

United States District Court  
Northern District of California

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UNITED STATES DISTRICT COURT  
NORTHERN DISTRICT OF CALIFORNIA

STACEY SCHUETT,  
  
Plaintiff,  
  
v.  
  
FEDEX CORPORATION  
RETIREMENT APPEALS  
COMMITTEE, et al.,  
  
Defendants.

Case No. 15-cv-0189-PJH

**ORDER DENYING MOTION TO  
TRANSFER AND VACATING  
HEARING**

Before the court is defendants' motion pursuant to 28 U.S.C. § 1404(a) to transfer the above-entitled action to the Western District of Tennessee for the convenience of parties and witnesses. Having read the parties' papers and carefully considered their arguments and the relevant legal authority, the court hereby DENIES the motion.

**BACKGROUND**

Plaintiff Stacey Schuett, who resides in Sebastopol, California, was married to Lesly Taboada-Hall ("Taboada-Hall"), on June 19, 2013, in Sonoma County, California. Cplt ¶¶ 1, 22, 36. Prior to their marriage, they had lived together for many years and had two children. Cplt ¶¶ 22, 24. They entered into a California Registered Domestic Partnership in 2003. Cplt ¶ 25.

Taboada-Hall worked for defendant FedEx Corporation ("FedEx") for 26 years and was a fully-vested participant in defendant FedEx Corporation Employees Pension Plan ("the Plan"). Cplt ¶¶ 1, 26. Taboada-Hall was diagnosed with cancer in February 2010. Cplt ¶ 27. By November 2012, she went on a medical leave of absence. Cplt ¶ 28.

Plaintiff asserts that in February 2013, she and Taboada-Hall communicated with

1 Harry Saurer, a FedEx Human Resources ("HR") representative in Sacramento,  
2 California, about Taboada-Hall's pension and other employment benefits. Cplt ¶ 29. Mr.  
3 Saurer allegedly advised Taboada-Hall not to take early retirement, and recommended  
4 that she list plaintiff as sole beneficiary for the life insurance and 401(k) plan; however, he  
5 allegedly said he didn't know whether the defined benefit (pension) could pass to a  
6 "partner" if she died, and that she should ask "someone else." Cplt ¶ 29.

7 Plaintiff claims that FedEx breached its fiduciary duty to provide complete and  
8 accurate information through the statements of its representatives. Cplt ¶¶ 61-65. In  
9 particular, she asserts that FedEx failed to inform Taboada-Hall and plaintiff that plaintiff  
10 would not be entitled to a survivor benefit if Taboada-Hall died before retirement, and  
11 misled Taboada-Hall by discouraging her from retirement, when plaintiff would have been  
12 entitled to a benefit – albeit a reduced nonspousal benefit – if Taboada-Hall had retired  
13 before she died. Cplt ¶¶ 62-63.

14 On June 3, 2013, Taboada-Hall's doctor advised her that her cancer was terminal.  
15 Cplt ¶ 30. Plaintiff claims that in further reviewing what benefits would be available to  
16 plaintiff after Taboada-Hall's death, she and Taboada-Hall discovered that the Plan  
17 incorporated the definition of "spouse" from § 3 of the federal Defense of Marriage Act  
18 ("DOMA"). Cplt ¶¶ 32, 33. Between June 3 and June 13, 2013, they allegedly had phone  
19 conversations with FedEx HR personnel, and on June 13, 2013, were finally told that  
20 plaintiff would not receive the spousal survivor benefit under the Plan, because "spouse"  
21 was limited to opposite-sex partners. Cplt ¶ 34.

22 Taboada-Hall died on June 20, 2013. Cplt ¶ 36. Six days later, on June 26, 2013,  
23 the United States Supreme Court declared § 3 of DOMA unconstitutional. See United  
24 States v. Windsor, 133 S. Ct. 2675 (2013). On September 18, 2013, plaintiff obtained an  
25 order from the Sonoma County Superior Court stating that the couple's marriage was  
26 valid, and the court issued a marriage certificate showing the date of marriage as June  
27 19, 2013. Cplt ¶ 38.

