the *Methodology* and *Portrait of USTS Respondents* chapters for more information about the application of the supplemental survey weight.
- 5 U.S. Census Bureau. (2015). American Community Survey 1-Year Estimates: Veteran status. Available at: https://factfinder.census.gov/faces/tableservices/ jsf/pages/productview.xhtml?pid=ACS\_15\_1YR\_ S2101&prodType=table.
- 6 U.S. Census Bureau. See note 5.
- 7 U.S. Census Bureau. See note 5.
- 8 U.S. Census Bureau. See note 5.
- 9 "Current service members" includes individuals who were (1) currently serving on active duty, (2) only on active duty for training in the Reserves or National Guard, or (3) no longer on active duty but had been in the past and were still serving in the military. See Q. 2.17.

- 10 Q. 8.9 asked, "How many people in the military (who aren't trans) believe you are trans?" In the context of the questions in this section, this question was intended to assess how many people were out as transgender in the military by determining if other non-transgender people thought or knew that they were transgender.
- 11 This question (Q. 8.9) did not distinguish between service members who were not out or perceived as transgender because they were not living according to their gender identity, and those who were already living full time according to their gender identity but did not disclose the fact that they had previously transitioned. However, 47% of service members who said that no one in the military thought or knew they were transgender also reported that they were living full-time in Q. 1.12, suggesting that a substantial number of respondents who were not out to others in the military were living according to their gender identity without disclosing their past transition.
- During the development of the survey questionnaire, the research team consulted with individuals and groups with subject-matter expertise in LGBT military service in general, and transgender military service in particular. After consultation, the research team chose to divide those who had separated from service into two groups to evaluate the experiences that each group might have had based on their time of service and separation. It was determined that those who had separated from service within the past ten years were serving in a time of changing societal and military culture and policies—including the repeal of "Don't Ask, Don't Tell," permitting lesbian, gay, and bisexual (but not transgender) service members to serve openly—and may have had different experiences as a result. This group may have also had different experiences with transitioning, receiving medical care for transition- and non-transitionrelated health care, and eligibility to return to service. The two groups were directed to specific questions accordingly.
- 13 Those who separated within the past ten years should have received questions 8.12–8.21 (which covered the reasons for separation and the nature of their discharge, VA health care, and military discharge papers) to evaluate the differences in experiences between them and those who separated more than ten years prior to participating in the survey. However, due to a programming error, respondents who separated within the past ten years did not receive these questions. Therefore, results of questions that addressed veterans' issues only reflected the experiences of those who separated more than ten years prior and likely underestimated certain experiences reported in this section.
- 14 Thirty-seven percent (37%) of current service members said that the question did not apply to them, as none of their military health providers knew that they were transgender, while 63% indicated that at least one military health provider knew they were transgender.
- Veterans who separated from the military within the past ten years did not receive this question due to a programming error. See note 13.

# CHAPTER 13 Housing, Homelessness, and Shelter Access

ousing is one of the most vital needs all people share. However, many transgender people have faced discrimination when seeking housing, and are vulnerable to actions such as eviction because of their transgender status. Such discrimination, in addition to family rejection and other risk factors, can lead to housing instability and higher rates of homelessness. For transgender people who experience homelessness, shelters present additional problems and often are unsafe environments. Previous studies have found that shelters frequently turn transgender people away because of their gender identity, or require them to stay in facilities that are inappropriate for their gender, often putting them at further risk of violence and harassment.<sup>2</sup>

This chapter explores respondents' current living arrangements and their experiences with homelessness, as well as with specific forms of housing discrimination and instability occurring in the past year because of their transgender status. It also examines respondents' experiences with homelessness in the past year, including access to shelters and the treatment they received in those shelters as transgender people. Notable differences in respondents' experiences based on demographic and other characteristics are reported throughout the chapter.

▶ Only 16% of respondents owned their homes, in contrast to 63% in the U.S. population.

.....

- ▶ Nearly one-third (30%) of respondents have experienced homelessness at some point in their lives. One in eight (12%) experienced homelessness in the past year because of being transgender.
- ▶ Nearly one-quarter (23%) of respondents experienced some form of housing discrimination in the past year, such as being evicted from their home or denied a home or apartment because of being transgender.
- More than one-quarter (26%) of respondents who were homeless in the past year avoided staying in homeless shelters because they feared they would be mistreated as a transgender person. Additionally, six percent (6%) were denied access to a shelter, including 4% who were denied access due to being transgender.
- Seventy percent (70%) of those who stayed in a shelter in the past year reported some form of mistreatment because of being transgender.
  - More than half (52%) of those who stayed at a shelter in the past year were verbally harassed, physically attacked, and/or sexually assaulted because of being transgender.
  - Nearly one in ten (9%) respondents were thrown out once the shelter staff found out that they were transgender, and 44% decided to leave the shelter because of poor treatment or unsafe conditions.
  - One-quarter (25%) decided to dress or present as the wrong gender in order to feel safe in a shelter, and 14% said that the shelter staff forced them to dress or present as the wrong gender in order to stay at the shelter.

# HOUSING, HOMELESSNESS, AND SHELTER ACCESS

#### I. Current Living Arrangements

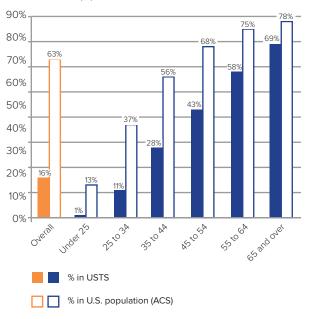
Respondents were asked what their current living arrangements were at the time they participated in the survey. Nearly half (44%) of respondents were living in a house, apartment, or condo they rented, either alone or with others, which was the most commonly reported living arrangement. Seventeen percent (17%) had not yet left home and were living with their parents or the family they grew up with (Table 13.1).

Table 13.1: Current living arrangements

Current living arrangements	% of respondents
Living in house, apartment, or condo they rent (alone or with others)	44%
Living with parents or family they grew up with because they have not yet left home	17%
Living in house, apartment, or condo they own (alone or with others)	16%
Living temporarily with friends or family because they cannot afford their own housing	9%
Living in campus or university housing	7%
Living with a partner, spouse, or other person who pays for the housing	5%
Living on the street, in a car, in an abandoned building, in a park, or a place that is NOT a house, apartment, shelter, or other housing	<1%
Living in a shelter (including homeless, domestic violence, or other type of emergency shelter) or in a hotel or motel with an emergency shelter voucher	<1%
Living in transitional housing or a halfway house	<1%
Living in a hotel or motel that they pay for	<1%
Living in military barracks	<1%
Living in a nursing home or other adult care facility	<1%
Living in a foster group home or other foster care	<1%
Living in a hospital	<1%
Not listed above	2%

In contrast to the 63% homeownership rate in the U.S. at the time of the survey,<sup>3</sup> USTS respondents were nearly four times less likely to own a home, with only 16% reporting that they were living in a house, apartment, or condo that they owned. A large difference in the rate of homeownership was consistent across age groups (Figure 13.1).<sup>4</sup>

Figure 13.1: Homeownership rate CURRENT AGE (%)

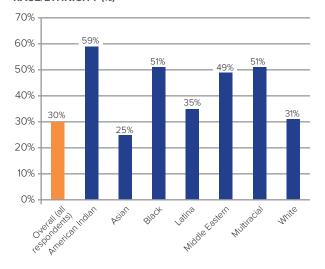


Respondents also reported substantial housing instability. Nearly one in ten (9%) respondents were living temporarily with friends or family because they could not afford their own housing. Approximately half of one percent (0.53%) of respondents were homeless at the time they participated in the survey, including those who were living in a shelter (other than a domestic violence shelter), or on the street. This was three times the rate of current homelessness among adults in the U.S. population (0.18%), as reported by the Department of Housing and Urban Development.<sup>5</sup>

# II. Homelessness **During One's Lifetime**

Nearly one-third (30%) of respondents have experienced homelessness during their lifetime, including those who have stayed in a shelter, lived on the street, lived out of a car, or stayed temporarily with family or friends because they could not afford housing. The homelessness rate was substantially higher among respondents whose immediate family had kicked them out of the house, with nearly three-quarters (74%) of these respondents experiencing homelessness. The homelessness rate was also nearly twice as high among respondents who have done sex work (59%) and those living with HIV (59%), as well as respondents who have lost their job because of their gender identity or expression (55%). Transgender women of color, including American Indian (59%), Black (51%), multiracial (51%), and Middle Eastern (49%) women, also experienced especially high rates of homelessness (Figure 13.2).

Figure 13.2: Lifetime homelessness rate among transgender women RACE/ETHNICITY (%)



# III. Housing Discrimination and Homelessness in the Past Year

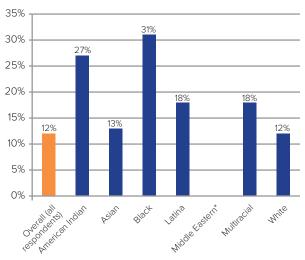
Respondents were asked about specific experiences with housing discrimination and instability in the past year, such as being evicted or being homeless, because they were transgender (Table 13.2).6

Table 13.2: Housing situations that occurred in the past year because of being transgender

Housing situation	% of people to whom situation applied
They had to move back in with family members or friends	20%
They slept in different places for short periods of time (such as on a friend's couch)	15%
They had to move into a less expensive home or apartment	13%
They experienced homelessness	12%
They were denied a home or apartment	6%
They were evicted from a home or apartment	5%
One or more experiences listed	30%

One in eight (12%) respondents reported experiencing homelessness in the past year as a result of anti-transgender bias. Those currently working in the underground economy (such as sex work, drug sales, and other work that is currently criminalized) (37%), undocumented residents (32%), and those living with HIV (27%) were more likely to report experiencing homelessness in the past year because they were transgender. Transgender women of color, including Black (31%), American Indian (27%), multiracial (18%), and Latina (18%) women, were substantially more likely to report being homeless in the past year because of being transgender (Figure 13.3).

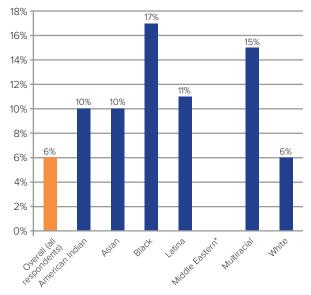
Figure 13.3: Homelessness in the past year because of being transgender among transgender women RACE/ETHNICITY (%)



\*Sample size too low to report

Six percent (6%) of respondents were denied a home or apartment in the past year because they were transgender, with transgender women of color, including Black (17%), multiracial (15%), and Latina (11%) women, being more likely to have this experience (Figure 13.4).

Figure 13.4: Denial of home/apartment in the past year due to being transgender among transgender women RACE/ETHNICITY (%)



\*Sample size too low to report

# In Our Own Voices

"I was ejected from my apartment while I was out of town after my landlord discovered I was trans. The apartment was empty when I returned home."

"I lost my job after I came out as transgender. I became homeless for about year. I never stayed in a shelter because I feared harassment."

"When I was 18, I ran away from my abusive parents who had been violent toward me because of my sexuality and gender expression. I became homeless for several years, traveling all over the country, stealing food and sleeping in abandoned buildings."

"When I go to shelters, I am admonished and told that I should return to 'being a woman' in order to use the shelter system."

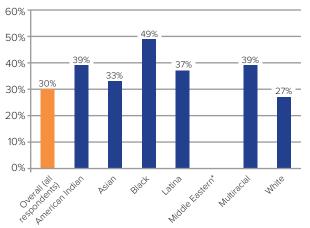
"I've tried shelters. The men's ones aren't safe for trans men: if those men find out who you are, you're opening yourself up to physical and sexual violence. And when I turned to the women's shelters, I was too masculine to make the women comfortable."

# Five percent (5%) of respondents were evicted from their home in the past year because of antitransgender bias.

Five percent (5%) of respondents were evicted from their home or apartment in the past year because of anti-transgender bias. Differences emerged by demographic characteristics, where undocumented residents (18%), people with disabilities<sup>7</sup> (8%), and people of color, including American Indian (9%) and Black (9%) respondents, were more likely to report this experience.

Overall, nearly one-third (30%) of respondents to whom these housing situations applied—23% of all respondents—experienced one or more forms of housing discrimination or instability in the past year because they were transgender. Respondents who were currently working in the underground economy (59%) and those who had been kicked out of the house by their family at some point in their lives because they were transgender (59%) were nearly twice as likely to report one or more of these experiences. Undocumented residents (50%) and transgender women of color were also more likely have had one or more of these experiences, including Black (49%), multiracial (39%), American Indian (39%), and Latina (37%) women (Figure 13.5).

Figure 13.5: Any housing discrimination and/or instability in past year due to being transgender among transgender women RACE/ETHNICITY (%)



#### IV. Shelters

#### a. Access to Shelters

Respondents who experienced homelessness in the past year because of their transgender status were asked whether they had gone to a homeless shelter during that year (Table 13.3).

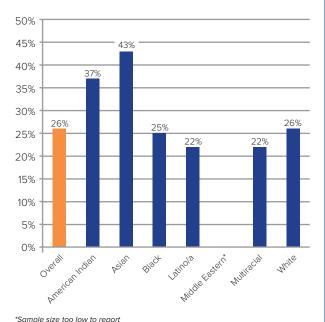
Table 13.3: Experiences with homeless shelters in the past year

Experiences with homeless shelters	% of people who were homeless
They sought shelter and stayed at one or more shelters	10%
They sought shelter and were denied access to one or more shelters	6%
They did not seek shelter, because they feared mistreatment as a transgender person	26%
They did not seek shelter for other reasons	59%

One in ten (10%) respondents sought shelter and stayed at one or more shelters in the past year. Higher percentages were noted among respondents living with HIV (22%) and American Indian (23%) and Black (15%) respondents.

More than one-quarter (26%) did not seek shelter because they feared being mistreated as a transgender person in the past year. Asian (43%) and American Indian (37%) respondents were more likely to report avoiding a shelter for this reason, in contrast to other people of color, such as Black (25%) and Latino/a (22%) respondents (Figure 13.6). Respondents currently working in the underground economy (36%), and respondents whose families had kicked them out of the house for being transgender (35%) were more likely to avoid seeking shelter for fear of being mistreated.

Figure 13.6: Did not seek shelter for fear of mistreatment as a transgender person in the past year RACE/ETHNICITY (%)



Sumple size too low to report

Six percent (6%) of respondents were denied access to a shelter in the past year. Transgender women of color were more likely to be denied access to a shelter, with multiracial women (30%) being five times as likely, and Black women (13%) being more than twice as likely. Those who were currently working in the underground economy (13%) were also more likely to be denied access to a shelter.

Respondents who were denied access to one or more shelters in the past year were asked what they believed the reasons were for that treatment, and they selected one or more reasons from a list, such as age, race or ethnicity, and gender identity. Nearly three-quarters (74%) believed that they were denied access to a shelter because of their gender identity or expression.<sup>8</sup> This represents 4% of those who were homeless in the past year (Table 13.4).

Seven out of ten (70%) respondents who stayed at a shelter in the past year faced some form of mistreatment, such as being forced out, harassed, or attacked because of being transgender.

Table 13.4: Reported reasons for being denied access to one or more shelters

Reason for denial	% of those denied access to shelter
Age	7%
Disability	8%
Income level or education	5%
Gender identity or expression	74%
Race or ethnicity	4%
Religion or spirituality	4%
Sexual orientation	17%
None of the above	19%

#### b. Treatment in Shelters

Respondents who stayed at one or more shelters in the past year received questions about how they were treated at the shelter(s) as a transgender person. Seventy percent (70%) encountered at least one negative experience based on their transgender status in the past year, such as being forced out, harassed, or attacked because they were transgender.

Nearly one in ten (9%) respondents who stayed at a shelter in the past year were thrown out after the shelter staff found out that they were transgender. Forty-four percent (44%) decided to leave the shelter because of poor treatment or unsafe conditions, even though they had no other place to go. One-quarter (25%) of respondents decided to dress or present as the wrong gender in order to feel safe in a shelter, and 14% said that the shelter staff forced them to dress or present as the wrong gender in order to stay at the shelter (Table 13.5).

Table 13.5: Experiences while staying in homeless shelters in the past year

Experiences while staying in homeless shelters	% of people who stayed in a shelter
They left because of poor treatment or unsafe conditions, even though they had nowhere else to go	44%
They decided to dress or present as the wrong gender to feel safe in shelter	25%
The shelter required them to dress or present as the wrong gender	14%
They were thrown out after shelter staff learned they were transgender	9%
One or more experiences listed	58%

Respondents who stayed at a homeless shelter in the past year were also asked whether they were verbally harassed, physically attacked, or sexually assaulted<sup>9</sup> at the shelter because they were transgender. Nearly half (49%) reported that they were verbally harassed because they were transgender. Nearly one-fifth (19%) were physically attacked, and 17% were sexually assaulted at the shelter because they were transgender (Table 13.6).

Table 13.6: Verbal harassment, physical attack, and sexual assault in homeless shelters in the past year because they were transgender

Experiences while staying in homeless shelters	% of people who stayed in a shelter
Verbally harassed	49%
Physically attacked	19%
Sexually assaulted	17%
One or more experiences listed	52%

#### Conclusion

Respondents reported high rates of homelessness both in their lifetime and the past year. The results also indicated that a substantial number of respondents experienced housing discrimination and housing instability in the past year based on their transgender status, with higher rates among transgender women of color, people living with HIV, people who have been kicked out of their homes by their families, and respondents currently working in the underground economy. Many of those who experienced homelessness in the past year reported that they avoided using a shelter because they feared being mistreated as a transgender person, and those who did use a shelter in the past year faced high rates of mistreatment based on their transgender status, such as being kicked out of the shelter, being verbally harassed, physically attacked, or sexually assaulted.

# HOUSING, HOMELESSNESS, AND SHELTER ACCESS

#### **ENDNOTES** | CHAPTER 13: HOUSING, HOMELESSNESS, AND SHELTER ACCESS

- See e.g., Davidson, C. (2014). Gender minority and homelessness. In Focus: A Quarterly Research Review of the National Health Care for the Homeless Council, 3(1). Available at: http://www.nhchc.org/wp-content/ uploads/2014/10/in-focus\_transgender\_sep2014\_final. pdf; Durso, L. E. & Gates, G. J. (2012). Serving Our Youth: Findings from a National Survey of Service Providers Working with Lesbian, Gay, Bisexual, and Transgender Youth who are Homeless or at Risk of Becoming Homeless. Los Angeles, CA: Williams Institute. Available at: http://williamsinstitute.law.ucla.edu/wp-content/uploads/ Durso-Gates-LGBT-Homeless-Youth-Survey-July-2012.pdf; Grant, J. M., Mottet, L. A., Tanis, J., Harrison, J., Herman, J. L., & Keisling, M. (2011). Injustice at Every Turn: A Report of the National Transgender Discrimination Survey. (p. 112). DC: National Center for Transgender Equality & National Gay and Lesbian Task Force.
- 2 Grant, et al.; Rooney, C., Durso, L. E., & Gruberg, S. (2016). Discrimination Against Transgender Women Seeking Access to Homeless Shelters. DC: Center for American Progress. Available at: https://www.americanprogress. org/issues/lgbt/report/2016/01/07/128323/discriminationagainst-transgender-women-seeking-access-to-homelessshelters/
- 3 U.S. Census Bureau. (2015). American Community
  Survey 1-Year Estimates: Homeownership Rate by Age
  of Householder. The ACS homeownership rate include
  ages 15 and older, in contrast to the USTS rate, which
  includes respondents who are 18 and older. Because
  the ACS includes people under 18 years of age, an exact
  comparison to the USTS sample could not be made.
  Therefore, this comparison should be interpreted with
  caution.
- 4 U.S. Census Bureau. (2015). American Community Survey 1-Year Estimates: Homeownership Rate by Age of Householder. The ACS homeownership rate for the "under 25" age group includes those who are 15–24 years of age, in contrast to the USTS rate, which includes respondents who are 18–24 years of age. See note 3.

- 5 The homelessness point-in-time estimate is based on January 2015 data. Department of Housing and Urban Development. (2015). 2015 Annual Homelessness Assessment Report (AHAR) to Congress. Available at: https://www.hudexchange.info/resources/ documents/2015-AHAR-Part-1.pdf. Calculation is based on the 436,921 people over the age of 18 who were homeless on a given night in 2015 and the January 2015 estimated adult population (247,492,492).
- 6 Respondents were given the choice of answering "yes,"
  "no," or "does not apply to me" for each housing scenario
  listed in Q. 23.2. They were instructed to select "does
  not apply to me" if the housing situation could not have
  happened to them in the past year. For example, those
  who did not rent a home in the past year could not have
  been evicted, and were instructed to select "does not
  apply to me" for that question. The results reported in this
  section do not include those who answered "does not
  apply to me" for each of the housing situations.
- 7 "People with disabilities" here refers to respondents who identified as a person with a disability in Q. 2.20.
- 8 The survey included both "transgender status/gender identity" and "gender expression/appearance" as answer choices so that respondents could select what they felt best represented their experience. Because there was a substantial overlap of respondents who selected both reasons, and because these terms are commonly used interchangeably or with very similar meanings, responses of those who selected one or both of these reasons are collapsed for reporting as "gender identity or expression."
- 9 Respondents were asked if they had experienced "unwanted sexual contact (such as fondling, sexual assault, or rape)" in Q. 24.4.

# CHAPTER 14 Police, Prisons, and Immigration Detention

ransgender people, particularly transgender people of color, face elevated levels of negative interactions with law enforcement officers and the criminal justice system. This includes higher rates of police mistreatment, incarceration, and physical and sexual assault in jails and prisons. Furthermore, when navigating the United States immigration system, many transgender people, including those who are seeking asylum based on their gender identity, face the prospect of being placed into unsafe immigration detention centers. While in immigration detention, transgender people are often placed in facilities that do not match their gender identity or face extended periods of solitary confinement, leaving them vulnerable to physical and sexual abuse, denial of medical treatment, and other dangerous conditions.

This chapter explores respondents' experiences with police and other law enforcement officers, in jail, prison, or juvenile detention centers, and in immigration detention, including experiences of physical and sexual assault during interactions with law enforcement and while incarcerated. Many of the questions in this section were modeled on the Bureau of Justice Statistics' National Inmate Survey. Results in this chapter are presented in three sections: (A) Interactions with Law Enforcement Officers, (B) Incarceration in Jail, Prison, or Juvenile Detention, and (C) Experiences in Immigration Detention. Notable differences in respondents' experiences based on demographic and other characteristics are reported throughout the chapter.

# POLICE, PRISONS, AND IMMIGRATION DETENTION

## A. INTERACTIONS WITH LAW ENFORCEMENT OFFICERS

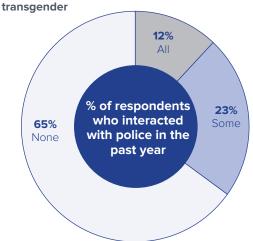
KEY FINDINGS

- ▶ Of respondents who interacted with police or law enforcement officers who thought or knew they were transgender in the past year, 57% said they were never or only sometimes treated respectfully. Further, 58% reported some form of mistreatment, such as being repeatedly referred to as the wrong gender, verbally harassed, or physical or sexually assaulted.
- ▶ More than half (57%) of respondents said they were either somewhat or very uncomfortable asking the police for help.
- Two percent (2%) of respondents were arrested in the past year, and of those arrested, 22% believed they were arrested because they were transgender.

# I. Law Enforcement Interactions in the Past Year

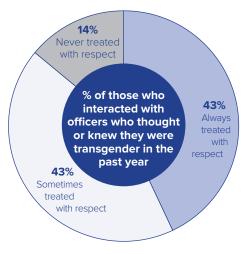
Forty percent (40%) of respondents said that they interacted with the police or other law enforcement officers in the past year. Of those, 65% said that they believed none of the officers thought or knew they were transgender, and 35% said that some or all of the officers thought or knew they were transgender (Figure 14.1).

Figure 14.1: Interaction with officers who thought or knew respondents were



Respondents who said that some or all of the law enforcement officers thought or knew they were transgender were then asked whether they were treated with respect during the interactions. More than half of these respondents (57%) said that they were never or only sometimes treated with respect, and 43% reported that they were always treated with respect (Figure 14.2).

Figure 14.2: Frequency of respectful treatment by police or other law enforcement officers in the past year



Respondents who were currently working in the underground economy (80%) were more likely to

2015 U.S. TRANSGENDER SURVEY

report never or only sometimes being treated with respect, as were those who were currently living in poverty<sup>5</sup> (69%). Non-binary respondents (71%) and transgender men (62%) were more likely to report having never or only sometimes been treated with respect than transgender women (51%) (Figure 14.3). People of color were also more likely to report never or only sometimes being treated with respect, particularly American Indian (72%) and Black (70%) respondents (Figure 14.4).

Figure 14.3: Never or only sometimes treated with respect by law enforcement officers in the past year GENDER IDENTITY (%)

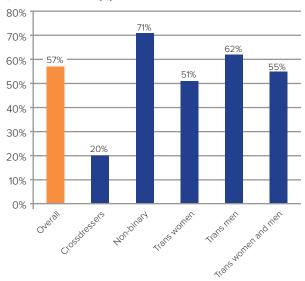
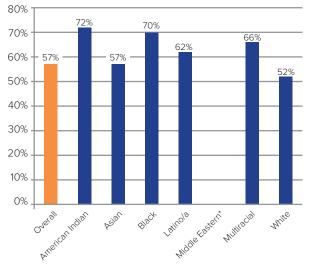


Figure 14.4: Never or only sometimes treated with respect by law enforcement officers in the past year RACE/ETHNICITY (%)



\*Sample size too low to report

Respondents who said that some or all of the officers they interacted with thought or knew they were transgender were also asked whether they experienced specific forms of mistreatment in their interactions with law enforcement officers in the past year, such as being repeatedly referred to as the wrong gender, verbally harassed, or physically attacked. More than half (58%) of these respondents reported having experienced one or more forms of mistreatment (Table 14.1).

Table 14.1: Mistreatment by police or other law enforcement officers in the past year

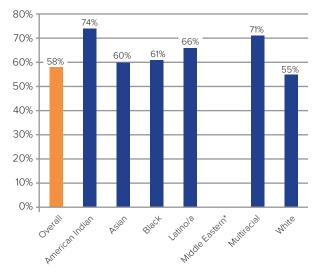
Experiences of mistreatment in the past year	% of those who interacted with officers who thought or knew they were transgender in the past year
Officers kept using the wrong gender pronouns (such as he/ him or she/her) or wrong title (such as Mr. or Ms.)	49%
Verbally harassed by officers	20%
Officers asked questions about gender transition (such as about hormones or surgical status)	19%
Officers assumed they were sex workers	11%
Physically attacked by officers	4%
Sexually assaulted by officers	3%
Forced by officers to engage in sexual activity to avoid arrest	1%
One or more experiences listed	58%

People of color, including American Indian (74%), multiracial (71%), Latino/a (66%), and Black (61%) respondents, were more likely to have experienced one or more forms of mistreatment (Figure 14.5). Respondents who were homeless in the past year (78%), those who were currently unemployed (75%), and people with disabilities<sup>6</sup> (68%) were also more likely to report one or more of these experiences.

POLICE, PRISONS, AND IMMIGRATION DETENTION

More than half (58%) of respondents who interacted with a law enforcement officer who thought or knew that they were transgender were verbally harassed, physically or sexually assaulted, or mistreated in another way in the past year.

Figure 14.5: Experienced one or more forms of mistreatment by law enforcement officers in the past year RACE/ETHNICITY (%)



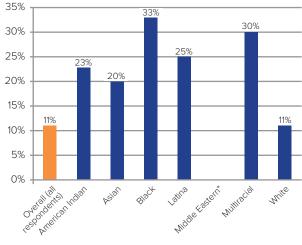
\*Sample size too low to report

Verbal harassment was frequently reported by respondents who interacted with police or other law enforcement officers who thought or knew they were transgender. In the past year, one in five (20%) of these respondents reported verbal harassment by an officer. Those who had been homeless in the past year were twice as likely to

be verbally harassed by an officer (40%), and those who were currently working in the underground economy were more than twice as likely to be verbally harassed (51%).

In the past year, more than one in ten (11%) respondents who interacted with law enforcement officers who thought or knew they were transgender reported that an officer assumed that they were sex workers. Transgender women of color were more likely to report that an officer assumed they were sex workers, including Black (33%), multiracial (30%), Latina (25%), American Indian (23%), and Asian (20%) women (Figure 14.6).

Figure 14.6: Law enforcement officer assumed they were a sex worker in the past year among transgender women RACE/ETHNICITY (%)

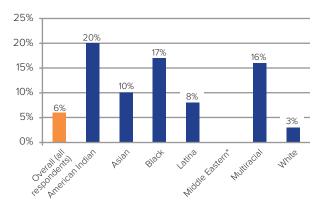


\*Sample size too low to report

Respondents who interacted with law enforcement officers who thought or knew they were transgender in the past year also reported being physically or sexually assaulted. Six percent (6%) of these respondents were physically attacked, sexually assaulted,<sup>7</sup> and/or forced to engage in sexual activity to avoid arrest by an officer. Respondents who were currently working in the underground economy (27%) and those who were homeless in the past year (17%) were more

likely to report one or more of these experiences. Transgender women of color, including American Indian (20%), Black (17%), and multiracial (16%) women, were also more likely to report one or more of these experiences (Figure 14.7).

Figure 14.7: Physically attacked, sexually assaulted, and/or forced to engage in sexual activity to avoid arrest in the past year among transgender women RACE/ETHNICITY (%)



#### \*Sample size too low to report

# II. Comfort Interacting with Law Enforcement Officers

All respondents were asked how comfortable they would feel asking for help from the police if they needed it. Twenty-nine percent (29%) reported that they would either be very comfortable or somewhat comfortable asking for help from the police, and 15% said they were neutral. A majority (57%) of the sample said that they were somewhat uncomfortable or very uncomfortable asking for help from the police (Figure 14.8).

## In Our Own Voices

"When I began to live in my correct gender, I was stopped by police and forced to strip in public in front of them as well as being verbally harassed, threatened with arrest, and accused of being a sex worker."

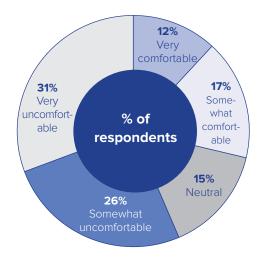
"While I was in solitary, a cop asked me about my gender. I told him I was male, and he told me I sounded female. Next thing I knew, I was being taken to the jail doctor to spread my legs and have him confirm my gender. It was humiliating."

"I was in [jail] for 12 days housed with male detainees. Upon being booked, I was escorted to the shower area where I was forced to strip down and shower with male inmates who made sexual advances towards me while mocking me for being different. I feared for my life and the guards were of no help because they mocked me for being transgender."

"When I was booked, the officers asked very intrusive questions about my genitalia in a very nonprofessional manner and laughed about it. They ended up booking me into an all-female solitary confinement cell, kept calling me 'miss,' and gave me female colors even though I pass full time as male."

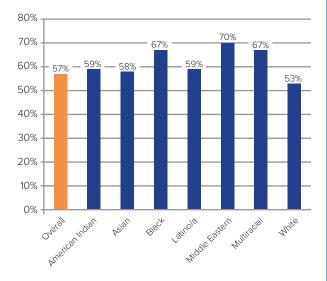
POLICE, PRISONS, AND IMMIGRATION DETENTION

Figure 14.8: Comfort asking the police for help



Middle Eastern (70%), Black (67%), and multiracial (67%) respondents were more likely to say that they were either somewhat or very uncomfortable asking for help from the police (Figure 14.9). Respondents with disabilities (70%) and those who were living in poverty (67%) were also more likely to be somewhat or very uncomfortable asking for help from the police.

Figure 14.9: Somewhat or very uncomfortable asking the police for help RACE/ETHNICITY (%)



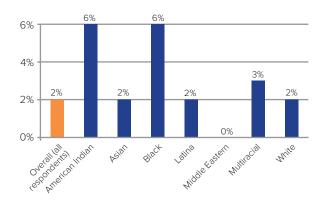
A majority (57%) of respondents said they would be somewhat or very uncomfortable asking for help from the police if they needed it.

#### III. Arrest

Two percent (2%) of all respondents reported having been arrested in the past year. Almost one-quarter (22%) of those who were arrested believed that they were arrested because they were transgender.

Respondents who were homeless in the past year (6%) were more likely to be arrested during that year. Transgender women of color, including Black (6%), American Indian (6%), and multiracial (3%) women, were also more likely to be arrested in the past year (Figure 14.10).

Figure 14.10: Arrested in the past year for any reason among transgender women RACE/ETHNICITY (%)



# 2015 U.S. TRANSGENDER SURVEY

## B. INCARCERATION IN JAIL, PRISON, OR JUVENILE DETENTION

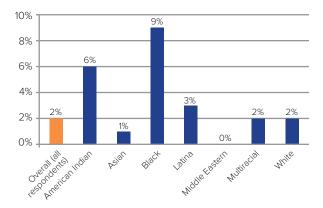
KEY FINDINGS

- Two percent (2%) of respondents were held in jail, prison, or juvenile detention in the past year.
- Nearly one-third (30%) of respondents who were incarcerated were physically and/or sexually assaulted by facility staff and/or another inmate in the past year.
- During the past year, more than one-third (37%) of respondents who were taking hormones before their incarceration were prevented from taking their hormones while incarcerated.

## I. Overall Incarceration Rates

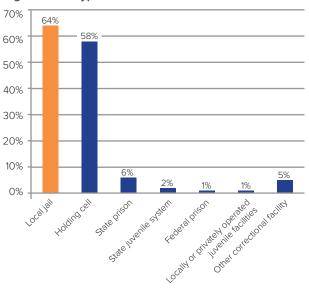
Two percent (2%) of respondents were incarcerated (held in jail, prison, or juvenile detention) in the past year. Twelve percent (12%) of undocumented respondents were incarcerated in the past year. Transgender women of color, including Black (9%) and American Indian (6%) women, were more likely to have been incarcerated in the past year (Figure 14.11), as were respondents who had been homeless in the past year (7%).

Figure 14.11: Incarcerated in the past year among transgender women RACE/ETHNICITY (%)



Respondents who were incarcerated in the past year were asked what type of jail, prison, or juvenile detention facility they were in, and they made one or more selections. Most of these respondents were incarcerated in a local jail (64%) and/or held in a holding cell (58%) (Figure 14.12).

Figure 14.12: Types of incarceration facilities

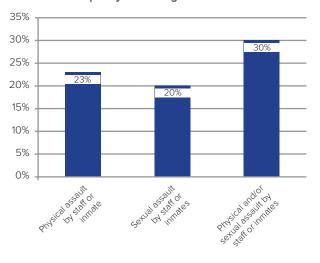


# POLICE, PRISONS, AND IMMIGRATION DETENTION

# II. Physical and Sexual Assault During Incarceration

Respondents who were incarcerated in jail, prison, or juvenile detention in the past year were asked whether they had been physically or sexually assaulted8 by facility staff or other inmates during that time period. One in five (20%) respondents reported being sexually assaulted by facility staff or other inmates. This rate was five to six times higher than the rates of sexual assault by facility staff or other inmates reported by the U.S. incarcerated population in prisons (4%) and in jails (3.2%).9 Nearly one-quarter (23%) were physically assaulted.10 Overall, 30% were physically and/or sexually assaulted in the past year while incarcerated (Figure 14.13). Physical and sexual assault by staff or other inmates is explored separately in the following sections.

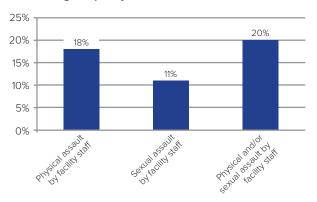
Figure 14.13: Physical and sexual assault by staff or inmates in the past year during incarceration



### a. Physical and Sexual Assault by Facility Staff

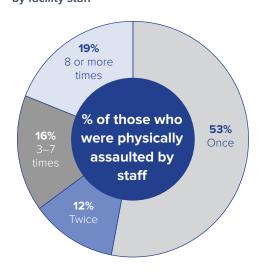
One in five (20%) respondents who were incarcerated in jail, prison, or juvenile detention in the past year were physically and/or sexually assaulted by facility staff during that time (Figure 14.14).

Figure 14.14: Physical and sexual assault by facility staff during the past year



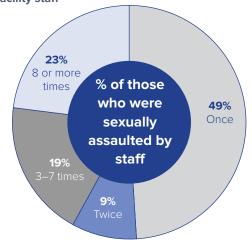
Almost one in five (18%) respondents who were incarcerated in the past year were physically assaulted by facility staff during their time in jail, prison, or juvenile detention. Respondents who were physically assaulted by facility staff in the past year were asked how many times it happened. More than half (53%) reported that they had been physically assaulted once, 12% reported that it happened twice, 16% said that it happened between three and seven times, and nearly one in five (19%) reported that it happened eight or more times (Figure 14.15).

Figure 14.15: Number of physical assaults by facility staff



Eleven percent (11%) were sexually assaulted by facility staff in the past year during their time in jail, prison, or juvenile detention. The rate among USTS respondents was five to six times higher than the rates of sexual assault by facility staff reported by the U.S. incarcerated population in prisons (2.4%) and in jails (1.8%). Respondents who were sexually assaulted by facility staff in the past year were asked how many times it happened. Nearly half (49%) said that it happened once, 9% reported that it happened twice, 19% said it happened between three and seven times, and almost one-quarter (23%) said that it happened eight or more times (Figure 14.16).

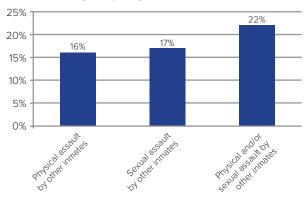
Figure 14.16: Number of sexual assaults by facility staff



#### b. Physical and Sexual Assault by Other Inmates

Twenty-two percent (22%) of respondents who were incarcerated in jail, prison, or juvenile detention in the past year reported that they were physically and/or sexually assaulted by other inmates during that time (Figure 14.17).

Figure 14.17: Physical and sexual assault by other inmates during the past year

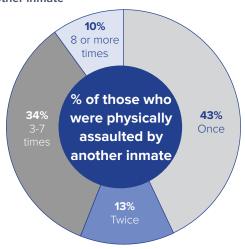


One in six (16%) respondents who were incarcerated in the past year were physically assaulted by another inmate during their time in jail, prison, or juvenile detention. Respondents who were physically assaulted by another inmate in the past year were asked how many times it happened. Fewer than half (43%) of those respondents were physically assaulted once, 13% were physically assaulted twice, 34% said that it happened between three and seven times, and one in ten (10%) said that it happened eight or more times (Figure 14.18).

Respondents who were incarcerated were five to six times more likely than the general incarcerated population to be sexually assaulted by facility staff, and nine to ten times more likely to be sexually assaulted by another inmate.

POLICE, PRISONS, AND IMMIGRATION DETENTION

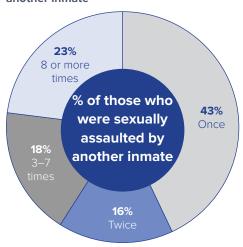
Figure 14.18: Number of physical assaults by another inmate



Seventeen percent (17%) of respondents who were incarcerated in the past year reported that they were sexually assaulted by another inmate during their time in jail, prison, or juvenile detention. The rate among USTS respondents was nine to ten times higher than the rates of sexual assault by other inmates reported by the U.S. incarcerated population in prisons (2%) and in jails (1.6%).<sup>12</sup>

Respondents who were sexually assaulted by another inmate in the past year were asked how many times it happened. Forty-three percent (43%) of those respondents were sexually assaulted once, and 16% were sexually assaulted twice. Nearly one in five (18%) said it happened between three and seven times, and nearly one-quarter (23%) said that it happened eight or more times (Figure 14.19).

Figure 14.19: Number of sexual assaults by another inmate



## III. Hormone Therapy During Incarceration

Over half (58%) of respondents who were incarcerated in the past year had been taking hormones before their time in jail, prison, or juvenile detention. Of those, 82% had a prescription for those hormones. More than one-third (37%) of respondents who had been taking hormones before their incarceration were prohibited from taking their hormones in the past year while in jail, prison, or juvenile detention.

In the past year, more than one-third (37%) of respondents who had been taking hormones before being incarcerated were prohibited from taking those hormones while in jail, prison, or juvenile detention.

# 2015 U.S. TRANSGENDER SURVEY

## C. EXPERIENCES IN IMMIGRATION DETENTION

# KEY FINDINGS

- Four percent (4%) of respondents who were not U.S. citizens by birth had been held in immigration detention at some point in their lives.
- ▶ More than half (52%) of respondents who were held in immigration detention were segregated from other people in detention, including 42% who were held in solitary confinement.
- ► Forty-five percent (45%) of respondents who were in immigration detention experienced some form of mistreatment, such as being physically or sexually assaulted or being denied access to hormones.

# I. Placement in Immigration Detention

Respondents who were not U.S. citizens by birth were asked if they had ever been held in immigration detention, such as being held in an Immigration and Customs Enforcement (ICE) detention center or a local jail just for immigration court proceedings. Four percent (4%) (n=30, unweighted) had been held in immigration detention. More than two-thirds (69%) of those who were held in immigration detention said that staff, guards, or others thought or knew that they were transgender or lesbian, gay, or bisexual (LGB).

## II. Isolation and Solitary Confinement

Respondents who were detained were asked whether they had been segregated from others who were also in detention. Of the thirty respondents who answered this question, more than half (52%) reported being isolated in one or more ways. Seventeen percent (17%) were held in a separate area for transgender and/or LGB people, such as a pod, unit, tank, or other housing area. Forty-two percent (42%) were held in solitary confinement.

Those who were held in solitary confinement were asked how long they were held in confinement. Of the nine respondents who had been in solitary confinement, forty percent (40%) were held for 14 days or less (up to two weeks). More than one-quarter (28%) were held for 1–3 months, while 14% were held in solitary confinement for over six months (Figure 14.20).

POLICE, PRISONS, AND IMMIGRATION DETENTION

Figure 14.20: Duration of solitary confinement (n=9, unweighted)



<sup>\*</sup> Due to the small sample size, these findings should be interpreted with caution.

# III. Mistreatment and Assault in Immigration Detention

Those who were placed in immigration detention were asked about any mistreatment they faced while they were there, such as being physically or sexually assaulted, threatened with sexual assault, or denied access to hormones or gender-appropriate clothing. Of the twenty-nine respondents who answered these questions, 45% reported one or more of these experiences from their time in immigration detention.

Approximately one-quarter (23%) were physically assaulted and 15% were sexually assaulted by staff or detention officers or by other detainees or inmates, while 19% were threatened with sexual assault. Nearly one-third (29%) were denied access to hormone treatment (Table 14.2).

Table 14.2: Mistreatment and assault in immigration detention

Form of mistreatment or assault (n=29, unweighted)	% of those detained
Denied access to hormones	29%
Physically assaulted	23%
Denied gender-appropriate clothing	22%
Threatened with sexual assault	19%
Sexually assaulted	15%
One or more experiences listed	45%

<sup>\*</sup> Due to the small sample size, these findings should be interpreted with caution.

#### Conclusion

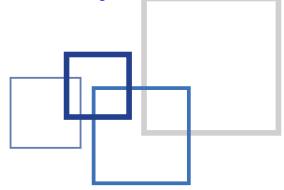
Respondents reported frequent contact with the law enforcement and criminal justice systems, as well as high rates of mistreatment by police, physical and sexual abuse in jails and prisons, and denial of medical treatment while incarcerated. Experiences with law enforcement varied by demographic groups, with transgender people of color, those who have experienced homelessness, people with disabilities, and lowincome transgender people reporting higher rates of discomfort with and mistreatment by police and other law enforcement officers. Results also indicated substantial levels of mistreatment and abuse in jail, prisons, and juvenile detention centers. Additionally, the experiences of respondents who were placed in immigration detention included harmful conditions and mistreatment, such as lengthy periods of solitary confinement and physical and sexual assault by detention staff and other detainees.

# 2015 U.S. TRANSGENDER SURVEY

#### **ENDNOTES** | CHAPTER 14: POLICE, PRISONS, AND IMMIGRATION DETENTION

- 1 Center for American Progress & Movement Advancement Project. (2016). Unjust: How the Broken Criminal Justice System Fails LGBT People. Available at: http://www. lgbtmap.org/file/lgbt-criminal-justice.pdf.
- 2 Center for American Progress & Movement Advancement Project. (2016). Unjust: How the Broken Criminal Justice System Fails LGBT People. Available at: http://www. lgbtmap.org/file/lgbt-criminal-justice.pdf; Lydon, J. (2015). Coming out of Concrete Closets: A Report on Black & Pink's National LGBTQ Survey. Available at: http://www. blackandpink.org/wp-content/upLoads/Coming-Out-of-Concrete-Closets.-Black-and-Pink.-October-21-2015.pdf.
- 3 Beck, A. J. (2014). Sexual Victimization in Prisons and Jails Reported by Inmates, 2011–12: Supplemental Tables: Prevalence of Sexual Victimization Among Transgender Adult Inmates. DC: Bureau of Justice Statistics. Available at: https://www.bjs.gov/content/pub/pdf/svpjri1112\_st.pdf.
- 4 Human Rights Watch. (2016). "Do You See How Much I'm Suffering Here?": Abuse Against Transgender Women in US Immigration Detention. NY, New York: Human Rights Watch. Available at: https://www.hrw.org/sites/default/ files/report\_pdf/us0316\_web.pdf; Jeanty, J. & Tobin, H. J. (2013). Our Moment for Reform: Immigration and Transgender People. DC: National Center for Transgender Equality. Available at: http://www.transequality.org/sites/ default/files/docs/resources/OurMoment\_CIR\_en.pdf.
- 5 Respondents who are "living in poverty" represent those who are living at or near the poverty line. See the *Income* and *Employment Status* chapter for more information about the poverty line calculation.
- 6 "Respondents with disabilities" here refers to respondents who identified as a person with a disability in Q. 2.20.
- 7 Respondents received the following answer choice in Q. 28.5: "I experienced unwanted sexual contact from an officer (such as fondling, sexual assault, or rape)."

- Respondents were asked in Q. 28.10 and Q. 28.12 whether they were "physically forced, pressured, or made to feel that [they] had to have sex or sexual contact" with facility staff or with another inmate. This question was based on the language used by the Bureau of Justice's National Inmate Survey to allow for comparison with the general incarcerated population. Beck, A. J., Berzofsky, M., Caspar, R., & Krebs, C. (2013). Sexual Victimization in Prisons and Jails Reported by Inmates 2011–12. DC: Bureau of Justice Statistics. Available at: https://www.bjs.gov/content/pub/pdf/svpjri1112.pdf.
- 9 Beck et al. See note 8. The Bureau of Justice Statistics (BJS) presents data separately for people incarcerated in state and federal prisons and people incarcerated in jails, but they do not present data for those held in juvenile detention facilities. USTS data includes the experiences of those who were incarcerated in jail, prison, and juvenile detention. Therefore, data from the U.S. incarcerated population in this section is provided as a benchmark for experiences among USTS respondents and should be interpreted with caution.
- 10 The National Inmate Survey does not ask about physical assault that does not involve sexual violence.
- 11 Beck et al. See note 8.
- 12 Beck et al. See note 8.
- This section discusses the specific experiences of those held in immigration detention. General information about citizenship and immigration status, including experiences with applications for asylum, is provided in the *Portrait* of *USTS Respondents* chapter.
- Although a small number of respondents in the sample (n=30, unweighted) had been held in an immigration detention facility, it was important to highlight their experiences in this report. Due to the small sample size, unweighted frequencies are presented alongside weighted percentages in this section to be clear that the percentages reflect the experiences of a small number of respondents. While it is important to present these experiences in this report, the findings presented in this section should be interpreted with caution due to the small sample size.



### **CHAPTER 15**

# Harassment and Violence

he freedom to participate in public life without fear of discrimination, harassment, and violence has been shown to have wide-ranging impacts on health, economic stability, and other key aspects of life. Transgender people, however, are often vulnerable to mistreatment in public spaces, resulting in barriers to civic and economic participation. Transgender people also face high rates of violence, including physical attacks, sexual assault, and intimate partner violence.

Respondents were asked about their experiences in the past year with unequal treatment or service<sup>4</sup> in businesses, government agencies, and other public places (more broadly than just in public accommodations, which are covered in the *Places of Public Accommodation and Airport Security* chapter), as well their experiences with verbal harassment.<sup>5</sup> They also received questions about experiences with being physically attacked or sexually assaulted in a variety of settings. Finally, they were asked about experiences with intimate partner violence. Questions were informed by several national surveys, including the National Crime Victimization Survey and the National Intimate Partner and Sexual Violence Survey.<sup>6</sup> Notable differences in respondents' experiences based on demographic and other characteristics are reported throughout the chapter.

2015 U.S. TRANSGENDER SURVEY

- ▶ Nearly half (48%) of all respondents in the sample reported being denied equal treatment, verbally harassed, and/or physically attacked in the past year because of being transgender.
  - One in seven (14%) respondents reported that they were denied equal treatment or service in a public place in the past year because of being transgender.
  - Nearly half (46%) of respondents reported that they were verbally harassed in the past year because of being transgender.
  - Nearly one in ten (9%) respondents reported that they were physically attacked in the past year because of being transgender.
- ▶ Nearly half (47%) of respondents have been sexually assaulted at some point in their lifetime.
- ▶ One in ten (10%) respondents in the survey were sexually assaulted in the past year.
- ▶ More than half (54%) of respondents experienced some form of intimate partner violence.
  - More than one-third (35%) experienced physical violence by an intimate partner, compared to 30% of the U.S. adult population. Nearly one-quarter (24%) experienced severe physical violence by current or former partner, compared with 18% of the U.S. population.

# I. Overall Experiences of Unequal Treatment, Harassment, and Physical Attack

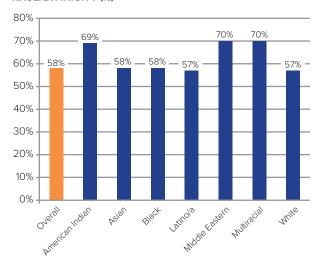
Respondents were asked if they had been denied equal treatment or service, verbally harassed, or physically attacked in the past year for any reason, regardless of whether it happened because they were transgender. This section of the chapter will examine respondents' overall experiences in the past year, and is followed by separate sections

examining denial of equal treatment, verbal harassment, and physical attacks in greater detail.

Fifty-eight percent (58%) of respondents said that they were denied equal treatment or service, verbally harassed, and/or physically attacked in the past year for any reason. Respondents who were currently working in the underground economy, such as sex work, drug sales, or other work that is currently criminalized (82%), and people with disabilities<sup>7</sup> (69%) were more likely to report one or more of these experiences. Middle Eastern (70%), multiracial (70%), and American Indian (69%) respondents were also more likely to report one or more of these experiences (Figure 15.1).

HARASSMENT AND VIOLENCE

Figure 15.1: Unequal treatment, verbal harassment, and/or physical attack for any reason in the past year RACE/ETHNICITY (%)



Respondents who had one or more of these experiences were then asked what they believed the reasons were for that treatment. Eighty-four percent (84%) believed that it happened because of their gender identity or expression. This means that 48% of all respondents in the survey reported that they were denied equal treatment or service, verbally harassed, and/or physically attacked because of being transgender in the past year (Table 15.1).

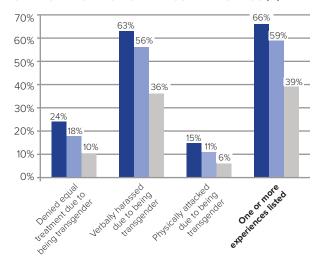
Table 15.1: Denial of equal treatment, verbal harassment, and physical attack in the past year

	Had experience for any reason (% of respondents)	Had experience because of being transgender (% of respondents)
Denied equal treatment	16%	14%
Verbally harassed	54%	46%
Physically attacked	13%	9%
One or more experiences listed	58%	48%

Nearly half (48%) of respondents reported that they were denied equal treatment or service, verbally harassed, and/or physically attacked because of being transgender in the past year.

Those who said that others could usually or always tell that they were transgender (66%) were more likely to report having one or more of these experiences because of being transgender, in contrast to those who said that others could rarely or never tell that they were transgender (39%) (Figure 15.2).

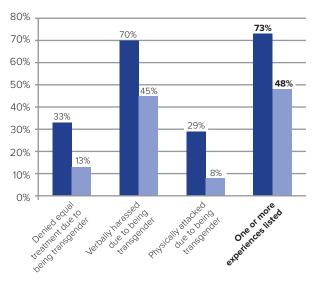
Figure 15.2: Denial of equal treatment, verbal harassment, and physical attack in the past year OTHERS' PERCEPTION OF TRANSGENDER STATUS (%)



- % of those who said others could always or usually tell they were transgender
- % of those who said others could *sometimes* tell they were transgender
- % of those who said others could rarely or never tell they were transgender

Almost three-quarters (73%) of respondents who were currently working in the underground economy reported being denied equal treatment, verbally harassed, and/or physically attacked in the past year because of being transgender (Figure 15.3).

Figure 15.3: Unequal treatment, harassment, and physical attack in the past year CURRENT PARTICIPATION IN THE UNDERGROUND ECONOMY (%)



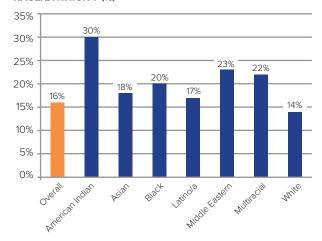
- % of those who are currently working in the underground economy
- % of those who are not currently working in the underground economy

### II. Unequal Treatment or Service

Sixteen percent (16%) of respondents were denied equal treatment or service in the year before taking the survey, such as at a place of business, government agency, or other public place, for any reason, regardless of whether it was related to being transgender.

People of color were more likely to have experienced unequal treatment or service. Almost one-third (30%) of American Indian respondents reported being denied equal treatment or service at a public place in the past year. Middle Eastern (23%), multiracial (22%), and Black (20%) respondents also reported higher rates (Figure 15.4). Undocumented residents (39%) were more than twice as likely to have been denied equal treatment or service as those in the overall sample, in contrast to documented non-citizens (20%) and citizens (16%).

Figure 15.4: Denial of equal treatment or service for any reason in the past year RACE/ETHNICITY (%)



Respondents who were denied equal treatment or service were asked what they believed the reasons were for that treatment, and they selected one or more reasons from a list, such as age, race or ethnicity, and gender identity or expression (Table 15.2).

Table 15.2: Reported reasons for denial of equal treatment or service

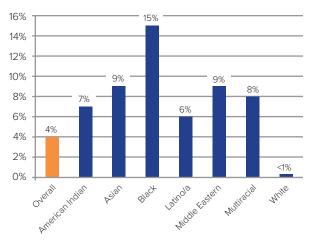
Reason for experience <sup>8</sup>	% of those denied equal treatment	% of whole sample
Age	14%	2%
Disability	14%	2%
Income level or education	13%	2%
Gender identity or expression	88%	14%
Race or ethnicity	24%	4%
Religion or spirituality	5%	1%
Sexual orientation	36%	6%
None of the above	2%	<1%

Fourteen percent (14%) of all respondents said they had been denied equal treatment or service in the past year because of their gender identity or expression.<sup>9</sup>

Respondents also reported that they had been denied equal treatment or service because of their race or ethnicity. Among people of color, Black (15%), Asian (9%), and multiracial (8%) respondents were

most likely to report being denied equal treatment or service because of their race or ethnicity (Figure 15.5).

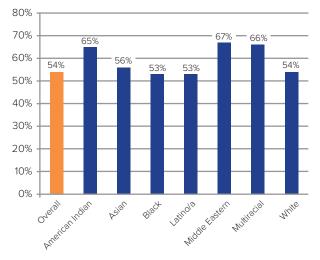
Figure 15.5: Denial of equal treatment or service in the past year because of race or ethnicity RACE/ETHNICITY (%)



#### III. Verbal Harassment

Respondents were asked if anyone had verbally harassed them in the past year for any reason, regardless of whether it was related to being transgender. More than half (54%) reported that they had experienced verbal harassment. Those who were currently working in the underground economy (77%) were more likely to experience verbal harassment. Among people of color, Middle Eastern (67%), multiracial (66%), and American Indian (65%) respondents were more likely to have been verbally harassed in the past year (Figure 15.6).

Figure 15.6: Verbal harassment for any reason in the past year RACE/ETHNICITY (%)



## In Our Own Voices

"When people have tried to grope me in the street or have verbally harassed me, it's usually either because they see me as a sexual target or because they can't figure out whether I am a 'man' or a 'woman' and they think they have the right to demand an explanation."

"I was sexually assaulted at my university. I was also attacked and stalked. The university didn't do anything to help me. Instead, it threatened to punish me. I lived in terror the entire time I was on campus. I was denied a rape kit because I was transgender and the police were completely uninterested."

"I was found in a ditch after being brutally raped for three days. I was taken to an ER. There I met an officer who told me I deserved it for attempting to be a woman and should have died. He also refused to take a report."

"I was a victim of spousal abuse for over ten years. This grew worse when I transitioned, as [my transition] became an easy justification for verbally, emotionally and physically abusing me."

"My trans status was used as a tool to [make me] stay with my former partner. She would say things such as 'no one else would ever love you."

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Respondents who were verbally harassed were asked what they believed the reasons were for that treatment (Table 15.3).

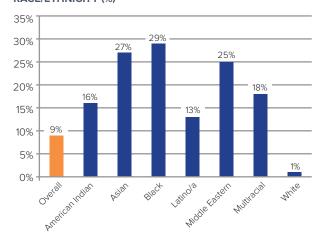
Table 15.3: Reported reasons for verbal harassment

Reason for experience	% of those verbally harassed	% of whole sample
Age	10%	5%
Disability	10%	5%
Income level or education	7%	4%
Gender identity or expression	84%	46%
Race or ethnicity	16%	9%
Religion or spirituality	5%	3%
Sexual orientation	42%	23%
None of the above	8%	4%

Nearly half (46%) of respondents in the overall sample reported they were verbally harassed in the past year because of being transgender.

Among people of color, Black (29%), Asian (27%), Middle Eastern (25%), and multiracial (18%) respondents were most likely to report being verbally harassed because of their race or ethnicity (Figure 15.7).

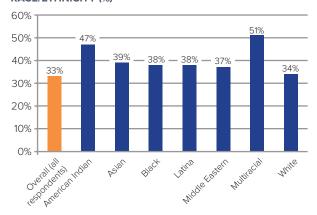
Figure 15.7: Verbal harassment in the past year because of race or ethnicity RACE/ETHNICITY (%)



Respondents were asked if they had been verbally harassed in public *by strangers* because of being transgender in the past year.<sup>10</sup> One-third (33%) of all respondents reported having this experience in

the past year. Transgender women of color were more likely to be harassed by strangers because of their gender identity or expression, particularly multiracial (51%) and American Indian (47%) women (Figure 15.8). Those who said that others could always or usually tell that they were transgender, even without being told (55%), were substantially more likely to have been verbally harassed by strangers, in contrast to those who said that people could rarely or never tell that they were transgender (22%).

Figure 15.8: Verbal harassment in public by strangers in the past year among transgender women RACE/ETHNICITY (%)



#### IV. Physical Attack

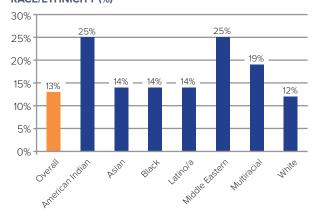
Thirteen percent (13%) of respondents said that someone had physically attacked them in the past year, such as by grabbing them, throwing something at them, punching them, or using a weapon against them for any reason.

Those who were currently working in the underground economy (41%) were more than three times as likely to report being physically attacked in the past year. Undocumented residents (24%) were almost twice as likely to report being physically attacked. Experiences of physical attack also varied by race and ethnicity, with American Indian (25%), Middle Eastern (25%), and multiracial

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(19%) respondents being more likely to report a physically attack in the past year (Figure 15.9).

Figure 15.9: Physical attack for any reason in the past year RACE/ETHNICITY (%)



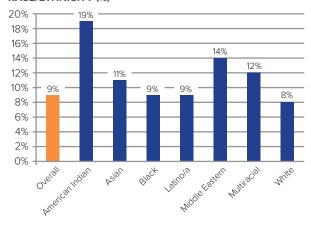
Those who had been physically attacked in the past year were asked what they believed the reasons were for that attack (Table 15.4).

Table 15.4: Reported reasons for physical attack

Reason for experience	% of those physically attacked	% of whole sample
Age	7%	1%
Disability	8%	1%
Income level or education	5%	1%
Gender identity or expression	66%	9%
Race or ethnicity	11%	1%
Religion or spirituality	3%	<1%
Sexual orientation	32%	4%
None of the above	25%	3%

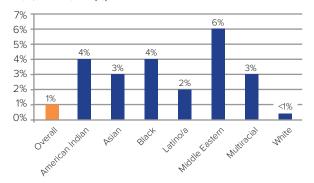
Nearly one in ten (9%) respondents in the overall sample reported being physically attacked in the past year because of being transgender. American Indian (19%), Middle Eastern (14%), multiracial respondents (12%), and Asian respondents (11%) were more likely to report being attacked because of being transgender (Figure 15.10), as were undocumented residents (23%).

Figure 15.10: Physical attack in the past year because of being transgender RACE/ETHNICITY (%)



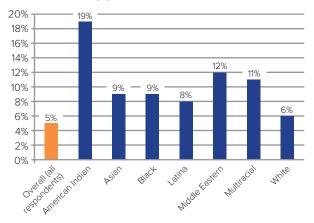
Respondents also reported that they had been physically attacked because of their race or ethnicity. Among people of color, Middle Eastern (6%), American Indian (4%), Black (4%), and Asian (4%) respondents were most likely to report being physically attacked because of their race or ethnicity (Figure 15.11).

Figure 15.11: Physical attack in the past year because of race or ethnicity RACE/ETHNICITY (%)



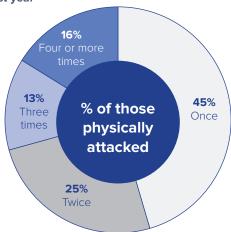
Five percent (5%) of respondents in the overall sample were physically attacked in public *by strangers* because of being transgender.<sup>11</sup>
Undocumented residents (20%) and respondents currently working in the underground economy (20%) were four times more likely to report this experience than the overall sample. Transgender women of color were also more likely to report this experience, particularly American Indian (19%), Middle Eastern (12%), and multiracial (11%) women

Figure 15.12: Physical attack in public by strangers in the past year among transgender women RACE/ETHNICITY (%)



Respondents who were physically attacked for any reason in the past year were asked how many times they had been attacked. Forty-five percent (45%) were attacked once that year, and 25% were attacked twice. Thirteen percent (13%) were attacked three times, and 16% were attacked four or more times that year (Figure 15.13).

Figure 15.13: Number of physical attacks in the past year



These respondents were also asked to specify how they were attacked. Nearly three-quarters (73%) of those who were physically attacked in the past year reported that someone had grabbed, punched, or choked them. Twenty-nine percent (29%) reported that someone threw an object at them, like a rock or a bottle. Nearly one-third (29%)

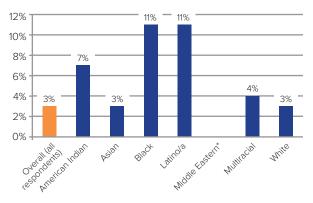
of those who reported being physically attacked were sexually assaulted.<sup>12</sup> (Table 15.5).

Table 15.5: Means of physical attack in the past year

Type of physical attack	% of those physically attacked
By being grabbed, punched, or choked	73%
By having something thrown at them (such as a rock or bottle)	29%
By being sexually assaulted	29%
With another weapon (like a baseball bat, frying pan, scissors, or stick)	7%
With a knife	5%
With a gun	3%
Not listed above	9%

Three percent (3%) of respondents who were physically attacked reported being attacked with a gun in the past year. Transgender women of color, particularly Black (11%) and Latina (11%) women, were nearly four times as likely to report that they were attacked with a gun (Figure 15.14). Respondents currently working in the underground economy (10%) were more than three times as likely to have been attacked with a gun, and those whose only source of income was from underground economy work (16%) were more than five times as likely to have been attacked with a gun.

Figure 15.14: Attacked with a gun among transgender women who were physically attacked in the past year RACE/ETHNICITY (%)



\*Sample size too low to report

Nearly half (47%) of respondents have been sexually assaulted at some point in their lifetime.

#### V. Sexual Assault

In addition to questions about being physically attacked in the past year, respondents were asked questions about their experiences with sexual assault during their lifetime and in the past year, informed by questions from the National Intimate Partner and Sexual Violence Survey (NISVS).

Nearly half (47%) of respondents have been sexually assaulted at some point in their lifetime. This included any experiences with "unwanted sexual contact, such as oral, genital, or anal contact, penetration, forced fondling, or rape." <sup>15,16</sup>

Respondents who have participated in sex work (72%), those who have experienced homelessness (65%), and people with disabilities (61%) were more likely to have been sexually assaulted in their lifetime. Among people of color, American Indian (65%), multiracial (59%), Middle Eastern (58%), and Black (53%) respondents were most likely to have been sexually assaulted in their lifetime (Figure 15.15). Experiences also varied across gender, with transgender men (51%) and non-binary people with female on their original birth certificate (58%) being more likely to have been sexually assaulted, in contrast to transgender women (37%) and nonbinary people with male on their original birth certificate (41%) (Figure 15.16). Among transgender men and non-binary people with female on their original birth certificates, rates of sexual assault were higher among people of color, particularly American Indian, Middle Eastern, and multiracial people (Figure 15.17 & Figure 15.18).

Figure 15.15: Lifetime sexual assault RACE/ETHNICITY (%)

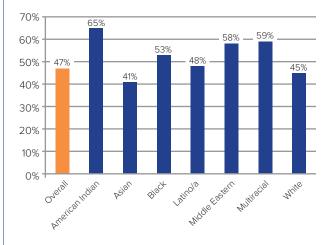


Figure 15.16: Lifetime sexual assault GENDER IDENTITY (%)

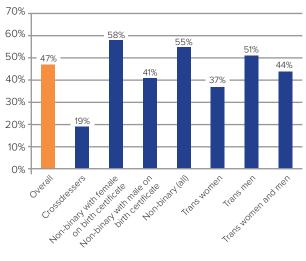


Figure 15.17: Lifetime sexual assault among transgender men RACE/ETHNICITY (%)

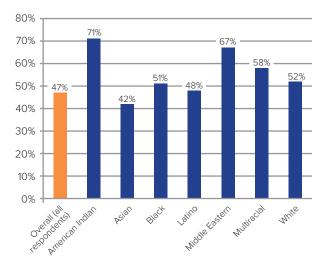
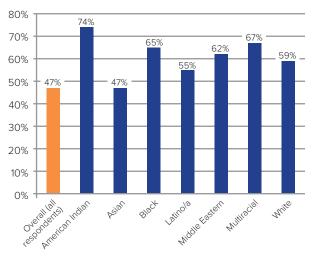


Figure 15.18: Lifetime sexual assault among non-binary people with female on their original birth certificate RACE/ETHNICITY (%)



Respondents who reported this experience were then asked who had committed the sexual assault. Approximately one-third (34%) of those who were sexually assaulted said that a current or former partner had sexually assaulted them. One-quarter (25%) of sexual assault survivors reported that a relative was the perpetrator. Nearly one-third (30%) of sexual assault survivors reported that a stranger committed the assault (Table 15.6).

Table 15.6: Person who committed sexual assault

Person who committed sexual assault	% of respondents who have been sexually assaulted
A friend or acquaintance	47%
A partner or ex-partner	34%
A stranger	30%
A relative	25%
A coworker	5%
A health care provider or doctor	4%
A teacher or school staff member	3%
A law enforcement officer	2%
A boss or supervisor	2%
A person not listed above	12%

# One in ten (10%) respondents in the survey were sexually assaulted in the past year.

One in ten (10%) respondents in the survey were sexually assaulted in the past year. Respondents who were currently working in the underground economy (36%) were more than three times as likely to have been sexually assaulted in the past year.

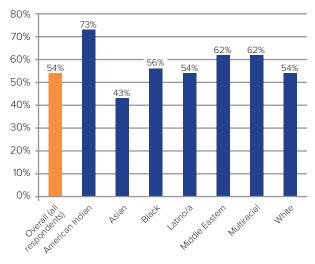
## VI. Intimate Partner Violence

### a. Overall Intimate Partner Violence

Respondents who reported ever having had a romantic or sexual partner received questions about their experiences with harm involving a current or former intimate partner, including physical, emotional, or financial harm, many of which were based on questions in the National Intimate Partner and Sexual Violence Survey (NISVS).<sup>19</sup> Such acts of harm as described in the survey are defined as "intimate partner violence."<sup>20</sup>

Overall, more than half (54%) of all respondents experienced some form of intimate partner violence in their lifetime. Over three-quarters (77%) of respondents who have done sex work and nearly three-quarters (72%) of those who have been homeless experienced intimate partner violence. Undocumented residents (68%), people with disabilities (61%), and people of color, including American Indian (73%), multiracial (62%), and Middle Eastern (62%) respondents, were also more likely to report this experience (Figure 15.19).

Figure 15.19: Intimate partner violence RACE/ETHNICITY (%)



### b. Intimidation, Emotional, and Financial Harm

Respondents received two sets of questions covering a range of experiences with intimate partner violence. The first set of questions involved experiences with coercive control, including intimidation, emotional and financial harm, and physical harm to others who were important to respondents. Sixteen percent (16%) of respondents reported that they had been stalked, compared to 6% in the U.S. population.<sup>21</sup> One in four (25%) respondents were told that they were not a "real" woman or man by a partner, 23% were kept from seeing or talking to family or friends, and 15% were kept from leaving the house when they wanted to go (Table 15.7).

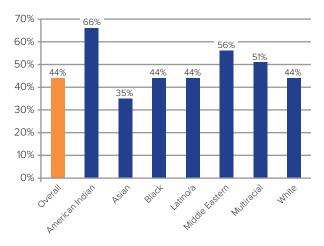
More than half (54%) of all respondents experienced some form of intimate partner violence in their lifetime.

Table 15.7: Intimate partner violence involving coercive control, including intimidation, emotional and financial harm, and physical harm to others

Type of intimate partner violence involving coercive control	% of respondents
Told them that they were not a "real" woman or man	25%
Tried to keep them from seeing or talking to family or friends	23%
Stalked	16%
Kept them from leaving the house when they wanted to go	15%
Threatened to call the police on them	11%
Threatened to "out" them	11%
Kept them from having money for their own use	9%
Hurt someone they love	9%
Threatened to hurt a pet or threatened to take a pet away	6%
Would not let them have their hormones	3%
Would not let them have other medications	3%
Threatened to use their immigration status against them	1%
One or more experiences listed	44%
One or more experiences related to being transgender listed	27%

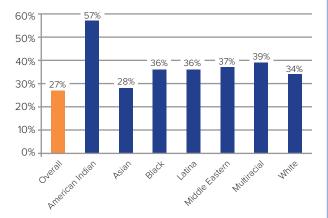
Overall, nearly half (44%) of respondents in the sample experienced some form of intimate partner violence involving coercive control, including intimidation, emotional, and financial harm. Experience with this type of intimate partner violence differed by race, with American Indian (66%), Middle Eastern (56%), and multiracial (51%) respondents reporting higher rates of these experiences (Figure 15.20). Respondents who have done sex work (66%), have experienced homelessness (62%), or were undocumented (60%) were also more likely to have experienced intimate partner violence of this form.

Figure 15.20: Intimate partner violence involving intimidation, emotional, and financial harm RACE/ETHNICITY (%)



Furthermore, more than a quarter (27%) of survey respondents reported acts of coercive control related to their transgender status, including being told that they were not a "real" woman or man, threatened with being "outed" by revealing their transgender status, or prevented from taking their hormones. Transgender women of color, including American Indian (57%) and multiracial (39%) women, were more likely to report acts of harm related to their transgender status (Figure 15.21).

Figure 15.21: Intimate partner violence related to transgender status among transgender women RACE/ETHNICITY (%)



#### c. Intimate Partner Violence Involving Physical Harm

Respondents received additional questions about experiences of intimate partner violence involving physical harm inflicted on them (Table 15.8).

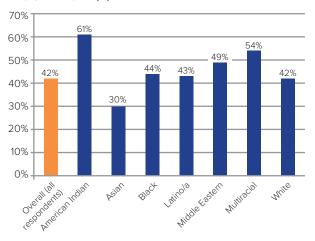
Table 15.8: Intimate partner violence involving physical harm

Type of intimate partner violence	% of USTS respondents	% in U.S. population (NISVS)
Pushed or shoved	30%	23%
Slapped	24%	19%
Made threats to physically harm them	20%	_
Forced them to engage in sexual activity	19%	
Hit them with a fist or something hard	16%	12%
Slammed them against something	14%	9%
Hurt them by pulling their hair	11%	6%
Kicked	10%	6%
Tried to hurt them by choking or suffocating them	7%	9%
Beat them	6%	6%
Used a knife or gun against them	3%	3%
Burned them on purpose	2%	1%
Any physical violence	35%	30%
Any severe physical violence	24%	18%
One or more experiences listed	42%	

Overall, 42% of all survey respondents reported experiencing some form of intimate partner violence involving physical harm, including the threat of physical violence, over their lifetime. Respondents who have done sex work (67%) or who have experienced homelessness (61%) were more likely to report intimate partner violence involving physical harm, as were undocumented (59%), American Indian (61%), multiracial (54%), and Middle Eastern (49%) respondents (Figure 15.22).

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Figure 15.22: Intimate partner violence involving physical harm RACE/ETHNICITY (%)



More than one-third (35%) experienced some form of physical violence by an intimate partner, as defined by the National Intimate Partner and Sexual Violence Survey,<sup>22</sup> compared to 30% of the U.S. adult population.<sup>23</sup> Moreover, nearly one-quarter (24%) of respondents reported having experienced severe physical violence from a partner, compared to 18% in the U.S. population.<sup>24</sup>

#### **Conclusion**

The findings indicated that respondents faced high levels of unequal treatment, harassment, and physical attacks in the past year, with higher rates of these experiences reported among people of color, respondents currently working in the underground economy, and those who reported that others can tell that they are transgender. Respondents also experienced high rates of sexual assault in their lifetime and in the past year, and were more likely than the U.S. population to experience physical intimate partner violence. People of color and undocumented residents were more likely to report experiences of sexual assault and intimate partner violence, as were respondents who have worked in the underground economy or who have experienced homelessness.