1 On November 26, 2013, plaintiff submitted a claim for survivor benefits under the  
2 Plan. Cplt ¶ 40. By letter dated April 30, 2014, FedEx denied the claim, on the basis that  
3 at the time of Taboada-Hall's death, the Plan applied the DOMA definition to "spouse"  
4 and thus did not provide survivor benefits to same-sex spouses. Cplt ¶ 42. Plaintiff  
5 appealed the decision on June 27, 2014. Cplt ¶ 43. On August 25, 2014, defendant  
6 FedEx Corporation Retirement Appeals Committee ("RAC") issued a letter denying  
7 plaintiff's appeal, and stating that "for purposes of the Plan" Taboada-Hall was "unmarried  
8 at the time of her death, and had no surviving [s]pouse." Cplt ¶ 45.

9 Plaintiff filed this action on January 14, 2014. Named as defendants are FedEx,  
10 the Plan, and RAC. Plaintiff asserts three causes of action – (1) a claim for benefits  
11 under ERISA § 502(a)(1)(B), 29 U.S.C. § 1132(a)(1)(B) (against all defendants); (2) a  
12 claim of breach of fiduciary duty under ERISA § 502(a)(3), 29 U.S.C. § 1132(a)(3)  
13 (against FedEx and RAC), for failure to administer the Plan in accordance with applicable  
14 law; and (3) a claim of breach of fiduciary duty under ERISA § 502(a)(3), 29 U.S.C.  
15 § 1132(a)(3) (against FedEx), for failure to inform and/or providing misleading  
16 communications.

## 17 DISCUSSION

### 18 A. Legal Standard

19 "For the convenience of parties and witnesses, in the interest of justice, a district  
20 court may transfer any action to any other district or division where it might have been  
21 brought." 28 U.S.C. § 1404(a). The purpose of this statute is "to prevent the waste of  
22 time, energy and money and to protect litigants, witnesses and the public against  
23 unnecessary inconvenience and expense." Van Dusen v. Barrack, 376 U.S. 612, 616  
24 (1964).

25 In deciding a motion to transfer venue, the district court must consider each of the  
26 factors enumerated in § 1404(a) – whether the action could have been brought in the  
27 proposed transferee district, the convenience of the parties, the convenience of the

1 witnesses, and the interests of justice. Hatch v. Reliance Ins. Co., 758 F.2d 409, 414  
2 (9th Cir. 1985); see also Jones v. GNC Franchising, Inc., 211 F.3d 495, 498-99 (9th Cir.  
3 2000).

4 Courts commonly consider the following factors to evaluate whether the interests  
5 of justice warrant a transfer of venue under § 1404(a): (1) the plaintiff's choice of forum,  
6 (2) the convenience of the parties, (3) the convenience of the witnesses, (4) the ease of  
7 access to the evidence, (5) the familiarity of each forum with the applicable law, (6) the  
8 feasibility of consolidation of other claims, (7) any local interest in the controversy, and  
9 (8) the relative court congestion and time of trial in each forum. See Vu v. Ortho-McNeil  
10 Pharmaceutical, Inc., 602 F.Supp.2d 1151, 1156 (N.D. Cal. 2009); Williams v. Bowman,  
11 157 F.Supp.2d 1103, 1106 (N.D. Cal. 2001); see also Atlantic Marine Constr. Co., Inc. v.  
12 United States Dist. Court for the Western Dist. of Texas, 134 S. Ct. 568, 581 & n.6 (2013)  
13 (citing Piper Aircraft v. Reyno, 454 U.S. 235, 241 n.6 (1981)).

14 The moving party has the burden of showing that the balance of convenience of  
15 parties and the interest of justice weighs heavily in favor of transfer to overcome the  
16 strong presumption in favor of the plaintiffs' choice of forum. See Piper Aircraft, 454 U.S.  
17 at 255; Decker Coal Co. v. Commonwealth Edison Co., 805 F.2d 834, 843 (9th Cir.  
18 1986); Commodity Futures Trading Comm'n v. Savage, 611 F.2d 270, 279 (9th Cir.  
19 1979). No single factor is dispositive, though a plaintiff's choice of forum must be  
20 accorded some weight in the analysis. Atlantic Marine, 134 S.Ct. at 581 n.6. A transfer  
21 may not be appropriate if it would "merely shift rather than eliminate the inconvenience."  
22 Decker Coal, 805 F.2d at 843.