#### **ENDNOTES** | CHAPTER 15: HARASSMENT AND VIOLENCE

- 1 Langton, L. & Truman, J. (2014). Socio-Emotional Impact of Violent Crime. DC: Bureau of Justice Statistics. Available at: http://www.bjs.gov/content/pub/pdf/sivc.pdf; Lick, D. J., Durso, L. E., & Johnson, K. L. (2013). Minority stress and physical health among sexual minorities. Perspectives on Psychological Science, (8)521. Available at: http://pps. sagepub.com/content/8/5/521.full.pdf+html.
- See e.g., Grant, J. M., Mottet, L. A., Tanis, J., Harrison, J., Herman, J. L., & Keisling, M. (2011). *Injustice at Every Turn:* A Report of the National Transgender Discrimination Survey. (pp. 124–135). DC: National Center for Transgender Equality & National Gay and Lesbian Task Force.
- 3 See e.g., Grant et al., 100, 127; Beemyn, G. & Rankin, S. (2011). The Lives of Transgender People. New York, NY: Columbia University Press.

- 4 This chapter discusses general experiences with unequal treatment in public places in the past year, which includes both public accommodations as well as other public spaces. For findings related to unequal treatment in specific public places, such as stores, restaurants, and government agencies, see the *Places of Public* Accommodation and Airport Security chapter.
- 5 This chapter discusses overall experiences with verbal harassment in the past year. Findings related to verbal harassment in specific settings are discussed in other chapters, such as the Experiences at School, Employment and the Workplace, and Health chapters.

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- Truman, J. L. & Morgan, R. E. (2016). Criminal Victimization, 2015. DC: Bureau of Justice Statistics; Breiding, M. J., Smith, S. G., Basile, K. C., Walters, M. L., Chen, J., & Merrick, M. T. (2014). Prevalence and characteristics of sexual violence, stalking, and intimate partner violence victimization—National Intimate Partner and Sexual Violence Survey, United States, 2011. MMWR, 63(8). Available at: http://www.cdc.gov/mmwr/pdf/ss/ss6308.pdf.
- 7 "People with disabilities" here refers to respondents who identified as a person with a disability in Q. 2.20.
- 8 Respondents were asked to select all the reasons that applied to their experience.
- 9 The survey included both "transgender status/gender identity" and "gender expression/appearance" as answer choices so that respondents could select what they felt best represented their experience. Because there was a substantial overlap of respondents who selected both reasons, and because these terms are commonly used interchangeably or with very similar meanings, responses of those who selected one or both of these reasons are collapsed for reporting as "gender identity or expression."
- Only respondents who reported that they were verbally harassed because of their transgender status, gender identity, gender expression, or appearance received this question (Q. 17.6), which asked: "In the past year, did strangers verbally harass you in public because of your trans status, gender identity, or gender expression?" Results are reported out of the full sample.
- 11 Only respondents who reported that they were physically attacked because of their transgender status, gender identity, gender expression, or appearance received this question (Q. 17.10), which asked: "In the past year, did strangers physically attack you in public because of your trans status, gender identity, or gender expression?" Results are reported out of the full sample.
- 12 In Q. 17.8, respondents were asked if they were physically attacked with "unwanted sexual contact (such as rape, attempted rape, being forced to penetrate)."
- 13 Q.18.1 asked if respondents had ever "experienced unwanted sexual contact, such as oral, genital, or anal contact, penetration, forced fondling, or rape."
- 14 Breiding et al. See note 6.
- Respondents were asked if they had ever "experienced unwanted sexual contact, such as oral, genital, or anal contact, penetration, forced fondling, or rape" in Q. 18.1. This definition of sexual assault encompassed several categories of sexual violence as outlined in the National Intimate Partner and Sexual Violence Survey (NISVS). See note 16.

- Due to differences between Q. 18.1 and the NISVS questions about sexual violence, a direct comparison to the U.S. population was not feasible for this report. However, as context for USTS respondents' experience with sexual assault, NISVS findings indicate that an estimated 11% of adults in the U.S. population have been raped in their lifetime, 19% have experienced unwanted sexual contact, 10% have experienced sexual coercion, and 4% were forced to penetrate someone. Breiding et al. See note 6. The figures for the prevalence of sexual violence during one's lifetime in the U.S. population were calculated by the research team to present a combined percentage for the experiences of men and women using 2011 data from the NISVS, as reported by the Centers for Disease Control. Since NISVS respondents could report experiences with multiple forms of sexual violence, an NISVS respondent's experiences could be reflected in several categories of sexual violence. The research team was unable to avoid double counting respondents who reported more than one experience in the NISVS, and therefore, were unable to combine the percentages of NISVS respondents who experienced any form of sexual violence to match the broader USTS category of "unwanted sexual contact," and make a direct comparison. Therefore, findings for the U.S. population in regard to rape, unwanted sexual contact, sexual coercion, and being forced to penetrate are presented separately, and comparisons between the NISVS and USTS findings should be interpreted with caution.
- The 10% rate of sexual assault in the past year reported in this section was based on Q. 18.3. This differs from the rate of sexual assault in the past year reported in the "Physical Attack" section of this chapter (4%), which was based on Q. 17.8. This difference is likely due to the number of respondents in the sample who received each question based on skip-logic patterns. While all respondents in the sample received Q. 18.3, a limited number of respondents received Q. 17.8 based on their answer to Q. 17.3. Respondents who indicated that they had been physically attacked in Q. 17.3, received a followup question asking how they were physically attacked (Q. 17.8), which included an answer choice of "unwanted sexual contact." Those respondents who did not identify their experience of unwanted sexual contact as a form of physical attack would not have received the follow-up question regarding the method of the attack, if they had not reported another form of physical attack. Additionally, the difference in reporting may partly result from the more inclusive examples of unwanted sexual contact provided in Q. 18.3 ("such as oral, genital, or anal contact, penetration, forced fondling, or rape"), in contrast to the definition of unwanted sexual contact in Q. 17.8 ("such as rape, attempted rape, being forced to penetrate").

- Due to differences between Q. 18.3 (sexual assault in the past year) and the NISVS questions about sexual violence, a direct comparison to the U.S. population was not feasible for this report. However, as context for USTS respondents' experience with sexual assault, NISVS findings indicate that an estimated 1.9% of adults in the U.S. population experienced unwanted sexual contact in the past year and an estimated 1.7% experienced sexual coercion in the past year. These figures were calculated by the research team to present a combined percentage for the experiences of men and women using 2011 data from the NISVS. Additionally, an estimated 1.6% of women were raped in the past year. Due to the small number of men who reported being raped in the past year, a reliable estimate was not available for men. An estimated 1.7% of men were forced to penetrate a perpetrator in the past year, while the number of women who were forced to penetrate a perpetrator was too low to produce a reliable estimate. Breiding et al. See note 6. Since NISVS respondents could report experiences with multiple forms of sexual violence, an NISVS respondent's experiences could be reflected in several categories of sexual violence. The research team was unable to avoid double counting respondents who reported more than one experience in the NISVS, and therefore, were unable to combine the percentages of NISVS respondents who experienced any form of sexual violence to match the broader USTS category of "unwanted sexual contact," and make a direct comparison. Therefore, findings for the U.S. population in regard to rape, unwanted sexual contact, sexual coercion, and being forced to penetrate are presented separately, and comparisons between the NISVS and USTS findings should be interpreted with caution.
- 19 Breiding et al. See note 6.
- 20 See Q. 19.2 and Q. 19.3 for a list of acts described as forms of intimate partner violence.
- 21 Breiding et al. See note 6.
- 22 The NISVS measure for "any physical violence" includes all of the actions listed in Table 15.8, except for forced sexual activity and threats of physical violence.
- 23 The figures for the prevalence of intimate partner violence involving physical violence and/or severe physical violence in the U.S. population was calculated by the research team to present a combined percentage for the experiences of men and women using 2011 data from the NISVS, as reported by the Centers for Disease Control and Prevention. See Breiding et al. See note 6.
- 24 According to the NISVS, "severe physical violence" includes being hurt by having one's hair pulled, being hit with a fist or something hard, kicked, slammed against something, choked or suffocated, beaten, burned, or attacked with a knife or gun.

### **CHAPTER 16**

# Places of Public Accommodation and Airport Security

ublic accommodations are places of business or other locations generally open to the public and provide essential services that allow people to meet basic needs and participate in civic life, including government agencies, retail stores, and restaurants.¹ For transgender people, places of public accommodation are potentially unwelcoming or unsafe. Prior research has found that transgender people may face unequal treatment or harassment in public settings such as retail stores.² The survey explored respondents' experiences in specific types of public accommodations in the past year and found that respondents were denied equal treatment, verbally harassed, and physically attacked in several of these locations.

Respondents were also asked questions about their experiences in airports related to their gender identity or expression in the past year, given numerous reports of transgender people being subjected to excessive scrutiny and searches by Transportation Security Administration (TSA) officers when going through airport security screening.<sup>3</sup> Widely used body scanners often flag transgender people's bodies and gender-related clothing or items for additional screening, which can lead to unnecessary searches and make them vulnerable to harassment and discriminatory treatment by TSA officers and bystanders.<sup>4</sup>

Notable differences in respondents' experiences based on demographic and other characteristics are reported throughout the chapter.

- Of respondents who said that staff or employees at a place of public accommodation they visited thought or knew that they were transgender, nearly one-third (31%) experienced at least one type of negative experience, including being denied equal treatment or service (14%), verbally harassed (24%), and/or physically attacked (2%) in the past year.
   Among those who visited a retail store, restaurant, hotel, or theater and said that staff or employees thought or knew that they were transgender, 31% were denied equal treatment, verbally harassed, and/or physically attacked there.
   Approximately one-third (34%) of respondents had one or more of these negative
  - Approximately one-third (34%) of respondents had one or more of these negative
    experiences in the past year when using public transportation where employees
    thought or knew they were transgender.
  - Nearly one-quarter (22%) of respondents had one or more of these experiences in the past year when visiting a domestic violence shelter or program or a rape crisis center where employees thought or knew they were transgender.
- ▶ One in five (20%) respondents did not use one or more places of public accommodation in the past year because they thought they would be mistreated as a transgender person.
- Additionally, 43% of respondents who went through airport security in the past year experienced a problem related to being transgender, such as being patted down or searched because of a gender-related item, having the name or gender on their ID questioned, or being detained.

# I. Overall Experiences in Places of Public Accommodation

Respondents received questions about their experiences in places of public accommodation, such as hotels, restaurants, or government agencies in the past year. They were first asked whether they had visited or used services in specific kinds of public accommodations, and they then received follow-up questions based on their responses. For each type of location that they had visited in the past year, respondents were asked whether they thought that staff or employees at the location knew or thought they were transgender. They were also asked whether

they had been denied equal treatment, verbally harassed, or physically attacked at the selected type of location because they were transgender.

Nearly all respondents in the sample (96%) had visited or used services in at least one of the places of public accommodation outlined in this chapter in the past year. Of those who had visited or used services, 50% reported that they thought the staff or employees knew or thought they were transgender at one or more of the locations. Nearly one-third (31%) of those who said that staff or employees knew or thought they were transgender experienced negative treatment in at least one of the locations, including being denied equal treatment or service, verbally harassed, or physically attacked (Table 16.1).

Table 16.1: Overall experiences in any place of public accommodation in the past year because of being transgender

Experience at a place of public accommodation	% of those who believe staff knew or thought they were transgender
Denied equal treatment or service	14%
Verbally harassed	24%
Physically attacked	2%
One or more experiences listed	31%

Respondents' experiences in each type of public accommodation visited or used in the past year are described in detail throughout the chapter (Table 16.2). Those who had not visited a specific type of public accommodation were asked whether they did not visit or use services at that place because they were afraid of being mistreated as a transgender person. Overall, one in five (20%) reported that they did not visit or use services at one or more of these locations because they thought they would be mistreated as a transgender person.

Table 16.2: Negative experiences in places of public accommodation in the past year because of being transgender

Location visited	% of those who believe staff knew or thought they were transgender
Public transportation	34%
Retail store, restaurant, hotel, or theater	31%
Drug or alcohol treatment program	22%
Domestic violence shelter or program or rape crisis center	22%
Gym or health club	18%
Public assistance or government benefit office	17%
DMV (Department of Motor Vehicles)	14%
Nursing home or extended care facility	14%
Court or courthouse	13%
Social Security office	11%
Legal services from an attorney, clinic, or legal professional	6%

### II. Public Transportation

Two-thirds (66%) of the sample used public transportation services in the past year, such as a bus, train, subway, or taxi. Two percent (2%) of respondents did not use public transportation in the past year for fear of mistreatment as a transgender person. Twenty-four percent (24%) of those who used public transportation believed that the employees knew or thought they were transgender. Of those, 34% reported being denied equal treatment or service, verbally harassed, or physically attacked because of being transgender while using public transportation (Table 16.3).

Table 16.3: Experiences on public transportation in the past year because of being transgender

Experience in location	% of those who believe staff knew or thought they were transgender
Denied equal treatment or service	4%
Verbally harassed	32%
Physically attacked	3%
One or more experiences listed	34%

Non-binary people (39%) were more likely to have experienced negative treatment than transgender men and women (32%) when using public transportation (Figure 16.1). These experiences also varied by race and ethnicity, with American Indian (48%), multiracial (45%), and Asian (39%) respondents being more likely to have a negative experience (Figure 16.2). Those who were currently working in the underground economy (such as sex work, drug sales, or other work that is currently criminalized) (49%) and those who were living in poverty (39%) were also more likely to report such an experience.

Figure 16.1: Negative experiences on public transportation in the past year GENDER IDENTITY (%)

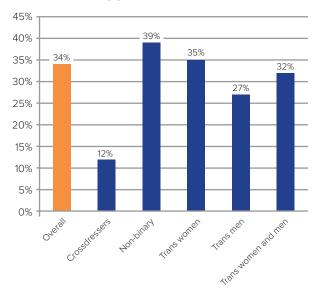
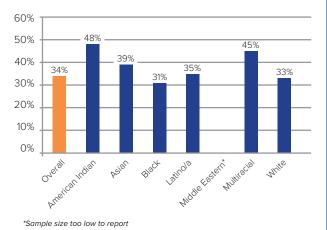


Figure 16.2: Negative experience on public transportation in the past year RACE/ETHNICITY (%)



Nearly one-third (31%) of respondents who visited a store, restaurant, hotel, or theater where the staff knew or thought they were transgender were mistreated because of their gender identity or expression.

### III. Retail Store, Restaurant, Hotel, or Theater

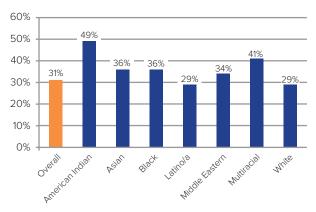
Ninety-one percent (91%) of respondents visited or used services in a retail store, restaurant, hotel, or theater in the past year. One percent (1%) of respondents reported not visiting a retail store, restaurant, hotel, or theater in the past year because they were afraid of mistreatment as a transgender person. Approximately one-third (34%) of those who visited or used services at these locations believed that the staff or employees knew or thought they were transgender. Of those, 31% reported being denied equal treatment or service, verbally harassed, or physically attacked because of being transgender (Table 16.4).

Table 16.4: Experiences in a retail store, restaurant, hotel, or theater in the past year because of being transgender

Experience in location	% of those who believe staff knew or thought they were transgender
Denied equal treatment or service	11%
Verbally harassed	24%
Physically attacked	1%
One or more experiences listed	31%

American Indian (49%), multiracial (41%), Black (36%), and Asian (36%) respondents were more likely to have a negative experience (Figure 16.3). Those who were currently working in the underground economy (52%), those who were living in poverty level (37%), and people with disabilities<sup>5</sup> (39%) were also more likely to have such experiences in these locations.

Figure 16.3: Experiences in a retail store, restaurant, hotel, or theater in the past year because of being transgender RACE/ETHNICITY (%)



### IV. Drug or Alcohol Treatment Program

Two percent (2%) of the sample visited or used services at a drug or alcohol treatment program in the past year. One percent (1%) of respondents did not go to a treatment center in the past year because of fear of mistreatment as a transgender person. Of those who visited or used services at a treatment program, 58% believed that the staff or employees knew or thought they were transgender. Of those, 22% reported being denied equal treatment or service, verbally harassed, or physically attacked because of being transgender (Table 16.5).

Table 16.5: Experiences in a drug or alcohol treatment program in the past year because of being transgender

Experience in location	% of those who believe staff knew or thought they were transgender
Denied equal treatment or service	11%
Verbally harassed	13%
Physically attacked	1%
One or more experiences listed	22%

### In Our Own Voices

"When I attempted to change my gender marker on my state ID, I was denied three times. All three times I was harassed. In one incident, the manager of the DMV location made fun of me and started laughing and talked so loud that other patrons at the DMV also began to laugh."

"A year ago I had my Social Security updated to reflect my new name and gender. I was treated with respect at all times. The woman working in the Social Security office wrote 'congratulations' and drew a heart on my copy of the documentation."

"A TSA officer referred to me as 'it' when I couldn't walk through their security screen following top surgery. I had to argue with TSA that a male employee needed to do the pat down and I was informed that a woman would be more appropriate. I stood my ground after repeatedly being told that I was not a man."

"I was subjected to a longer TSA screening while they searched my bag, pulled out my intimate items, and called over friends to look and laugh. I had to remove my wig to prove I was the same person. I was humiliated."

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Those who were currently working in the underground economy (34%) and those who were living in poverty (27%) were more likely to report having a negative experience in a drug or alcohol treatment program.

### V. Domestic Violence Shelter, Domestic Violence Program, or Rape Crisis Center

One percent (1%) of the sample visited or used services at a domestic violence (DV) shelter, DV program, or rape crisis center in the past year. Two percent (2%) of respondents did not go to a DV shelter or program or rape crisis center in the past year because they were afraid they would be mistreated as a transgender person. Of those who went to one of these locations, more than half (59%) believed that the staff or employees knew or thought they were transgender. Of those, nearly one-quarter (22%) reported being denied equal treatment or service, verbally harassed, or physically attacked because of being transgender (Table 16.6).

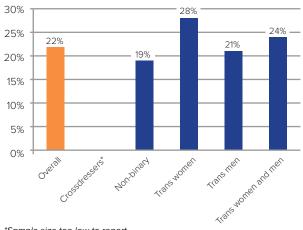
Table 16.6: Experiences in a DV shelter, DV program, or rape crisis center in the past year because of being transgender

Experience in location	% of those who believe staff knew or thought they were transgender
Denied equal treatment or service	16%
Verbally harassed	11%
Physically attacked	2%
One or more experiences listed	22%

Transgender women (28%) were more likely to report having a negative experience at a DV shelter, DV program, or rape crisis center (Figure 16.4).

Nearly one in four (22%)
respondents who went to a
domestic violence shelter or
program or rape crisis center
where staff knew or thought they
were transgender experienced
mistreatment of some kind.

Figure 16.4: Negative experiences in domestic violence shelter in the past year GENDER IDENTITY (%)



\*Sample size too low to report

### VI. Gym or Health Club

More than one-third (35%) of the sample had visited or used services at a gym or health club in the past year. Fourteen percent (14%) of respondents did not go to a gym or health club in the past year because they were afraid of mistreatment as a transgender person. Of those respondents who had visited a gym or health club, 28% believed that the staff or employees knew or thought they were transgender. Of those, 18% reported being denied equal treatment or service, verbally harassed, or physically attacked because of being transgender (Table 16.7).

Table 16.7: Experiences in a gym or health club in the past year because of being transgender

Experience in location	% of those who believe staff knew or thought they were transgender
Denied equal treatment or service	7%
Verbally harassed	13%
Physically attacked	1%
One or more experiences listed	18%

Respondents who were currently working in the underground economy were nearly twice as likely to report having a negative experience in a gym or health club (35%).

# VII. Public Assistance or Government Benefits Office

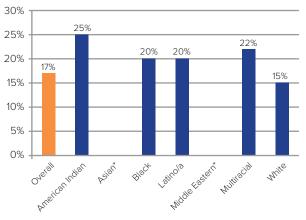
Twelve percent (12%) of the sample had visited or used services at a public assistance or government benefits office in the past year, such as for receiving Supplemental Nutrition Assistance Program (SNAP or food stamps) or Women, Infants, and Children (WIC) benefits. Two percent (2%) of respondents did not go to such an agency in the past year because they feared mistreatment as a transgender person. Over one-third (36%) of those who visited or used services at these locations believed that the staff or employees knew or thought they were transgender. Of those, 17% reported being denied equal treatment or service or being verbally harassed because of being transgender (Table 16.8).

Table 16.8: Experiences in a public assistance or government benefits office in the past year because or being transgender

Experience in location	% of those who believe staff knew or thought they were transgender
Denied equal treatment or service	11%
Verbally harassed	9%
One or more experiences listed	17%

American Indian (25%), multiracial (22%), Black (20%), and Latino/a (20%) respondents reported higher rates of mistreatment, in contrast to 15% of white respondents (Figure 16.5). People with disabilities (21%) and those who were currently working in the underground economy (24%) were also more likely to report having a negative experience in a public assistance or government benefits office.

Figure 16.5: Negative experiences in a public assistance or government benefits office in the past year RACE/ETHNICITY (%)



\*Sample size too low to report

### VIII. DMV

Nearly half (44%) of the sample visited or used services at a DMV (Department of Motor Vehicles) in the past year. Three percent (3%) of respondents did not go to a DMV in the past year because of fear of mistreatment as a transgender person. More than one-third (36%) of those who visited this location believed that the staff or employees knew or thought they were transgender. Of those, 14% reported being denied equal treatment or service or being verbally harassed because of being transgender (Table 16.9).

Table 16.9: Experiences in a DMV in the past year because of being transgender

Experience in location	% of those who believe staff knew or thought they were transgender
Denied equal treatment or service	9%
Verbally harassed	7%
One or more experiences listed	14%

# IX. Nursing Home or Extended Care Facility

Four percent (4%) of the sample visited or used services at a nursing home or extended care facility in the past year. One percent (1%) of respondents did not go to a nursing home or extended care facility in the past year because they were afraid of mistreatment as a transgender person. Twenty-two percent (22%) of those who visited or used services in this location believed that the staff or employees knew or thought they were transgender. Of those, 14% reported being denied equal treatment or service, verbally harassed, or physically attacked because of being transgender (Table 16.10).

Nearly one in five (18%)
respondents who went to a
gym or health club where
staff knew or thought they
were transgender experienced
mistreatment of some kind.

Table 16.10: Experiences in a nursing home or extended care facility in the past year because of being transgender

Experience in location	% of those who believe staff knew or thought they were transgender
Denied equal treatment or service	6%
Verbally harassed	11%
Physically attacked	1%
One or more experiences listed	14%

### X. Court or Courthouse

Approximately one in four (22%) respondents in the sample visited or used services at a court or courthouse in the past year. Two percent (2%) of respondents did not go to a court or courthouse in the past year because they were afraid of mistreatment as a transgender person. One-half (50%) of those who visited or used services there believed that court staff or employees knew or thought they were transgender. Of those, 13% reported being denied equal treatment or service, verbally harassed, or physically attacked because of being transgender (Table 16.11).

Table 16.11: Experiences in court or a courthouse in the past year because of being transgender

Experience in location	% of those who believe staff knew or thought they were transgender
Denied equal treatment or service	8%
Verbally harassed	8%
Physically attacked	<1%
One or more experiences listed	13%

Those who were currently working in the underground economy (37%) were substantially more likely to report having a negative experience in court or a courthouse, and the rate was also higher among people with disabilities (19%).

### XI. Social Security Office

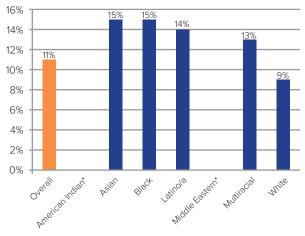
Nearly one in four respondents (19%) visited or used services at a Social Security office in the past year, such as for updating the name or gender on their records, receiving or changing a Social Security card, or accessing public benefits. Four percent (4%) of respondents did not go to a Social Security office in the past year for fear of mistreatment as a transgender person. Fifty-seven percent (57%) of those who went to a Social Security office believed that the staff or employees knew or thought they were transgender. Of those, 11% reported being denied equal treatment or service, verbally harassed, or physically attacked because of being transgender (Table 16.12).

Table 16.12: Experiences in a Social Security office in the past year because of being transgender

Experience in location	% of those who believe staff knew or thought they were transgender
Denied equal treatment or service	8%
Verbally harassed	5%
Physically attacked	<1%
One or more experiences listed	11%

Asian (15%), Black (15%), and Latino/a (14%) respondents were more likely to report having a negative experience in a Social Security office (Figure 16.6). Respondents who were currently working in the underground economy (36%) and people with disabilities (16%) were also more likely to have such an experience.

Figure 16.6: Negative experience in a Social Security office in the past year RACE/ETHNICITY (%)



\*Sample size too low to report

### XII. Legal Services from an Attorney, Clinic, or Legal Professional

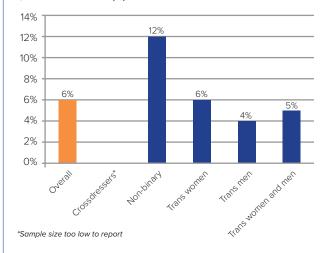
Twelve percent (12%) of the sample visited or used legal services from an attorney, clinic, or legal professional in the past year. Two percent (2%) of respondents did not visit or use such services in the past year due to fear of mistreatment as a transgender person. Fifty-seven percent (57%) of those who sought services from an attorney, legal clinic, or legal professional believed that the staff or employees knew or thought they were transgender. Of those respondents, 6% reported being denied equal treatment or service, verbally harassed, or physically attacked because of being transgender (Table 16.13).

Table 16.13: Experiences with legal services from an attorney, clinic, or legal professional in the past year because of being transgender

Experience in location	% of those who believe staff knew or thought they were transgender	
Denied equal treatment or service	4%	
Verbally harassed	3%	
One or more experiences listed	6%	

Non-binary respondents (12%) were more than twice as likely to report having a negative experience when seeking legal services, in contrast to transgender men and women (5%) (Figure 16.7). Those who were currently working in the underground economy (23%) were almost four times as likely to report a negative experience as the overall sample.

Figure 16.7: Negative experiences with legal services from an attorney, clinic, or legal professional in the past year GENDER IDENTITY (%)



### XIV. Experiences with Airport Security

In addition to the questions regarding mistreatment in and avoidance of public accommodations, respondents were asked about their experiences traveling through airport security in the United States in the past year. More than half (53%) of respondents reported having gone through airport security during that time period. These respondents were asked about specific experiences and interactions with Transportation Security Administration (TSA) officers during the security screening process.

Forty-three percent (43%)
of those who went through
airport security in the past
year experienced at least
one problem related to their
gender identity or expression.

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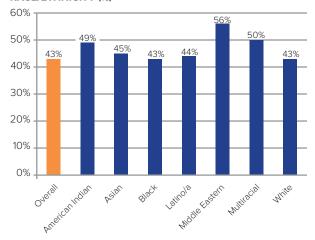
Forty-three percent (43%) of those who went through airport security in the past year experienced at least one issue related to their gender identity or expression, such as TSA officers using the wrong pronoun or title to refer to them, searching their bodies or belongings because of a gender-related item, or detaining them (Table 16.14).

Table 16.14: Issues when going through airport security in the past year

Airport security issue	% of those who had gone through airport security
TSA officers used the wrong pronouns (such as he, she, or they) or title (such as Mr. or Ms.)	29%
They were patted down due to gender- related clothing/items (such as a binder or packer)	17%
They were patted down by TSA officers of the wrong gender	14%
TSA officers questioned the name or gender on ID	11%
TSA officers loudly announced or questioned their gender, body parts, or sensitive items (e.g., binder, packer)	6%
Their bag was searched due to a gender-related item (such as a binder or packer)	5%
They were asked to remove or lift clothing to show binder, undergarment, or other sensitive area	4%
They were taken to a separate room for questioning or examination	4%
They were verbally harassed by TSA officers	2%
They experienced unwanted sexual contact (beyond typical pat down by TSA officers)	1%
They were detained for over an hour	1%
They missed their flight due to screening	1%
TSA officers called the police about them	<1%
They were physically attacked attacked by TSA officers	<1%
They were not allowed to fly	<1%
One or more experiences listed	43%

More than half (56%) of Middle Eastern and 50% of multiracial respondents who went through airport security in the past year reported one or more of these experiences (Figure 16.8). Respondents who said that others can always or usually (61%) or sometimes (53%) tell that they are transgender were more likely to report one or more of these experiences, in comparison to those who said that others can rarely or never tell that they are transgender without being told (35%). Experiences also differed by gender, with transgender men (52%) being more likely to report one or more of these experiences than transgender women (31%). Respondents who said that none of their IDs reflect the name and/or gender they prefer (51%) were also more likely to report negative experiences in airport security related to their gender identity.

Figure 16.8: Negative experience in airport security in the past year RACE/ETHNICITY (%)



### **Conclusion**

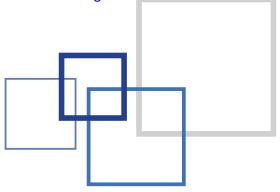
Responses indicated that many respondents faced mistreatment in places of public accommodations, including being denied equal treatment or service, verbally harassed, and/or physically attacked in one or more of the locations. People of color and respondents currently working in the underground economy were more likely to report mistreatment. A substantial number of respondents also did

not visit or use services in places of public accommodation altogether because of fear of being mistreated as a transgender person. Additionally, findings demonstrated that many transgender people experienced mistreatment

related to their gender identity when passing through airport security and, as a result, were at risk of potential harm while traveling through airports.

#### **ENDNOTES** | CHAPTER 16: PLACES OF PUBLIC ACCOMMODATION AND AIRPORT SECURITY

- The legal definitions of public accommodations vary according to local, state, and federal laws, but frequently include places open to the public, such as restaurants, stores, hotels, places of public transportation, and government agencies.
- 2 See e.g., Equal Rights Center. (2016). Room for Change. DC: Equal Rights Center. Available at: http:// www.equalrightscenter.org/site/DocServer/Contents. pdf?docID=2681.
- 3 See e.g., Charles, C. (2015, October 1). Dear TSA, my body is not an anomaly. *The Advocate*. Available at: http://www.advocate.com/commentary/2015/10/01/dear-tsa-my-body-not-anomaly; Ennis, D. (2015, October 21). Traveling while trans: Women share their stories. *The Advocate*. Available at: http://www.advocate.com/transgender/2015/10/21/traveling-while-trans-women-share-their-stories; Rogers, K. (2015, September 22). T.S.A. defends treatment of transgender air traveler. *New York Times*. Available at: http://www.nytimes.com/2015/09/23/us/shadi-petosky-tsa-transgender.html.
- 4 TSA body scanners examine each passenger's body based on the gender the officer perceives the passenger to be. As a result, transgender people's body parts, or items such as chest binders (compression garments) and prosthetics (such as packers and breast forms), may get flagged. This often causes transgender passengers to be outed or to face additional searches and scrutiny. See note 3.
- 5 "People with disabilities" here refers to respondents who identified as a person with a disability in Q. 2.20.



### **CHAPTER 17**

# **Experiences in Restrooms**

afe access to public restrooms is a basic necessity and essential for most people's participation in civic life, the workplace, and school.¹ Many transgender people, however, face harassment and violence when seeking to use public restrooms, or they are excluded from restrooms by policies or staff.² Lack of safe restroom access has been linked to medical problems such as kidney infections, urinary tract infections, and stress-related conditions.³ Transgender people who are denied equal access to restrooms consistent with their gender identity are vulnerable to harassment, violence, and poor mental health, including higher levels of suicidal thoughts and behaviors.⁴

This chapter explores respondents' experiences in restrooms in public places, at work, and at school, including experiences with denial of access, harassment, and violence, as well as avoidance of public restrooms. Notable differences in respondents' experiences based on demographic and other characteristics are reported throughout the chapter.

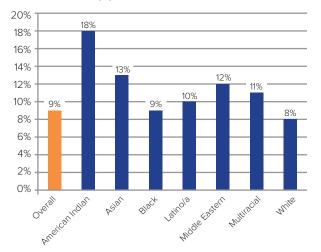
It is important to note that the survey was conducted between August and September 2015, more than six months before the state of North Carolina passed a law in March 2016 restricting transgender people's restroom access, and before similar legislation was introduced in at least 23 other states in 2016.<sup>5</sup> This legislation prompted substantial media coverage and public scrutiny of transgender people's restroom access. Widespread anecdotal evidence suggests that this climate had an adverse effect on the experiences of transgender people in restrooms and their perceptions of safety when accessing and using public restrooms. As a result, data collected after March 2016 would likely differ from USTS survey results, with potentially higher numbers of respondents reporting negative experiences in public restrooms.

- Nearly one-quarter (24%) of respondents said that someone had questioned or challenged their presence in a restroom in the past year.
- ▶ Nearly one in ten (9%) respondents reported that someone denied them access to a restroom in the past year.
- One in eight (12%) respondents were verbally harassed, physically attacked, or sexually assaulted when accessing or using a restroom in the past year.
- More than half (59%) avoided using a public restroom in the past year because they were afraid of having problems.
- Nearly one-third (32%) limited the amount they ate or drank to avoid using the restroom in the past year.
- Eight percent (8%) reported having a urinary tract infection, kidney infection, or another kidney-related problem in the past year as a result of avoiding restrooms.

### I. Access to Restrooms

Nearly one-quarter (24%) of respondents said that someone told them or asked them if they were using the wrong restroom in the past year, and nearly one in ten (9%) said that someone stopped them from entering or denied them access to a restroom in the past year. American Indian (18%), Asian (13%), and Middle Eastern (12%) respondents were more likely to report that someone stopped them from entering or denied them access to a restroom in the past year (Figure 17.1). Undocumented residents (23%) and respondents currently working in the underground economy, such as sex work, drug sales, and other work that is currently criminalized (20%), were more than twice as likely to be denied access to restrooms than those in the overall sample.

Figure 17.1: Denied access to a restroom in the past year RACE/ETHNICITY (%)



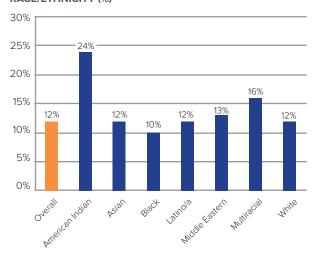
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Nearly one in ten (9%)
respondents said that someone
stopped them from entering
or denied them access to a
restroom in the past year.

### II. Verbal Harassment, Physical Attack, and Sexual Assault

Twelve percent (12%) of respondents reported being verbally harassed, physically attacked, and/or sexual assaulted<sup>6</sup> when accessing or while using a restroom in the past year. These experiences were more frequently reported by undocumented residents (34%), respondents currently working in the underground economy (25%), and American Indian (24%) and multiracial (16%) respondents (Figure 17.2).

Figure 17.2: Verbal harassment, physical attack, and/or sexual assault in a restroom in the past year RACE/ETHNICITY (%)



#### a. Verbal Harassment

One out of eight (12%) respondents were verbally harassed in a restroom in the past year.

Respondents who were verbally harassed in restrooms were asked for the places where the harassment had occurred. Eighty-nine percent (89%) were verbally harassed in a restroom at a public place, such as a restaurant, shopping mall, or movie theater, and 20% were verbally harassed in a school restroom (Table 17.1).

Table 17.1: Location of verbal harassment in restroom in past year

Restroom location	% of respondents who were verbally harassed
Public place (such as a restaurant, shopping mall, or movie theater)	89%
School	20%
Workplace	14%
Another location	5%

#### b. Physical Attack

One percent (1%) of the sample (228 respondents, unweighted) was physically attacked in a restroom in the past year. Undocumented residents (4%) and American Indian respondents (3%) were more likely to be physically attacked in a restroom.

Respondents who were physically attacked were asked where they had experienced the physical attack. Eighty-six percent (86%) were physically attacked in a restroom at a public place, such as a restaurant, shopping mall, or movie theater, and over one-quarter (27%) said they were physically attacked in a restroom at school (Table 17.2).

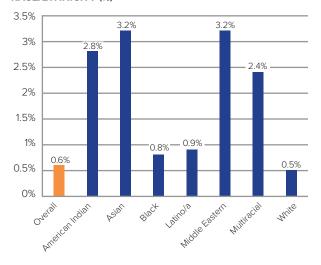
Table 17.2: Location of physical attack in restroom in past year

Restroom location	% of respondents who were physically attacked
Public place (such as a restaurant, shopping mall, or movie theater)	86%
School	27%
Workplace	14%
Another location	9%

#### c. Sexual Assault

Approximately one percent (0.6%) of the sample (139 respondents, unweighted) reported being sexually assaulted in a restroom in the past year. Those currently working in the underground economy were more likely to have had this experience (4%). Additionally, transgender women of color, including Asian (3.2%), Middle Eastern (3.2%), American Indian (2.8%), and multiracial (2.4%) women were more likely to have been sexually assaulted in a restroom in the past year (Figure 17.3).

Figure 17.3: Sexual assault in a restroom in the past year among transgender women RACE/ETHNICITY (%)



More than three-quarters (78%) of respondents who were sexually assaulted reported that the sexual assault occurred in a restroom at a public place, and 19% were sexually assaulted at a school restroom (Table 17.3).

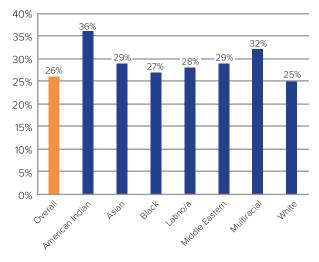
Table 17.3: Location of sexual assault in restroom in past year

Restroom location	% of respondents who were sexually assaulted
Public place (such as a restaurant, shopping mall, or movie theater)	78%
School	19%
Workplace	14%
Another location	18%

# III. Overall Access to and Treatment in Restrooms

Overall, in the year prior to taking the survey, 26% of all respondents were denied access to restrooms, had their presence in a restroom questioned, and/or were verbal harassed, physically attacked, or sexually assaulted in a restroom. This was nearly twice as high for undocumented residents (50%) and was also higher for respondents currently working in the underground economy (39%). It was also higher among American Indian (36%) and multiracial (32%) respondents (Figure 17.4). Respondents who said that others could always or usually tell they were transgender without being told (45%) or sometimes tell they were transgender (38%) were more likely to report one or more of these experiences, in contrast to those who said that others could rarely or never tell that they were transgender (16%).

Figure 17.4: Any reported problem in a restroom in the past year RACE/ETHNICITY (%)

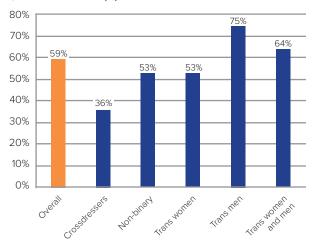


### IV. Avoidance of Public Restrooms

Even prior to the increased public scrutiny and conversations in North Carolina and across the country about anti-transgender bathroom legislation in 2016, 59% of respondents reported that in the past year they had either sometimes (48%) or always (11%) avoided using a restroom, such as in public, at work, or at school, because they were afraid of confrontations or other problems.

Transgender men (75%) were far more likely to report sometimes or always avoiding using a public restroom, in contrast to transgender women (53%) and non-binary respondents (53%) (Figure 17.5). Undocumented residents were also more likely to report sometimes or always avoiding using a public restroom in the past year (72%). Eighty percent (80%) of respondents who said that others could always or usually tell that they were transgender and 72% of those who said that others can sometimes tell they are transgender reported avoiding using public restroom, in contrast to 48% of those who said that others can rarely or never tell that they are transgender.

Figure 17.5: Sometimes or always avoided bathrooms in the past year GENDER IDENTITY (%)



### In Our Own Voices

"I either have to 'hold it' or break down and use a male restroom in a public place. I'm not allowed to use the female restroom and have been confronted multiple times when attempting to."

"I went into the men's bathroom, being a man and all. I was using a stall, and I came out only to find one person who apparently thought it was okay to go after me. I was just washing my hands when he first punched me in the back and then went for my vagina. I nearly passed out due to the blow."

"I walked into a stall to do my business like I had done so many times before. This time, though, someone recognized me. He and his buddies circled around me as I tried to exit the restroom and pushed me around between them. A police officer walked into the restroom and tried to protest their harassment. The men responded by ripping my pants down. The officer shot me a disgusted look and left the room."

"I spent high school having to use the nurse's bathroom, because if I used the boys' bathroom, I would get reprimanded, and the same would happen if I went into the girls' bathroom since I was living as a boy. Going to the nurse's office always felt like a walk of shame, like there was no dignified place for me simply because I'm transgender." Nearly one-third (32%) of the sample avoided drinking or eating so that they would not need to use the restroom, and 8% reported having a urinary tract infection or kidney-related medical problem as a result of avoiding restrooms in the past.

Respondents were also asked if they had experienced any physical problems as a result of avoiding restrooms in public places, at work, or at school. Nearly one-third (32%) of the sample avoided drinking or eating so that they would not need to use the restroom, and 8% reported having a urinary tract infection or kidney-related medical problem as a result of avoiding restrooms in the past year (Table 17.4).

Table 17.4: Physical problems due to avoiding public restrooms in the past year

Physical problem	% of respondents who avoided using restrooms	% of all respondents
Did not use the restroom when needed to ("held it")	89%	55%
Avoided drinking or eating	52%	32%
Urinary tract infection	12%	8%
Kidney infection	2%	1%
Other kidney- related problems	2%	1%
Kidney-related problem and/ or a urinary tract infection	13%	8%
A problem not listed	2%	1%

### **Conclusion**

Responses suggest that using restrooms in public places, at work, or at school presents serious challenges for transgender people. Respondents faced numerous barriers and problems when attempting to use a public restroom, including being verbally harassed, physically attacked, sexually assaulted, or denied access to the restroom altogether. In many instances, these experiences were more frequently reported by people of color. A majority of people had avoided using public restrooms in the past year due to fear of encountering confrontations and other problems, which led to a range of health issues, including urinary tract infections and kidneyrelated problems.

#### **ENDNOTES** | CHAPTER 17: EXPERIENCES IN RESTROOMS

- Department of Labor & Occupational Safety and Health Administration. (2015). Best Practices: A Guide to Restroom Access for Transgender Workers. Available at: https://www.osha.gov/Publications/OSHA3795.pdf.
- 2 Herman, J. L. (2013). Gendered restrooms and minority stress: The public regulation of gender and its impact on transgender people's lives. *Journal of Public Management* & Social Policy, 19(1), 65–85.
- 3 Herman, J. L. See note 2.
- 4 Seelman, K. L. (2016). Transgender adults' access to college bathrooms and housing and the relationship to suicidality. *Journal of Homosexuality*, 63(10), 1378–1399.
- Movement Advancement Project, Equality Federation Institute, Freedom for All Americans, & National Center for Transgender Equality. (2016). The Facts: Bathroom Safety, Nondiscrimination Laws, and Bathroom Ban Laws. Available at: http://www.lgbtmap.org/file/ bathroom-ban-laws.pdf.
- 6 Respondents were asked if they had experienced "unwanted sexual contact" when accessing or while using a bathroom in Q. 20.3 and Q. 20.6.
- 7 Movement Advancement Project et al. See note 5.

### **CHAPTER 18**

# Civic Participation and Policy Priorities

oting and other forms of participation in the political process are important methods by which people involve themselves in their communities and can have a voice in governance at the local, state, and federal levels. They are also significant avenues by which individuals and groups can affect change and influence the policies and procedures that impact their lives.

Respondents received questions about voting in the previous national election (November 2014)¹ to assess levels of voting and determine reasons for not participating, including potential barriers to voting such as voter identification laws. Relevant questions were patterned on the November 2014 Voting and Registration Supplement of the Current Population Survey (CPS). Additionally, respondents were asked questions about their political engagement, political party affiliation, and policy priorities as they relate to issues that impact transgender people, some of which were patterned on the Gallup U.S. Daily Tracking Poll. Notable differences in respondents' experiences based on demographic and other characteristics are reported throughout the chapter.

- ▶ More than three-quarters (76%) of U.S. citizens of voting age in the sample reported that they were registered to vote in the November 2014 midterm election, compared to 65% of individuals in the U.S. population who reported that they were registered.
- ▶ More than half (54%) of U.S. citizens of voting age in the sample reported that they had voted in the election, compared to 42% of those who reported they had voted in the U.S. population.

- ▶ Over one-quarter (27%) of those who said they had not been registered to vote said that the main reason was that they were not interested in the election or not involved in politics.
- ▶ Three percent (3%) of those who said they were *not registered to vote* reported that the main reason was that they wanted to avoid harassment by election officials because they were transgender.
- Nineteen percent (19%) of those who reported they were registered but did not vote said that they thought their vote would not make a difference or they were not interested in the election, compared to 16% of those in the U.S. population.
- ▶ Three percent (3%) of those who reported *being registered to vote but not voting* said that the main reason was that they wanted to avoid harassment by election officials because they were transgender.
- When asked about what they believed the most important policy priorities were for transgender people, respondents most often identified addressing violence against transgender people (25%), health insurance coverage (15%), and racism (11%) as their top priorities.

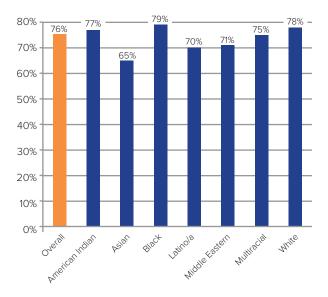
### I. Voter Registration and Voting

### a. Voter Registration

Survey respondents were asked about voting in relation to the November 4, 2014 midterm election, which was the national election held in closest proximity to the survey. More than three-quarters (76%) of U.S. citizens in the survey sample who

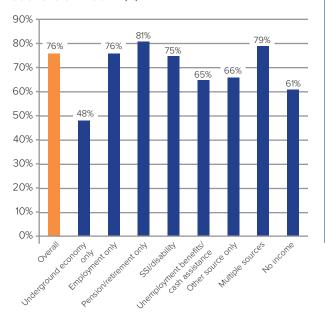
were of voting age at the time of the election<sup>2</sup> reported that they were registered to vote, compared to 65% of those individuals in the U.S. population.<sup>3</sup> The number of reported registered voters differed by race or ethnicity, with Middle Eastern (71%), Latino/a (70%), and Asian (65%) respondents being less likely to be registered than American Indian (77%), white (78%), and Black (79%) respondents (Figure 18.1).

Figure 18.1: Registered to vote RACE/ETHNICITY (%)



Naturalized citizens (69%) were less likely to report being registered than citizens who were born in the United States (76%). There were also differences in voting registration based on respondents' sources of income, with only 48% of those whose sole source of income was from the underground economy—including sex work, drug sales, and other work that is currently criminalized—reporting being registered. Respondents whose only source of income was from unemployment benefits or other cash assistance programs such as TANF<sup>4</sup> (65%) also being less likely to be registered (Figure 18.2).

Figure 18.2: Registered to vote SOURCES OF INCOME (%)



### b. Reasons for Not Registering to Vote

Respondents who said they were not registered to vote in the November 4, 2014 election were asked to identify the main reason why they were not registered based on categories outlined in the Current Population Survey (CPS) and additional experiences they might have had as a transgender person. More than one-quarter (27%) of those in the sample who reported that they were not registered to vote said that they were not interested in the election or not involved in politics, which was the most frequently selected reason for not being registered. Sixteen percent (16%) did not know where or how to register, and 15% indicated that they did not meet registration deadlines. One in eight (12%) felt that their vote would not make a difference and therefore did not register (Table 18.1).<sup>5</sup>

Additionally, respondents reported not being registered to vote because they wanted to avoid anti-transgender harassment by election officials (3%), because they did not have their current name updated on their Social Security card (2%), and because they thought their state's voter identification law would stop them from voting (1%). Avoiding anti-transgender harassment by election officials was a more common reason for transgender men and women (5%) than for crossdressers (2%) and non-binary respondents

Three percent (3%) of respondents who were citizens and of voting age at the time of the 2014 midterm election were not registered to vote because they wanted to avoid anti-transgender harassment by election officials.

(1%) (Figure 18.3). Those who reported that people could always or usually tell they were transgender even without being told were more than twice as likely to report this reason (8%), in contrast to those who said people could rarely or never tell they were transgender without being told (3%). Black respondents (7%) were also more likely to report that they did not register to vote in order to avoid harassment by election officials (Figure 18.4).

Table 18.1: Main reason for not being registered to vote on November 4, 2014

Reasons for not being registered to vote	% of USTS citizens not registered to vote
They were not interested in the election or not involved in politics	27%
They did not know where or how to register	16%
They did not meet registration deadlines	15%
They felt their vote would not make a difference	12%
They did not live in place long enough or meet residency requirements	5%
They were not eligible to vote (due to criminal/felony conviction or other reason)	3%
Permanent illness or disability	2%
Difficulty with English	<1%
Other reasons (including):	19%
They wanted to avoid harassment by election officials because they were transgender	3%
They did not have an identity document (ID) and thought they needed one to register	2%
Their current name did not match the name on their Social Security card	2%
They thought their state's voter ID law would stop them from voting	1%
Protest or philosophical reasons (write-in response)	1%

Figure 18.3: Not registered due to avoiding anti-transgender harassment GENDER IDENTITY (%)

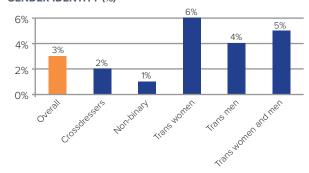
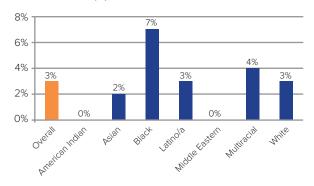


Figure 18.4: Not registered due to avoiding anti-transgender harassment RACE/ETHNICITY (%)

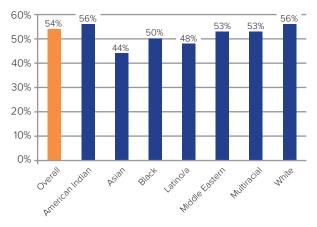


### c. Voting in the 2014 Election

More than half (54%) of U.S. citizens in the sample who were of voting age at the time of the election reported that they voted in the election, compared to 42% of those in the U.S. population.<sup>6</sup> Among people of color, Asian respondents (44%) were least likely to report having voted, and Latino/a (48%) and Black (50%) respondents were also less likely to report voting (Figure 18.5).

More than half (54%) of respondents who were citizens and of voting age at the time of the 2014 midterm election reported that they voted in the election, compared to 42% in the U.S. population.

Figure 18.5: Voted in election RACE/ETHNICITY (%)



Respondents who were living in poverty<sup>7</sup> (41%) were also less likely to say they had voted, as were those who were currently working in the underground economy (40%), unemployed (42%), or out of the labor force (50%).

### d. Reasons for Not Voting

Respondents who reported being registered but did not vote in the November 4, 2014 election were asked to identify the main reason why they did not vote, based on categories outlined in the CPS and additional experiences they might have had as a transgender person. Nearly one in five (19%) respondents who reported they were registered but did not vote reported that they were not interested or felt their vote would not make a difference, compared to 16% of such voters in the U.S. population.8 Respondents were also more than twice as likely to report not voting due to registration problems, such as not receiving an absentee ballot or not being registered in the current location (5%), than registered voters in the U.S. general population (2%) (Table 18.2).

Among those who provided additional reasons for not voting that were not included in the CPS, 3% of respondents reported that they wanted to avoid harassment by election officials because they were transgender. Transgender men and women

### In Our Own Voices

"Lawmakers pushed through voter ID reforms in my state, requiring every voter to present a photo ID with a gender marker. Since I was unable to do so, I was a victim of 'de facto' disenfranchisement and voter intimidation tactics that are now, unfortunately, all too common."

"When changing my name on my voter registration, the DMV put in the wrong name. I don't know how to fix it and I'm scared that if I try to vote (something I really want to do!) I won't be able to because the voter registration has the wrong name."

"I had to try twice to get my county to change my name in the voter registration, which is extremely embarrassing as people are essentially shouting that you're trans in a public place. Some accused me of attempting voter fraud when all I wanted to do was try to make sure I had the best candidates who would protect my rights."

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(4%) were more likely to report that they did not vote because they wanted to avoid harassment by an election official than non-binary respondents (<1%) (Figure 18.6). Two percent (2%) of those who did not vote said that the main reason was that

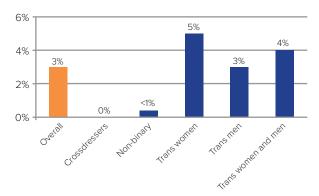
their ID did not match their current name or gender or that their photo did not match their appearance, and 1% said that the main reason was that their current name or gender that did not match their voter registration.

Table 18.2: Main reason for not voting on November 4, 2014

Reasons included in the Current Population Survey (CPS):	% of USTS respondents who were registered but did not vote	% in U.S. population who were registered but did not vote (CPS)
They were not interested or felt their vote would not make a difference	19%	16%
They forgot to vote or send in an absentee ballot	19%	8%
They were too busy or had a conflicting work or school schedule	16%	28%
They were out of town or away from home	12%	10%
They did not like the candidates or campaign issues	8%	8%
Registration problems (e.g., they did not receive an absentee ballot or they were not registered in their current location)	5%	2%
Illness or disability (own or family's)	5%	11%
Inconvenient hours, polling place, or hours or lines too long	3%	2%
Transportation problems	3%	2%
Bad weather conditions	<1%	<1%
Other reasons	10%	9%
Additional reasons not included in the CPS:		
They wanted to avoid harassment by election officials because they were transgender	3%	
Their ID did not match their current name or gender, or they had an old photo	2%	
Name or gender on ID did not match voter registration	1%	
They did not have the ID they needed to vote	1%	
They did not know the process for voting or did not know about the candidates (write-in response)	1%	
Protest or philosophical reasons (write-in response)	1%	
They were not allowed by a poll worker or election official because they were transgender	<1%	

CIVIC PARTICIPATION AND POLICY PRIORITIES

Figure 18.6: Did not vote due to avoiding anti-transgender harassment GENDER IDENTITY (%)



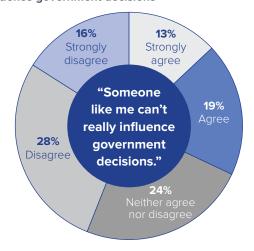
# II. Political Engagement and Party Affiliation

Respondents received a question about political affairs to examine how much of an influence they believed they could have on government decisions. Specifically, they were asked to rate on five-point scale from "strongly agree" to "strong disagree" what they thought about the following statement: "Someone like me can't really influence government decisions." Nearly half (44%) of respondents disagreed or strongly disagreed with the statement, and approximately one-third (32%) agreed or strongly agreed with the statement (Figure 18.7). This means that there were more respondents who thought that they could

Half (50%) of respondents identified as Democrats, 48% identified as Independents, and 2% identified as Republicans, compared to 27%, 43%, and 27% in the U.S. general population, respectively.

have some influence on government decisions than those who believed they could not influence government decisions.

Figure 18.7: Perception of ability to influence government decisions



Respondents were also asked about their political party affiliation with questions that were patterned on the Gallup U.S. Daily Tracking Poll, including whether they consider themselves a Republican, Democrat, or Independent. Half (50%) of respondents identified as Democrats, 48% identified as Independents, and 2% identified as Republicans, compared to 27%, 43%, and 27% in the U.S general population, respectively (Figure 18.8).9 Respondents who did not identify as Democrats or Republicans wrote in several political parties and political movements, including socialist or democratic socialist (4%), Green Party (2%), Libertarian (1%), and anarchist (1%). For comparison with the Gallup Daily Tracking Poll, these respondents are included as Independents in Figure 18.8.

Those who identified as Independents were also asked whether they lean more to the Democratic Party or the Republican Party. Overall, 79% in the sample reported that they were Democrats or lean towards the Democratic Party, 4% were Republicans or lean towards the Republican Party,

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and 17% were Independents who do not lean towards the Democratic or Republican parties. This compares to 44% in the U.S. population who are Democrats or lean towards the Democratic Party, 45% who are Republicans or lean towards the Republican Party, and 11% who are Independents and do not lean towards either party (Figure 18.9).<sup>10</sup>

When asked about their political views, more than half (55%) of the sample described themselves as "very liberal," 27% selected "liberal," 15% selected "moderate," 2% selected "conservative," and only 1% described themselves as "very conservative."

Figure 18.8: Consider themselves a Republican, Democrat, or Independent

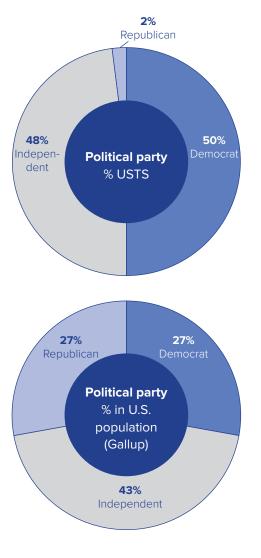
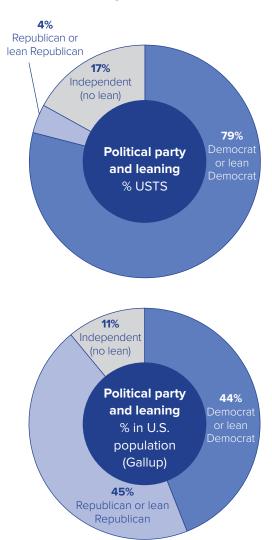


Figure 18.9: Democratic or Republican party affiliation and leaning



### **III. Policy Priorities**

The survey explored respondents' opinions on the most important policy priorities for transgender people in the U.S. and asked for those issues to be ranked from "very important" to "not very important." Violence against transgender people was most widely selected as being a very important issue (94%). Insurance coverage for transgender-related health care (90%), police mistreatment of transgender people (88%), and

CIVIC PARTICIPATION AND POLICY PRIORITIES

employment (87%) were also commonly selected as very important priorities (Table 18.3).

Table 18.3: Respondents' policy priorities

Issue	Very important	Important	Not very important
Violence against transgender people	94%	5%	1%
Insurance coverage for transgender- related health care	90%	9%	1%
Police mistreatment of transgender people	88%	11%	1%
Employment	87%	13%	1%
Training health care providers about transgender health	86%	13%	1%
Housing and homelessness	85%	14%	1%
Poverty	84%	15%	1%
Bullying and discrimination in schools	84%	15%	1%
Racism	83%	15%	3%
Mistreatment in prisons or jails	82%	16%	2%
Identity documents	79%	20%	1%
HIV/AIDS	68%	29%	3%
Parenting and adoption rights	68%	28%	4%
Conversion therapy	68%	22%	10%
Immigration reform	60%	30%	10%
Marriage recognition	55%	32%	13%
Military (open service for transgender people)	49%	33%	18%

Respondents were also asked for their top three policy priorities. One-quarter (25%) reported that violence against transgender people was the top policy priority for them, and more than half (54%) reported that it was one of their top three priorities. Fifteen percent (15%) reported that health insurance coverage was the most important priority for them, and 11% reported that racism was the most important policy priority for them (Table 18.4).

Table 18.4: Top policy priorities

Respondents' most important priority	% of respondents
Violence against transgender people	25%
Insurance coverage for transgender-related health care	15%
Racism	11%
Employment	7%
Identity documents	7%
Poverty	6%
Bullying and discrimination in schools	5%
Training health care providers about transgender health	5%
Police mistreatment of transgender people	5%
Housing and homelessness	4%
Mistreatment in prisons or jails	2%
HIV/AIDS	1%
Conversion therapy	1%
Military (open service for transgender people)	1%
Immigration reform	1%
Parenting and adoption rights	1%
Marriage recognition	1%

### **Conclusion**

Participation in the political process through activities such as voting is a vital component of influencing policies that impact lives and communities at the local, state, and national levels throughout the U.S. However, the process may be inaccessible at times or may otherwise present a difficult avenue through which policy priorities and day-to-day needs can be expressed. The results indicate that while a majority of eligible respondents had registered to vote in the most recent national election, only half had engaged in the process by voting, providing reasons such as not believing their vote would make a difference or

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wanting to avoid potential harassment by election officials as a transgender person. Respondents were substantially more likely to identify with the Democratic Party or lean towards the Democratic Party than other political parties. Policy priorities that respondents identified as most important are

those directly related to the safety and wellbeing of transgender people, including violence against transgender people, health insurance and health care, police treatment of transgender people, racism, employment, and housing.

#### **ENDNOTES** | CHAPTER 18: CIVIC PARTICIPATION AND POLICY PRIORITIES

- 1 Questions referred to the midterm elections held on Tuesday, November 4, 2014, and respondents received the explanation that "[t]his was the election in November 2014 to elect members of the U.S. Congress and statelevel offices." See Q. 29.1 and 29.2.
- Voter registration and voting results reported in this chapter are based on the responses of U.S. citizens in the sample who were aged 18 or older at the time of the election to provide the most appropriate comparison to Current Population Survey data on registration and voting in the U.S. population.
- 3 Reported voter registration in the U.S. is among U.S. citizens aged 18 and over. U.S. Census Bureau, (2014, November). Current Population Survey: Reported Voting and Registration, by Sex and Single Years of Age: November 2014. Available at: https://www.census.gov/data/tables/time-series/demo/voting-and-registration/p20-577.html.
- 4 TANF (the Temporary Assistance for Needy Families program) is a federal cash assistance program.
- 5 Although the Current Population Survey asked about the main reason for not registering to vote on November 4, 2014, U.S. population data for that question was not available at the time of this report.
- The number of USTS respondents who voted represents 70% of those in the sample who were registered to vote in the election. According to the CPS, 42% of citizen voters aged 18 and older voted in the 2014 election, which represents 65% of registered voters. U.S. Census Bureau. (2014, November). Current Population Survey. Reported

- Voting and Registration, by Sex and Single Years of Age: November 2014. Available at: https://www.census.gov/data/tables/time-series/demo/voting-and-registration/p20-577.html. See also File, T. (2015). Who Votes? Congressional Elections and the American Electorate: 1978-2014. (p. 2). DC: U.S. Census Bureau. Available at: https://www.census.gov/content/dam/Census/library/publications/2015/demo/p20-577.pdf.
- 7 Respondents who are "living in poverty" represent those who are living at or near the poverty line. See the *Income* and *Employment Status* chapter for more information about the poverty line calculation.
- 8 U.S. Census Bureau. (2014, November). Current Population Survey. Voting and Registration in the Election of November 2014. Available at: https://www.census.gov/ data/tables/time-series/demo/voting-and-registration/p20-577.html.
- 9 This data is based on Gallup Poll results from September 9–13, 2015, the poll in closest proximity to when the survey was in the field. Gallup Poll. (2015, September 9–13). Party Affiliation. Available at: http://www.gallup.com/ poll/15370/party-affiliation.aspx.
- O Gallup Poll. (2015, September 9–13). Party Affiliation. Available at: http://www.gallup.com/poll/15370/party-affiliation.aspx.

### **About the Authors**

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As Survey Project Manager at the National Center for Transgender Equality, Sandy led the research team in developing, fielding, analyzing, and presenting the 2015 U.S. Transgender Survey. After a decade-long career as a forensic toxicologist, Sandy launched a new career as a civil rights advocate focused on law, research, and policy to advance transgender rights. He has worked on numerous projects involving trans-related legislation, policy, and research, including extensive work with data from the 2008–09 National Transgender Discrimination Survey. Sandy has been published in *The Georgetown Journal of Gender and the Law* and the *LGBTQ Policy Journal at the Harvard Kennedy School.* Sandy received a J.D and M.A in American Government from Georgetown University, where he is also currently pursuing his Ph.D.

#### Jody L. Herman

Jody L. Herman is a Scholar of Public Policy at the Williams Institute at the UCLA School of Law. She holds a Ph.D. in Public Policy and Public Administration in the field of Gender and Social Policy from the George Washington University, where she also earned her M.A. in Public Policy with a concentration in Women's Studies. Her doctoral dissertation focused on the problems transgender and gender non-conforming people face when using public restrooms and the development of anti-discrimination protections in public accommodations based on gender identity and expression. She has worked on issues of poverty, women's rights, voting rights, and anti-discrimination policy development with non-profit research, advocacy, and direct-service organizations in the United States and Mexico. She served as a co-author on the groundbreaking report *Injustice at Every Turn*, based on the National Transgender Discrimination Survey conducted by the National Gay and Lesbian Task Force and the National Center for Transgender Equality. Her research at the Williams Institute focuses on the prevalence and impact of interpersonal and structural discrimination based on gender identity or expression.

#### **Sue Rankin**

Sue Rankin is the principal of Rankin & Associates Consulting. She retired from the Pennsylvania State University in 2013 after 36 years, where she most recently served as an Associate Professor of Education, and Associate in the Center for the Study of Higher Education. Sue earned her B.S. from Montclair State University in 1978, and an M.S. and Ph.D. from the Pennsylvania State University. She has presented and published widely on the impact of sexism, racism, and heterosexism in the academy and in intercollegiate athletics. Her current research focuses on the assessment of institutional climate and providing program planners and policymakers with recommended strategies to improve the campus climate for under-served communities. Her recent publications include *The State of Higher Education for LGBT People* and *The Lives of Transgender People* in 2010 and an NCAA Student-Athlete Climate Study in 2011. In addition to serving as a consultant for the National Transgender Discrimination Survey in 2011, she has collaborated with over 170 institutions in implementing assessments and developing strategic plans regarding social justice issues.

#### **Mara Keisling**

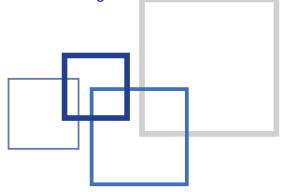
Mara Keisling is the founding Executive Director of the National Center for Transgender Equality, one of the nation's leading social justice organizations winning life-saving change for transgender people. After a 25-year career in survey research, Mara helped found NCTE and quickly became one of the nation's foremost authorities on transgender issues. Mara has led organizational and coalition efforts that have won significant advances in transgender equality throughout the country, especially in federal law and policy. Under her leadership, NCTE has won well over 100 federal policy changes that have improved the lives of transgender people. Mara was a co-author of *Injustice at Every Turn: The Report of the National Transgender Discrimination Survey*. A native of Pennsylvania and a transgender woman, Mara holds a B.A. from Pennsylvania State University and conducted her graduate studies in American Government at Harvard University.

#### **Lisa Mottet**

Lisa Mottet joined the National Center for Transgender Equality as the Deputy Executive Director in 2013, helping to grow NCTE from 5 staff to now 15 staff. She helps guide the organization's local, state, and federal policy advocacy, while also helping to oversee communications and development. In her previous position as Director of the Transgender Civil Rights Project at the National LGBTQ Task Force (formerly the National Gay and Lesbian Task Force), where she served for 12 years, she was a member of the research team for the National Transgender Discrimination Survey, and co-authored the report of its findings, *Injustice at Every Turn* (2011). As a long-time ally to the transgender community, Lisa was a major figure in promoting trans-inclusion in the LGBT movement and, while at the Task Force, she helped engineer the addition of "gender identity" to the Matthew Shepard and James Byrd, Jr. Hate Crimes Prevention Act, which became law in 2009, and to the Employment Non-Discrimination Act. Her thoughts and guidance on trans-inclusion were recorded in the 2008 publication, *Opening the Door to Transgender Inclusion: The Nine Keys to Making LGBT Organizations Fully Transgender-Inclusive*. Also while at the Task Force, Lisa co-authored *Transitioning Our Shelters: A Guide to Making Homeless Shelters Safe for Transgender People*. Lisa graduated from the University of Washington in 1998 and received her J.D. from the Georgetown University Law Center in 2001.

### Ma'ayan Anafi

Ma'ayan Anafi is a Policy Counsel at the National Center for Transgender Equality. As part of the NCTE team, Ma'ayan has worked to strengthen and preserve nondiscrimination protections for transgender communities, with a focus on efforts to defeat anti-transgender state legislation and the implementation of federal nondiscrimination laws in health care, employment, education, and housing. Ma'ayan obtained a J.D. from Harvard Law School and a B.A. from the University of Toronto. An Autistic and non-binary transgender person, Ma'ayan is the co-leader of the DC chapter of the Autistic Self-Advocacy Network.



### **Appendix A**

### Demographic Description and Other Characteristics of the Sample

hroughout the report, findings were presented with the standard or supplemental survey weight applied. These weights adjusted the sample to reflect the U.S. population in regard to age, race, and educational attainment and also adjusted for disproportionate representation of 18-year-olds in the sample. In this appendix, unweighted tabulations of selected demographic and other variables are presented to provide a description of the sample before weights were applied. This includes recoded variables, which are indicated as such. See the *Methodology* chapter and *Appendix C: Detailed Methodology* for a description of the weights used in this report.

Q1.4. What U.S. state or territory do you currently live in?	Unweighted frequency	Unweighted %
U.S. military base outside of the U.S.	32	0.1%
Alabama	228	0.8%
Alaska	84	0.3%
American Samoa	2	0.0%
Arizona	537	1.9%
Arkansas	222	0.8%
California	3453	12.5%
Colorado	669	2.4%
Connecticut	319	1.2%
Delaware	84	0.3%
District of Columbia	214	0.8%
Florida	1099	4.0%
Georgia	614	2.2%
Guam	2	0.0%
Hawai'i	69	0.3%
Idaho	155	0.6%
Illinois	1082	3.9%
Indiana	452	1.6%
lowa	219	0.8%
Kansas	197	0.7%
Kentucky	274	1.0%
Louisiana	274	1.0%
Maine	182	0.7%
Maryland	662	2.4%
Massachusetts	1195	4.3%
Michigan	894	3.2%
Minnesota	670	2.4%
Mississippi	82	0.3%
Missouri	509	1.8%
Montana	72	0.3%
Nebraska	165	0.6%
Nevada	206	0.7%
New Hampshire	225	0.8%
New Jersey	550	2.0%
New Mexico	213	0.8%
New York	1779	6.4%
North Carolina	686	2.5%
North Dakota	46	0.2%
Ohio	941	3.4%
Oklahoma	215	0.8%

Q1.4. What U.S. state or territory do you currently live in? (continued)	Unweighted frequency	Unweighted %
Oregon	1152	4.2%
Pennsylvania	1171	4.2%
Puerto Rico	27	0.1%
Rhode Island	119	0.4%
South Carolina	233	0.8%
South Dakota	43	0.2%
Tennessee	416	1.5%
Texas	1490	5.4%
Utah	270	1.0%
Vermont	163	0.6%
Virginia	723	2.6%
Washington	1667	6.0%
West Virginia	83	0.3%
Wisconsin	541	2.0%
Wyoming	44	0.2%
Total	27715	100%

Q1.4. U.S. region of current residence (recode based on Census regions)	Unweighted frequency	Unweighted %
Northeast	5703	21%
Midwest	5759	21%
South	7599	27%
West	8591	31%
Total	27652	100%

Q1.10. Do you think of yourself as transgender?	Unweighted frequency	Unweighted %
No	3270	12%
Yes	24445	88%
Total	27715	100%

Q1.11. Do you identify as more than one gender or as no gender?	Unweighted frequency	Unweighted %
No	14362	52%
Yes	13353	48%
Total	27715	100%

Q1.12. Do you currently live full-time in a gender that is different from the one assigned to you at birth?	Unweighted frequency	Unweighted %
No	11135	40%
Yes	16580	60%
Total	27715	100%

Q1.14. Someday do you want to live full time in a gender that is different from the one assigned to you at birth?*	Unweighted frequency	Unweighted %
No	770	7%
Yes	6497	58%
Not sure	3862	35%
Total	11129	100%

\*Asked of those who responded "No" to Q1.12.

Q1.16. Have you seriously thought about living in a gender that is different from the one assigned to you at birth (transitioning gender)?*	Unweighted frequency	Unweighted %
No	251	33%
Yes	519	67%
Total	770	100%

\*Asked of those who responded "No" to Q1.12 and Q1.14.

Q1.17. Do you consider yourself to be a crossdresser?	Unweighted frequency	Unweighted %
No	25225	91%
Yes	2490	9%
Total	27715	100%

Q1.18. Do you live part of the time in one gender and part of the time in another gender?	Unweighted frequency	Unweighted %
No	19063	69%
Yes	8652	31%
Total	27715	100%

Q2.1. What sex were you assigned at birth, on your original birth certificate?	Unweighted frequency	Unweighted %
Female	15858	57%
Male	11857	43%
Total	27715	100%

Q2.1 & Q2.3. Gender categories used for analysis (recode)	Unweighted frequency	Unweighted %
Crossdressers	758	3%
Transgender women	9238	33%
Transgender men	7950	29%
Non-binary people, assigned female at birth	7844	28%
Non-binary people, assigned male at birth	1925	7%
Total	27715	100%

Q2.1 & Q2.3. Gender categories (collapsed recode)	Unweighted frequency	Unweighted %
Transgender men and women	17188	64%
Non-binary people	9769	36%
Total	26957	100%

Q2.4. How comfortable are you with the word "transgender" being used to describe you?	Unweighted frequency	Unweighted %
Very comfortable	12189	44%
Somewhat comfortable	7413	27%
Neutral	4129	15%
Somewhat uncomfortable	3116	11%
Very uncomfortable	830	3%
Total	27677	100%

Q2.5. What gender pronouns do you ask people to use to refer to you?	Unweighted frequency	Unweighted %*
He, his	9981	36%
She, hers	10138	37%
They, their	8026	29%
Ze, hir	466	2%
No pronouns. I ask people only to use my name.	1095	4%
I don't ask people to use specific pronouns.	5619	20%
Pronouns not listed above	1162	4%

\*Multiple choices were allowed, so percentages do not add to 100%.