23 B. Defendants' Motion

24 Defendant FedEx is headquartered in Memphis, Tennessee, and defendants seek  
25 an order transferring this case to the Western District of Tennessee. The defendant Plan  
26 is an employee-benefit plan within the meaning of ERISA. FedEx is the Administrator of  
27 the Plan, although it delegated the plan administration to the FedEx Retirement Service  
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1 Center in Deerfield, Illinois, and the appeals package was assembled by Aon Claims  
2 Management in Lincolnshire, Illinois. Defendant RAC is an internal committee consisting  
3 of FedEx employees who work in Memphis. The three members of the committee that  
4 made the determination regarding plaintiff's appeal reside in Tennessee or Northern  
5 Mississippi. Defendants assert that all records pertaining to plaintiff's claim for benefits  
6 are maintained in Illinois, with copies in Memphis, Tennessee.

7 Defendants argue, first, that jurisdiction exists and venue is proper in the Western  
8 District of Tennessee under 28 U.S.C. § 1391(b). They assert that because all the  
9 defendants may be found in the proposed transferee forum, plaintiff could have properly  
10 commenced this action in that forum, as both jurisdiction and venue are proper there.

11 Second, with regard to plaintiff's choice of forum, defendants concede that this  
12 factor appears to favor plaintiff, but assert that this forum may not be proper as to  
13 defendant RAC, as it is not a resident of California and may not be found in this District.  
14 The members of the RAC are all residents of Tennessee and Northern Mississippi, and  
15 none are found here. Thus, defendants contend, venue may not be proper in this district  
16 under § 1391(b).

17 With regard to convenience of parties and witnesses, defendants note that the  
18 convenience of witnesses is often viewed as the most important factor in transfer of  
19 venue. They assert that this factor "weighs heavily" in favor of transfer to the Western  
20 District of Tennessee, as the defendants in this case are all entities that can speak and  
21 act only through individual witnesses, and that those witnesses are all management-level  
22 employees of FedEx or its subsidiaries, including individual members of defendant RAC.  
23 Defendants contend that none of those witnesses resides in California, and that requiring  
24 key witnesses regarding the Plan and the decision-making process at issue to participate  
25 in a five-day trial "thousands of miles away" in the Northern District of California would  
26 require that they be absent from their daily jobs and that they travel from Tennessee to  
27 California, and stay in Oakland for the duration of the trial.

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1 With regard to the ease of access to evidence, defendants assert that the  
2 documents related to the decision to deny plaintiff's claim and to the appeal of the  
3 decision are all maintained in Illinois, with copies in Tennessee, and that none of the  
4 documents are maintained in California. Defendants concede that documents can be  
5 mailed to California from Tennessee and Illinois, but assert that mailing increases the risk  
6 of loss.

7 With regard to the familiarity of each forum with the applicable law, defendants first  
8 contend that this factor weighs in favor of transfer, as plaintiff has asserted claims under  
9 only ERISA – not under California law. Then, defendants assert that because the  
10 Northern District of California and the Western District of Tennessee are equally familiar  
11 with federal case law and statutes, this factor is neutral.

12 With regard to local interest in the controversy, defendants argue that the only  
13 potential local interest in this forum is related to the fact that plaintiff resides here. They  
14 claim that the fact that the majority of witnesses and most of the evidence are located in  
15 the Western District of Tennessee means that the transferee venue has a strong local  
16 interest in the case, while this district has little or none. Thus, they assert that this factor  
17 favors transfer.

18 With regard to the relative congestion and time of trial in each forum, defendants  
19 assert that this factor also favors transfer. They provide a chart showing that the  
20 Northern District of California has more cases than the Western District of Tennessee,  
21 and that on average, in 2014 there were 383 cases per judge in the Northern District of  
22 California, and 326 cases per judge in the Western District of Tennessee.