Q2.6. What gender do you currently live in on a day-to-day basis?	Unweighted frequency	Unweighted %
Man	9418	34%
Woman	8271	30%
Neither man nor woman/ Genderqueer/Non-binary	5721	21%
Part time one gender/part time another gender	4305	16%
Total	27715	100%

Q2.7. People can tell I am trans even if I don't tell them.	Unweighted frequency	Unweighted %
Always	549	2%
Most of the time	2629	10%
Sometimes	9139	33%
Rarely	8986	33%
Never	6346	23%
Total	27649	100%

Q2.8. What best describes your current sexual orientation?	Unweighted frequency	Unweighted %
Asexual	2984	11%
Bisexual	4129	15%
Gay	1316	5%
Heterosexual/Straight	3363	12%
Lesbian	3037	11%
Same-gender loving	264	1%
Pansexual	5056	18%
Queer	5706	21%
Demisexual*	287	1%
A sexual orientation not listed above	1573	6%
Total	27715	100%

\*Added to the response list from write-in responses.

Q2.9-Q2.11. Race/ethnicity (recode)	Unweighted frequency	Unweighted %
Alaska Native alone	17	0.1%
American Indian alone	302	1.1%
Asian/Asian American alone	721	2.6%
Biracial/Multiracial	1513	5.5%
Black/African American alone	796	2.9%
Latino/a/Hispanic alone	1473	5.3%
Middle Eastern/North African alone	132	0.5%
Native Hawaiian/Pacific Islander alone	62	0.2%
White/European American alone	22658	81.8%
A racial/ethnic identity not listed above	41	0.2%
Total	27715	100%

Q2.12. Religious/spiritual identity (recode)	Unweighted frequency	Unweighted %
Not religious/spiritual	10460	38%
Religious/spiritual	17195	62%
Total	27655	100%

Q2.13. Age ranges (recode)	Unweighted frequency	Unweighted %
18 to 24	11840	43%
25 to 44	10987	40%
45 to 64	4085	15%
65 and over	803	3%
Total	27715	100%

Q2.15. What is your current relationship status?	Unweighted frequency	Unweighted %
Partnered, living together	8762	31.6%
Partnered, not living together	4630	16.7%
Single	13219	47.7%
Not listed above	404	1.5%
Aromantic/not active/platonic*	67	0.2%
Open relationship*	53	0.2%
Poly*	535	1.9%
Single, divorced*	11	0.0%
Single, widowed*	28	0.1%
Total	27709	100%
*Added to the response list from write-in r	esponses.	

Q2.16. What is your current legal marital status?	Unweighted frequency	Unweighted %
Married	4671	16.9%
Legally recognized civil union	67	0.2%
Registered domestic partnership	238	0.9%
Widowed	216	0.8%
Divorced	2538	9.2%
Separated	456	1.7%
Single, never married	19463	70.4%
Total	27649	100%

Q2.17. Have you ever served on active duty in the U.S. Armed Forces, Reserves, or National Guard?	Unweighted frequency	Unweighted %
Never served in the military	25263	91.3%
Only active duty for training in the Reserves or National Guard	298	1.1%
Now on active duty	129	0.5%
On active duty in the past, but not now	1976	7.1%
Total	27666	100%

Q2.18. What is your citizenship or immigration status in the U.S.?	Unweighted frequency	Unweighted %
U.S. citizen, birth	26684	96.3%
U.S. citizen, naturalized	555	2.0%
Permanent Resident	249	0.9%
A visa holder (such as F-1, J-1, H1-B, and U)	115	0.4%
DACA (Deferred Action for Childhood Arrival)	16	0.1%
DAPA (Deferred Action for Parental Accountability)	1	0.0%
Refugee status	6	0.0%
Other documented status not mentioned above	40	0.1%
Currently under a withholding of removal status	3	0.0%
Undocumented resident	46	0.2%
Total	27715	100%

Q2.20. Disability (questions based on American Community Survey, with the exception of the last question)	Unweighted frequency	Unweighted %*
Are you deaf or have serious difficulty hearing?	1072	4%
Are you blind or have serious difficulty seeing even when wearing glasses?	679	2%
Because of a physical mental or emotional condition, do you have serious difficulty concentrating, remembering, or making decisions?	8471	31%
Do you have serious difficulty walking or climbing stairs?	1729	6%
Do you have difficulty dressing or bathing?	924	3%
Because of a physical, mental, or emotional condition, do you have difficulty doing errands alone, such as visiting a doctor's office or shopping?	6200	23%
Do YOU identify as a person with a disability?	7764	28%

*Multiple choices were allowed, so	percentages do not add to 100%

Q2.20. Any disability (recode) (based on American Community Survey questions only, not including self-identification)	Unweighted frequency	Unweighted %
No	16305	60%
Yes	10913	40%
Total	27218	100

Q2.21. What is the main language that people speak in your home?	Unweighted frequency	Unweighted %
English only	24958	90.1%
Language(s) other than English	285	1.0%
English and other language(s)	2461	8.9%
Total	27704	100%

Q2.22. What is the highest level of school or degree you have completed?	Unweighted frequency	Unweighted %
Less than 8th grade	48	0.2%
8th grade	54	0.2%
Some high school, no diploma or GED	804	2.9%
GED	661	2.4%
High school graduate	2806	10.1%
Some college, no degree (including currently in college)	10486	37.8%
Associate degree in college— Occupational/vocational program	858	3.1%
Associate degree in college— Academic program	1475	5.3%
Bachelor's degree	5291	19.1%
Some graduate work, no graduate degree	1652	6.0%
Master's degree (M.A, M.S., MBA)	2562	9.2%
Doctoral degree (e.g., Ph.D., Ed.D.)	504	1.8%
Professional degree (e.g., MD, JD)	514	1.9%
Total	27715	100%

Q2.23. What are your current living arrangements?	Unweighted frequency	Unweighted %
Living in house/apartment/ condo I OWN alone or with others (with a mortgage or that you own free and clear)	4697	17.0%
Living in house/apartment/ condo I RENT alone or with others	11507	41.5%
Living with a partner, spouse, or other person who pays for the housing	1443	5.2%
Living temporarily with friends or family because I can't afford my own housing	2229	8.0%
Living with parents or family I grew up with because I have not yet left home	5149	18.6%
Living in a foster group home or other foster care	10	0.0%
Living in campus/university housing	1821	6.65%
Living in a nursing home or other adult care facility	9	0.0%
Living in a hospital	2	0.0%
Living in military barracks	31	0.1%
Living in a hotel or motel that I pay for myself	37	0.1%
Living in a hotel or motel with an emergency shelter voucher	6	0.0%

Q2.23. What are your current living arrangements? (continued)	Unweighted frequency	Unweighted %
Living in transitional housing/ halfway house	48	0.2%
Living on the street, in a car, in an abandoned building, in a park, or a place that is NOT a house, apartment, shelter, or other housing	91	0.3%
Living in a homeless shelter	36	0.1%
Living in a domestic violence shelter	6	0.0%
Living in a shelter that is not a homeless shelter or domestic violence shelter	3	0.0%
A living arrangement not listed above	126	0.5%
Mobile housing (RV, camper, etc.)*	40	0.1%
A place owned/rented by someone else*	176	0.6%
A group home or treatment facility*	13	0.1%
At home/with family for other reasons*	186	0.7%
Nomadic*	16	0.1%
Commune/co-op/collective*	28	0.1%
Total	27710	100%

\*Added to the response list from write-in responses.

Q2.24. Is there at least one telephone INSIDE your home that is currently working and is not a cell phone?	Unweighted frequency	Unweighted %
No	18255	66%
Yes	9313	34%
Total	27568	100%

Q2.24. Do you have a cell phone?	Unweighted frequency	Unweighted %
No	882	3%
Yes	26744	97%
Total	27626	100%

Q14.1 & Q14.2 HIV status (recode)	Unweighted frequency	Unweighted %
HIV positive	179	0.7%
HIV negative	13869	50.2%
Don't know/not tested	13606	49.2%
Total	27654	100%

Q7.7 Employment status	Unweighted frequency	Unweighted %*
Work for pay from sex work, selling drugs, or other work that is currently considered illegal	516	1.9%
Work full-time for an employer	9560	34.5%
Work part-time for an employer	6735	24.3%
Self-employed in your own business, profession or trade, or operate a farm (not including sex work, selling drugs, or other work that is currently considered illegal)	3868	14.0%
Unemployed but looking for work	3991	14.4%
Unemployed and have stopped looking for work	1247	4.5%
Not employed due to disability	2255	8.1%
Student	8639	31.2%
Retired	1107	4.0%
Homemaker or full-time parent	549	2.0%
Not listed above	1240	4.5%
Seasonal work/odd jobs/other part-time work*	136	0.5%
Volunteer*	76	0.3%
Internship*	66	0.2%

\*Multiple choices were allowed, so percentages do not add to 100%.

Q7.8. Respondent is member of a union (recode)	Unweighted frequency	Unweighted %
No	25997	94%
Yes	1691	6%
Total	27688	100%

Q7.8 & Q7.9. Respondent is a union member or under a union contract (recode)	Unweighted frequency	Unweighted %
No	25623	92%
Yes	2082	8%
Total	27705	100%

Q7.10. Do you currently receive assistance from food stamps (SNAP) or WIC?	Unweighted frequency	Unweighted %
No	25060	91%
Yes	2606	9%
Total	27666	100%

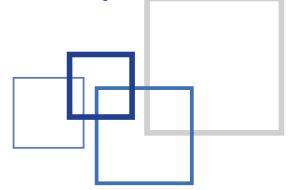
Q7.11. Current sources of income (recode)	Unweighted frequency	Unweighted %
Pay from sex work, selling drugs, or other work that is currently considered illegal only	143	0.6%
Pay from employment only	10519	40.4%
Pay from pension or retirement only	227	0.9%
SSI or disability income only	903	3.5%
Unemployment benefits or cash assistance only	207	0.8%
Other income source only	1165	4.5%
Multiple income sources	12183	46.8%
No income	664	2.6%
Total	26011	100%

Q7.12. Individual income in 2014 (includes all income sources except food stamps (SNAP) or WIC)	Unweighted frequency	Unweighted %
No income	3913	14.4%
\$1 to \$5,000	4647	17.1%
\$5,000 to \$7,499	1665	6.1%
\$7,500 to \$9,999	1444	5.3%
\$10,000 to \$12,499	1743	6.4%
\$12,500 to \$14,999	1184	4.4%
\$15,000 to \$17,499	843	3.1%
\$17,500 to \$19,999	772	2.9%
\$20,000 to \$24,999	1568	5.8%
\$25,000 to \$29,999	1071	4.0%
\$30,000 to \$34,999	1163	4.3%
\$35,000 to \$39,999	888	3.3%
\$40,000 to \$49,999	1355	5.0%
\$50,000 to \$59,999	1049	3.9%
\$60,000 to \$74,999	1070	3.9%
\$75,000 to \$99,999	1118	4.1%
\$100,000 to \$149,999	998	3.7%
\$150,000 or more	636	2.3%
Total	27127	100%

Q7.12 - Q7.14 Household income in 2014 (recode)	Unweighted frequency	Unweighted %
No income	996	3.9%
\$1 to \$5,000	1433	5.7%
\$5,000 to \$7,499	811	3.2%
\$7,500 to \$9,999	869	3.4%
\$10,000 to \$12,499	1109	4.4%
\$12,500 to \$14,999	897	3.6%
\$15,000 to \$17,499	725	2.9%
\$17,500 to \$19,999	725	2.9%
\$20,000 to \$24,999	1571	6.2%
\$25,000 to \$29,999	1220	4.8%
\$30,000 to \$34,999	1367	5.4%
\$35,000 to \$39,999	1224	4.8%
\$40,000 to \$49,999	1872	7.4%
\$50,000 to \$59,999	1806	7.1%
\$60,000 to \$74,999	2096	8.3%
\$75,000 to \$99,999	2360	9.3%
\$100,000 to \$149,999	2418	9.6%
\$150,000 or more	1797	7.1%
Total	25296	100%

Q29.1 & Q29.2 Registered to vote on November 4, 2014 (recode)	Unweighted frequency	Unweighted %
No	8468	31%
Yes	19215	69%
Total	27683	100%

Q29.1. Did you vote in the election held on Tuesday, November 4, 2014?	Unweighted frequency	Unweighted %
No	13846	50%
Yes	13805	50%
Total	27651	100%



# **Appendix B**

Survey Instrument (Questionnaire)

The survey was offered online only. The questionnaire has been reproduced here to best reflect what respondents saw when completing the survey. Programming notes are indicated in italics

#### **QUESTIONNAIRE:**

The National Center for Transgender Equality welcomes you to the 2015 U.S. Trans Survey, the follow up to the National Transgender Discrimination Survey: Injustice At Every Turn. We thank you for participating in this survey. Every voice counts in documenting and better understanding the lives and experiences of trans people in the United States, and we appreciate yours.

Sincerely,

The National Center for Transgender Equality Survey Team



# UNIVERSITY OF CALIFORNIA LOS ANGELES Study information sheet

#### 2015 U.S. Trans Survey

This study has been commissioned by the National Center for Transgender Equality (NCTE). A research team made up of Jody L. Herman, Ph.D. and Susan Rankin, Ph.D. are conducting this study. Your participation in this study is voluntary.

#### WHY IS THIS STUDY BEING DONE?

This study is being conducted to better understand the demographics, health, and experiences of trans people in the United States. The findings of this study will be used for the benefit of the trans community and the research community.

# WHAT WILL HAPPEN IF I TAKE PART IN THIS RESEARCH STUDY?

If you volunteer to participate in this study, the researchers ask that you participate in an online survey. The purpose of the survey is to gather information about you and your experiences as a trans person in the United States. You will be one of over 700,000 possible participants who may take part in this survey, which is the current best estimate of the total number of transidentified adults in the United States.

#### HOW LONG WILL I BE IN THE RESEARCH STUDY?

Participation in the study will take between 30 and 60 minutes.

### ARE THERE ANY RISKS OR DISCOMFORTS THAT I CAN EXPECT FROM THIS STUDY?

Participating in this study poses no risks that are not ordinarily encountered in daily life. Any information you provide in the survey will be confidential. Some of the questions asked of you as part of this survey may make you feel uncomfortable. You may refuse to answer questions posed to you by skipping the question. You may stop your participation in this study at any time by exiting the survey. Should you need them, there will be a list of resources, including hotlines, provided at the end of the survey.

#### ARE THERE ANY BENEFITS IF I PARTICIPATE?

The results of the research will be used for the benefit of the trans community in the United States and the research community. You will not directly benefit from your participation in the research.

#### WILL I BE PAID FOR MY PARTICIPATION?

You will receive no payment for your participation. You will have the option to voluntarily enter a drawing to win one of three cash prizes: one prize of \$500 and two prizes of \$250.

# HOW WILL INFORMATION ABOUT ME AND MY PARTICIPATION BE KEPT CONFIDENTIAL?

Your survey response will be anonymous, so no information that can be used to identify you will be collected unless you voluntarily provide it. Any information that is obtained in connection with this study and that can identify you will remain confidential. If you do voluntarily provide any information that could be used to identify you, the research team will maintain your confidentiality by taking precautions to minimize any risk to your privacy from participating in this survey.

You will be given the option at the end of the survey to be directed to a separate page on a secure website if you wish to provide your contact information to receive survey results from NCTE, be entered into the drawing for one of three cash prizes, or share your personal story with NCTE. NCTE will NOT be provided with any responses from your survey in connection with your contact information. NCTE will only know that you have participated in the survey. NCTE will not provide to the research team any information that could be used to identify you, such as your name. Therefore, you will remain anonymous to the research team.

Results of this research study that are reported in published form will not name you or identify you as a participant. If you choose to self-identify anywhere on the survey and provide a written response, a different name will be created and used instead of your name if quoting you directly in any publication and any content of quotes that could be used to identify you will be removed.

#### CAN THE RESEARCHERS REMOVE ME FROM THIS STUDY?

The researchers will not remove you from the study. You may remove yourself from the study by exiting the survey. If you exit the survey, your responses will not be recorded or used in the study.

#### WHAT ARE MY RIGHTS IF I TAKE PART IN THIS STUDY?

Taking part in this study is your choice. You can choose whether or not you want to participate. Whatever decision you make, there will be no penalty to you.

- You have a right to have all of your questions answered before deciding whether to take part in the study.
- If you decide to take part in the study, you have the right to exit the study at anytime by exiting the survey.
- If you decide at any point to stop participating in this study, you have the right to exit the study at any time by exiting the survey.

## WHO CAN I CONTACT IF I HAVE QUESTIONS ABOUT THIS STUDY?

The Research Team:

You may contact Jody L. Herman at (310) 267-4382 or Susan Rankin at (814) 625-2780 with any questions or concerns about the research or your participation in this study.

UCLA Office of the Human Research Protection Program (OHRPP):

If you have questions about your rights while taking part in this study, or you have concerns or suggestions and you want to talk to someone other than the researchers about the study, you may contact the UCLA OHRPP by phone: (310) 825-7122 or U.S. mail: UCLA OHRPP, 11000 Kinross Ave., Suite 102, Box 951694, Los Angeles, CA 90095-1694.

If you agree to take part in this study, as described in detail above, please click on the "I AGREE" button below. By clicking on the "I AGREE" button, you will indicate your consent to participate in this study.

If you do not agree to take part in this study, as described above, please click on the "I DO NOT AGREE" button below.

#### ☐ I AGREE

I agree and give my consent to participate in this study.

#### ☐ I DO NOT AGREE

I do not agree to participate in this study.

Respondents who selected "do not agree" were sent a disqualification page #2.1

#### **Survey Instructions**

Please read and answer each question carefully. For each answer, click on the appropriate oval and/or fill in the appropriate blank. If you want to change an answer, click on the oval of your new answer and/or edit the appropriate blank, and your previous response will be erased.

You may decline to answer specific questions. The survey will take between 30-60 minutes to complete.

There will be several places in the survey where you will see a word or phrase that is underlined and bolded. You can click on those words or phrases and a definition or additional information will be offered.

In order to clear a response choice, please use the back button on your browser.

WARNING: If you use the back button on your browser to return to a previous question, the responses you have entered for each page you clicked back on will be erased. For instance, if you click back three pages in the survey, your answers on those three pages will be erased. Responses before those three pages would stay the same.

In the survey, please do not provide any information that could be used to identify you, such as your name or contact information. All of your answers are confidential and cannot be used against you.

You must hit the "submit" button on the last page of the survey for your responses to be included in the final analyses.

#### **Section 1**

**1.1** Please make an ID in question 1.1. The research team will use the ID for their analysis. It will not be used to identify you.

Enter the first and last letter of your preferred first name. For example, if your first name is "Robert", enter "RT".

[Text box]

Enter the first letter of your preferred last name. For example, if your last name is "Smith", enter "S".

[Text box]

**1.2** It is important that people only complete this survey one time so that we can gather accurate information. You will only be entered into the prize drawing once, even if you complete this survey more than once. Have you already completed this survey before? [Must answer to continue.]

No

Yes [Sent to disqualification page #1]<sup>2</sup>

**1.3** Are you 18 years of age or older? [Must answer to continue.]

No [Sent to disqualification page #2]3

Yes

1.4 What U.S. state or territory do you currently live in? [Mus	st
answer to continue.]	

[Drop-down list of all U.S. states and territories.]

I do not live in a U.S. state or territory. [Sent to disqualification page #1]<sup>4</sup>

1.5 How did you hear about this survey? (Mark all that apply.)

Email from an organization (listserv, e-newsletter)

Social networking site (such as Facebook)

Organization website (such as NCTE)

I was told about it in person (at an organization, event, or support group)

Flier or print advertisement

Word of mouth (e-mail from a friend, a friend told you about it)

Not listed above (please specify) \_\_\_\_\_

1.6 Are you taking this survey at a survey event or meeting, such as one hosted by an LGBTQ or Trans organization or meeting?

No

Yes

1.7 How are you taking this survey?

On my home computer/laptop

On my work computer

On a public computer (such as in a computer lab or library)

On my mobile phone or tablet

On a friend's or family member's mobile phone, tablet, or computer

Not listed above (please specify)

**1.8** Not including for this survey, do you use the internet or email, at least occasionally? (Mark all that apply.)

No [Respondents could not select "No" in combination with any other option.]

Yes, the internet

Yes, email

**1.9** If a national survey company, like Gallup, asked you the following question: "We are asking only for statistical purposes: Do you, personally, identify as lesbian, gay, bisexual, or transgender?" How would you answer?

I would answer No

I would answer Yes

I would not answer the question

# PLEASE READ AND RESPOND CAREFULLY TO THE FOLLOWING QUESTIONS.

This is a survey for people who are transgender, trans, or nonbinary. It doesn't matter if you have transitioned gender or if you plan to. To see if this survey is for you, please answer the following questions.

**1.10** Do you think of yourself as transgender? [Must answer to continue.]

No

Yes

**1.11** Do you identify as more than one gender or as no gender (such as genderqueer or non-binary)? [Must answer to continue.]

No

Yes

**1.12** Do you currently live full-time in a gender that is different from the one assigned to you at birth? [Must answer to continue.]

No [Skip to 1.14]

Yes

**1.13** How old were you when you started to live full-time in a gender that is different from the one assigned to you at birth? [Only respondents who selected "Yes" in response to 1.12 received this question.]

[Drop-down list of all ages from "1" through "99," and "100 and above" as final response choice]

**1.14** Someday do you want to live full-time in a gender that is different from the one assigned to you at birth? [Respondents who selected "No" in response to 1.12 must answer to continue.]

No [Skip to 1.16]

Yes

Not sure

**1.15** What are the main reasons that you don't live full-time in a gender that is different from the one assigned to you at birth? **(Mark all that apply.)** [Only respondents who selected "Yes" or "Not sure" in response to 1.14 received this question.]

My spouse and/or kids might reject me.

My parents might reject me.

I might lose my job or not be able to get a job.

I might face mistreatment at school.

My friends might reject me.

I might not get the medical care I need.

I might be hurt financially.

I might become homeless.

My church or faith community might reject me.

I might face violence	Thing
I might face violence.	Third
I am not ready to transition.	Stud
A reason not listed above (please specify)	Trans
([	Trans
<b>1.16</b> Have you seriously thought about living in a gender that	Trans
is different from the one assigned to you at birth (transitioning	Trans
gender)? [Respondents who selected "No" in response to 1.13	Trans
must answer to continue.]	Trave
No	Two-
Yes	A ge (plea
<b>1.17</b> Do you consider yourself to be a cross-dresser? [Must	(p.ca
answer to continue.]	<b>2.3</b> If you
No	best desc
Yes	only one
	Cros
<b>1.18</b> Do you live part of the time in one gender and part of the	Wom
time in another gender? [Must answer to continue.]	Man
No	Trans
Yes	Trans
[Respondents who answered "No" to 1.10, 1.11, 1.12, 1.14, 1.16, 1.17, and 1.18 were sent to disqualification page #1.] <sup>5</sup>	Non- answ
	<b>2.3_1</b> For binary/ge
Section 2	[Only resp
<b>2.1</b> What sex were you assigned at birth, on your original birth certificate? [Must answer to continue.]	response Man
Female	Wom
Male	Trans
	Trans
2.2 Which of these terms do you identify with? (Mark all that	Non-
apply.)	They
A.G. or aggressive	It var
Agender	it vai
Androgynous	<b>2.3_2</b> Wh
Bi-gender	other than
Butch	woman), h
Bulldagger	"Non-bind
Cross dresser	l usu
Drag performer (king/queen)	l son
Fa'afafine	(or w
Gender non-conforming or gender variant	l alw
Genderqueer	what
Gender fluid/fluid	
Intersex	
Mahu	
Multi-gender	
Non-binary	

sgender s man (FTM, female to male) ssexual s woman (MTF, male to female) -spirit nder not listed above se specify)\_

gender

had to choose only one of the following terms, which ribes your current gender identity? (Please choose answer.)

s-dresser

nan

s woman (MTF)

s man (FTM)

-binary/Genderqueer [Respondents who selected this ver received questions 2.3\_1, 2.3\_2, and 2.3\_3.]

people in your life who don't know that you're nonnderqueer, what gender do they usually think you are? condents who selected "Non-binary/Genderqueer" in to 2.3 received this question.]

nan

s Man

s Woman

-Binary/Genderqueer

can't tell

ries

en people in your life assume you are something n non-binary/genderqueer (such as a man or a now do you respond? [Only respondents who selected ary/Genderqueer" in response to 2.3 received this

ally let them assume I am a man or a woman

netimes tell them I identify as non-binary/genderqueer hatever words I use)

ays tell them I identify as non-binary/genderqueer (or ever words I use) [Skip to 2.4.]

<b>2.3_3</b> What are the main reasons that you don't tell people
you identify as non-binary/genderqueer? (Mark all that apply).
[Only respondents who selected "Non-binary/Genderqueer" in
response to 2.3 and either selected "I usually let them assume
I am a man or a woman" or "I sometimes tell them I identify as
non/binary genderqueer" in response to 2.3_2 received this
question.]

Most people don't understand so I don't try to explain it.

Most people dismiss it as not being a real identity or a "phase."

It is just easier not to say anything.

I am not ready to tell people I identify as non-binary/ genderqueer.

I might lose my job or not be able to get a job.

I might face mistreatment at school.

My friends might reject me.

I might not get the medical care I need.

I might be hurt financially.

I might become homeless.

My church or faith community might reject me.

I might face violence.

A reason not listed above (please specify) \_\_\_\_\_

**2.4** How comfortable are you with the word "transgender" being used to describe you?

Very comfortable

Somewhat comfortable

Neutral

Somewhat uncomfortable

Very uncomfortable

[All respondents received the following message.] We know that not everyone is comfortable with the word "transgender," but for this survey, we must use one word to refer to all trans and non-binary identities. Because of this we will use the word "trans" in this survey to refer to all trans and non-binary identities.

**2.5** What gender pronouns do you ask people to use to refer to you? [Respondents could mark all answers that applied.]

He, his

She, hers

They, their

Ze, hir

No pronouns. I ask people only to use my name.

I don't ask people to use specific pronouns.

Pronouns not listed above (please specify)

2.6 What gender do you currently live in on a day-to-day basis?

Man

Woman

Neither man nor woman/Genderqueer/Non-binary

Part time one gender/part time another gender

2.7 People can tell I am trans even if I don't tell them.

Always

Most of the time

Sometimes

Rarely

Never

2.8 What best describes your current sexual orientation?

Asexual

Bisexual

Gay

Heterosexual/Straight

Lesbian

Same-gender loving

Pansexual

Queer

A sexual orientation not listed above (please specify)\_\_\_\_\_

**2.9** Although the choices listed below may not represent your full identity or use the language you prefer, for this survey please select the choice that most accurately describes your racial/ethnic identity. (**Please choose only one answer.**)

Alaska Native

Enter your enrolled or principal corporation:
\_\_\_\_\_\_[required]

American Indian

Enter your enrolled or principal tribe:

Enter your enrolled or principal tribe:
\_\_\_\_\_[required]

Asian/Asian American

Biracial/Multiracial [respondents received follow-up question 2.10]

Black/African American

Latino/a/Hispanic

Middle Eastern/North African

Native Hawaiian/Pacific Islander

White/European American

A racial/ethnic identity not listed above (please specify)
\_\_\_\_\_\_[respondents received follow-up question
2.11]

2.10 You said that you are biracial or multiracial. Please choose **Baptist** the racial/ethnic identities that best describe you. (Mark all that Catholic/Roman Catholic apply.) Church of Christ [Only respondents who selected "Biracial/Multiracial" in 2.9 Church of God in Christ received this question.] Christian Orthodox Alaska Native Christian Methodist Episcopal Enter your enrolled or principal corporation: \_\_\_[required] Christian Reformed Church (CRC) American Indian Episcopalian Enter your enrolled or principal tribe: Evangelical \_\_[required] Greek Orthodox Asian/Asian American Lutheran Black/African American Mennonite Latino/a/Hispanic Moravian Middle Eastern/North African Nondenominational Christian Native Hawaiian/ Pacific Islander Pentecostal White/European American Presbyterian A racial/ethnic identity not listed above Protestant (please specify) Protestant Reformed Church (PR) Quaker 2.11 You said that you had a racial/ethnic identity that was not listed above. Please choose the racial/ethnic identities that best Reformed Church of America (RCA) describe you. (Mark all that apply.) Russian Orthodox [Only respondents who selected "A racial/ethnic identity not Seventh Day Adventist listed above" in 2.9 received this question.] The Church of Jesus Christ of Latter-day Saints Alaska Native United Methodist Enter your enrolled or principal corporation: \_\_\_[required] Unitarian Universalist American Indian United Church of Christ Enter your enrolled or principal tribe: A Christian affiliation not listed above \_[required] (please specify) Asian/Asian American Confucianist Black/African American Druid Latino/a/Hispanic Hindu Middle Eastern/North African Jain Native Hawaiian/ Pacific Islander Jehovah's Witness White/European American Jewish (Please click here to specify) [Respondents received the following drop-down list.] Conservative 2.12 What is your current religious or spiritual identity? (Mark all that apply.) Orthodox Agnostic Reform Atheist Muslim (Please click here to specify) [Respondents received the following drop-down list.] Baha'i Ahmadi Buddhist Shi'ite Christian (Please click here to specify) [Respondents received the following drop-down list.] Sufi African Methodist Episcopal Sunni African Methodist Episcopal Zion Native American Traditional Practitioner or Ceremonial Assembly of God

	Scientologist
	Secular Humanist
	Shinto
	Sikh
	Taoist
	Tenrikyo
	Wiccan
	Spiritual, but no religious affiliation
	No affiliation
	A religious affiliation or spiritual identity not listed above (please specify)
2.13	What is your current age?
	[Drop-down list of all ages from "18" through "99," and "100 and above" as final response choice]
2.14	What month and year were you born?
	Month [Drop-down list of all months]
	Year [Drop-down list with years 1997—1915, and earlier as final response choice]
2.15	What is your current relationship status?
	Partnered, living together
	Partnered, not living together
	Single
	Not listed above (please specify)
2.16	What is your current legal marital status?
	Married
	Legally recognized civil union
	Registered domestic partnership
	Widowed
	Divorced
	Separated
	Single, never married

Rastafarian

**2.17** Have you ever served on active duty in the U.S. Armed Forces, Reserves, or National Guard? **As a reminder, your answers are confidential and cannot be used against you.** 

Never served in the military

Only on active duty for training in the Reserves or National  $\mbox{\sc Guard}$ 

Now on active duty<sup>6</sup>

On active duty in the past, but not now

# **2.18** What is your citizenship or immigration status in the U.S.? As a reminder, your answers are confidential and cannot be used against you.

U.S. citizen, birth [Respondents directed to 2.19]

U.S. citizen, naturalized

Permanent Resident

A visa holder (such as F-1, J-1, H1-B, and U)

DACA (Deferred Action for Childhood Arrival)

DAPA (Deferred Action for Parental Accountability)

Refugee status

Other documented status not mentioned above

Currently under a withholding of removal status

Undocumented resident

**2.19** In what U.S. state or territory were you born? [Only respondents who selected "U.S. citizen, birth" in 2.18 received this question.]

I was not born in a U.S. state or territory.

[Drop-down list for all U.S. states and territories for other response choices. Respondents who selected "New York" received an additional drop-down choice for "New York Citv."]

# ${\bf 2.20}$ Please answer each question below. (Please provide an answer in each row.)

	No	Yes
Are you deaf or have serious difficulty hearing?	0	0
Are you blind or have serious difficulty seeing even when wearing glasses?	0	0
Because of a physical mental or emotional condition, do you have serious difficulty concentrating, remembering, or making decisions?	0	0
Do you have serious difficulty walking or climbing stairs?	0	0
Do you have difficulty dressing or bathing?	0	0
Because of a physical, mental, or emotional condition, do you have difficulty doing errands alone, such as visiting a doctor's office or shopping?	0	0
Do <b>YOU</b> identify as a person with a disability?	0	0

# **2.21** What is the main language that people speak in your home?

English only

Language(s) other than English

Armenian

Chinese

French

German

Greek

Associate degree in college – Academic program

Bachelor's degree

Italian	Some graduate work, no graduate degree
Japanese	Master's degree (M.A, M.S., MBA)
Korean	Doctoral degree (e.g., Ph.D., Ed.D.)
Persian	Professional degree (e.g., MD, JD)
Polish	
Portuguese or Portuguese Creole	2.23 What are your current living arrangements?
Russian	Living in house/apartment/condo I OWN alone or with
Serbo-Croatian	others (with a mortgage or that you own free and clear)
Spanish or Spanish Creole	Living in house/apartment/condo I RENT alone or with others
Tagalog	Living with a partner, spouse, or other person who pays fo
Vietnamese	the housing
Yiddish	Living temporarily with friends or family because I can't
A language not listed above	afford my own housing
() English and other language(s)	Living with parents or family I grew up with because I have not yet left home
Armenian	Living in a foster group home or other foster care
Chinese	Living in campus/university housing
French	Living in a nursing home or other adult care facility
German	Living in a hospital
Greek	Living in military barracks
Italian	Living in a hotel or motel that I pay for myself
Japanese	Living in a hotel or motel with an emergency shelter voucher
Korean	Living in transitional housing/halfway house
Persian	Living on the street, in a car, in an abandoned building, in a
Polish  Portuguese or Portuguese Creole	park, or a place that is NOT a house, apartment, shelter, or other housing [Skip to 2.25]
Russian	Living in a homeless shelter [Skip to 2.25]
Serbo-Croatian	Living in a domestic violence shelter [Skip to 2.25]
Spanish or Spanish Creole	Living in a shelter that is not a homeless shelter or domestic violence shelter [Skip to 2.25]
Tagalog	A living arrangement not listed above
Vietnamese	(please specify)
Yiddish	
A language not listed above ()	<b>2.24</b> Is there at least one telephone INSIDE your home that is currently working and is not a cell phone?
	No
<b>2.22</b> What is the highest level of school or degree you have completed?	Yes
Less than 8 <sup>th</sup> grade	
8 <sup>th</sup> grade	2.25 Do you have a cell phone?
Some high school, no diploma or GED	No Vo
GED	Yes
High school graduate	2.26 What is the zip code where you grow att.
Some college, no degree (including currently in college)	2.26 What is the zip code where you currently live?
Associate degree in college – Occupational/vocational program	

#### **Section 3**

**3.1** At about what age did you begin to feel that your gender was "different" from your assigned birth sex?

[Drop-down list of ages]

**3.2** At about what age did you start to think you were trans (even if you did not know the word for it)?

[Drop-down list of ages]

**3.3** At about what age did you first start to tell others that you were trans (even if you did not use that word)?

I have not told others that I am trans.

[Drop-down list of ages for other responses]

**3.4** How do you socialize with other trans people? (Mark all that apply.)

In political activism

Socializing in person

Socializing on-line (such as Facebook or Twitter)

In support groups

I don't socialize with other trans people [Respondents could not select this answer in combination with any other option.]

Not listed above (please specify) \_\_\_\_\_

#### **Section 4**

These are questions about the people in your life and whether they know you are trans.

**4.1** Have any of your spouses/partners known that you are trans during your relationship with them? (Mark all that apply).

I have never had a spouse/partner [Respondents could not select this answer in combination with any other option. Skip to 4.3 if selected.]

No [Respondents could not select this answer in combination with any other option. Skip to 4.3 if selected.]

Yes, my current spouse/partner knows I am trans

Yes, at least one of my former spouses or partners knew I was trans

**4.2** Have any of your spouses/partners ended your relationship because you are trans? [Only respondents who indicated that at least one of their past or current spouses knew they were trans in 4.1 received this question.]

No

Yes, only because I was trans.

Yes, because I was trans and other reasons.

4.3 Do any of your children know you are trans?

I do not have any children [Skip to 4.5]

No [Skip to 4.5]

Yes

**4.4** Have any of your children ever stopped speaking to you or spending time with you because you are trans?

No

Yes

**4.5** How many people in each group below currently know you are trans? (**Please provide an answer in each row.**)

	I currently have no people like this in my life	All know that I am trans	Most know that I am trans	Some know that I am trans	None know that I am trans
Immediate family you grew up with (mother, father, sis- ters, brothers, etc.)	0	0	0	0	0
Extended family (aunts, uncles, cousins, etc.)	0	0	0	0	0
Lesbian, gay, bisex- ual, or trans (LGBT) friends	0	0	0	0	0
Straight, non-trans (non-LGBT) friends	0	0	0	0	0
Current boss/ manager/supervisor	0	0	0	0	0
Current coworkers	0	0	0	0	0
Current classmates	0	0	0	0	0
Current health care providers	0	0	0	0	0

**4.6** You said some or all of your immediate family you grew up with (mother, father, sisters, brothers, etc.) know that you are trans. On average, how supportive are they of you being trans? [Only respondents who said in response to 4.5 that some, most, or all of their immediate family members knew they were trans received this question.]

Very supportive

Supportive

Neither supportive nor unsupportive

Unsupportive

Very unsupportive

**4.7** Did any of your immediate family members you grew up with (mother, father, sisters, brothers, etc.) do any of these things to you because you are trans? (Mark all that apply.) [Only respondents who said in response to 4.5 that some, most, or all of their immediate family members knew they were trans received this question.]

Stopped speaking to you for a long time or ended your relationship

Were violent towards you

Kicked you out of the house

Did not allow you to wear the clothes that matched your gender

Sent you to a therapist, counselor, or religious advisor to stop you from being trans

None of the above [Respondents could not select this answer in combination with any other option.]

**4.8** Did any of your immediate family members you grew up with (mother, father, sisters, brothers, etc.) do any of these things to **support** you? **(Mark all that apply.)** [Only respondents who said in response to 4.5 that some, most, or all of their immediate family members knew they were trans received this question.]

Told you that they respect and/or support you

Used your preferred name

Used your correct pronouns (such as he/she/they)

Gave you money to help with any part of your gender transition

Helped you change your name and/or gender on your identity documents (ID), like your driver's license (such as doing things like filling out papers or going with you to court)

Did research to learn how to best support you (such as reading books, using online information, or attending a conference)

Stood up for me with family, friends, or others

Supported you in another way not listed above (please specify)\_\_\_\_\_

None of the above [Respondents could not select this answer in combination with any other option.]

**4.9** Did you ever run away from home because you are trans? [Only respondents who said in response to 4.5 that some, most, or all of their immediate family members knew they were trans received this question.]

No [Skip to 4.11]

Yes

**4.10** At what age did you run away from home because you are trans? [Only respondents who selected "Yes" in 4.9 received this question.]

[Drop-down list of ages]

**4.11** On average, how supportive are your co-workers with you being trans? [Only respondents who said in response to 4.5 that some, most, or all of their coworkers knew they were trans received this question.]

Very supportive

Supportive

Neither supportive nor unsupportive

Unsupportive

Very unsupportive

**4.12** On average, how supportive are your classmates with you being trans? [Only respondents who said in response to 4.5 that some, most, or all of their classmates knew they were trans received this question.]

Very supportive

Supportive

Neither supportive nor unsupportive

Unsupportive

Very unsupportive

#### **Section 5**

These questions are about your experiences with your church, synagogue, mosque, or other faith community.

**5.1** Have you ever been part of a spiritual/religious community (such as a church, synagogue, mosque, or other faith community)?

No [Skip to 6.1]

Yes

**5.2** Have you ever left your spiritual/religious community because you **were afraid** they might reject you because you are a trans person?

No

Yes

**5.3** Have you ever left your spiritual/religious community because they **did reject** you because you are a trans person?

No [Skip to 5.5]

Yes

**5.4** After you stopped attending, did you find a spiritual/ religious community that welcomed you as a trans person? [Only respondents who selected "Yes" in 5.4 received this question.]

No

Yes

**5.5 Now just thinking about the past year,** have you been part of a spiritual/religious community?

No [Skip to 6.1]

Yes

**5.6 In the past year**, did any leaders or other members of your spiritual/religious community think or know you were trans?

No [Skip to 6.1]

Yes

**5.7** In the past year, how often did leaders or other members of your spiritual/religious community... (**Please provide an answer in each row.**)

In the past year	Never	Once or twice	A few times	Many times
Make you feel welcome as a trans person attending services/ faith community functions?	0	0	0	0
Accept you for who you are as a trans person?	0	0	0	0
Tell you that your religion/faith accepts you as a trans person?	0	0	0	0
Tell you that your being trans is a sin or that your religion does not approve of your being trans?	0	0	0	0
Ask you to meet with spiritual/ religious leaders to stop you from being trans?	0	0	0	0
Ask you to seek medical/psy- chological help to stop you from being trans?	0	0	0	0
Ask you to stop coming to services or faith community functions?	0	0	0	0

#### Section 6

These are questions about work for pay in the sex industry and sex work. As a reminder, your answers are confidential and cannot be used against you.

**6.1** Have you ever engaged in sex or sexual activity **for money** (sex work) or worked in the sex industry (such as erotic dancing, webcam work, or porn films)?

No [Skip to 6.4]

Yes

**6.2** Now just thinking about the past year, have you engaged in sex or sexual activity for money (sex work) or worked in the sex industry (such as erotic dancing, webcam work, or porn films) in the past year? [Only respondents who selected "Yes" in 6.1 received this question.]

No

Yes

**6.3** What type of sex work or work in the sex industry have you **ever** done? (**Mark all that apply**). [Only respondents who selected "Yes" in 6.1 received this question.]

Street-based sex work

Sex work advertised online

Sex work advertised in magazines or newspapers

Informal sex work through word of mouth, occasional hook ups with dates in my networks, or things like that  $\,$ 

Escort/call girl/rent boy with an agency

Pornography/picture or video

Phone sex

Webcam work

Erotic dancer/stripper

Fetish work (Domme, sub, switch)

Not listed above (please specify)

**6.4** Have you engaged in sex or sexual activity for any of the following? (**Please mark all that apply in each row.**) [Respondents could not select "No" in combination with any other option.]

	No	Yes, within the past year	Yes, but more than a year ago
I engaged in sex or sexual activity for food	0	0	0
I engaged in sex or sexual activity for a place to sleep in someone's bed, at their home, or in their hotel room	0	0	0
I engaged in sex or sexual activity for drugs	0	0	0
For something not listed above (please specify)			
[Response recorded as "No" if text left blank.]	0	0	0

**6.5** Did you ever interact with the police while doing sex work or **when police thought** you were doing sex work? [Respondents could select multiple answer choices, but could not select "No" in combination with any other option.]

No [Skip to 6.11]

Yes, while I was doing sex work.

Yes, when police thought I was doing sex work.

**6.6** When you interacted with police while doing sex work or when police thought you were doing sex work, did you experience any of the following? (**Please provide an answer in each row.**)

	No	Yes
Officers kept calling me by the wrong gender pronouns (such as he/him or she/ her) or the wrong title (such as Mr. or Ms.).	0	0
Officers asked me questions about my gender transition (such as hormones and surgical status).	0	0
Officers verbally harassed me.	0	0
Officers physically attacked me.	0	0
Officers forced me to have sex or sexual activity to avoid arrest.	0	0
I experienced unwanted sexual contact from an officer (such as fondling, sexual assault, or rape).	0	0
I was arrested for drugs in my possession when police stopped me for doing sex work.	0	0

**6.7** Have you ever been arrested for doing sex work or **when police thought** you were doing sex work? [Only respondents who selected "Yes, while I was doing sex work" and/or "Yes, when police thought I was doing sex work" in 6.5 received this

question. Respondents could select multiple answer choices
but could not select "No" in combination with any other option.

No [Skip to 6.11]

Yes, while I was doing sex work

Yes, when the police thought I was doing sex work

**6.8** How many times have you been arrested for doing sex work or when police thought you were doing sex work?

[Drop-down list of 1–10 and "11 or more"]

**6.9** When police arrested you, did they consider things in your possession such as condoms or sex toys as "evidence of prostitution"? [Respondents could select multiple answer choices.]

Nο

Yes, condoms

Yes, sex toys

Yes, items not listed above (please specify)

I don't know

# **6.10** Did any of these things happen when you were arrested? (Mark all that apply.)

The charges were dropped.

I pled guilty.

I went to trial and was found not guilty.

I went to trial and was found guilty.

Something not listed above (please specify) \_\_\_\_

**6.11** Have you ever been paid for selling drugs or other work that is currently considered illegal? (Mark all that apply.) [Respondents could not select "No" in combination with any other option.]

No [Skip to 7.1]

Yes, selling drugs

Yes, other work (please specify)

**6.12** Now just thinking about the past year, were you paid for selling drugs or other work that is currently considered illegal in the past year? (Mark all that apply.) [Only respondents who selected an answer choice other than "No" received this question. Respondents could not select "No" in combination with any other option.]

No

Yes, selling drugs

Yes, other work (please specify) \_\_\_\_\_

#### **Section 7**

These questions are about your household, your income, and your current job. As a reminder, your answers are confidential and cannot be used against you. These questions are based on national surveys that we will use to compare with the U.S. population.

**7.1** How many adults (age 18 or older) live in your <u>household</u>,<sup>7</sup> including yourself? (Do not include neighbors or others who do not live with you in your house, apartment, or single housing unit.) For more information, click on **household** above.

1 [Skip to 7.5]

2

3

4

5

6

7 8

9 or more

**7.2** How are the other adults (age 18 or older) who live in your household related to you? (Mark all that apply).

Spouse (legally married)

Partner (not legally married)

Child or children

Grandchild or grandchildren

Parent(s) (Mother/Father/Step-Parent(s))

Brother(s)/Sister(s)/Step-Brother(s)/Step-Sister(s)

Other relative(s) (Aunt, Cousin, Nephew, Mother-in-law, etc.)

Foster child or foster children

Housemate(s)/Roommate(s)

Roomer(s)/Boarder(s)

Other non-relative(s)

Not listed above (please specify) \_\_\_\_\_

**7.3** How many adults in your household are <u>related to you</u><sup>8</sup> by birth (blood relatives), adoption, or legal marriage? Don't include partners who aren't legally married to you or adults who aren't related to you. We will ask about them later.

0 [Skip to 7.5]

1

2

3

4 5

6

7

8

9 or more

<b>7.4</b> Is any person aged 65 or older <u>named on the lease</u> ,	Work part-time for an employer
mortgage, or deed <sup>9</sup> for your household?	[Respondents who selected this answer choice received the following question.] Do you have more
Yes	than one part-time job?
	No
<b>7.5</b> How many babies and other children under age 18 live in	Yes
your household?  0 [Skip to 7.7]	Self-employed in your own business, profession or trade, or operate a farm (not including sex work, selling drugs, or
1	other work that is currently considered illegal)
2	Unemployed but looking for work
3	Unemployed and have stopped looking for work
4	Not employed due to disability
5	Student
6	Retired
7	Homemaker or full-time parent
	Not listed above (please specify)
8	
9 or more  7.6 How many of the children under age 18 who live in your household are related to you¹0 by birth (blood relatives) or adoption? Don't include children who aren't related to you by birth or legal adoption. We will ask about them later.	7.8 On any of your full-time or part-time jobs, are you a member of a labor union or of an employee association similar to a union? [Only respondents who selected "Work full-time for an employer" and/or "Work part-time for an employer" in 7.7 received this question. Respondents could select multiple answer choices but could not select "No" in combination with any other option.]
0	No
1	Yes in a part-time job [Skip to 7.10]
2	Yes in a full-time job [Skip to 7.10]
3	res in a fair-time job [Skip to 7.10]
4	7.9 On any of your full-time or part-time jobs, are you
5	covered by a union or employee association contract? [Only
6	respondents who selected "Work full-time for an employer"
7	and/or "Work part-time for an employer" in 7.7 AND selected "No" in 7.8 received this question. Respondents could
8	select multiple answer choices but could not select "No" in
9 or more	combination with any other option.]
	No
7.7 What is your current employment status? (Mark all that	Yes in a part-time job
apply.)	Yes in a full-time job
Work for pay from sex work, selling drugs, or other work that is currently considered illegal	<b>7.10</b> Do you currently receive assistance from FOOD STAMPS
[Respondents who selected this answer choice received the following question.] Are you actively	(SNAP) <sup>11</sup> or WIC <sup>12</sup> ? (Mark all that apply.) [Respondents could not select "No" in combination with any other option.]
looking for legal work outside sex work, selling drugs, or other work that is currently considered illegal	No
No	Yes, assistance from food stamps (SNAP) <sup>13</sup>
Yes	Yes, assistance from WIC <sup>14,15</sup>
Work full-time for an employer	
[Respondents who selected this answer choice	7.11 What are your current sources of income? (Mark all that
received the following question.] Do you have more	apply.)
than one full-time job?	Pay from sex work, selling drugs, or other work that is currently considered illegal
No	Pay from your full-time or part-time job
Yes	Pay from your partner's (spouse)'s full-time or part-time inh

Self-employment income from your own business, profession or trade, or farm (not including underground economy)

Income from dividends, estates or trusts, royalties, or rental income

Interest income (on savings or bonds)

Cash assistance from welfare (such as TANF) or other public cash assistance program (DO NOT include food stamps (SNAP) or WIC)

Unemployment benefits

Child support or alimony

Social security retirement or railroad retirement income

Private pension or government employee pension

Other retirement income

Social security disability benefits (SSDI)

Supplemental security income (SSI)

Workers' comp or other disability

Veteran's disability benefits and other Veteran's benefits

Regular contributions from people who don't live in the household

Income not listed above, (please specify) \_\_\_\_\_

**7.12** What was your total combined <u>Individual Income</u><sup>16</sup> (before taxes) **in 2014**? This includes all income sources **except** food stamps (SNAP) or WIC.

No income

1 to 5,000

5,000 to 7,499

7,500 to 9,999

10,000 to 12,499

12,500 to 14,999

15,000 to 17,499

17,500 to 19,999

20,000 to 24,999

25,000 to 29,999 30.000 to 34.999

35,000 to 39,999

40,000 to 49,999

50,000 to 59,999

60,000 to 74,999

75,000 to 99,999

100,000 to 149,999

150,000 or more

**7.13** What was your total combined <u>Family Income</u><sup>17</sup> (before taxes) **in 2014**? This includes all income from all family members who are related to you by legal marriage, birth, or adoption and who have lived with you during the last 12

months. **Don't include** food stamps (SNAP) or WIC. [Only respondents who selected an answer choice other than "0" in 7.3 (related adults in household) and/or selected an answer choice other than "0" in 7.6 (related children in household) received this question.]

No income

1 to 5,000

5,000 to 7,499

7,500 to 9,999

10,000 to 12,499

12,500 to 14,999

15,000 to 17,499

17,500 to 19,999

20,000 to 24,999

25,000 to 29,999 30,000 to 34,999

35,000 to 39,999

40.000 to 49.999

50,000 to 59,999

60,000 to 74,999

75,000 to 99,999

100,000 to 149,999

150,000 or more

7.14 How much was your total combined HOUSEHOLD INCOME<sup>18</sup> (before taxes) in 2014? This includes income from all members of your household from all sources except food stamps (SNAP) or WIC. [Only respondents with non-related adults and/or non-related children in their household received this question. Respondents received this question if they indicated that they had non-related adults in their household (they selected "2" or more in 7.1 and selected a higher number in response to 7.3 than in response to 7.1) and/or they indicated that they had non-related children in the household (they selected "1" or more in 7.5 and selected a higher number in response to 7.6 than in response to 7.5).]

No income

1 to 5,000

5,000 to 7,499

7,500 to 9,999

10,000 to 12,499

12,500 to 14,999 15,000 to 17,499

17.500 to 19.999

20,000 to 24,999

25,000 to 29,999

30,000 to 34,999

35,000 to 39,999

40,000 to 49,999

50,000 to 59,999

60,000 to 74,999

75,000 to 99,999

100,000 to 149,999

150,000 or more

#### **Section 8**

[Only respondents who selected an answer choice other than "never served in the military" in 2.17 received question in this section.]

You said earlier that you currently serve or have served on active duty in U.S. Armed Forces, Reserves, or National Guard. These are questions about your military service. As a reminder, your answers are confidential and cannot be used against you.

8.1 What is your current or most recent branch of service?

Air Force

Air Force Reserve

Air National Guard

Army

Army Reserve

Army National Guard

Coast Guard

Coast Guard Reserve

Marine Corps

Marine Corps Reserve

Navv

Navy Reserve

**8.2** Are you still serving in the military? [Only respondents who selected "on active duty in the past, but not now" in 2.17 received this question.]

No

Yes [Skip to 8.4]

**8.3** Did you separate from military service within the last 10 years? [Only respondents who selected "on active duty in the past, but not now" in 2.17 received this question.]

Yes

No [Skip to 8.12]

**8.4** While serving in the military, have you ever received **mental health** treatment related to a gender transition from a military provider (do not include VA)? [Only respondents who selected "Yes" in 8.2 or selected "Yes" in 8.3 received this question.]

No

Yes

**8.5** While serving in the military, have you ever received **medical** treatment related to a gender transition from a military provider (do not include VA)? [Only respondents who selected "Yes" in 8.2 or selected "Yes" in 8.3 received this question.]

No

Yes

**8.6** Has any military medical or mental health provider reported to your commanding officer that you are trans or recommended you for discharge? (Mark all that apply.) [Only respondents who selected "Yes" in 8.2 received this question. Respondents could not select "No" in combination with any other option.]

No

Yes, reported that I was trans

Yes, recommended me for discharge

Does not apply to me, none of these providers knew that I was trans

**8.7** If trans people were allowed to serve openly, which of these would apply to you? [Only respondents who selected "Yes" in 8.2 received this question.]

I would start to transition while still serving

I would finish the transition that I have already started while still serving

I would not finish the transition that I have already started while still serving

I would leave military service so that I could transition, and not return.

I would leave military service so that I could transition, then return to service after transition

I do not want to transition

I have already transitioned

None of the options listed above

**8.8** If trans people were allowed to serve openly, I would return to service: [Only respondents who selected "Yes" in 8.3 received this question.]

Yes

No

Maybe

**8.9** How many people in the military (who aren't trans) believe you are trans? [Only respondents would selected "Yes" in 8.2 received this question.]

None [Skip to 9.1]

A few

Some

Most

ΑII

<b>8.10</b> Does your leadership or commanding officer (or both) thinl or know you are trans? [Only respondents who selected "Yes" in 8.2 and an answer choice other than "None" in 8.9 received this question?
this question.]
No [Skip to 9.1]
Yes
<b>8.11</b> How has your leadership or commanding officer (or both) reacted to you being trans? (Mark all that apply.) [Only respondents who selected "Yes" in 8.10 received this question.]
Supported my name change
Supported my medical treatment
Ignored it or looked the other way
Took actions to discharge me
Not listed above (please specify)
[Only respondents who selected "No" in 8.2 and "No" in 8.3 received questions 8.12–8.21]
<b>8.12</b> What was your character of discharge?
Entry Level Separation
Honorable
General
Medical
Other-than-honorable
Bad Conduct
Dishonorable
None of the options listed above (please specify)
8.13 Do you believe your discharge was related to being trans?
No Voca monticillar
Yes, partially
Yes, completely
<b>8.14</b> Did you leave the service in order to transition?
No
Yes
<b>8.15</b> Did you leave the service to avoid mistreatment/ harassment?
No
Yes
<b>8.16</b> Did any military medical or mental health provider tell

your commander that you are trans or recommend you for

"No" in combination with any other option.]

Yes, reported that I was trans.

No

discharge? (Mark all that apply.) [Respondents could not select

Yes, recommended me for discharge.

Does not apply to me, none of these providers knew that I was trans.

8.17 Did you ever get any type of health care through the VA?

No [Skip to 8.21]

**8.18** Did you ever get health care related to a gender transition through the VA?

No Yes

Yes

**8.19** Do you currently get any type of health care through the

No Yes

**8.20** As a trans person, have you received respectful care at the VA?

Never

Sometimes

Mostly

Always

Does not apply to me, the VA staff do not know I'm trans

**8.21** Have you changed your name on your DD214 military discharge papers?

Yes, I received an updated DD214 with new name.

Yes, I received a DD215 (amended) with new name.

No, I was denied.

No, I never tried.

#### **Section 9**

[Only respondents who selected any answer choice other than "U.S. citizen, birth" in 2.18 received questions in this section.]

You said earlier that you are not a U.S. citizen by birth. These are questions about immigration experiences you may have had. As a reminder, your answers are confidential and cannot be used against you.

**9.1** Have you ever been held in immigration detention (such as being held in an Immigration and Customs Enforcement (ICE) detention center or local jail just for immigration court proceedings)?

No [Skip to 9.6]

Yes

9.2 While you were in immigration detention, do you believe
staff, guards, or others thought or knew you were trans or
lesbian, gay, or bisexual (LGB)?

No

Yes

**9.3** When you were in immigration detention, separated from others who were also in detention? (**Mark all that apply.**) [Respondents could not choose "No" in combination with any other option.]

No [Skip to 9.5]

Yes, in solitary confinement

Yes, in a separate area for trans or LGB people (such as a pod, unit, tank, or other housing area) [Skip to 9.5]

Not listed above (please specify) \_\_\_\_\_\_[Skip to 9.5]

**9.4** In total, how long were you held in solitary confinement? [Only respondents who selected "Yes, in solitary confinement" received this question.]

Up to 14 days (up to two weeks)

15 days to 30 days (three or four weeks)

31 days to 90 days (1-3 months)

91 days to 180 days (3-6 months)

181 days to one year (more than 6 months up to a year)

More than 1 year

**9.5** When you were in immigration detention, did any of these things happen to you? (**Mark all that apply.**) [Respondents could not select "None of these things happened to me" in combination with any other option.]

I was physically assaulted.

[Respondents who selected this answer choice received the following question.] Were you physically assaulted by:

Staff or detention officers

Other detainees or inmates

I was sexually assaulted.

[Respondents who selected this answer choice received the following question.] Were you sexually assaulted by:

Staff or detention officers

Other detainees or inmates

I was threatened with sexual assault

[Respondents who selected this answer choice received the following question.] Were you threatened with sexual assault by:

Staff or detention officers

Other detainees or inmates

I was denied access to hormones that I use.

I was denied gender-appropriate clothing.

None of these things happened to me.

**9.6** Have you ever applied for asylum in the United States? [Respondents could select multiple answer choices but could not select "No" in combination with any other answer choice.]

No [Skip to 9.8]

Yes, because I am trans or LGB

Yes, for another reason

**9.7** Did you receive asylum in the United States? [Only respondents who selected "Yes, because I am trans or LGB" or "Yes, for another reason" received this question.]

Yes [Skip to 10.1]

No [Skip to 9.9]

No, but I received a "withholding of removal" status. [Skip to 10.1]

**9.8** Why didn't you apply for asylum? [Only respondents who selected "No" in 9.6 received this question.]

I didn't know how to apply.

I have access to other legal statuses.

I didn't want to apply.

I was afraid to apply.

I believed I was past the 1 year deadline.

A reason not listed above (please specify)

**9.9** Why didn't you receive asylum? [Only respondents who selected "No" in 9.7 received this question.]

I was past the 1 year deadline.

The immigration official decided that I didn't face danger in my country.

A reason not listed above	
(please specify)	

#### **Section 10**

These are questions about legal name change and your current identification documents, such as your birth certificate or driver's license.

**10.1** Did you ever try **OR** complete the process to get a legal name change to match your gender identity?

No [Skip to 10.12]

Yes

10.2 How did you try to change your name?

With a court order

During the immigration/naturalization process [Skip to 10.13]

By another method (Please tell us what method)
\_\_\_\_\_\_[Skip to 10.13]

**10.3** For your legal name change, did you interact with judges or court staff? [Only respondents who selected "With a court order" in 10.2 received this question.]

No [Skip to 10.7]

Yes

**10.4** Do you believe the judges or court staff you interacted with thought or knew you were trans? [Only respondents who selected "Yes" in 10.3 received this question.]

No [Skip to 10.7]

Yes

**10.5** When you interacted with judges or court staff, were you treated with respect? [Only respondents who selected "Yes" in 10.4 received this question.]

I was never treated with respect

I was sometimes treated with respect

I was always treated with respect

**10.6** When you interacted with judges or court staff, did you experience any of the following? (**Please provide an answer in each row.**) [Only respondents who selected "Yes" in 10.4 received this question.]

	No	Yes
I was verbally harassed.	0	0
I received unequal treatment/service.	0	0
They kept calling me by the wrong gender pronouns (such as he/him or she/her) or a wrong title (Mr. or Ms.).	0	0
title (IVII. OI IVIS.).	0	0
I was asked questions about my gender transition (such as hormones and surgical status).	0	0

**10.7** Did the court grant your name change? [Only respondents who selected "With a court order" in 10.2 received this question.]

Yes, the court granted my name change. [Skip to 10.9]

No, the court denied my name change.

No, I ran out of money to complete the process. [Skip to 10.9]

No, I gave up. [Skip to 10.9]

Not sure yet. I am still in the process of getting my court ordered name change.[Skip to 10.9]

Not listed above (please specify) \_\_\_\_\_[Skij to 10.9]

**10.8** Why did the court deny your name change? [Only respondents who selected "No, the court denied my name change" in 10.7 received this question.]

[Text box]

**10.9** How old were you when you went to court to get your legal name change? [Only respondents who selected "With a court order" in 10.2 received this question.]

[Drop-down list of ages]

**10.10** Did you get legal help to change your name? [Only respondents who selected "With a court order" in 10.2 received this question.]

No

Yes, I got legal help from a paid attorney.

Yes, I got help for free from a legal clinic or non-profit organization.

Yes, I got help from a friend.

Yes, I got help from some other source.

**10.11** How much did your legal name change cost? Please include the cost of legal help, court fees, newspaper publication, etc. [Only respondents who selected "Yes, the court granted my name change" in 10.7 received this question.]

\$0

\$1 - \$99

\$100 - \$249

\$250 - \$499

\$500 - \$749

\$750 - \$999

\$1,000 - \$2,000 More than \$2,000

I do not remember the cost of my legal name change.

**10.12** Why you have not tried to legally change your name? (Mark all that apply.) [Only those who selected "No" in 10.1 received this question.]

I feel like my name doesn't conflict with my gender identity or expression.

I am not ready.

I cannot afford it.

I don't know how.

I believe I am not allowed (for example, because of my criminal record, immigration status, or residency).

I am worried that changing my name would out me.

A reason not listed above (please specify) \_\_\_\_\_

**10.13** Thinking about how your **NAME** is listed on all of your IDs and records that list your name, such as your birth certificate, driver's license, passport, etc. Which of the statements below is most true? [All respondents received this question.]

All of my IDs and records list the name I prefer.

Some of my IDs and records list the name I prefer.

None of my IDs and records list the name I prefer. [Skip to 10.15]

**10.14** Which of these IDs/records have you changed to list your preferred **NAME?** (**Please provide an answer in each row.**) [Only respondents who selected "All of my IDs and records list the name I prefer" or "Some of my IDs and records list the name I prefer" in 10.13 received this question.]

	I <u>do not</u> <u>have</u> this ID/ record	I <u>changed</u> my <b>NAME</b> on this ID/record	I was denied a NAME change on this ID/ record	I am in the process of chang- ing my NAME on this ID/record	I have not tried to change my NAME on this ID/ record but I want to	I do not want to change my NAME on this ID/ record
Birth certificate	0	0	0	0	0	0
Driver's license and/ or state issued non-driver ID	0	0	0	0	0	0
Social Security records	0	0	0	0	0	0
Passport	0	0	0	0	0	0
Student records (current or last school attended)	0	0	0	0	0	0
Work ID	0	0	0	0	0	0

**10.15** Thinking about how your **GENDER** is listed on all of your IDs and records that list your gender, such as your birth certificate, driver's license, passport, etc. Which of the statements below is most true? [All respondents received this question.]

All of my IDs and records list the gender I prefer.

Some of my IDs and records list the gender I prefer.

None of my IDs and records list the gender I prefer. [Skip to 10.17]

**10.16** Which of these IDs/records have you changed to list your preferred **GENDER?** (**Please provide an answer in each row.**) [Only respondents who selected "All of my IDs and records list the gender I prefer" or "Some of my IDs and records list the gender I prefer" in 10.15 received this question.]

	I do not have this ID/ record	I <u>changed</u> my GENDER on this ID/ record	I was denied a GENDER change on this ID/re- cord	I am in the process of changing my GENDER on this ID/record	I have not tried to change my GENDER on this ID/record but I want to	I do not want to change my GENDER on this ID/ record
Birth certificate	0	0	0	0	0	0
Driver's license and/or state issued non-driv- er ID	0	0	0	0	0	0
Social Security records	0	0	0	0	0	0
Passport	0	0	0	0	0	0
Student records (current or last school attended)	0	0	0	0	0	0

**10.17** You said that none of your IDs or records list the gender you prefer. Why haven't you changed your gender on your IDs or records? **(Mark all that apply.)** [Only respondents who selected "None of my IDs and records list the gender I prefer" in 10.15 received this question.]

The gender options that are available (male or female) do not fit my gender identity.

I have not tried yet.

My request was denied.

I am not ready.

I cannot afford it.

I do not know how.

I believe I am not allowed. (For example, I have not had the medical treatment needed to change my gender on ID. Or I can't get a doctor's letter or other letter that is needed to update the gender.)

I am worried that if I change my gender, I might not be able to get some benefits or services. These might include medical, insurance, employment, etc.

I am worried that changing my gender would out me.

A reason not listed above (please specify)

**10.18** When I have shown IDs with my name or gender that do not match the gender I present as... (Mark all that apply). [All respondents received this question. Respondents could not select "I have had none of the above problems" or "This does not apply to me. I have only shown IDs that match" in combination with any other option.]

I have been verbally harassed.

I have been assaulted/attacked.

I have been asked to leave.

I have been denied services or benefits.

I have had none of the above problems.

This does not apply to me. I have only shown IDs that match.

#### **Section 11**

These are questions about your current health insurance coverage, your health care providers, and the health insurance marketplace (such as healthcare.gov).

**11.1** Are you currently covered by any health insurance or health coverage plan?

No [Skip to 11.4]

Yes

**11.2** What type of health insurance or health coverage plan do you have? **(Mark all that apply.)** 

Insurance through my current or former employer or union

Insurance through someone else's current or former employer or union

Insurance I or someone else purchased through

HealthCare.Gov or a Health Insurance Marketplace (sometimes called "Obamacare")

Insurance I or someone else purchased directly from an insurance company

Medicare (for people 65 and older, or people with certain disabilities)

Medicaid (government-assistance plan for those with low incomes or a disability)

TRICARE or other military health care

VA (including those who have ever used or enrolled for VA health care)

Indian Health Service

Any other type of health insurance or health coverage plan (please specify) \_\_\_\_\_

11.3 In the past year, did any of these things happen with your health insurance company? (Please provide an answer in each row. If you didn't try to get the kind of care listed or if you never tried to change your records, choose "I have not asked for this.")

In the past year	Yes	No	I have not asked for this
My health insurance company wouldn't change my records to list my current name or gender.	0	0	0
My health insurance company denied me hormone therapy for transition.	0	0	0
My health insurance company denied me surgery for transition.	0	0	0
My health insurance company covers only some of the surgical care I need for my transition.	0	0	0
My health insurance company covers surgery for transition, but has no surgery providers in their network.	0	0	0
My health insurance company denied me gender-specific health care (such as Pap smears, prostate exams, mammogram, etc.) because I am trans.	0	0	0
My health insurance company denied me other routine health care because I am trans.	0	0	0

**11.4** Thinking about the doctor or provider you go to for your **trans-related** health care (such as hormone treatment), how much do they know about providing health care for trans people?

I don't have a trans-related doctor or health care provider right now [Skip to 11.7]

They know almost everything about trans healthcare

They know most things about trans healthcare

They know some things about trans healthcare

They know almost nothing about trans healthcare

I am not sure

**11.5** How far do you travel to see your trans-related health care provider?

Less than 10 miles

10-25 miles

25-50 miles

50-75 miles

75-100 miles

Over 100 miles

**11.6** Do you also go to your **trans-related** health care provider for your routine health care, like physicals, flu, diabetes, etc.?

Yes, I see my trans health care provider for my routine health care [Skip to 11.9]

No, I see a different doctor or health care provider for my routine healthcare

No, I do not get any routine health care [Skip to 11.9]

**11.7** How much does your *routine health care* provider (who you see for physicals, flu, diabetes, etc.) know about health care for trans people? [Only respondents who selected "No, I see a different doctor or health care provider for my routine healthcare" received this question.]

I don't have a routine health care provider [Skip to 11.9]

They know almost everything about trans health care

They know most things

They know some things

They know almost nothing

I am not sure

**11.8** How far do you travel to see your routine health care provider? [Only respondents who selected "No, I see a different doctor or health care provider for my routine healthcare" received this question.]

Less than 10 miles

10-25 miles

25-50 miles

50-75 miles

75-100 miles

Over 100 miles

**11.9 In the past year**, did you look for health insurance from a state or federal health insurance marketplace? (Health insurance marketplaces are part of the new health care law, sometimes called "Obamacare" or the "Affordable Care Act," where people can get insurance online, such as through healthcare.gov, over the phone, or in person.)

No [Skip to 12.1]

Yes

**11.10** Did you buy insurance or enroll in a state Medicaid program through a health insurance marketplace? [Only respondents who selected "Yes" in 11.9 received this question.]

No [Skip to 12.1]

Yes

<b>11.11</b> What type of insurance coverage did you buy? [Only
respondents who selected "Yes" in 11.10 received this question.]

Coverage through a state Medicaid program

Coverage through a private plan with a subsidy, so I pay a lower price because of my income

Coverage through a private plan without a subsidy

Not listed above (please specify)

#### **Section 12**

These are questions about your health, experiences with doctors or health care providers, and health care.

12.1 Would you say that in general your health is...

Excellent

Very good

Good

Fair

Poor

**12.2** The following questions ask about how you have been feeling **during the past 30 days**. For each row, please select the column that best describes how often you had this feeling. (**Please provide an answer in each row.**)

During the past 30 days, how often did you feel	All of the time	Most of the time	Some of the time	A little of the time	None of the time
so sad that nothing could cheer you up?	0	0	0	0	0
nervous?	0	0	0	0	0
restless or fidgety?	0	0	0	0	0
hopeless?	0	0	0	0	0
that everything was an effort?	0	0	0	0	0
worthless?	0	0	0	0	0

**12.3** We just asked about a number of feelings you had **during the past 30 days**. Altogether, how MUCH did these feelings interfere with your life or activities? [Only respondents who selected an answer choice other than "None of the time" in 12.2 received this question.]

A lot

Some

A little

Not at all

**12.4** Was there a time **in the past 12 months** when you needed to see a doctor but could not because of cost?

No

Yes

**12.5** Was there a time in the **past 12 months** when you needed to see a doctor but did not because you thought you would be disrespected or mistreated as a trans person?

No

Yes

**12.6 In the past year**, have you seen a doctor or health care provider?

No [Skip to 12.8]

Yes

**12.7** In the past year, did you have any of these things happen to you, as a trans person, when you went to see a doctor or health care provider? (**Please provide an answer in each row.**) [Only respondents who selected "Yes" in 12.6 received this question.]

In the past year	No	Yes
My doctor knew I was trans and treated me with respect.	0	0
I had to teach my doctor or other health care provider about trans people so that I could get appropriate care.	0	0
A doctor or other health care provider refused to give me trans-related care.	0	0
A doctor or other health care provider refused to give me other health care (such as for like physicals, flu, diabetes).	0	0
My doctor asked me unnecessary/invasive questions about my trans status that were not related to the reason for my visit.		
A doctor or other health care provider used harsh or abusive language when treating me.	0	0
A doctor or other health care provider was physically rough or abusive when treating me.	0	0
I was verbally harassed in a health care setting (such as a hospital, office, clinic).	0	0
I was physically attacked by someone during my visit in a health care setting (such as a hospital, office, clinic).	0	0
I experienced unwanted sexual contact (such as fondling, sexual assault, or rape) in a health care setting (such as a hospital, office, clinic).	0	0

**12.8** Have you **ever wanted** any of the health care listed below for your gender identity or gender transition? **(Mark all that apply.)** [Respondents could not select "None of the above" in combination with any other option.]

Counseling/Therapy

Hormone Treatment/HRT

Puberty Blocking Hormones (usually used by youth ages 9-16)

None of the above

**12.9** Have you **ever had** any of the health care listed below for your gender identity or gender transition? **(Mark all that apply.)** [Respondents could not select "None of the above" in combination with any other option.]

Counseling/Therapy

Hormone Treatment/HRT

Puberty Blocking Hormones (usually used by youth ages 9-16)

None of the above

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**12.10** At what age did you begin hormone treatment/HRT treatment? [Only respondents who selected "Hormone Therapy/HRT" in 12.9 received this question.]

[Drop-down list of ages]

**12.11** At what age did you begin taking Puberty Blocking Hormones? [Only respondents who selected "Puberty Blocking Hormones" in 12.9 received this question.]

[Drop-down list of ages]

**12.12** Are you currently taking hormones for your gender identity or gender transition?

No [Skip to 12.15]

Yes

**12.13** Where do you currently get your hormones? [Only respondents who selected "Yes" in 12.12 and did not select "Now on active duty" in 2.17 received this question.]

I only go to licensed professionals (like a doctor) for hormones

In addition to licensed professionals, I also get hormones from friends, online, or other non-licensed sources

I ONLY get hormones from friends, online, or other non-licensed sources

**12.14** Where do you currently get your hormones? (**Mark all that apply.**) [Only respondents who selected "Yes" in 12.12 and selected "Now on active duty" in 2.17 received this question.]

On-post medical doctor

Off-post medical doctor

On-post pharmacy

Off-post pharmacy

Through friends, online, or other non-licensed sources (not through a doctor or medical provider)

Another source not listed above (please specify) \_\_\_\_\_

**12.15** Have you had or do you want any of the health care listed below for gender transition? **(Please give an answer in each row.)** [Only respondents who selected "Female" in 2.1 received this question.]

	Have had it	Want it some day	Not sure if I want this	Do not want this
Top/chest surgery reduction or reconstruction	0	0	0	0
Hysterectomy/"hysto" (removal of the uterus, ovaries, fallopian tubes, and/or cervix)	0	0	0	0
Clitoral release/metoidioplasty/ centurion procedure	0	0	0	0
Phalloplasty (creation of a penis)	0	0	0	0
Other procedure not listed:	0	0	0	0

**12.16** You said that you had at least one procedure for your gender transition. At what age did you have your first procedure (other than hormones)? [Only respondents who selected "Have had it" at least once in 12.15 received this question.]