23 In opposition, plaintiff asserts that she chose this district to file suit because she  
24 lives here, her late spouse lived and worked and accrued pension benefits here, and  
25 because she and her spouse were married here. She claims that defendants' attempt to  
26 have the case transferred from this district to the Western District of Tennessee is at best  
27 an effort to shift the inconvenience of litigation from themselves to plaintiff, and at worst,

1 an attempt to forum-shop.

2 With regard to the relevant factors, plaintiff first contends that a plaintiff's choice of  
3 forum is given substantial weight in consideration of whether to transfer venue under  
4 § 1404(a), and that the defendant must make a strong showing of inconvenience to  
5 warrant upsetting plaintiff's choice. She asserts that the presumption in favor of the  
6 plaintiff's choice of forum may be rebutted if the party who has selected the forum does  
7 not reside there; where there is some suggestion of forum-shopping by the non-moving  
8 party; or where the chosen forum lacks a significant connection to the activities alleged in  
9 the complaint. However, she argues that none of these circumstances exists here, and  
10 that the court should give substantial weight to her choice of forum.

11 Second, plaintiff asserts that venue is proper in this judicial district. She argues  
12 that defendants are improperly relying on the general venue statute, and that the  
13 appropriate statute is the provision in 29 U.S.C. § 1132(e)(2). Under this provision, an  
14 action may "be brought in the district where the plan is administered, where the breach  
15 took place, or where a defendant resides or may be found." She asserts that a defendant  
16 may be "found" within the meaning of the ERISA venue provision in any district where the  
17 court has personal jurisdiction over that defendant.

18 Plaintiff notes that defendants do not claim that the court lacks personal  
19 jurisdiction over FedEx. Nor, she asserts, can they claim that the court lacks personal  
20 jurisdiction over RAC, because a pension plan may be found in the district where an  
21 employee performs work and earns pension credits. By that reasoning, plaintiff asserts,  
22 a committee that serves as the named fiduciary of a pension plan and is responsible for  
23 its operation and administration may also be found in that district. Plaintiff contends that  
24 because the pension benefit at issue in this case was accrued in this judicial district, and  
25 plaintiff's right to a survivor benefit arose in this district, the Plan and RAC may also be  
26 found in this district. As for defendants' argument that the members of RAC reside in  
27 Tennessee and Mississippi, plaintiff notes that she has not sued the individual members

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1 of RAC, but rather RAC itself, which is a separate entity.

2 Moreover, plaintiff argues, the "breaches" alleged here – denial of the survivor  
3 pension benefit and communication of inaccurate or incomplete information to plaintiff  
4 and her spouse – occurred primarily in Sonoma County, which she claims further  
5 supports venue in this district, and does not favor transfer.

6 Third, plaintiff asserts that most of the individuals who may provide testimony  
7 reside in California. She has alleged three causes of action in the complaint, and  
8 contends that the first cause of action (denial of benefits) will be decided on the  
9 administrative record, with no witness testimony required or permitted; and that the  
10 second cause of action (breach of fiduciary duty, failure to administer Plan in accordance  
11 with applicable law) presents a primarily legal question regarding whether FedEx is  
12 required to grant a survivor benefit to a same-sex surviving spouse of a participant who  
13 died before the Supreme Court's decision in Windsor, and the only evidence required is  
14 likely to be documents.

15 Plaintiff argues that it is only the third cause of action (breach of fiduciary duty,  
16 failure to inform and/or providing misleading communications) that will require witness  
17 testimony, to determine whether FedEx misled plaintiff and Taboada-Hall or failed to  
18 provide accurate information. Here, plaintiff asserts, the primary witnesses will be plaintiff  
19 herself (living in Sebastopol) and Mr. Saurer (based in Sacramento). She contends that  
20 she and Mr. Saurer can be expected to testify about their conversations regarding  
21 Taboada-Hall's pension and other employee benefits.