[Drop-down list of ages]

**12.17** Have you had a Pap smear or Pap test in the past year? [Only respondents who selected "Female" in 2.1 received this question.]

No

Yes

**12.18** Have you had or do you want any of the health care listed below for gender transition? **(Please provide an answer in each row.)** [Only respondents who selected "Male" in 2.1 received this question.]

	Have had it	Want it some day	Not sure if I want this	Do not want this
Hair removal/electrolysis	0	0	0	0
Breast augmentation / top surgery	0	0	0	0
Silicone injections	0	0	0	0
Orchidectomy / "orchy" / removal of testes	0	0	0	0
Vaginoplasty/labiaplasty/SRS/GRS/GCS	0	0	0	0
Trachea shave (Adam's apple or thyroid cartilage reduction)	0	0	0	0
Facial feminization surgery (such as nose, brow, chin, cheek)	0	0	0	0
Voice therapy (non-surgical)	0	0	0	0
Voice surgery	0	0	0	0
Other procedure not listed:	0	0	0	0

**12.19** You said that you had at least one procedure for your gender transition. At what age did you have your first procedure (other than hormones)? [Only respondents who selected "Have had it" at least once for a procedure other than "voice therapy (non-surgical)" in 12.15 received this question.]

[Drop-down list of ages]

**12.20** Have you ever de-transitioned? In other words, have you ever gone back to living as your sex assigned at birth, at least for a while?

I have never transitioned. [Skip to 13.1]

No [Skip to 13.1]

Yes

**12.21** Why did you de-transition? In other words, why did you go back to living as your sex assigned at birth? **(Mark all that apply.)** 

Pressure from spouse or partner

Pressure from a parent

Pressure from other family members

Pressure from friends

Pressure from my employer

Pressure from a religious counselor

Pressure from a mental health professional

I had trouble getting a job.

I realized that gender transition was not for me.

I faced too much harassment/discrimination.

It was just too hard for me.

Not listed above (please specify)\_\_\_

#### **Section 13**

These are questions about experiences you may have had with some professionals, such as psychologists, counselors, religious advisors.

**13.1** Did you ever discuss your gender identity or trans identity with a professional (such as a psychologist, counselor, religious advisor)?

No [Skip to 13.5]

Yes

**13.2** Did any professional (such as a psychologist, counselor, religious advisor) try to make you identify only with your sex assigned at birth (in other words, try to stop you being trans)?

No [Skip to 13.5]

Yes

**13.3** How old were you the first time a professional tried to make you identify only with your sex assigned at birth (in other words, try to stop you being trans)? [Only respondents who selected "Yes" in 13.2 received this question.]

[Drop-down list of ages]

**13.4** Was this person a religious or spiritual counselor/advisor? [Only respondents who selected "Yes" in 13.2 received this question.]

No

Yes

**13.5** Did you ever discuss your **sexual orientation** with any professional (such as a psychologist, counselor, religious advisor)?

No [Skip to 14.1]

Yes

**13.6** Did any professional (such as a psychologist, counselor, religious advisor) ever try to change your **sexual orientation** 

or who you are attracted to (such as try to make you straight/ heterosexual)? [Only respondents who selected "Yes" in 13.5 received this question.]

No

Yes

#### Section 14

These are questions about HIV testing and care.

**14.1** This question is about the test for HIV, the virus that causes AIDS. Except for tests you may have had as part of blood donations, have you ever been tested for HIV?

No [Skip to 14.3]

Yes

**14.2** What was the result of your most recent HIV test? [Only those who selected "Yes" in 14.1 received this question.]

HIV positive or reactive, meaning I have HIV. [Skip to 14.4]

HIV negative, meaning I do not have HIV. [Skip to 14.4]

HIV test results were unclear, meaning the test could not determine if I have HIV. [Skip to 14.4]

I don't know. I never received the results. [Skip to 14.4]

**14.3** Here is a list of reasons why some people have not been tested for HIV (the virus that causes AIDS). Which one of these would you say is the MAIN reason why you have not been tested? [Only respondents who selected "No" in 14.1 received this guestion.]

It's unlikely I've been exposed to HIV.

I was afraid to find out if I was HIV positive (that you had HIV)

I didn't want to think about HIV or about being HIV positive.

I was worried my name would be sent to the government if I tested positive.

I didn't know where to get tested.

I don't like needles.

I was afraid of losing my job, insurance, home, friends, or family if people knew I was tested for AIDS infection.

My doctor/health care provider never mentioned getting an HIV test.

Some other reason

No particular reason

**14.4\_1** Where were you last tested? [Only respondents who selected "Yes" in 14.1 received this question.]

Private doctor or HMO office

Counseling and testing site

Emergency room

Hospital inpatient

Clinic	
Jail or prison (or other corre	ctional facility)
Drug treatment facility	
At home	
Somewhere else	
A place not listed above (please specify)	

**14.4\_2** Not including blood donations, in what month and year was your last HIV test? [Only respondents who selected "Yes" in 14.1 received this question.]

Month [Drop-down list of all months]

Year [Drop-down list with years 2015–1984 and "before 1984" as a final option]

[Only respondents who selected "HIV positive or reactive, meaning I have HIV" in 14.2 received questions 14.5—14.13.]

**14.5** In the past 12 MONTHS, have you seen a doctor or health care provider for HIV care? Don't include care you received during emergency room visits or while staying in the hospital.

No

Yes [Skip to 14.7]

**14.6** What is the main reason you haven't seen a doctor or health care provider for HIV care in the past 12 months? [Only respondents who selected "No" in 14.5 received this question.]

I couldn't afford it.

I have no health insurance.

I only recently found out I have HIV.

I have needed other types of medical or mental health care

I didn't know where to go for HIV care.

I wasn't ready to look for health care for HIV.

I didn't feel sick enough to look for health care.

My family or partner would find out I have HIV.

I believed that I would be mistreated because I am trans.

I rely on a higher power/God to help my HIV.

A reason not listed above (please specify) \_\_\_\_\_

**14.7** In the past 6 MONTHS, have you seen a doctor or health care provider for HIV care? Don't include care you received during emergency room visits or while staying in the hospital. [Only respondents who selected "Yes" in 14.5 received this question.]

No

Yes [Skip to 14.9]

**14.8** What is the main reason that you haven't seen a doctor or health care provider for HIV care in the past 6 months? [Only

respondents who selected "No" in 14.7 received this question.]

I couldn't afford it.

I have no health insurance.

I have needed other types of medical or mental health care

I didn't know where to go for HIV care.

I wasn't ready to look for health care for HIV.

I didn't feel sick enough to look for health care.

My family or partner would find out I have HIV.

I believed that I would be mistreated because I am trans.

I rely on a higher power/God to help my HIV.

A reason not listed above (please specify)

**14.9** When was your last blood test to determine your viral load and CD4 counts?

Within the past 6 months

Within the past year

More than a year ago

I have never had a blood test for my viral load and CD4 count.

**14.10** Have you ever been prescribed anti-retroviral therapy, which are the pills that reduce the amount of HIV in your body (often called ART)?

No

Yes

14.11 Are you currently taking anti-retroviral therapy (ART)?

No [Skip to 14.13]

Yes

**14.12** Do you take your anti-retroviral therapy (ART) like you're supposed to (regularly and as prescribed)?

Never

Rarely

Most of the time

All of the time [Skip to 15.1]

**14.13** What is the main reason that are you not taking or not regularly taking anti-retroviral therapy (ART) all of the time? [Only respondents who selected "No" in 14.11 or "Never," "Rarely," or "Most of the time" in 14.12 received this question.]

I can't afford it.

I have no health insurance.

I only recently found out I have HIV.

My doctor or health care provider said I didn't need it.

I am afraid it would conflict with my hormones.

I am afraid it would conflict with my other medications.

I would gain weight.

I don't know where to get it.

I don't want to take anti-retroviral therapy (ART).

I don't feel sick enough to take anti-retroviral therapy (ART).

My family, partner, or friends would find out I have HIV. I rely on a higher power/God to help my HIV.

A reason not listed above (please specify)

#### Section 15

These are questions about your use of alcohol, tobacco, marijuana, or other drugs.

**15.1** Have you **ever** <u>had a drink</u><sup>19</sup> of any type of alcoholic beverage, smoked part or all of a cigarette, or used any of the other following substances? (**Please provide an answer in each row.**)

	No	Yes
Alcohol <sup>20</sup> (such as beer, wine, or hard liquor)	0	0
<u>Cigarettes</u> <sup>21</sup> (tobacco only)	0	0
E-Cigarettes or vaping products <sup>22</sup>	0	0
Marijuana or hashish <sup>23</sup> (such as weed, joints, hash, hash oil)	0	0
Illegal or illicit drugs <sup>24</sup> (such as cocaine, crack, heroin, LSD, meth, inhalants like poppers or whippits)	0	0
Prescription drugs <sup>25</sup> (such as Oxycontin, Xanax, Adderall, Ambien) that weren't prescribed to you, or that you didn't take as prescribed.	0	0

[Only respondents who selected "Yes" under "Alcohol (such as beer, wine, or hard liquor)" in 15.1 received questions 15.2–15.4]

**15.2** How long has it been since you **last** <u>drank an alcoholic</u> <u>beverage</u><sup>26</sup>?

Within the past 30 days

More than 30 days ago but within the past 12 months

More than 12 months ago

**15.3** During the past 30 days, on how many days did you drink one or more drinks<sup>27</sup> of an alcoholic beverage? [Only respondents who selected "Within the past 30 days" in 15.2 received this question.]

[Drop-down list of numbers 1–30]

**15.4** During the past 30 days, on how many days did you have 5 or more <u>drinks</u><sup>28</sup> on the same occasion? By 'occasion,' we mean at the same time or within a couple of hours of each other. [Only respondents who selected "Within the past 30 days" in 15.2 received this question.]

[Drop-down list of numbers 1–30]

[Only respondents who selected "Yes" under "Cigarettes (tobacco only)" in 15.1 received questions 15.5–15.7]

**15.5** How long has it been since you last smoked part or all of a cigarette?

Within the past 30 days

More than 30 days ago but within the past 12 months

More than 12 months ago

**15.6** During the past 30 days, on how many days did you smoke part or all of a cigarette? [Only respondents who selected "Within the past 30 days" in 15.5 received this auestion.]

[Drop-down list of numbers 1–30]

**15.7** On the days you smoked cigarettes during the past 30 days, how many cigarettes did you smoke per day, on average? [Only respondents who selected "Within the past 30 days" in 15.5 received this question.]

Less than one cigarette per day

1 cigarette per day

2 to 5 cigarettes per day

6 to 15 cigarettes per day (about ½ pack)

16 to 25 cigarettes per day (about 1 pack)

26 to 35 cigarettes per day (about 11/2 packs)

More than 35 cigarettes per day (about 2 packs or more)

**15.8** How long has it been since you last used E-Cigarettes or vaping products? [Only respondents who selected "Yes" under "E-cigarettes or vaping products" in 15.1 received this question.]

Within the past 30 days

More than 30 days ago but within the past 12 months

More than 12 months ago

**15.9** How long has it been since you **last** used marijuana or hashish? [Only respondents who selected "Yes" under "Marijuana or hashish (such as weed, joints, hash, hash oil)" in 15.1 received this question.]

Within the past 30 days

More than 30 days ago but within the past 12 months

More than 12 months ago

**15.10** During the past 30 days, on how many days did you use marijuana or hashish? [Only respondents who selected "Within the past 30 days" in 15.9 received this question.]

[Drop-down list of numbers 1-30]

**15.11** How long has it been since you last used any illegal/illicit drug (such as cocaine, crack, heroin, LSD, meth, inhalants like poppers or whippits)? [Only respondents who selected "Yes" under "Illegal or illicit drugs (such as cocaine, crack, heroin, LSD, meth, inhalants like poppers or whippits)" in 15.1 received this question.]

Within the past 30 days

More than 30 days ago but within the past 12 months

More than 12 months ago

**15.12** How long has it been since you last used any prescription drugs not as prescribed or not prescribed to you? [Only respondents who selected "Yes" under "Prescription drugs (such as Oxycontin, Xanax, Adderall, Ambien) that weren't prescribed to you, or that you didn't take as prescribed" in 15.1 received this question.]

Within the past 30 days

More than 30 days ago but within the past 12 months

More than 12 months ago

#### **Section 16**

These are questions about suicidal thoughts and behaviors. Talking about suicidal thoughts or behaviors sometimes brings up difficult emotions. If you experience any difficult emotions because of these questions we encourage you to get help from someone you trust or call one of the anonymous helplines listed at the end of the section.

**16.1** The next few questions are about thoughts of suicide. **At any time in the past 12 months** did you **seriously think about trying to kill yourself?** 

No [Skip to 16.6]

Yes

**16.2** During the past 12 months, did you **make any plans** to kill yourself? [Only respondents who selected "Yes" in 16.1 received this question.]

No

Yes

**16.3** During the past 12 months, did you **try** to kill yourself? [Only respondents who selected "Yes" in 16.1 received this question.]

No [Skip to 16.8]

Yes

**16.4** During the past 12 months, did you get medical attention from a doctor or other health professional as a result of an attempt to kill yourself? [Only respondents who selected "Yes" in 16.3 received this question.]

No [Skip to 16.9]

Yes

**16.5** Did you stay in a hospital overnight or longer because you tried to kill yourself? [Only respondents who selected "Yes" in 16.4 received this question.]

No [Skip to 16.9]

Yes [Skip to 16.9]

**16.6 At any time in your life**, have you **seriously thought** about trying to kill yourself? [Only respondents who selected "No" in 16.1 received this question.]

No [Skip to 17.1]

Yes

**16.7** At any time in your life, did you **make any plans** to kill yourself? [Only respondents who selected "Yes" in 16.6 received this question.]

No

Yes

**16.8** At any time in your life, did you **try** to kill yourself? [Only respondents who said "Yes" in 16.6 received this question.]

No [Skip to 17.1]

Yes

**16.9** How many times have you tried to kill yourself in your lifetime? [Only respondents who selected "Yes" in 16.3 "or "Yes" to 16.8 received this question.]

[Drop-down list of numbers 1–25 and "more than 25" as last option]

**16.10** How old were you when you tried to kill yourself? [Only respondents who selected "1" in 16.9 received this question.]

[Drop-down list of ages]

**16.11** How old were you the **first time** you tried to kill yourself? [Only respondents who selected a value other than "1" in 16.9 received this question.]

[Drop-down list of ages]

**16.12** How old were you the **last time** you tried to kill yourself?

[Drop-down list of ages]

If you are experiencing any difficult emotions after answering these questions and would like to talk to someone, please contact one of the anonymous resources below:

#### **National Suicide Prevention Helpline**

1-800-273-8255

http://www.suicidepreventionlifeline.org/

**Veterans Crisis Line** (for veterans, military personnel, and their families)

1-800-273-8255 and Press 1

http://veteranscrisisline.net/

#### The Trevor Project

The Trevor Project is a phone and internet chat hotline for LGBTQ people. For those participating in this survey, The Trevor Project will speak or chat with people of all ages.

1-866-488-7386

http://www.thetrevorproject.org/section/get-help

#### **Section 17**

These are questions about being treated unequally, harassed, or physically attacked.

**17.1 In the past year,** have you been denied equal treatment or service, such as at a place of business, government agency, or public place for any reason?

No

Yes

**17.2 In the past year,** did anyone verbally harass you for any reason?

No

Yes

**17.3 In the past year,** did anyone physically attack you (such as grab you, throw something at you, punch you, use a weapon) for any reason?

No

Yes

17.4 You said that you were denied equal treatment or service in the past year. Do you believe any of those experiences were because of your... (Mark all that apply.) [Only respondents who selected "Yes" in 17.1 received this question. Respondents could not select "None of the above" in combination with any other option.]

Age

Disability

Income level or education

Trans status/gender identity

Gender expression/appearance

Race/ethnicity

Religion/spirituality

Sexual orientation

None of the above

17.5 You said that you have been verbally harassed in the past year. Do you believe any of those experiences were because of your... (Mark all that apply.) [Only respondents who selected "Yes" in 17.2 received this question. Respondents could not select "None of the above" in combination with any other option.]

Age

Disability

Income level or education

Trans status/gender identity

Gender expression/appearance

Race/ethnicity

Religion/spirituality

Sexual orientation

None of the above

**17.6 In the past year**, did strangers verbally harass you in public because of your trans status, gender identity, or gender expression? [Only respondents who selected "Trans status/ gender identity" or "Gender expression/appearance" in 17.5 received this question.]

No

Yes

[Only respondents who selected "Yes" in 17.3 received questions 17.7–17.10.]

**17.7 In the past year**, how many times were you physically attacked? \_\_\_\_\_

[Drop-down list of numbers]

17.8 How were you physically attacked? (Mark all that apply.)

With a gun

With a knife

With another weapon (like a baseball bat, frying pan, scissors, or stick)

By something thrown (such as a rock or bottle)

By someone grabbing, punching, or choking you

Unwanted sexual contact (such as rape, attempted rape, being forced to penetrate)

Not listed above

**17.9** When you were physically attacked **in the past year**, do you believe any of those experiences were because of your... (**Mark all that apply**). [Respondents could not select "None of the above" in combination with any other option.]

Age

Disability

Income level or education

Trans status/gender identity

Gender expression/appearance

Race/ethnicity

Religion/spirituality

Sexual orientation

None of the above

**17.10** In the past year, did strangers physically attack you in public because of your trans status, gender identity, or gender expression? [Only respondents who selected "Trans status/ gender identity" or "Gender expression/appearance" in 17.9 received this question.]

No

Yes

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#### **Section 18**

These are questions about unwanted sexual contact. Some people get sexual attention that they don't want and don't ask for. It could come from someone they know well - a romantic or sexual partner, a friend, a teacher, a coworker, a supervisor, or a family member. These questions are based on national surveys that we will use to compare with the U.S. population. If you experience any difficult emotions because of these questions we encourage you to get help from someone you trust or call one of the anonymous helplines listed at the end of the section.

**18.1** Have you ever experienced unwanted sexual contact (such as oral, genital, or anal contact or penetration, forced fondling, rape)?

No [Skip to 19.1]

Yes

#### 18.2 Who did this to you? (Mark all that apply.)

A partner/ex-partner

A relative

A friend/acquaintance

A law enforcement officer

A health care provider/doctor

A stranger

A boss or supervisor

A co-worker

A teacher or school staff member

A person not listed above

**18.3** Now just thinking about **the past year**, have you experienced unwanted sexual contact (such as oral, genital, or anal contact or penetration, forced fondling, rape)?

No

Yes

If you are experiencing any difficult emotions after answering these questions and would like to talk to someone, please contact one of the anonymous resources below:

**Veterans Crisis Line** (for veterans, military personnel, and their families)

1-800-273-8255 and Press 1 http://veteranscrisisline.net/

#### **FORGE Transgender Sexual Violence Project**

414-559-2123

http://forge-forward.org/anti-violence/for-survivors/ to list of resources

#### **National Sexual Assault Hotline**

800-656-HOPE (4673) https://ohl.rainn.org/online/

#### **Section 19**

These are questions about any harm caused by a current or former romantic or sexual partner. This could include physical, emotional, or financial harm.

19.1 Have you ever had a romantic or sexual partner?

No [Skip to 20.1]

Yes

# **19.2** Have any of your romantic or sexual partners ever...? (**Please provide an answer in each row.**)

	No	Yes
Tried to keep you from seeing or talking to your family or friends	0	0
Kept you from having money for your own use	0	0
Kept you from leaving the house when you wanted to go	0	0
Hurt someone you love	0	0
Threatened to hurt a pet or threatened to take a pet away from you	0	0
Wouldn't let you have your hormones	0	0
Wouldn't let you have other medications	0	0
Threatened to call the police on you	0	0
Threatened to "out" you	0	0
Told you that you weren't a "real" woman or man	0	0
Stalked you	0	0
Threatened to use your immigration status against you	0	0

# **19.3** Have any of your romantic or sexual partners ever...? (**Please provide an answer in each row.**)

	No	Yes
Made threats to physically harm you	0	0
Slapped you	0	0
Pushed or shoved you	0	0
Hit you with a fist or something hard	0	0
Kicked you	0	0
Hurt you by pulling your hair	0	0
Slammed you against something	0	0
Forced you to engage in sexual activity	0	0
Tried to hurt you by choking or suffocating you	0	0
Beaten you	0	0
Burned you on purpose	0	0
Used a knife or gun on you	0	0

#### Section 20

These are questions about your experiences with bathrooms while in public places, at work, or at school.

**20.1 In the past year,** did anyone tell or ask you if you were using the wrong bathroom?

No

Yes

**20.2** In the past year, did anyone stop you from entering or deny you access to a bathroom?

No

Yes

**20.3** In the past year, were you verbally harassed, physically attacked, or experience unwanted sexual contact when accessing or while using a bathroom? (Mark all that apply.) [Respondents could not select "No" in combination with any other option.]

No [Skip to 20.7]

Yes, verbally harassed

Yes, physically attacked

Yes, experienced unwanted sexual contact

**20.4** You said that you were **verbally harassed** in a bathroom in the past year. Where did this happen? **(Mark all that apply.)** [Only respondents who selected "Yes, verbally harassed" in 20.3 received this question.]

A bathroom in a public place (such as a restaurant, shopping mall, movie theater, etc.)

A bathroom at my workplace

A bathroom at my school

A bathroom at another location (please specify) \_\_\_\_\_

**20.5** You said that you were **physically attacked** in a bathroom in the past year. Where did this happen? **(Mark all that apply.)** [Only respondents who selected "Yes, physically attacked" in 20.3 received this question.]

A bathroom in a public place (such as a restaurant, shopping mall, movie theater, etc.)

A bathroom at my workplace

A bathroom at my school

A bathroom at another location (please specify) \_\_\_\_\_

**20.6** You said that you **experienced unwanted sexual contact** in a bathroom in the past year. Where did this happen? **(Mark all that apply.)** [Only respondents who selected "Yes, experienced unwanted sexual contact" in 20.3 received this question.]

A bathroom in a public place (such as a restaurant, shopping mall, movie theater, etc.)

A bathroom at my workplace

A bathroom at my school

A bathroom at another location (please specify) \_\_\_\_\_

**20.7** In the past year, did you avoid going to the bathroom because you were afraid of having problems using them? This would include bathrooms in public, at work, or at school.

I have never avoided them [Skip to 21.1]

I have sometimes avoided them

I have always avoided them

Not listed above (please specify) \_\_\_\_\_

**20.8** Did you experience any of the following because you avoided using bathrooms in public places, at work, or at school? (Mark all that apply.) [Only respondents who selected an answer choice other than "I have never avoided them" in 20.8 received this question.]

Not going when needed ("holding it")

I avoided drinking or eating

Urinary tract infection

Kidney infection

Other kidney-related problems

I have never had physical problems from avoiding bathrooms

Not listed above (please specify)

#### Section 21

These are questions about things that might have happened to you at your job or business, or while you were looking for work.

**21.1** Have you ever worked at a job or business? Do not include sex work, selling drugs, or other work that is currently considered illegal.

No [Skip to 21.6]

Yes

**21.2** Have you ever lost a job or been laid off?

No [Skip to 21.4]

Yes

**21.3** Do you believe that you were ever laid off or lost a job because of your... (Mark all that apply.) [Only respondents who selected "Yes" in 21.2 received this question. Respondents could not select "None of the above" in combination with any other option.]

Age

Disability

Income level or education

Trans status/gender identity

Gender expression/appearance

Race/ethnicity

Religion/spirituality

Sexual orientation

None of the above

21.4 Have you ever been fired or forced to resign from a job?

No [Skip to 21.6]

Yes

**21.5** Do you believe that you were ever fired or forced to resign because of your... (Mark all that apply.) [Only respondents who selected "Yes" in 21.4 received this question. Respondents could not select "None of the above" in combination with any other option.]

Age

Disability

Income level or education

Trans status/gender identity

Gender expression/appearance

Race/ethnicity

Religion/spirituality

Sexual orientation

None of the above

**21.6** Now just thinking about the past year, did you apply for a job and/or work at a job or business? Do not include sex work, selling drugs, or other work that is currently considered illegal. (Mark all that apply.) [Respondents could not select "No" in combination with any other option.]

No [Skip to 22.1]

Yes, I applied for a job

Yes, I worked at job or business

**21.7** In the past year, how many times have you been... (Please provide an answer in each row.)

In the past year	0 times	1 time	2 times	3 times	4 times	5 or more times
Denied a promotion at a job	0	0	0	0	0	0
Not hired for a job you applied for	0	0	0	0	0	0
Fired or forced to resign from a job	0	0	0	0	0	0

**21.8\_1** Do you believe that any of the times that you were denied a promotion at a job in the past year were because of your... (Mark all that apply.) [Only respondents who selected a value other than "0" under "Denied a promotion at a job" in 21.7 received this question. Respondents could not select "None of the above" in combination with any other option.]

Age

Disability

Income level or education

Trans status/gender identity

Gender expression/appearance

Race/ethnicity

Religion/spirituality

Sexual orientation

None of the above

**21.8\_2** Do you believe that any of the times that you were **not hired for a job you applied for** in the past year were because of your... (Mark all that apply.) [Only respondents who selected a value other than "0" under "Not hired for a job you applied for" in 21.7 received this question. Respondents could not select "None of the above" in combination with any other option.]

Age

Disability

Income level or education

Trans status/gender identity

Gender expression/appearance

Race/ethnicity

Religion/spirituality

Sexual orientation

None of the above

**21.8\_3** Do you believe that any of the times that you were **fired or forced to resign from a job** in the past year were because of your... **(Mark all that apply.)** [Only respondents who selected a value other than "0" under "Fired or forced to resign from a job" in 21.7 received this question. Respondents could not select "None of the above" in combination with any other option.]

Age

Disability

Income level or education

Trans status/gender identity

Gender expression/appearance

Race/ethnicity

Religion/spirituality

Sexual orientation

None of the above

[Only respondents who selected "Trans status/gender identity" or "gender expression/appearance" in 21.8\_3 received questions 21.9–21.11.]

**21.9** Now just thinking about when you were **fired or forced to resign from a job** because of your gender identity, trans status, and/or gender expression in the past year, please describe your response. **(Mark all that apply.)** 

I did nothing [Skip to 22.1]

I contacted a lawyer.

I contacted a trans, LGBT, or other non-profit group. [Skip to 22.1]

I contacted my union representative. [Skip to 22.1]

I made an official complaint.

**21.10** You said that you contacted a lawyer in response to being fired or forced to resign from a job in the past year. What did the lawyer do to help you? [Only respondents who selected "I contacted a lawyer" in 21.9 received this question.]

I was not able to hire the lawyer.

The lawyer called or wrote a letter to my employer.

The lawyer helped me file an official complaint.

The lawyer filed a lawsuit for me.

Not listed above (please specify)

**21.11** You said that you made an official complaint in response to being **fired or forced to resign from a job** in the past year. Where did you make the official complaint? (**Mark all that apply.**) [Only respondents who selected "I made an official complaint" in 21.9 received this question.]

EEOC (Equal Employment Opportunity Commission

Local/State Human Rights Commission

The Human Resources or Personnel department of the employer

Equal Employment Opportunity (EEO) office of the employer

Not listed above (please specify) \_

#### Section 22

[Only respondents who selected "Yes, I worked at a job or business" in 21.6 received questions 22.1–22.3.]

# **22.1** In the past year, to <u>avoid</u> trans discrimination at work... (Please provide an answer in each row.)

	No	Yes
I asked for a transfer to a different position/department at my job in the past year	0	0
I stayed in a job I'd prefer to leave in the past year	0	0
I didn't seek a promotion or a raise in the past year	0	0
I quit my job in the past year	0	0
I had/have a job for which I am over-qualified (in the past year)	0	0
I had to be in the closet about my gender identity in the past year	0	0
I delayed my gender transition in the past year	0	0
I did not ask my employer to use the pronouns I prefer in the past year (such as he, she, or they)	0	0
I hid the fact that I have transitioned gender already in the past year	0	0

# **22.2** In the past year, did any of these things happen to you because of trans discrimination at work? (Please provide an answer in each row.)

	No	Yes
My employer/boss forced me to resign in the past year.	0	0
My employer/boss forced me to transfer to a different position/department at my job in the past year.	0	0
My employer/boss removed me from direct contact with clients, customers, or patients in the past year.	0	0
My employer/boss told me to present in the wrong gender in order to keep my job in the past year.	0	0
My employer/boss gave me a negative job review in the past year.	0	0
My employer/boss and I could not work out an acceptable bathroom situation in the past year.	0	0
My employer/boss did not let me use the bathroom I should be using based on my gender identity in the past		
year.	0	0
My employer/boss or coworkers shared information about me that they should not have in the past year.	0	0

**22.3** In the past year, did any of these things happen to you at work because you are trans? (Mark all that apply.) [Respondents could not select "None of the above" in combination with any other option.]

I was verbally harassed

I was physically attacked

I experienced unwanted sexual contact (such as fondling, sexual assault, or rape)

None of the above

#### Section 23

These are questions about experiences you may have had with housing.

**23.1** Have you ever experienced homelessness? Experiencing homelessness includes such things as staying in a shelter, living on the street, living out of a car, or staying temporarily with family or friends because you can't afford housing.

No

Yes

**23.2** Now just thinking about the past year, have you had any of these housing situations because you are trans? (Please provide an answer in each row.)

Please choose "Does not apply to me" if you could not have had that housing situation in the past year. For example, if you didn't rent a home in the past year, you would answer "Does not apply to me" to the first question because you could not have been evicted.

In the past year	Yes	No	Does not apply to me
I was evicted from my home/apartment.	0	0	0
I was denied a home/apartment.	0	0	0
l experienced <u>homelessness</u> . <sup>29</sup>	0	0	0
I had to move back in with family members or friends.	0	0	0
I had to move into a less expensive home/ apartment.	0	0	0
I slept in different places for short periods of time, such as on a friend's couch.	0	0	0

#### Section 24

[Only respondents who selected "I experienced homelessness" in 23.2 received questions 24.1–24.4.]

**24.1** When you experienced homelessness **this past year**, did you seek shelter in a homeless shelter? **(Mark all that apply.)** [Respondents could not select a "No" answer in combination with a "Yes" answer.]

Yes, and I stayed at one or more shelters. [Skip to 24.3]

Yes, but I was denied access to one or more shelters.

No, because I feared I would be mistreated as a trans person *|Skip to 25.1|* 

No, for other reasons [Skip to 25.2]

**24.2** Do you believe that you were denied access to a homeless shelter in the past year because of your ... (Mark all that apply.) [Only respondents who selected "Yes, but I was denied access to one or more shelters" in 24.1 received this question. Respondents could not select "None of the above" in combination with any other option.]

Age

Disability

Income level or education

Trans status/gender identity

Gender expression/appearance

Race/ethnicity

Religion/spirituality

Sexual orientation

None of the above

**24.3** In the past year, did any of these things happen to you in the homeless shelter? (Please provide an answer in each row.) [Only respondents who selected "Yes, and I stayed at one or more shelters" in 24.1 received this question.]

	No	Yes
I was thrown out after they learned I was trans.	0	0
I decided to dress/present as the wrong gender to feel safe in a shelter.	0	0
They required me to dress/present as the wrong gender in the shelter.	0	0
I decided to leave a shelter because of poor treatment or unsafe conditions, even though I had no place to go.	0	0

**24.4** In the past year, did any of these things happen to you in a homeless shelter because you are trans? (Mark all that apply.) [Only respondents who selected "Yes, and I stayed at one or more shelters" in 24.1 received this question. Respondents could not select "None of the above" in combination with any other option.]

I was verbally harassed

I was physically attacked

I experienced unwanted sexual contact (such as fondling, sexual assault, or rape)

None of the above

#### Section 25

These are questions about your experiences in places of public accommodations, such as hotels, restaurants, or government agencies.

**25.1** In the past year, have you visited or used services in any of these places? (Mark all that apply.) [Respondents could not select "I have not visited or used services in any of these places" in combination with any other option.]

Domestic violence shelter/DV program/Rape crisis center

Drug/alcohol treatment program

DMV or RMV (Department or Registry of Motor Vehicles)

Social Security office (such as for name or gender change, Social Security card, public benefits)

Public assistance/government benefits office (such as SNAP, WIC)

Gym/health club

Legal services from an attorney, clinic, or legal professional

Court/court house

Nursing home/extended care facility

Public transportation (such as bus, train, subway, taxi)

Retail store, restaurant, hotel, theater

I have not visited or used services in any of these places.

**25.2** In the past year, did you **NOT** visit or use services at these places because you thought you would be mistreated as a trans person? (**Please give an answer for each place.**) [Respondents received this question for <u>each</u> of the locations that they did not select in 25.1.]

	No	Yes (I did NOT visit because I thought I would be mistreated)
[Location not selected in 25.1]	0	0

**25.3** In the past year, when you visited or used services at these places, do you think the staff or employees knew or thought you were trans? (Please give an answer for each place.) [Respondents received this question for each of the locations that they selected in 25.1.]

	No	Yes
[Location selected in 25.1]	0	0

**25.4** In the past year, when you visited or used services at these places, did any of these things happen to you because you are trans? (Please provide an answer for each location.) [Respondents received this question for <u>each</u> of the locations that they selected in 25.1.]

	Denied equal treatment or service	Verbally harassed	Physically attacked	None of these things happened to me at this place
[Location selected in 25.1]	0	0	0	0

#### **Section 26**

These are questions about experiences you may have had in school.

**26.1** Were you out as trans in school at any time between Kindergarten and 12th grade?

No

Yes [Skip to 26.3]

**26.2** Do you believe that any of your classmates, teachers, or school staff in Kindergarten through 12<sup>th</sup> grade (K-12) **thought** you were trans? [Only respondents who selected "No" in 26.1 received this question.]

No

Yes

**26.3** Do you believe that any of your classmates, teachers or school staff in K-12 thought or knew you were lesbian, gay, bisexual, or queer (LGBQ)?

No

Yes

**26.4** Did any of these happen to you while in K-12? (If any of these things were done to you in K-12 by classmates, teachers, or school staff, please answer "yes.") (**Please provide an answer in each row.**) [Only respondents who selected "Yes" in 26.1 or "Yes" in 26.2 received this question.]

	NO	YES
I was verbally harassed because people thought I was trans.	0	0
I was physically attacked because people thought I was trans.	0	0
I experienced unwanted sexual contact because people thought I was trans	0	0
I wasn't allowed to dress in the way that fit my gender identity/expression.	0	0
I was disciplined for fighting back against bullies.	0	0
I believe I was disciplined more harshly because teachers/staff thought I was trans.	0	0
I left a school because the mistreatment was so bad.	0	0
I was expelled from school.	0	0

**26.5** Did any of these happen to you while in K-12? (If any of these things were done to you in K-12 by classmates, teachers, or school staff, please answer "yes.") (**Please provide an answer in each row.**) [Only respondents who selected "No" in 26.1, AND "No" in 26.2, AND "Yes" in 26.3 received this question.]

	YES	NO
I was verbally harassed because people thought I was LGBQ.	0	0
I was physically attacked because people thought I was LGBQ.	0	0
I experienced unwanted sexual contact because people thought I was LGBQ.	0	0
I wasn't allowed to dress in a way that fit my gender identity/expression.	0	0
I was disciplined for fighting back against bullies.	0	0
I left a school because the mistreatment was so bad.	0	0
I was expelled from school.	0	0

[Only respondents who selected a level of educational attainment higher than "high school graduate" in 2.22 received questions 26.6–26.9.]

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**26.6** Now just thinking about classmates, professors, or staff at your college or vocational school, did they think or know you were trans?

No [Skip to 26.9]

Yes

**26.7** Were you harassed (verbally, physically, or sexually) at college or vocational school because people thought or knew you were trans? [Only respondents who selected "Yes" in 26.6 received this question.]

No [Skip to 26.9]

Yes

**26.8** Did you have to leave your college or vocational school because the harassment was so bad? [Only respondents who selected "Yes" in 26.7 received this question.]

No

Yes

**26.9** Did you leave or were you forced to leave a college or vocational school because you are trans? **(Mark all that apply.)** [Respondents could not select "No" in combination with any other option.]

No

Yes, I left school because the mistreatment was so bad.

Yes, I was expelled or forced out.

Yes, I left for other trans-related reasons.

#### Section 27

These are questions about things that may have happened to you when going through airport security.

**27.1 In the past year**, have you gone through airport security in the United States?

No [Skip to 28.1]

Yes

**27.2** When you went through airport security in the past year, did a TSA officer do any of these things to you? **(Mark all that apply.)** [List was randomized for each respondent. Respondents could not select "None of the above" in combination with any other option.]

They questioned the name or gender on my ID.

They used the wrong pronouns with me (he/him or she/her) or wrong title (Mr. or Ms.)

They patted me down due to gender-related clothing or items (such as a binder, packer).

I was patted down by a TSA officer of the wrong gender.

They searched my bag due to a gender-related item (such as binder, packer).

They asked me to remove or lift clothing to show a binder, undergarment, or other sensitive area.

They took me to a separate room for questioning/examination.

They announced or questioned loudly my gender, body parts, or sensitive items (such as a binder, packer).

They called the police about me.

I missed my flight due to screening.

I was not allowed to fly.

They detained me for over an hour.

They verbally harassed me.

They physically attacked me.

I experienced unwanted sexual contact (beyond a typical pat down by a TSA officer)

None of the above

#### **Section 28**

These are questions about things that happened to you with police, in jail, in prison, or in a juvenile detention center.

**28.1** If you needed help from the police, how comfortable would you feel asking them for help?

Very comfortable

Somewhat comfortable

Neutral

Somewhat uncomfortable

Very uncomfortable

**28.2** In the past year, did you interact with the police or other law enforcement officers?

No [Skip to 28.8]

Yes

**28.3** In the past year, do you believe the police or other law enforcement officers you interacted with thought or knew you were trans?

None of the officers thought or knew I was trans. [Skip to 28.6]

Some officers thought or knew I was trans, some did not.

All officers thought or knew I was trans.

**28.4** In the past year, when you interacted with police or other law enforcement officers, were you treated with respect?

I was never treated with respect.

I was sometimes treated with respect.

I was always treated with respect.

**28.5** In the past year, when you interacted with police or other law enforcement officers, did any of these things happen to you? (Please give an answer in each row.)

In the past year	No	Yes
Officers kept called me by the wrong gender pronouns (such as he/him or she/her) or wrong title (Mr. or Ms.)	0	0
Officers asked me questions about my gender transition (such as hormones and surgical status).	0	0
Officers assumed I was a sex worker.	0	0
Officers verbally harassed me.	0	0
Officers physically attacked me.	0	0
Officers forced me to engage in sexual activity to avoid arrest	0	0
I experienced unwanted sexual contact from an officer (such as fondling, sexual assault, or rape)	0	0

28.6	In the	past v	ear.	were v	/OU	arrested	for	anv	reason?

No [Skip to 28.8]

Yes

**28.7 In the past year**, do you believe that you were arrested because you were trans?

No

Yes

**28.8** In the past year, at any time were you held in jail, prison, or juvenile detention?

No [Skip to 29.1]

Yes

[Only respondents who selected "Yes" in 28.8 received questions 28.9–28.20.]

**28.9** In the past year, what types of jail, prison or juvenile detention facility were you in? (Mark all that apply.)

Federal prison

State prison

Local jail

Holding cell

State juvenile system

Locally or privately-operated juvenile facilities

Other correctional facility

(please specify) \_\_\_\_\_

**28.10 In the past year**, during your time in jail, prison or juvenile detention facility were you physically forced, pressured, or made to feel that you had to have sex or sexual contact with any **facility staff**?

No [Skip to 28.12]

Yes

**28.11 In the past year**, how many times did this happen to you? [Only respondents who selected "Yes" in 28.10 received this question.]

[Drop-down list of numbers 1–10 and "11 or more"]

**28.12** In the past year, during your time in jail, prison or juvenile detention facility, were you physically forced, pressured, or made to feel that you had to have sex or sexual contact with **another inmate?** 

No [Skip to 28.14]

Yes

**28.13 In the past year**, how many times did this happen to you? [Only respondents who selected "Yes" in 28.12 received this question.]

[Drop-down list of numbers 1–10 and "11 or more"]

**28.14 In the past year**, during your time in jail, prison or juvenile detention facility were you **physically** assaulted or attacked by **facility staff?** 

No [Skip to 28.16]

Yes

**28.15 In the past year**, how many times did this happen to you? [Only respondents who selected "Yes" in 28.14 received this question.]

[Drop-down list of numbers 1–10 and "11 or more"]

**28.16 In the past year**, during your time in jail, prison or juvenile detention facility were you **physically** assaulted or attacked by **another inmate**?

No [Skip to 28.18]

Yes

**28.17 In the past year**, how many times did this happen to you? [Only respondents who selected "Yes" in 28.16 received this question.]

[Drop-down list of numbers 1–10 and "11 or more"]

**28.18** Before your time in jail, prison, or juvenile detention, were you taking hormones?

No [Skip to 29.1]

Yes

**28.19** Did you have a prescription for the hormones you were taking?

No

Yes

<b>28.20 In the past year</b> , during your time in jail, prison,
or juvenile detention, were you not allowed to take you
hormones?

No

Yes

#### Section 29

Now we have some questions about voting and registration.

**29.1** In any election, some people are not able to vote because they are sick or busy or have some other reason, and others do not want to vote. Did you vote in the election held on <u>Tuesday</u>, <u>November 4, 2014</u><sup>30</sup>?

No

Yes [Skip to 30.1]

**29.2** Were you registered to vote in the November 4, 2014 election<sup>31</sup>? [Only respondents who selected "No" in 29.1 received this question.]

No

Yes [Skip to 29.4]

**29.3** Which of the following was the MAIN reason you were not registered to vote? (**Please choose only one response.**) [Only respondents who selected "No" in 29.2 received this question.]

Not eligible to vote because I am not a U.S. citizen.

I wanted to avoid being harassed by election officials because I am trans.

My current name does not match social security card.

I thought my state's voter ID law could stop me from voting

I don't have ID and thought I would need one to register.

Did not meet registration deadlines.

Did not know where or how to register

Did not live here long enough/did not meet residency requirements.

Permanent illness or disability

Difficulty with English

Not interested in the election or not involved in politics.

My vote would not make a difference.

Not eligible to vote because of a criminal/felony conviction.

Not eligible to vote for a reason other than a criminal/felony conviction.

A reason not listed above (please specify)

**29.4** What was the MAIN reason you did not vote? (**Please choose only one response.**) [Only respondents who selected "Yes" in 29.2 received this question.]

I wanted to avoid being harassed by election officials because I am trans.

Illness or disability (own or family's)

Out of town or away from home

Forgot to vote (or send in absentee ballot)

Not interested, felt my vote wouldn't make a difference

Too busy, conflicting work or school schedule

Transportation problems

Didn't like candidates or campaign issues.

Registration problems (for example, I didn't receive an absentee ballot or wasn't registered in current location)

Bad weather conditions

Inconvenient hours, polling place, or hours or lines too long

I didn't have the identification documents (ID) I needed to vote.

My identification documents (ID) do not match my current name, gender, or have an old photo.

My gender/name on my identification document (ID) does not match my voter registration.

I was not allowed to vote by a poll worker or election official because I am trans.

A reason not list	ed above
(please specify)	

#### Section 30

These are questions about civic and political activities.

**30.1** Do you agree or disagree with the following statement about political affairs in this country?

Someone like me can't really influence government decisions.

Strongly agree

Agree

Neither agree nor disagree

Disagree

Strongly disagree

**30.2** People may be involved in civic and political activities. In the last <u>Presidential election in 2012</u><sup>32</sup> did you... (**Please provide an answer in each row.**) [Response choices were randomized, keeping the first two and last two grouped together in the following order.]

In the last Presidential election in 2012 did you	No	Yes
Volunteer or work for a Presidential campaign		
Volunteer or work for another political candidate, issue, or cause		
Give money to a Presidential campaign		
Give money to another political candidate, issue, or cause		

## **30.3** In the past **12** months have you... (Please provide an answer in each row.) [Response choices were randomized.]

In the past 12 months, have you	No	Yes
Attended a political protest or rally		
Contacted a government official		
Worked with others in your community to solve a problem		
Served on a community board		
Written a "letter to the editor"		
Commented about politics on a message board or Internet site		
Held a publicly elected office		

**30.4** In politics, as of today, do you consider yourself a Republican, a Democrat, or an Independent?

Republican [Skip to 30.6]

Democrat [Skip to 30.6]

Independent

Other party (please specify)

**30.5** As of today, do you lean more to the Democratic Party or the Republican Party? [Only respondents who selected "Independent" or "Other party" in 30.4 received this question.]

Democratic

Republican

Neither/Other

30.6 How would you describe your political views?

Very conservative

Conservative

Moderate

Liberal

Very liberal

#### **Section 31**

This question asks for your opinion on the most important policy priorities for trans people in the United States.

This is a two-part question:

**31.1** For each issue below that affects trans people in the U.S., please mark how important it is. (**Please provide an answer in each row.**) [Response choices were randomized. Respondents could select up to 3 response choices in the last column.]

	Very important	Important	Not very important
HIV/AIDS	0	0	0
Identity documents (ID) (updating name and gender)	0	0	0
Bullying/discrimination in schools	0	0	0
Police mistreatment of trans people	0	0	0
Mistreatment in prisons/jails	0	0	0
Immigration reform	0	0	0
Military (ability to be openly trans)	0	0	0
Training health care providers about trans health	0	0	0
Insurance coverage for trans-related health care	0	0	0
Employment	0	0	0
Housing and homelessness	0	0	0
Violence against trans people	0	0	0
Parenting and adoption rights	0	0	0
Marriage recognition	0	0	0
Conversion Therapy	0	0	0
Racism	0	0	0
Poverty	0	0	0

31.2 Of these issues, please select your top 3 most important issues.

Issue#1 [Drop-down list of issues listed in 31.1]

Issue#2 [Drop-down list of issues listed in 31.1]

Issue#3 [Drop-down list of issues listed in 31.1]

#### Section 32

**32.1** Is there anything else that you would like to tell us about your experiences of acceptance or discrimination so we can better understand your experiences?

No [Responses were submitted and respondents were directed to the Thank You Page hosted by NCTE.]

Yes

**32.2** Please tell us anything else that you would like to tell us about your experiences of acceptance or discrimination so we can better understand your experiences. Please do not provide any information that could be used to identify you, such as your name or contact information. Your response will be anonymous. [Only respondents who selected "Yes" in 32.1 received this question.]

[Text box]

Please enter your survey responses by clicking on the submit button below:

**SUBMIT** 

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[Once completed, responses were submitted and respondents were directed to the Thank You Page hosted by NCTE.]

#### **Thank You Page**

THANK YOU FOR MAKING YOUR VOICE HEARD

YOUR SURVEY HAS BEEN SUBMITTED

Want to be one of the first to get the survey results?

Want to win one of the cash prizes?

Give us your info here.

This information will not be connected to your survey responses.

Preferred name

Email address

Zip Code (required)

Phone (optional)

[ ] Send me the results of the survey when you release them!

[ ] Enter me in the drawing for one of three cash prizes: one prize of \$500 and two prizes of \$250!

**SUBMIT** 

#### **RESOURCES**

We recognize that answering some of the questions on this survey may have been hard. If you are experiencing any difficult emotions after answering the questions and would like to talk to someone, please contact one of the anonymous resources below:

#### **National Suicide Prevention Helpline**

1-800-273-8255

http://www.suicidepreventionlifeline.org/

#### **FORGE Transgender Sexual Violence Project**

414-559-2123

http://forge-forward.org/anti-violence/for-survivors/ to list of resources

**Veterans Crisis Line** (for veterans, military personnel, and their families)

1-800-273-8255 and Press 1 http://veteranscrisisline.net/

#### **The Trevor Project**

The Trevor Project is a phone and internet chat hotline for LGBTQ people. For those participating in this survey, The Trevor Project will speak or chat with people of all ages.

1-866-488-7386

http://www.thetrevorproject.org/section/get-help

#### **National Sexual Assault Hotline**

800-656-HOPE (4673)

https://ohl.rainn.org/online/

#### **ENDNOTES** | APPENDIX B

- 1 Respondents who were sent to disqualification page #2 received the following message: "Based on your answers, you are not eligible to complete this survey. Thank you for your interest in participating in this study. For more information about this project please visit the NCTE website: http://www.ustranssruvey.org."
- Respondents who were sent to disqualification page #1 received the following message: "Thank you for your survey responses. We're interested to learn more about your identity and experiences. If you would like to tell us more, please respond to the following questions. Please do not provide any information that could be used to identify you, such as your name or contact information.
  - Tell us about your gender identity or expression. [Text box.]
  - Tell us about your experiences related to your gender identity or expression. [Text box.]"

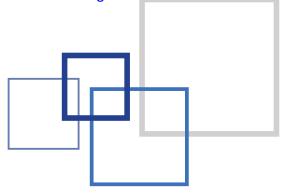
- 3 See note 1.
- 4 See note 2.
- 5 See note 2.
- 6 Respondents received the following hyperlinked definition for "active duty": "Active duty means full-time service, other than active duty for training as a member of the Army, Navy, Air Force, Marine Corps, Coast Guard, or as a commissioned officer of the Public Health Service or the National Oceanic and Atmospheric Administration, or its predecessors, the Coast and Geodetic Survey or Environmental Science Service Administration. Active duty also applies to a person who is a cadet attending one of the five United States Military Service Academies. For a person with service in the military Reserves or National Guard, mark the "Only on active duty for training in the Reserves or National Guard" box if the person has never been called up for active duty, mobilized, or deployed. For

- a person whose only service was as a civilian employee or civilian volunteer for the Red Cross, USO, Public Health Service, or War or Defense Department, mark the 'Never served in the military' box. For Merchant Marine service, count only the service during World War II as active duty and no other period of service."
- Respondents received the following hyperlinked definition for "household": "A household includes all the adults who live with you in the same house, apartment, group of rooms, or room that is used as one home. If you live in group housing, such as a dormitory, only include yourself and your adult family members who live with you.
- 8 Respondents received the following hyperlinked note regarding the term "related to you": "Include only adults you're related to by blood, legal adoption, or legal marriage that is recognized by the U.S. government. Do not include your unmarried partner or unrelated adults. Later we will ask about the people not included here."
- 9 Respondents received the following hyperlinked note regarding the term "named on the lease, mortgage, or deed": "This includes people who are listed on the lease, mortgage, or deed for your home. If your home is not owned or rented by anyone who lives with you, include any adult in the home except roomers, boarders, or paid employees."
- 10 Respondents received the following hyperlinked note regarding the term "related to you": "Do not include children that are not related to you by birth or by legal adoption. For instance, your unmarried partner's children would not be included here unless you have legally adopted them. We ask about these members of your household elsewhere in the survey."
- Respondents received the following hyperlinked definition for "SNAP": "The Supplemental Nutrition Assistance Program (SNAP) is sometimes called the Food Stamp program. It helps people who have low or no income to buy food, usually with an EBT card."
- Respondents received the following hyperlinked definition for "WIC": "'WIC' stands for 'Women, Infants, and Children.' It's the short name for the Special Supplemental Nutrition Program for Women, Infants, and Children. WIC is a federal program to help women who are pregnant or breastfeeding and children less than five years old get health care and healthy food."
- 13 Respondents who selected this answer choice received the message and clicked "OK" to proceed: "Please note that for upcoming questions about income, don't include food stamps (SNAP) as income."
- 14 Respondents who selected this answer choice received the message and clicked "OK" to proceed: "For upcoming questions about income, don't include assistance from WIC as income."
- 15 Respondents who selected multiple answer choices in this question received the following message and clicked "OK" to proceed: "Please note that for upcoming questions

- about income, don't include assistance from food stamps (SNAP) or WIC as income."
- Respondents received the following hyperlinked definition for "Individual Income": "Individual income" includes money from jobs, employment, net income from business, income from farms or rentals, income from selfemployment, pensions, dividends, interest, social security payments, and other money income that you personally received in 2014. Do not include assistance from food stamps (SNAP) or WIC as income."
- 17 Respondents received the following hyperlinked definition for "Family Income": "'Family income' includes you and members of your family related by legally-recognized marriage, by birth, or by adoption who have lived with you during the last 12 months and includes money from jobs, employment, net income from business, income from farms or rentals, income from self-employment, pensions, dividends, interest, social security payments, and any other money income received by you and family members in your household who are 15 years of age or older in 2014. Do not include assistance from food stamps (SNAP) or WIC as income."
- 18 Respondents received the following hyperlinked definition for "Household Income": "'Household income' includes you and all members of your household who have lived with you during the past 12 months and includes money from jobs, employment, net income from business, income from farms or rentals, income from self-employment, pensions, dividends, interest, social security payments, and any other money income received by you and members of your household who are 15 years of age or older in 2014. Do not include assistance from food stamps (SNAP) or WIC as income."
- 19 Respondents received the following hyperlinked note regarding the term "had a drink": "Please do not include any time when you only had a sip or two from a drink."
- 20 Respondents received the following hyperlinked definition for "alcohol": "Alcoholic beverages, such as beer, wine, brandy, and mixed drinks."
- 21 Respondents received the following hyperlinked definition for "cigarettes": "Cigarettes made of tobacco. Do not include electronic cigarettes (E-cigs)."
- 22 Respondents received the following hyperlinked definition for "e-cigarettes or vaping products": "This includes electronic cigarettes (e-cigs or e-cigarettes), personal vaporizer (PV), or electronic nicotine delivery system (ENDS), all of which are battery-powered vaporizers that feel similar to tobacco smoking."
- 23 Respondents received the following hyperlinked definition for "marijuana or hashish": "Marijuana is also called pot or grass. Marijuana is usually smoked, either in cigarettes, called joints, or in a pipe. It is sometimes cooked in food. Hashish is a form of marijuana that is also called 'hash.' It is usually smoked in a pipe. Another form of hashish is hash oil."

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- 24 Respondents received the following hyperlinked definition for "illegal or illicit drugs": "Drugs like cocaine, crack, heroin, LSD, and meth that are considered to be illegal. Inhalants are liquids, sprays, and gases that people sniff or inhale to get high or to make them feel good, like poppers or whippits. We are not interested in times when you inhaled a substance accidentally— such as when painting, cleaning an oven, or filling a car with gasoline."
- 25 Respondents received the following hyperlinked definition for "prescription drugs": "Use of prescription drugs in any way a doctor did not direct you to use them. When you answer this question, please think only about your use of the prescription drug in any way a doctor did not direct you to use it, including:
  - Using it without a prescription of your own
  - Using it in greater amounts, more often, or longer than you were told to take it
  - Using it in any other way a doctor did not direct you to use it"
- 29 Respondents received the following hyperlinked definition for "homelessness": "Experiencing homelessness includes such things as staying in a shelter, living on the street, living out of a car, or staying temporarily with family or friends because you can't afford housing."
- 26 Respondents received the following note regarding the term "drank an alcoholic beverage": "A can or bottle of beer, a glass of wine or a wine cooler, a shot of liquor, or a mixed drink with liquor in it. We are not asking about times when you only had a sip or two from a drink."
- 27 Respondents received the following note regarding the term "drink one or more drinks": "A can or bottle of beer, a glass of wine or a wine cooler, a shot of liquor, or a mixed drink with liquor in it. We are not asking about times when you only had a sip or two from a drink."
- 28 Respondents received the following note regarding the term "drinks": "A can or bottle of beer, a glass of wine or a wine cooler, a shot of liquor, or a mixed drink with liquor in it. We are not asking about times when you only had a sip or two from a drink."
- 30 Respondents received the following hyperlinked note: "This was the election in November 2014 to elect members of the U.S. Congress and state-level offices."
- 31 Respondents received the following hyperlinked note: "This was the election in November 2014 to elect members of the U.S. Congress and state-level offices."
- 32 Respondents received the following hyperlinked note regarding this term: "This was the presidential election in 2012 between Mitt Romney and Barack Obama."



# **Appendix C**

## **Detailed Methodology**

### **Survey Sources**

hen developing the survey instrument, the research team focused on creating a questionnaire that could provide data to address both current and emerging needs of transgender people while gathering information about disparities that often exist between transgender people and non-transgender people throughout the United States. To achieve this, questions were included that would allow comparisons between the U.S. Transgender Survey (USTS) sample and known benchmarks for the U.S. population as a whole or populations within the U.S. Consequently, questions were selected to best match those previously asked in federal government or other national surveys on a number of measures, such as measures related to income and health. Questions in the USTS survey instrument were drawn from federally administered national population-based surveys, either exactly as they appeared in the source survey or with modifications, as follows:

USTS Questions	Source Survey
2.16–2.22; 11.1 & 11.2	American Community Survey (ACS)
2.24 & 2.25; 15.1–15.12; 16.1–16.5	National Survey on Drug Use and Health (NSDUH)
7.1–7.14	Current Population Survey (CPS)
12.1; 12.4; 12.6; 12.17; 14.4	CDC's Behavioral Risk Factor Surveillance System (BRFSS)
12.2 & 12.3; 14.1; 14.3	National Health Interview Survey (NHIS)
16.6–16.12	National Comorbidity Survey Replication (NCS-R)
17.7 & 17.8	National Crime Victimization Survey (NCVS)
18.1–18.3; 19.2 & 19.3	National Intimate Partner and Sexual Violence Survey (NISVS)
28.10–28.17	National Inmate Survey (NIS)
29.1–29.4	Current Population Survey (CPS) 2014 November Supplement
30.4–30.6	Gallup Daily Tracking Poll (U.S. Political and Economic Daily Tracking)

## **Data Cleaning**

Data cleaning is the process of detecting and removing some survey responses (e.g., duplicate responses, incomplete responses, illogical responses) in order to improve the quality of the sample. Cleaning of the USTS data proceeded in the following steps: (1) flagging and removal of respondents not eligible to take the survey, (2) flagging and removal of incomplete responses, (3) flagging and removal of duplicate responses, and (4) flagging and removal of illogical responses.

The first step was to remove survey responses from individuals who did not meet basic eligibility criteria for the survey. Respondents had to consent to take the survey, be at least 18 years of age, and reside in the U.S., a U.S. territory, or on a U.S. military base. Additionally, respondents needed to identify as transgender—including non-binary identities—or meet other criteria related to their

gender identity or expression. Additionally, respondents were asked if they had already completed this survey before. Respondents who indicated that they had completed the survey before were also ineligible to take the survey. Skip logic was added to the survey to send respondents who did not meet these basic eligibility criteria to a disqualification page, but their responses were included in the initial dataset and had to be removed. Additional analyses of the dataset were completed to remove ineligible respondents. Respondents who provided a month and year of birth that indicated they were under 18 at the time they took the survey were flagged and removed from the dataset. Additional analyses of responses related to gender identity and transition status in Sections 1 and 2 of the survey were completed to flag additional ineligible respondents, which included those who did not identify as transgender or with a range of other gender-related experiences associated with transgender communities. Please see the "Variable Recoding Process" section below for a more detailed description of this process. In all, 10,304 responses were removed from the initial dataset due to being ineligible to take the survey.

Incomplete responses were then removed from the sample based on a requirement that respondents minimally complete Section 1 and specific demographic questions in Section 2 of the questionnaire. Missing data was otherwise allowed provided respondents completed these questions. The required Section 2 questions were as follows: 2.1, 2.3, 2.6, 2.8, 2.9, either 2.13 or 2.14, 2.15, 2.18, 2.19, 2.22, 2.23, and 2.26. It was determined that these questions would provide key information about respondents, including questions used to determine eligibility, and these questions were used to set a minimal level of survey "completeness" the research team was willing to accept for a respondent to remain in the dataset. In all 515 respondents were removed for incomplete survey responses.

Duplicate survey responses were then flagged and removed. Duplicates were determined based on all quantitative responses in the survey. Qualitative ("write-in") responses were not considered when determining whether a response was a duplicate. In all, 329 responses were considered duplicates and were removed from the final dataset.

Finally, respondents who provided more than one illogical response were flagged and removed from the final dataset. An illogical response is one that provides information that contradicts other information provided by a respondent. For instance, the USTS survey included 16 questions related to respondents' age, including current age, age they first disclosed to others they are transgender, age of suicide attempts, and ages of other milestones or experiences. An example of an illogical response would be a respondent who reported they attempted suicide at an age older than their current age. An illogical response could be due to an accidental miscode on the part of the respondent, meaning they accidentally filled out a question incorrectly, or could be evidence that a respondent is not taking the survey in earnest. The research team considered a respondent having more than one illogical response as evidence that the respondent may not have been taking the survey in earnest. In all, 53 respondents had more than one illogical response and were removed from the final dataset.1

Total initial sample:	38,916
Total cases removed:	11,201
Did not consent to take survey	223
Not eligible: under 18 years of age	6,168
Not eligible: had already taken survey	1,072
Not eligible: did not live in U.S., territory, or military base	1,052
Not eligible: gender identity or expression did not meet minimum criteria	1, 789
Duplicate responses	329
Incomplete responses	515
Illogical responses	53
Final sample:	27,715

# Missing Data and Imputation

When a dataset has substantial amounts of missing data, such as over 5% missing data, researchers should consider techniques to impute the missing data.<sup>2</sup> The research team conducted an analysis to determine whether missing data should be imputed in the USTS dataset. The percentage of missing data due to item non-response (not including intentionally missing data due to skip logic) on any original quantitative variable (not including recoded variables or "write-in" variables) was less than 5%, with the exception of two variables. Question 14.4 regarding the month of respondents' last HIV test had 5.9% missing data (Q. 14.4: "Not including blood donations, in what month was your last HIV test?"). This item may have had relatively higher item non-response because respondents may have been more likely to recall the year of their last HIV test, which was also requested in Q. 14.4, than the month. Question 7.11 regarding respondents' sources of income had 6.2% missing data (Q. 7.11: "What are your current sources of income?"). This may reflect a general reluctance to provide financial information that is routinely found in item non-response to incomerelated questions in population-based surveys. The research team determined that due to the low amount of missing data, including minimal missing data on questions that routinely have high item non-response in population-based surveys (e.g., individual and household income), missing data imputation was not necessary for this report. Future researchers are encouraged to investigate the impact of data imputation when using this dataset.

## Variable Recoding Process

The initial final dataset contained 1,140 unique variables based on 324 items respondents could have received in the survey. Most of these variables required quantitative or qualitative recoding for use in the study. Quantitative recodes, such as for creating variables to reflect how "out" a respondent was about their transgender identity, were completed by one primary researcher and the syntax for that recode was reviewed by another researcher. Any errors in the syntax that were found in the review were submitted to the primary researcher in order to make corrections. The primary researcher completed any corrections and the variable was then considered a final recode. In all, the research team produced over 2,000 recodes used to generate the findings presented in this report.

Respondents to the survey had many opportunities to write in responses to questions by selecting an answer such as "none of the above" and writing in a unique response or responding to an openended question. The research team reviewed approximately 80,000 write-in responses for recoding. The recoding process included two coding teams that conducted initial coding, which was reviewed by another coding team and areas of disagreement were flagged. A simple percent agreement score was calculated to assess interrater reliability. For nearly all variables that were recoded, the coding team and the review team had 90% or higher agreement, two variables had agreement between 80% and 90%, and three fell below 80% agreement (Q. 1.7 (79%), Q. 9.3 (67%), and Q. 21.11 (70%)).

In the case of a question with write-in responses where only one answer option was allowed, write-in responses were reviewed to see if they could be recoded into existing answer options. If

substantial numbers of respondents wrote in the same response, a new answer option could be added to the question to reflect those responses. If it was not feasible for a response to be recoded into an existing answer option or to be combined with others to create a new answer option, the response remained in the "none of the above" category as a unique response. In the case of a question that allowed multiple choices, a similar process took place. However, if a substantial number of responses could be grouped into a new answer option and a new variable was created to describe those responses, those respondents also remained in the "none of the above" category. Therefore, new answer options based on write-in questions that allowed multiple answer choices should be viewed as a subset of the "none of the above" category.

A different recoding process was established in order to recode respondents into four gender identity categories: transgender women, transgender men, non-binary people, and crossdressers. To categorize respondents based on gender identity, the research team relied on respondents' self-selected gender category in Q. 2.3, which was cross-tabulated with Q. 2.1 to identify transgender men and transgender women. For instance, the researchers would categorize someone assigned female at birth in Q. 2.1 who identifies as a man in Q. 2.3 as a transgender man and would categorize someone assigned male at birth in Q. 2.1 who identifies as a woman in Q. 2.3 as a transgender woman. In a few cases (n=439), a respondent selected female in Q. 2.1 and woman in Q. 2.3 or selected male in Q. 2.1 and man in Q. 2.3. These respondents required additional analysis of their survey responses in order to determine if they met the eligibility criteria for the survey, and if so, to categorize them as transgender men, transgender women, non-binary people, or crossdressers. The research team relied on questions in Sections 1, 2, and 12 to help make these determinations. Members

of the research team completed initial recoding of these respondents to indicate whether they were eligible for the survey, and if so, in which of these categories they should be included. These initial recodes were reviewed by other members of the research team. When initial recoders and reviewers were not in agreement on a recode, the team met to discuss the disagreements and made a final decision on the recode as a group. In all, 250 respondents were determined to be ineligible for the survey based on this recoding and review process and were removed from the final dataset.

### Weights

The USTS sample was a purposive sample that was created using direct outreach, modified venue-based sampling, and "snowball" sampling. As a non-probability sample, generalizability is limited, meaning it is unclear whether the findings presented in this report would hold true for the transgender population of the U.S. as a whole. In addition, prior research has found that online surveys have a known bias, particularly in regard to demographic representation. Online samples tend to over-represent those who are white, young, more highly educated, and with higher incomes.3 In order to address these biases, at least in part, the research team created and utilized weights to adjust the USTS sample in certain ways in order to better represent what is believed to be the actual population characteristics of transgender people in the U.S. and in order to make more accurate comparisons with populationbased samples of the U.S. population.

Prior research using probability samples of transgender adults have found that transgender adults differ from the general population in regard to race and ethnicity and age, with those that identify as transgender being more likely to be people of color and younger than the general

population.4 Studies have found no difference in educational attainment or lower educational attainment and have found lower incomes among transgender people as compared to non-transgender people.5 The USTS sample has a higher percentage of white, young, and more highly educated respondents than the U.S. general population, which may be due, at least in part, to internet survey bias. However, the younger age is also likely due to the transgender population being younger overall. The USTS sample also has higher incidence of low incomes as compared to the U.S. population, which goes against the typical internet survey bias. Based on the existing research about the transgender population, there is not adequate information available to attempt to correct for bias in the sample based on age, educational attainment, or income. However, there is sufficient evidence to indicate that the race and ethnicity of the USTS sample does not reflect the racial and ethnic makeup of the U.S. transgender population as a whole.

"Weighting" is a common statistical technique used to adjust data drawn from a sample of a population to be more representative of the population from which the sample was drawn. For example, in a survey sample of the U.S. population, the proportion of respondents aged 18-24 may differ from the proportion of that age group in the U.S. population as a whole, in which case weights are commonly applied to adjust the sample to be more representative of the U.S. population. To help correct for sampling bias in the USTS sample in regard to race and ethnicity, U.S. population weights based on the American Community Survey for race and ethnicity were created as part of the standard weight applied to all findings in this report. While this may still over-represent white respondents relative to the makeup of the transgender adult population, this weighting procedure brings the sample closer to what is believed to be the true population distribution for race and ethnicity for

transgender people in the U.S. The standard weight also includes an adjustment to the 18-yearold category, described in more detail below. Additional survey weights were created for the purposes of comparability with federal government and national data sources, including weights for age and educational attainment.<sup>6</sup> These weights were applied in addition to the standard weight when comparing the USTS sample to the U.S. population for items that are sensitive to age and educational attainment, such as individual and household income, and are noted accordingly as the "supplemental weight." Weighted percentages for these and other variables can be found in the Portrait of USTS Respondents chapter. Unweighted frequencies and percentages for these and other variables can be found in Appendix A (Characteristics of the Sample).

In addition to the potential biases described above, the USTS had a high volume of respondents who indicated that their age was 18 years old, and respondents who, based on their birth date, were 17 years old.7 It was suspected that the increased binning of 18-year-olds may be attributable to multiple factors, including a higher prevalence of respondents who were younger than 18 at the time of the survey. This resulted in 18-year-olds comprising 9% of the sample, compared to 19-year-olds comprising 6% of the sample. It is impossible to determine the source of this binning entirely, but in order to correct for it, the research team created a weight to adjust the 18-year-olds in the sample so that respondents reporting that age appeared more like the 19-year-old respondents in both sample size and other demographics. The rationale behind this adjustment is that a person's year of birth is likely randomly distributed around the date in which they took the survey. This would imply that the composition of 18-year-olds should strongly match the composition of 19-year-olds.

A sample matching and weighting procedure was used to balance the composition of 18-year-old respondents to 19-year-old respondents. This process is done by using the Covariate Balance Propensity Score (CBPS), which treats the 18-yearolds as a "treatment group" and 19-year-olds as a baseline "control group." The estimation procedure then tries to achieve balance on covariates used in the model while simultaneously accounting for the conditional probability of being in one group over the other. The former process reduces observable differences among 18-yearolds to make their demographic composition reflect 19-year-olds.9 The latter process weights the data such that the two groups are of equivalent size. After weighting, the size of the 18-year-old sample comprises 6%, which is the same as the 19-year-old sample. Any observed demographic differences between 18- and 19-year-olds were minimized, and many failed to reach statistical significance.

The goal of this weighting process is to upweight respondents who are most likely 18 years old by making them observationally equivalent to the age cohort closest to them (i.e., 19-yearolds) and to down-weight respondents who are less likely to actually be 18 years old. This way, if respondents who were binned at 18 years of age are really younger than 18 years of age, it would be expected that their responses would diverge from 19-year-olds as that age gap increases.<sup>10</sup> The weighting process down-weights 18-year-old respondents as they diverge from 19-year-olds, minimizing the influence of that group on findings. This adjustment for 18-year-olds was included in the standard survey weight applied to all findings in this report.

#### **ENDNOTES** | APPENDIX C

- Respondents sometimes provided responses that seemed unlikely, for instance running away from home at a very young age, such as two years old. These types of responses were only considered to be illogical responses if they contradicted other responses. In the case of responses that were considered unlikely, they were allowed to remain in the dataset. These outliers were negligible in the overall findings in that only a handful of outliers are found in any given variable and, therefore, they do not skew the findings. Findings based on age and other variables are often presented in ranges, which also helps to mitigate any influence of outliers.
- 2 Dong, Y. & Pang, C. Y. J. (2013). Principled missing data methods for researchers. *SpringerPlus*, *2*, 222.
- 3 Online survey bias is related to demographic differences in internet access. See e.g., Dillman, D. A., Smyth, J. D., & Christian, L. M. (2014). Internet, Phone, Mail, and Mixed-Mode Surveys: The Tailored Design Method (4th ed.). Hoboken, NJ: John Wiley & Sons; Smith, A. (2014). African Americans and Technology Use: A Demographic Portrait. DC: The Pew Research Center; Herman, J. L. & Hess, D. R. (2009). Internet Access and Voter Registration. DC: Project Vote.
- See e.g., Flores, A. R., Brown, T. N. T., & Herman, J. L. (2016). Race and Ethnicity of Adults who Identify as Transgender in the United States. Los Angeles, CA: Williams Institute; Conron, K. J., Scott, G., Stowell, G. S., & Landers, S. J. (2012). Transgender health in Massachusetts: Results from a household probability sample of adults. American Journal of Public Health, 102(1), 118-122; Meyer, I. H., Brown, T. N. T., Herman, J. L., Reisner, S. L., & Bockting, W. O. (in press). Demographic characteristics and health outcomes among transgender adults in select regions in the Behavioral Risk Factor Surveillance System. American Journal of Public Health. (accepted); Harris, B.C. (2015). Likely Transgender Individuals in U.S. Federal Administrative Records and the 2010 Census, Working Paper #2015-03. DC: Center for Administrative Records Research and Applications Working Papers. Available at: https://www.census.gov/srd/carra/15\_03\_Likely\_ Transgender\_Individuals\_in\_ARs\_and\_2010Census.pdf.
- 5 See note 4.
- 6 The weights for race, age, and educational attainment were created based on the Census Bureau's 2014 American Community Survey (ACS).
- Respondents who are younger than 18 were removed from the final dataset and, therefore, are excluded from all reporting because they were not eligible to participate in the study.

- 8 Imai, K. & Ratkovic, M. (2014). Covariate balancing propensity score. *Journal of the Royal Statistical Society, Series B, 76*(1), 243–263.
- Variables used for covariate balance were based on the following questions: Q. 1.4; Q. 1.10; Q. 1.11; Q. 1.12; Q. 1.14; Q. 1.16; Q. 1.17; Q. 1.18; Q. 2.1; Q. 2.3; Q. 2.4; Q. 2.5; Q. 2.6; Q. 2.7; Q. 2.9; Q. 2.16; Q. 2.17; Q. 2.18; Q. 2.19; Q. 2.22; Q. 2.23; Q. 3.1; Q. 3.2; Q. 3.3; Q. 4.1; Q. 4.3; Q. 4.5; Q. 6.1; Q. 7.7; Q. 7.12; Q. 7.13; Q. 7.14; Q. 10.1; Q. 11.1; Q. 11.2; Q. 12.1; Q. 12.8; Q. 12.12; Q. 12.20; Q. 13.1; Q. 14.1; Q. 15.2; Q. 15.9; Q. 16.3; Q. 16.8; Q. 17.1; Q. 17.2; Q. 17.4; Q. 17.5; Q. 17.6; Q. 17.3; Q. 17.9; Q. 18.1; Q. 18.3; Q. 19.1; Q. 20.1; Q. 20.2; Q. 20.7; Q. 21.1; Q. 21.2; Q. 21.7; Q. 23.1; Q. 23.2; Q. 26.1; Q. 26.6; Q. 27.1; Q. 28.1; Q. 28.2; Q. 29.1; Q. 29.2; Q. 30.4; and Q. 30.6.
- 10 Prior to weighing, the demographic characteristics of 18-year-olds were more similar to respondents who were identified as being 17 years of age and had less similarity to 19-year-olds. After weighting, there are many more similarities between 18- and 19-year-olds and far less commonality with 17-year-olds.

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