22 Fourth, plaintiff argues that the relevant evidence is easily accessed in California.  
23 She notes defendants' assertion that all documents relating to the decision to deny her  
24 claim for benefits are in Illinois, with copies in Tennessee, but contends that the universe  
25 of relevant documents is relatively small – a few thousand pages at most – and that they  
26 will have to be produced to plaintiff in California in any event (as they constitute the  
27 administrative record), regardless of whether or not the case is transferred. She also

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1 asserts that the reality of electronic communications and transmission at least dilutes the  
2 weight given to this part of the convenience analysis, and asserts that any difficulties in  
3 accessing the evidence must be more significant than those that can be overcome by the  
4 availability of electronic data transfer. She argues that this factor does not favor transfer.

5 Fifth, plaintiff asserts that California has a strong interest in this controversy, given  
6 the contacts between California and the claims asserted – and the connections of plaintiff  
7 and Taboada-Hall to California. Thus, she asserts, this factor does not favor transfer.

8 Sixth, with regard to relative congestion, plaintiff argues that the number of  
9 pending cases is not the most important statistic, and that determinative factor in the  
10 inquiry is the difference between the two jurisdictions' "median time from filing to  
11 disposition or trial." She claims that in that regard, the Northern District is less congested  
12 than the Western District of Tennessee, although the differences between the two are not  
13 "stark," and thus of little import in the analysis.

14 The court finds that on balance, the relevant factors do not favor transfer. First, it  
15 is true that venue and jurisdiction are proper in the Western District of Tennessee. Thus,  
16 the case "could have been brought" in that district. However, plaintiff is also correct that  
17 ERISA contains a venue provision that is broader than the general venue statute. See 29  
18 U.S.C. § 1132(e)(2). With this provision, "Congress intended to give ERISA plaintiffs an  
19 expansive range of venue locations." Bohara v. Backus Hosp. Med. Benefit Plan, 390  
20 F.Supp.2d 957, 960 (C.D. Cal. 2005) (citing Varsic v. U.S. District Court for the Central  
21 District of California, 607 F.2d 245, 248 (9th Cir. 1979)).

22 Under the ERISA venue provision, venue is proper where the plan is administered,  
23 where the alleged breach took place, or where the defendant "resides" or "may be found."  
24 29 U.S.C. § 1132(e)(2). ERISA also provides for nationwide service of process. Id. This  
25 means that service on a defendant in an ERISA case anywhere in the United States is  
26 sufficient to establish personal jurisdiction, and there is no need to engage in the  
27 "minimum contacts" analysis. See Cripps v. Life Ins. Co. of N. Am., 980 F.2d 12161,  
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1 1267 (9th Cir. 1992).

2 While the service-of-process provision does not control venue, the same test for  
3 corporate “residence” under the general venue statute applies to the ERISA venue  
4 statute; that is, a corporate defendant is deemed to “reside” (in any judicial district in  
5 which it is subject to personal jurisdiction. See Schwarzer, Tashima & Wagstaffe,  
6 Federal Civil Procedure Before Trial (2015 ed) §§ 4:465, et seq. Similarly, a defendant  
7 “may be found” in any judicial district where the defendant has sufficient “minimum  
8 contacts” to support personal jurisdiction. See id. at § 4:468. Thus, venue is also proper  
9 in this district.

10 As for the relevant factors, the court finds, first, that plaintiff’s choice of forum  
11 weighs strongly against transfer. A plaintiff’s choice of forum “is entitled to greater  
12 deference when the plaintiff has chosen to file suit in his/her home forum. Piper Aircraft,  
13 454 U.S. at 255. Moreover, courts give significant deference to the plaintiff's choice of  
14 forum in ERISA cases. Jacobson v. Hughes Aircraft Co., 105 F.3d 1288, 1302 (9th Cir.)  
15 opinion amended on other grounds on denial of reh'g, 128 F.3d 1305 (9th Cir. 1997) and  
16 rev'd on other grounds, 525 U.S. 432 (1999). Plaintiff resides in this district, any pension  
17 benefits were earned here, the claim for benefits arose here and was filed here, and  
18 plaintiff would have received any benefits here. Thus, plaintiff has significant ties to this  
19 forum. See Brown v. Sun Trust Banks, Inc., 66 F.Supp. 3d 81, 84-85 (D.D.C. 2014).

20 The Plan is administered in Illinois, and any alleged breaches arguably occurred in  
21 the place of administration. However, defendants have not provided any persuasive  
22 reason for the court to entirely disregard plaintiff’s choice of forum and to transfer this  
23 case to the Western District of Tennessee. See Commodity Futures Trading Comm'n,  
24 611 F.2d at 278-79 (“[t]he defendant must make a strong showing of inconvenience to  
25 warrant upsetting the plaintiff's choice of forum”). Defendants’ primary argument appears  
26 to be that the Western District of Tennessee is a preferred forum because FedEx is  
27 headquartered in Memphis.

1 Second, with regard to the convenience of parties and witnesses, this factor does  
2 not strongly favor either side. The convenience of witnesses is generally considered “the  
3 most important factor in passing on a transfer motion.” Los Angeles Mem'l Coliseum  
4 Comm'n v. NFL, 89 F.R.D. 497, 501 (C.D. Cal. 1981). Of particular importance is the  
5 convenience of non-party witnesses and their relative importance in the case. Saleh v.  
6 Titan Corp., 361 F.Supp.2d 1152, 1160-61 (S.D. Cal. 2005). Neither side has clearly  
7 identified any non-party witnesses. Plaintiff and Mr. Saurer (whom defendants claim is  
8 employed by Federal Express Corporation, not named as a defendant herein) are both  
9 located in California, and defendants and their witnesses (unidentified except for three  
10 individual members of the RAC) are located either in Tennessee or Mississippi (or  
11 possibly Illinois). Defendants have not shown that it will be more inconvenient for any of  
12 their witnesses to travel to California than it would be for plaintiff and Mr. Sauer to travel  
13 to Tennessee.

14 Third, with regard to ease of access to evidence, this factor also does not strongly  
15 favor either side. While it is true that documents relating to the evaluation and denial of  
16 plaintiff's claim are located in Illinois and/or Tennessee, defendants are in any event  
17 required to produce those documents to plaintiff, who is located here, and in addition,  
18 defendants have not identified any other relevant documents apart from those that would  
19 be part of the administrative record. “With technological advances in document storage  
20 and retrieval, transporting documents does not generally create a burden.” David v.  
21 Alphin, 2007 WL 39400, at \*3 (N.D. Cal. Jan. 4, 2007).

22 Fourth, with regard to the familiarity of each forum with the applicable law, this  
23 factor does not favor either side. The complaint asserts three causes of action under  
24 ERISA. The court presumes that all federal courts have equal familiarity with the  
25 governing law.

26 Fifth, with regard to the local interest in the controversy, this factor favors plaintiff.  
27 She is a long-time resident of this judicial district, and was married here to the Plan

1 participant. California has an interest in ensuring that its citizens receive any benefits to  
2 which they are entitled. The Plan is administered in Illinois, and FedEx's corporate  
3 headquarters is located in Tennessee. Defendants assert that the fact that "the majority  
4 of witnesses and evidence, plus a majority of the parties are located in [the Western  
5 District of Tennessee] means that that district has "a strong local interest in the case."  
6 The court does not agree. Defendants' interest appears to be connected to their decision  
7 to deny payment of survivor benefits to spouses in same-sex marriages, which is not an  
8 interest that is specifically tied to Tennessee.

9 Sixth, with regard to the relative congestion and time to trial in each forum, this is a  
10 relatively insignificant factor, which is neutral in this case, as the statistics cited by the  
11 parties do not show a strong disparity between the two jurisdictions.

### 12 CONCLUSION

13 Having considered the relevant factors regarding the convenience of the parties  
14 and witnesses and the interests of justice, the court finds that defendants have not met  
15 their high burden of showing that a transfer of venue to the Western District of Tennessee  
16 is warranted. Accordingly, the motion is DENIED.

17 The date for the hearing on the motion, previously set for July 29, 2015, is  
18 VACATED.

19  
20 **IT IS SO ORDERED.**

21 Dated: July 22, 2015



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23 PHYLLIS J. HAMILTON  
24 United States District Judge